

INCH

INS. CASE OWNER:

Mancu.

CC 3 / AIG1801

LICK

IDAC

Surveyor:

Tanaka

DOI:

ASSIGNMENT

9/1/18

Date / Time:

31/10/18

Registered in Merimen:

31/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUH 6412X

Name of Insured:

UP

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

27/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Tanaka 18

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

8712286854

Policy No.:

ANAN1997

Make / Model:

Honda

Place of Accident:

high way near up point

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SUH 6412X

SUH 6412X

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

27/10/18 (by email)

Documentation Check List: Handler Typist

Notification hr (if non-pickup):

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Confirm by:

2/11/18

PII see views.

7/1/2020

File pass to type Mandate.

26/3/2020

File pass to mk to close

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS 18,760.16 / 12 days Reduction: 28 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

% 10 (Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

(0-100%) SS 20,073.34

Loss of Rental (LOR):

SS (-) days

Loss of Use (LOU):

SS 1,700 (\$ 100 x 17 days)

Loss of Income (LOI):

SS (\$ - x - days)

LOR only ☐ LOU only ☒

LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GIA/LTA Search

SS 7.45

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

TP \$320

Total:

SS 21,780.82 Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 21,780.82

Name 1:

PREMIUM AUTOMOBILES PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Tamper

REF:

LCR.

P

ASSIGNMENT

Firm:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop no:

of

Insured

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 12 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle IN / OUT

George

Veh No:

SLV2599T

Yr Regn:

2017 Dec.

Type:

Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A5

CC:

1984

Colour:

Red

A/C:

Insured / Std / NI / NA

Sp. Reading:

20761

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAY222FS7JA05 2061

Gen. Cond: Good / Fair / Poor / Burnt

Steering Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / SRim / STD A/Rim or

Tyre Size:

F:

245/40R18

R:

BS / DUN / EXNOVA / GY / FS / LIZ / M/S / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front:

Rear:

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

D.O.A:

9/11/80/1/20

Survey held at

Premium Alexander

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

CPIR \$18,760.16 / Red \$7,301.84 / 28%

12 days + 2 Sunday + 3 PR3 = 17 days

Date/Time: File Pass to?

☐

: Preli. Report

to

☐

: Final Report

Date/Time: File Return to?

to

Add Fee:

☐

: Site Insp

IS

☐

: Interview

IS

☐

: Tech. Insp

IS

☐

: Weekend

IS

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1. S + PC = 12

2. Initial

3. Other

4. S

TOTAL

Report Format:

Lump Sum / I.B. / IS



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18019843/pb3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 31-10-2018		
		Code : LCR		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLH 6412X	Veh. Inspected	SLV 2599T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	31/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	27/10/2018	Inspection Date		
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1242/2018/NK
Date : 02-Nov-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : M/S Premium Automobiles Pte Ltd
Address : 55 Ubi Road
Singapore 408699
Telephone : Ms See : Hp 97508652
Type of Claim : Third Party Claims
Policy No. : 1800094625
Vehicle No : **SLV 2599 T**
Model Code : Audi A5 SB 2.0 TFS.
Model / Year : Dec-17
Engine No : CVK051373
Chassis No : WAUZZZF57JA052061
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 27-Oct-18
Place of Accident : Along Somerset Rd

Tanpin 97495719
- wp
9/11/18
Resurvey before print.
sure thkauto.com
12 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications are allowed
- Supplemental items must be resurveyed and is subject to LKK Auto Consultants Insurance Company

Acknowledged by Repairer
Signature:
Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLV 2599 T

