

V0

4, Asm 100 19074

R1 ha30

LXX

28940

Surveyor:

PASUL

DOI:

19/11/18

Date of Loss:

1.11.18

Registered in Merimen:

Pre-assign / CCU / FTE

SLT 6674 T



Insured Vehicle No.:

Claim No.:

58M011AC

Name of Insured:

ZHAD YU

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II:SS

D.O.A.:

30.10.18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final? Yes / No

SLS 8886R



INSRS:

WSP:

Tel:

Liability:

RMKS:

CR



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SLS 8886R - X; SLT 6674 T - X

STAGE

DATE / PIC

- TP VIDEO FOOTAGE IN. UPLOADED IN OC.  
- CHUBB COV IN V DENT / VIC / SLS 8886R

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (If non-pickup):

Call OI: 13/11/18 - VIC

After call ltr to OI: 12/11/18 - VIC

Documentation Check List: Handler Typist

Notification ltr (If non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: 60 FORM

PRELIMINARY ADVICE Date/Time: 23/11/18

Sent By: VIC

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: PIP

S\$ 16,616.02 / 14 days Reduction: 14 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

S\$ 100 (Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lis.:

Repair Cost: (w/ GST)

S\$ 17,779.14

(Cost from car photo)

Loss of Rental (LOR):

S\$ 1,900.00 / 19 days X \$100.00

Loss of Use (LOU):

S\$ - (3 x days)

Loss of Income (LOI):

S\$ - (3 x days)

LOR only ☒ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/TA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

Total:

S\$ 19,681.14

Global Sum S\$:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 19,681.14

Name 1:

CYCLES &amp; CARRIAGE INDUSTRIES PTE LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:





Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SLS8886R

LKK Survey

## Vehicle &amp; Document Information

Huang Qianyun, Rafaela

Blk 212 Ang Mo Kio Avenue 3  
#06-1484  
Singapore 560212

WIP No 28053  
Reg No/Reg Date SLS8886R / 05/10/2017  
Date In/Mileage / 0  
Chassis No WDD1173422N530213  
Engine No 27091031331788  
Make/Model MB/MB CLA 180 COUPE (C117) "FACELIFT"  
Colour/Trim 026 650 Cirrus Whit/ 041 151 Lther ARTIC

Account No	Terms	Date/Time Printed	CSE	Operator			
WCV32031	CRDVCH	01/11/2018/ 10:32	YK	395 / Yik Chan Hoe			
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
Z REQUEST							
Customer Request							
M BPNSUN							
POLICY NO/ACC DATE : PNPV2017-00007521-01 // 30/10/2018							
DRIVE IN/EXCESS : 31/10/2018 // TP VEH NO SLT6674T AXA							
DATE IN/DATE SURVEY:							
BY/AUTHORIZED ON :							
S BPNSUB							
INSTALL SOLAR FILM ON REAR W/SCREEN							
A BPILAB							
PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLAC WITH NEW BODY PANELS WITH REFINISH.							
A BPIRES							
RESPRAY REAR BUMPER, REAR END PANEL, RIGHT REAR FENDER AND RIGHT REAR DOOR							
A BPILAB							
USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET MEMORY TO STANDARD SETTINGS.							
A BPILAB							
CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT							
A BPILAB							
RENEW REAR W/SCREEN							
A BPILAB							
REMOVE AND REFIT REAR UPHOLSTERY, TRIMS GARNISHS AND SEATS FOR NEC. REPAIRS.							
A BPILAB							
INSPECT & CONDUCT WHEEL ALIGNMENT.NETT							
A BPILAB							
TRANSFER MECHANICAL & ELECTRICAL COMPONENTS TO NEW DOOR.NETT							
S BPNSUB							
TRANSFER TYRE OVER TO NEW RIM							

THIS IS NOT AN OFFICIAL TAX INVOICE

ESTIMATE

Yik Chan Hoe  
J & Carriage Industries Pte Ltd  
Car & Repair Centre  
9166 5100 Fax: 6872 1772  
jcar@jcar.com.sg

Confirmed &amp; accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.  
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128376  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SLS8886R

Huang Qianyun, Rafaela

Blk 212 Ang Mo Kio Avenue 3  
#06-1484  
Singapore 560212

WIP No

## Vehicle &amp; Document Information

28053

Reg No/Reg Date

SLS8886R / 05/10/2017

Date In/Mileage

/ 0

Chassis No

WDD1173422N530213

Engine No

27091031331788

Make/Model

MB/MB CLA 180 COUPE (C117) "FACELIFT"