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor.	S/N \$ 360.00	✓
2	To dismantle and renew rear bumper. To repair rhs rear fender. Reorganise crash management components. Reinstall all parts removed.	\$ 1,400.00	1050. 500.00
3	To respray rear bumper and rhs rear fender.	\$ 1,600.00	1400.
4	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 3,552.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SLV 2599 T**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 2,190.00	de ✓ 1752.00
2	REAR BUMPER FIXING PARTS	\$ 142.00	de ✓ 152.80
3	REAR BUMPER SECURING STRIPS	\$ 191.00	? X nn
4	REAR BUMPER CHROME TRIM	\$ 878.00	out ✓ 702.00
5	REAR BUMPER INNER CLIPS	11 \$ 407.00	? X nn
6	REAR BUMPER OUTER CLIPS	4 \$ 148.00	? X nn
7	REAR LIGHT REFLECTOR LH / RH	2 \$ 74.00	LH-X, RH out ✓ 22.76
8	REAR BUMPER GUIDE SECTION UPPER / LOWER RH	2 \$ 56.00	? X nn
9	REAR REINFORCEMENT BEAM	\$ 786.00	X nn
11	REAR BUMPER SENSOR INNER / OUTER	\$ 211.00	? X nn
12	REAR BUMPER SEAL RING	4 \$ 14.00	de ✓ 10.88
13	SUNDRIES	\$ 300.00	? ✓ 82.22
TOTAL SPARE PARTS CHARGES		\$ 5,397.00	
TOTAL LABOUR CHARGES		\$ 3,552.00	
GRAND TOTAL		\$ 8,949.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315	Estimate No. Date Service Advisor Pages Regn No Model No	PA/TP/1242/2018/GW 22-Nov-18 GEORGE WONG 2 SLV 2599 T Audi A5 SB 2.0 TFSI
--	---	--

Quantity	Description	Unit Price	Amount
Parts			
1	REAR SECTIONAL PART -SIDE PANEL-RH	\$ 2,195.00	\$ 1,756.00 <i>bt</i>
2	REAR WINDOW	\$ 1,014.00	<i>Xun</i>
3	REAR SIDE WINDOW-RH	\$ 631.00	\$ 504.40 <i>new</i>
4	1 SET OF CLIP ATTACHMENT PARTS	\$ 111.00	\$ 88.80 <i>new</i>
5	1 SET OF ADHESIVE TAPE ATTACHMENT PARTS	\$ 182.00	\$ 145.20 <i>new</i>
6	ACRYLIC SEALANT	\$ 180.00	\$ 180.00 <i>new</i>
7	CAVITY WAX	\$ 140.00	\$ 140.00 <i>new</i>
8	STONE CHIP	\$ 180.00	\$ 180.00 <i>new</i>
9	METAL FILLER POWDER	\$ 280.00	\$ 280.00 <i>new</i>
10	REAR W/S SEALANT	\$ 200.00	<i>Xun</i>
11	1/4 GLASS SEALANT	\$ 100.00	\$ 100.00 <i>new</i>
12	SUNDRIES	\$ 200.00	<i>Xun</i>
	TOTAL SPARE PARTS CHARGES :	\$ 5,413.00	\$ 3,374.40 ✓
	TOTAL LABOUR CHARGES :	\$ 11,700.00	\$ 10,200.00
	GRAND TOTAL :	\$ 17,113.00	\$ 13,574.40

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315	Estimate No. Date Service Advisor Pages Regn No Model No	PA/TP/1242/2018/GW 22-Nov-18 GEORGE WONG 1 SLV 2599 T Audi A5 SB 2.0 TFSI
--	---	--

Quantity	Description	Unit Price	Amount	
<u>LABORS</u>				
1	To renew rhs 1/4 galss and rear windscreen to facillitate fender renewal.	\$ 600.00	\$ 300.00	✓
2	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	\$ 1,400.00	\$ 1,400.00	✓
3	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain etc.	\$ 1,400.00	\$ 1,400.00	✓
4	To dismantle rear lid and rhs sill panel trim. Cut out and weld rhs fender. Re-organize crash management components. Reinstall all parts removed.	\$ 5,600.00	\$ 4,900.00	✓
5	To respray rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 2,700.00	\$ 2,200.00	✓
Total Labour Charges		\$ 11,700.00	\$ 10,200.00	✓

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles Pte Ltd



Singapore
Road
38
6536 2223
6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6641 1183

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6366 2323
9628 1233

INS TAX INVOICE

2 15:29

Company Reg. No. 199902271W
GST Reg. No. 199902271W

IA PACIFIC INSURANCE PTE LTD
CLAIM DEPT
ILDING
NTON WAY
ORE 079120 079120

Invoice No: 85014615

Account: A0006 IT Q)

Date: 17/12/2019

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Order: SLV2599T

Term: 30

O: SLV2599T (V 36342)

Regn Date: 26/12/2017

Mileage: 34894

WIP No.: 30723

A5 SPORTBACK 2.0 TFSI S tronic

Chassis: WAUZZZF57JA052061

Engine: CVK 051373

Dept: 0

ve been assisted by: UB-Tony Poong

(33)

	Details	Qty	Unit Price	Amount
JOYWORK	M: TO SUPPLY ACRYLIC SEALANT,CAVITY WAX, STONE CHIP,METAL FILLER POWDER AND 1/4 GLASS SEALANT	880.00	1.00	880.00
AW6807067N GRU	COVER	1.00	2190.00	1,752.00
AW6853551A 22Z	(V) (Ger)MOLDING(12/1	1.00	877.50	702.00
AW6945106A	REFLECTOR	1.00	34.70	27.76
A500919133 704	WASHER	4.00	3.40	10.88
AW8809838	SUBPART	1.00	2195.00	1,756.00
AN 91233601	NUT - Studies	2.00	1.00	3.60
AW8845298F NVB	SIDE WINDO	1.00	630.50	504.40
AW80945299A	SPEED NUT - Studies	2.00	1.00	1.60
AW80885678A	(V) (SK) GROMMET (21/11	2.00	2.20	3.52
AW6898909	SECUR.SET	1.00	111.00	88.80
AW6898909A	ADHES.TAPE	1.00	181.50	145.20
AN 90959101	SPEED NUT - Studies	1.00	1.00	0.80
AW0201308E	(A) (SK) BRACKET 18/02	1.00	101.00	80.80
AW6807900	STRIP	1.00	191.00	152.80

Supplement any
Estimate
(combined)
1

arts 5,228.16
bour 0.00
blet 13,532.00
lenus 0.00
cant 0.00



17/12

Sub-Total 18,760.16

7% GST 1,313.21

Grand Total 20,073.37

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Hsiao Tong (LKKAuto)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Thursday, 28 March 2019 7:03 PM
To: Adrian Ling (LKKAuto); CS A Team; Admin A; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: FINAL REVISION - SLV2599T - TP AIG - SURVEYED 9 NOV 19
Attachments: WhatsApp Image 2019-02-25 at 10.39.51 AM (2).jpeg; WhatsApp Image 2019-02-25 at 10.39.51 AM (1).jpeg; WhatsApp Image 2019-02-25 at 10.39.52 AM (1).jpeg; WhatsApp Image 2019-02-25 at 10.39.51 AM.jpeg; WhatsApp Image 2019-02-25 at 10.39.50 AM.jpeg; WhatsApp Image 2019-02-25 at 10.39.52 AM.jpeg; WhatsApp Image 2019-02-25 at 10.48.43 AM.jpeg; WhatsApp Image 2019-02-25 at 10.41.52 AM.jpeg; PA12422018 - SLV 2599 T - Audi A5 SB 2.0 TFSI S (rear) (AIG).xls

Hi Adrian, Rasul and all,

Revised estimate and 84 paint photos attached.

Please confirm repair cost of \$18,760.16 @ 16 days exclude 2 Sundays.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1242/2018/NK
Date : 2-Nov-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

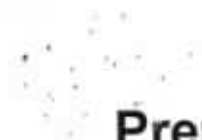
Hi Adrian, Rasul

Your recommendation 5 n 8 +13
We took 16 days exclude 18 days
jb - 28 Mar 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : M/S Premium Automobiles Pte Ltd
Address : 55 Ubi Road
Singapore 408699
Telephone : Ms See : Hp 97508652
Type of Claim : Third Party Claims
Policy No. : 1800094625
Vehicle No : **SLV 2599 T**
Model Code : Audi A5 SB 2.0 TFS.
Model / Year : Dec-17
Engine No : CVK051373
Chassis No : WAUZZZF57JA052061
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 27-Oct-18
Place of Accident : Along Somerset Rd



Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLV 2599 T

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor.	S/N	\$ 360.00	\$ 360.00 ✓
2	<i>To dismantle and renew rear bumper.</i> To repair rhs rear fender. Reorganise crash management components. Reinstall all parts removed.		\$ 1,400.00	\$ 500.00 ✓
3	To respray rear bumper and rhs rear fender.		\$ 1,600.00	\$ 1,400.00 ✓
4	<i>Added labour charge - see attached</i>		\$ 11,700.00	\$ 10,200.00 ✓
5	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00 ✓
TOTAL LABOUR CHARGES		:	\$ 15,252.00	\$ 12,652.00 ✓

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLV 2599 T

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 2,190.00	\$ 1,752.00 ✓
2	REAR BUMPER FIXING PARTS	\$ 142.00	\$ 152.80 ✓
3	REAR BUMPER SECURING STRIPS	\$ 191.00	
4	RERA BUMPER CHROME TRIM	\$ 878.00	\$ 702.00 ✓
5	REAR BUMPER INNER CLIPS	11 \$ 407.00	
6	REAR BUMPER OUTER CLIPS	4 \$ 148.00	
7	REAR LIGHT REFLECTOR LH / RH	2 \$ 74.00	\$ 27.76 ✓
8	REAR BUMPER GUIDE SECTION UPPER / LOWER RH	2 \$ 56.00	
9	REAR REINFORCEMENT BEAM	\$ 786.00	
11	REAR BUMPER SENSOR INNER / OUTER	\$ 211.00	
12	REAR BUMPER SEAL RING	4 \$ 14.00	\$ 10.88 ✓
13	Added parts - see attached	\$ (A) 5,413.00	\$ 3,374.40
14	SUNDRIES	\$ 300.00	\$ 88.32 ✓
	TOTAL SPARE PARTS CHARGES	\$ 10,810.00	\$ 6,108.16 ✓
	TOTAL LABOUR CHARGES	\$ 15,252.00	\$ 12,652.00 ✓
	GRAND TOTAL	\$ 26,062.00	\$ 18,760.16 ✗

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Not (1.60)

Spent (1.60)

rus

V (56) (3.52)

(21/10)

Speed (0.50)

rus

(11/14)

bracket (80 80)

16/10

52.50

Khanchna (LKK Auto)

From: Taufikh (LKKAuto)
Sent: Tuesday, 17 December 2019 11:59 AM
To: 'Carrine Leong'
Cc: jiyee.yap@premiumauto.com.sg; 'Chang Chee Sing'; Khanchna (LKK Auto); Admin A; CS A Team; 'Boo seng yak'; 'Nora Khai PA'
Subject: RE: FINAL REVISION - SLV2599T - TP AIG - SURVEYED 9 NOV 18

Hi Carrine,

Sorry for the late reply.

COR \$18,760.16 , 12 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

From: Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]
Sent: Thursday, 12 December 2019 2:41 PM
To: 'Taufikh (LKKAuto)'; cs-a@lkkauto.com; admin-a@lkkauto.com; 'Khanchna (LKK Auto)'
Cc: jiyee.yap@premiumauto.com.sg; 'Chang Chee Sing'; 'Boo seng yak'; 'Nora Khai PA'
Subject: RE: FINAL REVISION - SLV2599T - TP AIG - SURVEYED 9 NOV 18
Importance: High

Dear Taufikh/Khanchana,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Kindly assist to finalize the repair cost on urgent basis cause this is 2018 case, thanks.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

From: Khanchna (LKK Auto)
Sent: Wednesday, 18 December 2019 12:03 PM
To: 'Olea, Maricel'
Cc: Admin A
Subject: Seeking assistance to re-open claim - AIG REF: TP / 8397786859SG [SLH 6412X]

Noted that the claim has been closed on Merimen.