Colour/Trim

026 650 Cirrus Whit/ 041 151 Lther ARTIC

Account No	Terms	Date/Time Printed	CSE	Operator
WCV32031	CRDVCH	01/11/2018/ 10:32	YK	395 / Yik Chan Hoe

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M REAR BUMPER <i>refurb</i>	1.00	1118.59	00.00	1118.59
M RIGHT REAR BUMPER SIDE MOUNTING RAIL <i>refurb</i>	1.00	26.70	00.00	26.70
M RIGHT REAR FENDER <i>refurb</i>	1.00	1526.87	00.00	1526.87
M RIGHT REAR FENDER AIR FLAP <i>refurb</i>	1.00	20.12	00.00	20.12
M RIGHT REAR FENDER LINER <i>refurb</i>	1.00	132.37	00.00	132.37
M REAR W/SCREEN <i>refurb</i>	1.00	830.81	00.00	830.81
M REAR W/SCREEN SEALING STRIP <i>refurb</i>	2.00	2.29	00.00	4.58
M GLAZING REPAIR KIT <i>refurb</i>	2.00	154.72	00.00	309.44
M RIGHT REAR DOOR <i>refurb</i>	1.00	1642.61	00.00	1642.61
M RIGHT REAR DOOR INSULATION <i>refurb</i>	1.00	62.05	00.00	62.05
M RIGHT REAR DOOR WEATHERSTRIP <i>refurb</i>	1.00	280.72	00.00	280.72
M RIGHT REAR DISK WHEEL <i>refurb</i>	1.00	648.96	00.00	648.96
M TS TWO-COMPONENT ADHESIVE <i>refurb</i>	1.00	755.31	00.00	755.31

+ 90PP

*Paul*  
*Ap 90010068*

*14 days*

*19/11/18 @ 1445*

*Resin*  
*by*  
*paint*

LOOK Auto Consultants hereby  
the Repairer of the following:

- To resurface and/or spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Confirmed &amp; accepted by

Authorized signatory and company stamp

Nett 19,159.13  
7% GST on 19159.13 1341.14  
Total Payable 20,500.27

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE &amp; CARRIAGE

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www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorized Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

# ESTIMATE FOR SLS8886R

## SUPPLEMENTARY

HUANG QIANYUN RAFAELA

C/O AXA INSURANCE PTE LTD  
MOTOR CLAIM DEPARTMENT  
8 SHENTON WAY #24-01  
SINGAPORE 068811  
63387288

### Vehicle & Document Information

WIP No 28053  
Reg No/Reg Date SLS8886R / 05/10/2017  
Date In/Mileage 19/11/2018 / 18156  
Chassis No WDD4170422N580213  
Engine No 27091031331788  
Make/Model MB/MB CLA 180 COUPE (C117) "FACELIFT"  
Colour/Trim 026 650 Cirrus Whit/ 041 151 Lther ARTIC

**SLS8886R**

Account No	Terms	Date/Time Printed	CSE	Operator
CS100001	Cash	14/12/2018/ 15:11	YK	395 / Yik Chan Hoe

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X TWO-COMPONENT ADHESIVE	1.00	99.18	00.00	99.18
X SEAM SEAL	1.00	97.68	00.00	97.68
X BLIND RIVET WITH PAN HEAD	11.00	2.29	00.00	25.19
X RIVET	15.00	2.48	00.00	37.20

**ESTIMATE**

**Yik Chan Hoe**  
Cycle & Carriage Industries Pte Ltd  
Body Care & Repair Center  
DID: 6771 4353 HP: 9186 5109 Fax: 6872 1272  
Email: chunhoe.yik@cyclecarriage.com.sg

Confirmed & accepted by

Nett 259.25  
7% GST on 259.25 18.15  
**Total Payable 277.40**

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.  
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-6500111-X

Finalization

## ESTIMATE FOR SLS8886R

HUANG QIANYUN RAFAELA

C/O AXA INSURANCE PTE LTD  
MOTOR CLAIM DEPARTMENT  
8 SHENTON WAY #24-01  
SINGAPORE 068811  
63387288

## Vehicle &amp; Document Information

WIP No 28053  
Reg No/Reg Date SLS8886R / 05/10/2017  
Date In/Mileage 19/11/2018 / 18156  
Chassis No WDD4170422N530213  
Engine No 27091031331788  
Make/Model MB/MB CLA 180 COUPE (C117) \*FACELIFT\*  
Colour/Trim 026 650 Cirrus Whit/ 041 151 Lther ARTIC