...CLAIM SUBFOLDER...(Closed)

Claim Details		Activity Log		Documents		Claims Details	
CLAIM SUBFOLDER TRACKING							
Case	Refused	Full Settlement	Auto Settlement	Ref. Set	Full Settlement	Ref. Settlement	Status
None	21 SEP 2018		20 Nov 2018				Closed (Closed without Offer)
None	Refused	Full Settlement	Auto Settlement	Ref. Settlement	Ref. Settlement	Ref. Settlement	Ref. Settlement
CLAIM SUBFOLDER DETAILS							
Insurance Policy No.: 1131 010 100, 10-100-100-100 Policyholder Name: PREMIUM AUTOMOBILES PTE LTD, Co. Reg. No.: 1000001100 Policy No.: 1131 010 100 Policy Type: TP / 1131 010 100 Policyholder Name: 1131 010 100				Claim Details Claim No.: 1131 010 100 Claim Status: 1131 010 100 Claim Type: 1131 010 100 Claim Amount: 1131 010 100			
Insurance Policy No.: 1131 010 100, 10-100-100-100 Policyholder Name: PREMIUM AUTOMOBILES PTE LTD, Co. Reg. No.: 1000001100 Policy No.: 1131 010 100 Policy Type: TP / 1131 010 100 Policyholder Name: 1131 010 100				Claim Details Claim No.: 1131 010 100 Claim Status: 1131 010 100 Claim Type: 1131 010 100 Claim Amount: 1131 010 100			

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
 DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 2 November 2018 5:33 PM
To: 'Claims'; 'Nora Khai'
Cc: Admin A; assignments
Subject: RE: ACCIDENT INVOLVING SLV 2599 T AND YOUR INSURED SLH 6412 X DATED ON 27/10/2018 ***LKK REF:CC3/LCR18019843/pb3

Without Prejudice

Dear Sirs/ Mdm.

Thank you for your video

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

By copy to Team Assign.

Kindly assist to arrange survey on 9 of Nov @10 AM at 281 Alexandra Road Singapore 159938.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 2 November 2018 3:28 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SLV 2599 T AND YOUR INSURED SLH 6412 X DATED ON 27/10/2018 ***LKK
REF:CC3/LCR18019843/pb3

Dear Hsiao Tong,

Attached is a copy of car video footage for your kind reference.

Kindly assist to arrange survey on 9 of Nov @10 AM at 281 Alexandra Road Singapore 159938.

Thank you.

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, November 2, 2018 2:55 PM
To: Nora Khai <nora.khai@premiumauto.com.sg>; 'Claims' <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLV 2599 T AND YOUR INSURED SLH 6412 X DATED ON 27/10/2018 ***LKK
REF:CC3/LCR18019843/pb3

Without Prejudice

Hi Nora/ George,

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

We would like to request a copy of your client's car video footage for our necessary action.

We will get back to you once we hear from you.

Thank you.

From: Nora Khai <nora.khai@premiumauto.com.sg>

Sent: Friday, 2 November 2018 11:06 AM

To: 'Claims' <claims@premiumauto.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupej@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLV 2599 T AND YOUR INSURED SLH 6412 X DATED ON 27/10/2018 ***LKK
REF:CC3/LCR18019843/pb3

Dear Hsiao Tong,

Kindly advise us on liability clearance and direct settlement.

Thank you.

Best Regards,

Norazima Khairuddin
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. nora.khai@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: 01 November, 2018 1:13 PM

To: 'Hsiao Tong (LKKAuto)'

Cc: 'Admin A'; claims@premiumauto.com.sg; 'Shu Pei (LKKAuto)'

Subject: RE: ACCIDENT INVOLVING SLV 2599 T AND YOUR INSURED SLH 6412 X DATED ON 27/10/2018 ***LKK
REF:CC3/LCR18019843/pb3

Dear Ms. Hsia Tong ,

Any updates for above mentioned case ?

Thank you.