SLS8886R

Account No	Terms	Date/Time Printed	CSE	Operator
CSI00001	Cash	14/12/2018/ 15:11	YK	395 / Yik Chan Hoe

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
LABOUR TO REMOVE AND INSTALL TYRE FROM RIM (RUN FLAT)				
WHEEL BALANCE AND INSTALL NEW VALVE HEAD				
X RIGHT REAR FENDER	1.00	1926.87	00.00	1926.87
X REAR W/SCREEN	1.00	830.81	00.00	830.81
X GLAZING REPAIR KIT	2.00	154.72	00.00	309.44
X RIGHT REAR DOOR	1.00	1642.61	00.00	1642.61
X RIGHT REAR DOOR INSULATION	1.00	62.05	00.00	62.05
X RIGHT REAR DOOR WEATHERSTRIP	1.00	280.72	00.00	280.72
X DISK WHEEL	1.00	648.96	00.00	648.96
X TS TWO-COMPONENT ADHESIVE	1.00	755.31	00.00	755.31
X TWO-COMPONENT ADHESIVE	1.00	99.18	00.00	99.18
X SEAM SEAL	1.00	97.68	00.00	97.68
X BLIND RIVET WITH PAN HEAD	11.00	2.29	00.00	25.19
X RIVET	15.00	2.48	00.00	37.20

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ESTIMATE

Yik Chan Hoe  
Cycle & Carriage Industries Pte Ltd  
Body Care & Repair Center  
DID: 6771 4353 HP: 9186 5109 Fax: 6872 1272  
Email: chanhoe.yik@cyclecarriage.com.sg

Confirmed &amp; accepted by

7% GST on 16616.02  
Nett 16,616.02  
1163.12

Authorized signatory and company stamp

Total Payable 17,779.14

Validity of this estimate is 34 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg





Mercedes-Benz

## Finalization

## ESTIMATE FOR SLS8886R

Cycle & Carriage  
Industries Pte Limited  
Authorized Dealer  
Company No. 196400367W  
GST Reg No. MR-6500111-X

HUANG QIANYUN RAFAELA

C/O AXA INSURANCE PTE LTD  
MOTOR CLAIM DEPARTMENT  
8 SHENTON WAY #24-01  
SINGAPORE 068811  
63387288

Vehicle & Document Information  
WIP No 28053  
Reg No/Reg Date SLS8886R / 05/10/2017  
Date In/Mileage 19/11/2018 / 18156  
Chassis No WDP4178422N580213  
Engine No 27091031331788  
Make/Model MB/MB CLA 180 COUPE (C117) "FACELIFT"  
Colour/Trim 026 650 Cirrus Whit/ 041 151 Lther ARTIC

SLS8886R

Account No	Terms	Date/Time Printed	CSE	Operator
CSI00001	Cash	14/12/2018/ 15:11	YK	395 / Yik Chan Hoe

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
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Z REQUEST

Customer Request  
MBPN50N

POLICY NO/ACC DATE : PNPV2017-00007521-01 // 30/10/2018  
DRIVE IN/EXCESS : 31/10/2018 // TP VEH NO SLT6674T AXA  
DATE IN/DATE SURVEY: 19/11/2018 @ 1445 // RASUL LKK  
BY/AUTHORIZED ON : DIRECT SETTLEMENT // VIC LKK

S BPNSUB

SUPPLY AND INSTALL 1 PC HUPER OPTIK WINDOW  
FILM ON: REAR WINDSCREEN

A BPILAB

PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW  
BODY PANELS WITH REFINISH.

A BPIRES

RESPRAY REAR BUMPER, REAR END PANEL, RIGHT REAR FENDER AND  
RIGHT REAR DOOR

A BPILAB

USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET MEMORY TO  
STANDARD SETTINGS.

A BPILAB

CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT

A BPILAB

RENEW REAR W/SCREEN

A BPILAB

REMOVE AND REFIT REAR UPHOLSTERY, TRIMS GARNISHS  
AND SEATS FOR NEC. REPAIRS.

A BPILAB

INSPECT & CONDUCT WHEEL ALIGNMENT.NETT

A BPILAB

TRANSFER MECHANICAL & ELECTRICAL COMPONENTS TO NEW DOOR.NETT

S BPNSUB

Confirmed &amp; accepted by

Yik Chan Hoe

Cycle & Carriage Industries Pte Ltd  
Body Care & Repair Center  
DID: 6771 4353 HP: 9186 5109 Fax: 6872 1272  
Email: chanhoe.yik@cyclecarriage.com.sg

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.  
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Pandan Loop Service Center  
188 Pandan Loop  
Singapore 129378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



## YOUR CLASSIC CAR INSURANCE SUMMARY

Please call +65-6322-2072 for FWD Emergency Assistance  
if Your Car breaks down or is involved in an accident.  
All accidents must be reported within 24 hours or the next working day of the incident  
regardless of whether it will lead to a claim.