Best regatrds,
George Wong

Premium Automobiles Pte Ltd (Reg No 289902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 66900293 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Wednesday, October 31, 2018 4:35 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: ACCIDENT INVOLVING SLV 2599 T AND YOUR INSURED SLH 6412 X DATED ON 27/10/2018 ***LKK
REF:CC3/LCR18019843/pb3

Dear George,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 31 October 2018 2:17 PM

To: Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: ACCIDENT INVOLVING SLV 2599 T AND YOUR INSURED SLH 6412 X DATED ON 27/10/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

TP insured: AIG

Do take note, video were uploaded in Merimen.

Thank you

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 66900293 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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Khanchna (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 26 March 2020 10:04 AM
To: Khanchna (LKK Auto); Admin A
Cc: claims@premiumauto.com.sg
Subject: RE: ACCEPT OFFER - LOD - FINAL REVISION - SLV2599T - TP AIG - SURVEYED 9 NOV 18

Hi Khanchna,

We accept your settlement offer on 17/2 as follows:

1. Cost of Repair (w/GST)	\$ 20,073.37
2. Loss of Use (17 days x \$100)	\$ 1,700.00
3. LTA Search Fee	\$ 7.45
Total	\$ 21,780.82

Do proceed to close and forward us the necessary progress on case.

Thank you.

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Monday, 2 March, 2020 8:57 AM
To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Spam RE: COUNTER OFFER - LOD - FINAL REVISION - SLV2599T - TP AIG - SURVEYED 9 NOV 18

WITHOUT PREJUDICE

Dear Nadia,

We refer to the above matter and your e-mail below.

Our surveyor recommended cost of repair days for 12 days. Based on our calculation, there are 2 Sundays.

Please give us your breakdown for LOU for the 16 days.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 25 February 2020 9:20 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: COUNTER OFFER - LOD - FINAL REVISION - SLV2599T - TP AIG - SURVEYED 9 NOV 18

Dear Khanchna,

Hope you have had a chance to review our settlement.

Appreciate your kind acknowledgement and favourable offer on this case.

Thank you.

Best Regards,

Nadia

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 8826 8736 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 17 February 2020 11:29 AM
To: Claims
Cc: Admin A
Subject: RE: LOD - FINAL REVISION - SLV2599T - TP AIG - SURVEYED 9 NOV 18

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair (w/GST)	\$ 20,073.37
2. Loss of Use (17 days x \$100)	\$ 1,700.00
3. LTA Search Fee	\$ 7.45
Total	\$ 21,780.82

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 17 February 2020 11:02 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - FINAL REVISION - SLV2599T - TP AIG - SURVEYED 9 NOV 18

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 Oct 2018 16:32	Clim Veh Model Changed	(204854) AUD1 A5 1.8 SPORTSBACK TFS1 MU (A).	[A] Lau Shu Pei
2	31 Oct 2018 16:32	Clim Created	Reg No: SLV2599T, Acct Date: 2018/10/27, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: Premium Automobiles Pte Ltd (UBI)	[A] Lau Shu Pei
3	31 Oct 2018 16:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):: Suggested Adj. : LKK Auto Consultants Pte Ltd.	[A] Lau Shu Pei
4	31 Oct 2018 16:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/11/12	[A] Lau Shu Pei
5	31 Oct 2018 16:32	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	31 Oct 2018 16:32	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
7	31 Oct 2018 16:32	Label Added	(23):Express.	[A] Lau Shu Pei
8	31 Oct 2018 16:32	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
9	13 Nov 2018 16:23	Adj Adjuster Assigned	ADRIAN LING -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
10	18 Feb 2019 10:34	Video Downloaded	Downloaded SLV 2599T vs SLH 6412X - TP VIDEO_REAR	[I] Koh, Victor-CK
11	18 Feb 2019 12:37	Video Downloaded	Downloaded SLV 2599T vs SLH 6412X - TP VIDEO_REAR	[I] Koh, Victor-CK
12	29 Nov 2019 01:18	Clim Cancelled	Closed without Offer:Auto-cancel due to MARK OFF from OneClaim	[I] AIG OneClaim Integration User
13	17 Dec 2019 11:27	Video Downloaded	Downloaded SLV 2599T vs SLH 6412X - TP VIDEO_REAR	[A] MOHD TAUFIKH BIN HAMID
14	18 Dec 2019 13:25	Clim Cancelled Reopened		[I] Olea, Maricel
15	04 Feb 2020 14:05	Adj Rpt Initiated		[A] HUEY YON
16	04 Feb 2020 14:05	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] HUEY YON
17	04 Feb 2020 14:05	Clim Dtl Modified	JPI Reg. Date: -> 2017/12/01.	[A] HUEY YON
18	04 Feb 2020 14:05	Clim Details Notified		[A] HUEY YON
19	04 Feb 2020 17:42	Adj Mandate Request	Cur.Reg:21780.82:BOLA 27, OI REAR END TP, Liability down against Insured. ** 12 days recommen- dation for repair + 2 Sundays + 3 PRS =17 days	[A] Khanchana Pothura]