POLICY NUMBER : PNPV2017-00007521-01

### About this policy

Premium paid : S\$972.41  
(Inclusive of GST)  
Coverage start date : 05/10/2018  
Coverage end date : 04/10/2019  
Who is insured to drive: : You and any Authorised Driver  
Policy Type : CLASSIC

### About you (As the policyholder)


Your name : Huang Qianyun Rafaela  
Address : 212 Ang Mo Kio Avenue 3 06-1484 Singapore 560212  
Email : rafaella.huang@hotmail.com  
NRIC/FIN : S8615873F  
Date of birth : 14/06/1986  
Marital status : Single  
Gender : Female  
Current no claims discount : 20%  
Mobile Number : 90031314  
Years of driving experience : Three or more  
Certificate of merit : Yes

### About your car

Car make and model : MERCEDES BENZ CLA180  
Year of first registration : 2017  
Car plate number : SLS8886R  
Issued on: : 04/10/2018

Please refer to contract for specific terms, conditions  
and exclusions of this policy.

Please immediately inform us at +65-6820-8888  
or email us to [contact.sg@fwd.com](mailto:contact.sg@fwd.com) if any details in  
this Car Insurance Summary need to be changed.

  
**Abhishek Bhatia**  
Chief Executive Officer  
FWD Singapore Pte Ltd





## Service Request Details

Claim

S8M011AC

Reference

None

Loss Date

October 30, 2018

Request Date

November 1, 2018

Due Date

November 9, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

01.11.2018 @ 1:55pm  
Yik veh not in

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SLS8886R

Make

TPVD MERCEDES - BENZ

Model

CLA180 COUPLE URBAN R 18 LED

Service Address

...

Primary Contact/Insured

ZHAO YU

40 CHOA CHU KANG STREET 64, #17-12, 689103, Singapore

Claim Handler

HO Winnie

6568804833

winnie.ho@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

**Catherine Chong (LKK Auto)**

---

**From:** Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>  
**Sent:** Thursday, 1 November, 2018 10:51 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** Accident involving motor vehicle nos. SKS 8886 R & SLT 6674 T // Propose for Direct Settlement  
**Attachments:** img-Y01104224-0001.pdf  
**Categories:** SHEKHAR

To: AXA  
Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. SKS 8886 R & SLT 6674 T along Upper Cross Street, Accident date: 30/10/2018

Dear Sir/Mdm,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SKS 8886 R), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SLT 6674 T) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)

Thanks & Regards,

Yik Chan Hoe  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1

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<< **Re:<SEEK MANDATE> S8M011AC ACCIDENT INVOLVING VEHICLES SLT 6674T(OI) AND SLS 8886R(TP) ON 30/10/2018 TOTAL: \$19,681.14**

Type

🔗 Question

Message

Hi Pls proceed as per IA-VO

Reply

Our ref:  
Your ref:

SLS8886R  
SLT6674T

**Direct Settlement**

Date:

19 DEC 2018

To:

AXA INSURANCE PTE LTD

Singapore

Attn:

Motor Claims Department

Re:

Accident Involving Motor Vehicle Nos. SLS8886R & SLT6674T  
At/Along Upper Cross St. On 30/10/18 @ 1930

I am the owner of vehicle no. SLS8886R that was involved in an accident with your insured vehicle no. SLT6674T of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>17,779.14</u>
2. Loss of Use / Rental ( <u>19</u> days @ \$ <u>100</u> per day)	\$ <u>1,900.00</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$ <u>      </u>
5. Others	\$ <u>      </u>
<b>Total:</b>	\$ <u>19,681.14</u>

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714353 (Mr Yik Chan Hoe) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully




**NOTE:** This claim is Without Prejudice to our client's rights to claim for compensation for personal injury.

**Name & Signature**

Address: C/o. 188 Pandan Loop Singapore 128378  
Cc: Mr Yik Chan Hoe/ Ms Amanda Ang  
E-mail: [chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg) / [amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)  
Fax No. 67795383



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

12 NOVEMBER 2018

ZHAO YU  
40 CHOA CHU KANG STREET 64  
#17-12  
SINGAPORE 689103

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18019874/ha3  
YOUR REF : SLT 6674T  
ACCIDENT INVOLVING SLT 6674T AND SLS 8886R ALONG 34 UPPER CROSS  
STREET ON 30.10.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s CYCLE & CARRIAGE INDUSTRIES PTE LTD, acting on behalf of the owner of SLS 8886R against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third-Party vehicle SLS 8886R. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

[Yu.zhao@hp.com](mailto:Yu.zhao@hp.com) / [chao\\_heng93@hotmail.com](mailto:chao_heng93@hotmail.com)  
(Email)

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Monday, 12 November, 2018 5:36 PM  
**To:** Yu.zhao@hp.com  
**Cc:** Admin A; Vic (LKKAUTO); chao\_heng93@hotmail.com  
**Subject:** YOUR REF: SLT 6674T\_ACCIDENT INVOLVING SLT 6674T AND SLS 8886R ALONG 34 UPPER CROSS STREET ON 30.10.2018



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

12 NOVEMBER 2018

ZHAO YU  
40 CHOA CHU KANG STREET 64  
#17-12  
SINGAPORE 689103

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18019874/ha3  
YOUR REF : SLT 6674T  
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Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third-Party vehicle SLS 8886R. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

## LETTER OF AUTHORIZATION

To: AXA INSURANCE PTE LTD  
\_\_\_\_\_  
Singapore \_\_\_\_\_

Attn: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SL98886R (OWNER'S  
VEHICLE NO.) AND SLT6674T (3RD PARTY'S VEHICLE NO.)  
ON 30/10/18 (DATE) AT 1930 (TIME)  
AT/ALONG Upper Cross St. (ROAD)

I am the registered owner of SL98886R (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3<sup>rd</sup> party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



**NOTE:** This claim is Without Prejudice to our client's rights to claim for compensation for personal injury.

Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : Huang Qianyun, Rafaela

NRIC No. : S8615873F

Date : 19/11/2018



# AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLT 8674T (Insd veh)	Model:
	SLS 8886R (TP veh)	
Date of Accident/ Time:	30/10/2018 @ 1930HRS	

Repair Estimate	: \$	20,777.67	
Final Repair Cost	: \$	17,779.14	
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	1,900.00	19 days at \$100 per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	19,681.14	

Payee Name : CYCLE & CARRIAGE INDUSTRIES PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No- BOLA Scenario No: <u>1</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

## NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp	Signature of Witness / Workshop stamp (if applicable)
Name of Representative: Body Care & Repair Center	Name of Witness: AMANDA ANG
Date: 14/5/19	Date: 14/5/19
Signature of AXA's surveyor/representative	Signature of AXA's surveyor/representative
Name of AXA's surveyor / Representative:	Name of AXA's surveyor / Representative:
Date: 14/5/19	Date:


AMANDA ANG  
OFFICER - ADMIN  
BODY CARE & REPAIR CENTER  
DID: 6771 4304  
FAX: 6779 5383  
amanda.ang@cyclecarrage.com.sg



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-6500111-X

## TAX INVOICE

Invoice Name & Address				Owner Name & Vehicle Info			
HUANG QIANYUN RAFAELA				Cust No/Name	WCV32031/HUANG QIANYUN RAFAELA		
C/O AXA INSURANCE PTE LTD				Reg No/Reg Date	SL58886R / 05/10/2017		
MOTOR CLAIM DEPARTMENT				Date In/Mileage	19/11/2018/ 18156		
8 SHENTON WAY #24-01				Chassis No	W001173422N530213		
SINGAPORE 068811				Engine No	27091031331788		
Contact No 63387288				Make/Model	MB/MB CLA 180 COUPE (C117) "FACELIFT"		
				Colour/Trim	026 650 Cirrus Whit/ 041 151 Lther ARTIC		
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
CSI00001	Cash	14/12/2018/ 15:22	YK	395 / Yik Chan Hoe	28053	28148858	
Description of Goods / Services					Qty	Unit Price S\$	Amount S\$
Z REQUEST							
Customer Request							F.O.C.
M BPNSUN							
POLICY NO/ACC DATE : PNPV2017-00007521-01 // 30/10/2018							
DRIVE IN/EXCESS : 31/10/2018 // TP VEH NO SLT6674T AXA							
DATE IN/DATE SURVEY: 19/11/2018 @ 1445 // RASUL LKK							
BY/AUTHORIZED ON : DIRECT SETTLEMENT // VIC LKK							
S BPNSUB							300.00
SUPPLY AND INSTALL 1 PC HUPER OPTIK WINDOW							
FILM ON: REAR WINDSCREEN							4800.00
A BPILAB							
PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW							
BODY PANELS WITH REFINISH.							2100.00
A BPIRES							
RESPRAY REAR BUMPER, REAR END PANEL, RIGHT REAR FENDER AND							
RIGHT REAR DOOR							
					0.10		380.00
A BPILAB							
USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET MEMORY TO							
STANDARD SETTINGS.							120.00
A BPILAB							
CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.NETT							
					0.07		560.00
A BPILAB							
RENEW REAR W/SCREEN							960.00
A BPILAB							
REMOVE AND REFIT REAR UPHOLSTERY, TRIMS GARNISHS							
AND SEATS FOR NEC. REPAIRS.							540.00
A BPILAB							
INSPECT & CONDUCT WHEEL ALIGNMENT.NETT							480.00
A BPILAB							
TRANSFER MECHANICAL & ELECTRICAL COMPONENTS TO NEW DOOR.NETT							
							60.00
S BPNSUB							