Date From

◀

📅

▶

Date To

◀

📅

▶

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Bill Type	Acc. Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1965038	02 Nov 2018 17:31:15	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLV2599T	CHEW HSIAD TONG	xx.xx
2427308	04 Feb 2020 14:05:34	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLV2599T	SLH6412X	11.77

View Received Message

This mail is associated with :

*SLV2599T (8397786859SG)
[SLH6412X]
TP
PREMIUM AUTOMOBILES PTE LTD
Oct 27 2018 3:00PM
[LCRF PTE LTD]
Premium Automobiles Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **05/02/2020 08:57 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$21780.82) - SLV2599T - Claim Handler: Olea, Maricel**

Approved:21780.82.

DOCUMENTS SUMMARY
There are no documents.

BREAKDOWN OF PAYMENT

Vehicle No: SLV2599T

Accident on 27/10/2018 at ALONG SOMERSET RD

Involving vehicle/s SLH6412X

1) Repair cost \$ 20,073.37 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 7.45 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 1,900 Payable to: Premium Automobiles Pte Ltd

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, PREMIUM AUTOMOBILES PTE LTD (the third party claimant) of 55 UBI ROAD 1
SINGAPORE 408699 (address), owner of SLV2599T (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLV2599T that was damaged pursuant to the accident which occurred on 27/10/2018
(date) along SOMERSET RD (location) involving vehicle no/s
SLH6412X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 9 (day) of 11 (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

...CLAIM SUBFOLDER...(Pending for Survey Report)
Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Oct 2018 Edit Reg		09 Nov 2018 00:00 Edit Adj Rpt	\$18,760.16 Edit Estimates	\$18,760.16 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS				[Created by adjuster]	
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K				
Main Claimant:	PREMIUM AUTOMOBILES PTE LTD, Co. Reg. No.: 199902271W				
Vehicle Reg. No.:	SLV2599T	Date of Loss:	27/10/2018 15:00 - :59 [10 Months and 26 Days From LTA Reg Date (Man Yr)]		
Claim Type:	TP / 8397786859SG	Policy/Cover Note No.:	0999994821 (Comprehensive)		
Vehicle Reg. No. (Insured):	SLH6412X	Policy No. (Claimant):	-		
		Excess:			
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911				
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Olea, Maricel] Maricel.Olea@aig.com				
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000				
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 12/11/2018]				

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AIG_SG_EXPRESS (05/02/2020): Alert - Adj Mandate Approved (\$21780.82) - SLV2599T - Claim Handler: Olea, Mari...

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLV2599T (8397786859SG)
[SLH6412X]
TP
PREMIUM AUTOMOBILES PTE LTD
Oct 27 2018 3:00PM
[LCRF PTE LTD]
Premium Automobiles Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Video

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/11/18 17:31	SLV 2599T vs SLH 6412X - TP VIDEO_REAR	 Load MP4	