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS



Mercedes-Benz are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg





Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 195400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
HUANG QIANYUN RAFAELA	Cust No/Name WCV32031/HUANG QIANYUN RAFAELA
C/O AXA INSURANCE PTE LTD	Reg No/Reg Date SLS8886R / 05/10/2017
MOTOR CLAIM DEPARTMENT	Date In/Mileage 19/11/2018/ 18156
8 SHENTON WAY #24-01	Chassis No WDD1173422N530213
SINGAPORE 068811	Engine No 27091031331788
Contact No 63387288	Make/Model MB/MB CLA 180 COUPE (C117) "FACELIFT"
	Colour/Trim 026 650 Cirrus Whit/ 041 151 Lther ARTIC

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSI00001	Cash	14/12/2018/ 15:22	YK	395 / Yik Chan Hoe	28053	28148858

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
LABOUR TO REMOVE AND INSTALL TYRE FROM RIM, (RUN FLAT)			
WHEEL BALANCE AND INSTALL NEW VALVE HEAD			
X RIGHT REAR FENDER	1.00	1526.87	1526.87
X REAR W/SCREEN	1.00	830.81	830.81
X GLAZING REPAIR KIT	2.00	154.72	309.44
X RIGHT REAR DOOR	1.00	1642.61	1642.61
X RIGHT REAR DOOR INSULATION	1.00	62.05	62.05
X RIGHT REAR DOOR WEATHERSTRIP	1.00	280.72	280.72
X DISK WHEEL	1.00	648.96	648.96
X TS TWO-COMPONENT ADHESIVE	1.00	755.31	755.31
X TWO-COMPONENT ADHESIVE	1.00	99.18	99.18
X SEAM SEAL	1.00	97.68	97.68
X BLIND RIVET WITH PAN HEAD	11.00	2.29	25.19
X RIVET	15.00	2.48	37.20

Parts	6,316.02	Nett	16,616.02
Labour	9,940.00	7% GST on	1163.12
Standard Menu	0.00		
Specialist Job	360.00	Total Payable	17,779.14
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	17,779.14
Total(w/o GST)	16,616.02		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg

# CHAN'S & SONS ENTERPRISE

363 Sembawang Road  
Singapore 758379  
Tel 67532536 Fax 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

## TAX INVOICE

HUANG QIANYUN, RAFAELA

INVOICE : AR1812-0143  
DATE : 11/12/2018  
TERMS : C.O.D  
STAFF ID : ELAINE  
AGREEMENT NO. : HA201811-0171

ATTN: ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SLA8520R 1,775.70  
Make / Model : TOYOTA ALTIS 1.6 AUTO  
Rental Dates : Rental Billing From 19/11/2018 To 07/12/2018 (incl)  
Period : 19 days  
Rental Rate : S\$ 100.00 Per Day (Including GST)  
Reference No : SLS8886R

AMOUNT: S\$  
ONE THOUSAND NINE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 1,775.70  
GST 7% : 124.30

**TOTAL S\$ : 1,900.00**

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

## RENTAL AGREEMENT

HA 201811 - 0171

Hirer's Name HUANG Qianyun, RAFAELA		Date of Birth 14.06.1981	Passport/ Nric No. S8615873F	Nationality
Address 212 ANG MUEICW AVE 3		Occupation	Driving Licence No	Date of Expiry
#06-148X		Postal Code 560212	Contact No.	Mobile Phone No. 90031314
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

## CHECK OUT

Date 19 Nov 18	Time 11:45 am	Mileage KM	
Date 7-12-18	Time 5:30 pm	Mileage KM	Remarks PW      ASH

## CHECK IN

Date 7-12-18	Time 5:30pm	Mileage KM	Remarks W A x 10
-----------------	----------------	---------------	------------------------

IMPORTANT NOTES:-

- ❖ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ❖ No refund will be given for vehicle that returns early.
- ❖ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ❖ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ❖ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ❖ Hirer is responsible for all parking fines & traffic summons.
- ❖ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ❖ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ❖ Vehicle returned after office hour will be charged to the next working day.
- ❖ Hourly extension is charged at 1/5 of the daily rate.
- ❖ As preventive maintenance, please check water & engine oil daily.
- ❖ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ❖ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ❖ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	19	@	100 nett	1775.70
DISCOUNT				
GST @ 7%				124.30
TOTAL				1900.00
EXTENSION				
-15				
SLS 88562				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Pax

Hirer's Signature \_\_\_\_\_

Joint Hirer's/ Guarantor's Signature



for CHAN'S &amp; SONS ENTERPRISE

VEHICLE NO.	SLA 8570 12	MODEL	
FROM		RETURN	<small>*Estimate Date. For actual return see CHECK IN</small>



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-169069

Date of Request: 31/10/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop  
Singapore 128378

Dear Sir/Madam,

Enquiry Date 31/10/2018  
Enquiry By LYNN WONG LAI YIN  
TP Vehicle No. SLT6674T  
Accident Date 30/10/2018**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLT6674T	AXA Insurance Pte Ltd	07/11/2017-06/11/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-169069  
Date of Request: 31/10/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop  
Singapore 128378

Dear Sir/Madam,

Enquiry Date 31/10/2018  
Enquiry By LYNN WONG LAI YIN  
TP Vehicle No. SLT6674T  
Accident Date 30/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLT 6674T (Insd veh)	Model:	MERCEDES BENZ
	SLS 8886R (TP veh)		CLA180 ✓
Date of Accident:	30/10/2018		

Global Sum Settlement	: [ ] Yes	[ X ] No	
Repair Estimate	: \$	20,777.67	
Final Repair Cost	: \$	17,779.14	
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$	1,900.00	19 days
LTA / GIA Search Fee	: \$	2.00	

Others:	: \$	0.00
---------	------	------

	: \$	
Final Settlement Sum (Global Sum)	: \$	19,681.14
Is Third Party Workshop GIA Registered? [ X ] YES [ ] NO (Kindly indicate below)		
A) For Non GIA Registered Workshop: Agreed Liability _____ (%)		
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks _____		

Payment Instruction: Payee's Breakdown		
1)	CYCLE & CARRIAGE INDUSTRIES PTE LIMITED	: \$ 19,681.14

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

28/05/2019  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18019874/R1ha3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:VALE OH		Date : 28-05-2019		
		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLT 6674T	Veh. Inspected	SLS 8886R	
Policy No.	VPA/P2020218	Coverage (\$)	0.00	
Claim No.	S8M011AC	Excess (\$)	0.00	
Assign From		Assign Date	01/11/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MERCEDES BENZ CLA180	c.c	1595	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	WDD1173422N530213	Colour	WHITE	
Odometer	18156	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	225/40 R18	BRIDGESTONE	6 mm	
L/H Front Tyre	225/40 R18	BRIDGESTONE	6 mm	
R/H Rear Tyre	225/40 R18	BRIDGESTONE	6 mm	
L/H Rear Tyre	225/40 R18	BRIDGESTONE	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	30/10/2018	Inspection Date	19/11/2018	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		14 Working Days		



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLS 8886R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	1,118.59	-
1	RIGHT REAR BUMPER SIDE MOUNTING RAIL (SN) (CONSISTENT)	NOT NECESSARY	26.70	-
1	RIGHT REAR FENDER (SN) (CONSISTENT)	BENT	1,526.87	1,526.87
1	RIGHT REAR FENDER AIR FLAP (SN) (CONSISTENT)	NOT NECESSARY	20.12	-
1	RIGHT REAR FENDER LINER (SN) (CONSISTENT)	NOT NECESSARY	132.37	-
1	REAR W/SCREEN (SN) (CONSISTENT)	NECESSARY	830.81	830.81
2	REAR W/SCREEN SEALING STRIP (SN) (CONSISTENT)	NOT NECESSARY	4.58	-
2	GLAZING REPAIR KIT (SN) (CONSISTENT)	NECESSARY	309.44	309.44
1	RIGHT REAR DOOR (SN) (CONSISTENT)	BENT	1,642.61	1,642.61
1	RIGHT REAR DOOR INSULATION (SN) (CONSISTENT)	NECESSARY	62.05	62.05
1	RIGHT REAR DOOR WEATHERSTRIP (SN) (CONSISTENT)	NECESSARY	280.72	280.72
1	RIGHT REAR DISK WHEEL (SN) (CONSISTENT)	SCRATCHED	648.96	648.96
1	TS TWO-COMPONENT ADHESIVE (SN) (CONSISTENT)	NECESSARY	755.31	755.31
1	TWO-COMPONENT ADHESIVE (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	99.18	99.18
1	SEAM SEAL (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	97.68	97.68
11	BLIND RIVET WITH PAN HEAD (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	25.19	25.19
15	RIVET (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	37.20	37.20
			7,618.38	6,316.02
<b>LABOUR</b>				
INSTALL SOLAR FILM ON REAR W/SCREEN.			300.00	300.00
PANEL BEATING TO REPAIR AFFECTED AREAS ,REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH.INCLUSIVE OF THE REPAIR OF REAR BUMPER .			5,760.00	4,800.00
RESPRAY REAR BUMPER,REAR END PANEL,RIGHT REAR FENDER AND RIGHT REAR DOOR.			2,400.00	2,100.00
USING XENTRY SYSTEM TO CHECK CONTROL UNITS ,RESET MEMORY TO STANDARD SETTINGS.			380.00	380.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE.		120.00	120.00
	RENEW REAR W/SCREEN.		560.00	560.00
	REMOVE AND REFIT REAR UPHOLSTERY, TRIMS GARNISHS AND SEATS FOR NEC. REPAIRS.		1,200.00	960.00
	INSPECT & CONDUCT WHEEL ALIGNMENT.		540.00	540.00
	TRANSFER MECHANICAL & ELECTRICAL COMPONENTS TO NEW DOOR.		480.00	480.00
	TRANSFER TYRE OVER TO NEW RIM.		60.00	60.00
			11,800.00	10,300.00
GRAND TOTAL			19,418.38	16,616.02
RECOMMENDED COST OF REPAIRS				16,616.02

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MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.















No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Service Request Details

Claim	SBM011AC	Actions		Vehicle Information
Reference	CCA/ASM18019874/R1ha3q2 	Next Step	Wait for: Approve Invoice	Incident Vehicle Registration #
Loss Date	30 October 2018	<div>Add Invoice</div>		SLC8886R
Report Date	31 Oct 2018 10:13:13 AM			Make
Request Date	1 November 2018			TPVD MERCEDES-BENZ
Due Date				Model
Vendor Name	LAK AUTO CONSULTANT'S PTE LTD (TP)			CLA180 COUPLE URBAN R 18 LED
Type of Loss	Third Party Vehicle Damage			Service Address
Services	Pending verification - Direct Settlement			...
				Primary Contact/Insured
				ZHAO YU
				40 CHOA CHU KANG STREET 6A, #17-12, 689103, Singapore
				Claim Handler
				OH Vale
				6568804897
				vale.oh@axa.com.sg

#### Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
<div>Document Type <span>Document SubType</span></div> <div> <span>→ Upload Documents</span> </div>						
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED		
LUKInvoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	LUK AUTO CONSULTANTS PTE LTD (TPP)	30 May 2019		

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 PAYMENT BREAKDOWN_LKK.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 LKKAdjustment3a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 DS FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 TP LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 December 2018
 IA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 November 2018
 LKK INSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 November 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	22 November 2018
 Email to Oi old 121118.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2018
 LETTER TO Oi.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 SLS8886E.wmv	Evidence	Video	L&K AUTO CONSULTANTS PTE LTD (TP)	1 November 2018
 TP VIDEO - SLS 8886E.wmv	Evidence	Video	L&K AUTO CONSULTANTS PTE LTD (TP)	1 November 2018
 mail sent to surveyor.msg	Letters and Correspondence	Surveyor / Assessor	VISHNU BATHAM Shekhar	1 November 2018
 Up to Insured-reporter.docx	Letters and Correspondence	Policy Holders / Insured	VISHNU BATHAM Shekhar	1 November 2018
 EMAIL TP PRS).msg	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	1 November 2018
 GIA SLS886E TP.PDF	Reports & Statement	GIA Report	VISHNU BATHAM Shekhar	1 November 2018
 P2020218_MIB_00001_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	OH Vale	31 October 2018
 P2020218_CI_00001_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	OH Vale	31 October 2018
 SLT64747 INSD GIA.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	31 October 2018