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	 Edit	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/02/19 10:54	General View	 Load JPG	☒
2	18/02/19 10:54	General View	 Load JPG	☒
3	18/02/19 10:54	General View	 Load JPG	☒
4	18/02/19 10:54	General View	 Load JPG	☒
5	18/02/19 10:55	General View	 Load JPG	☒
6	18/02/19 10:55	General View	 Load JPG	☒
7	18/02/19 10:55	General View	 Load JPG	☒
8	18/02/19 10:55	General View	 Load JPG	☒
9	18/02/19 10:55	General View	 Load JPG	☒
10	18/02/19 10:55	General View	 Load JPG	☒
11	18/02/19 10:55	General View	 Load JPG	☒
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15	18/02/19 10:55	General View	 Load JPG	☒
16	18/02/19 10:55	General View	 Load JPG	☒
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23	18/02/19 10:55	General View	 Load JPG	☒
24	18/02/19 10:55	General View	 Load JPG	☒
25	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
26	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
27	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
28	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
29	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
30	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
31	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
32	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
33	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
34	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
35	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
36	18/02/19 10:55	Reinspection Photo	 Load JPG	☒

Video			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
37	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
38	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
39	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
40	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
41	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
42	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
43	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
44	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
45	18/02/19 10:55	Reinspection Photo	 Load JPG	☒
46	18/02/19 10:56	Reinspection Photo	 Load JPG	☒
47	18/02/19 10:56	Reinspection Photo	 Load JPG	☒
48	18/02/19 10:56	Reinspection Photo	 Load JPG	☒
49	18/02/19 10:56	Reinspection Photo	 Load JPG	☒
50	17/12/19 11:23	Reinspection Photo	 Load JPG	☒
51	17/12/19 11:23	Reinspection Photo	 Load JPG	☒
52	17/12/19 11:23	Reinspection Photo	 Load JPG	☒
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57	17/12/19 11:23	Reinspection Photo	 Load JPG	☒
58	17/12/19 11:23	Reinspection Photo	 Load JPG	☒
59	17/12/19 11:23	Reinspection Photo	 Load JPG	☒
60	17/12/19 11:23	Reinspection Photo	 Load JPG	☒
61	17/12/19 11:25	Replacement Part Photo	 Load JPG	☒
62	17/12/19 11:25	Replacement Part Photo	 Load JPG	☒
63	17/12/19 11:25	Replacement Part Photo	 Load JPG	☒
64	17/12/19 11:25	Replacement Part Photo	 Load JPG	☒
65	17/12/19 11:25	Replacement Part Photo	 Load JPG	☒
66	17/12/19 11:25	Replacement Part Photo	 Load JPG	☒
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69	17/12/19 11:25	Replacement Part Photo	 Load JPG	☒
70	17/12/19 11:25	Replacement Part Photo	 Load JPG	☒
71	17/12/19 11:25	Replacement Part Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/10/18 16:32	TP GIA REPORT	 Load PDF	
2	14/11/18 08:47	TP ESTIMATE- MARKED	 Load PDF	
3	04/02/20 14:45	LTA SEARCH	 Load PDF	
4	04/02/20 14:45	LOD	 Load PDF	
5	04/02/20 14:45	LETTER TO OI	 Load PDF	
6	30/03/20 09:33	WORKSHOP INVOICE	 Load PDF	
7	30/03/20 09:33	Release Voucher	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	01/11/18 10:50	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)

Vehicle No:	SLH6412X (Insd veh)	Model:	AUDI A5 2.0 (A)
	SLV2599T (TP veh)		
Date of Accident:	27/10/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	27,229.57
Final Repair Cost	:	\$	20,073.37
Loss of Use	:	\$	1,700.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	21,780.82
Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ 100 _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 21,780.82
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

30 Mar
2020

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18019843/T1KA3Q2
Date: 30/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994821
Claimant
Vehicle No : SLV2599T Insured Vehicle No : SLH6412X
Date of Loss: 27/10/2018 Nature of Claim: TP Claim No: 8397786859SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLV2599T
Make & Model: AUDI A5, 2.0 (A) Engine No: CVK051373
Reg. Date: 01/12/2017 (Man. Year: 2017) Chassis No: WAUZZZF57JA052061
Colour: Red Odometer: 20761 km
Engine Capacity: 1984 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40R18 Rear Tyre Size: 245/40R18
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm
The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,196.20	6,108.16	4,088.04	40.09
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,252.00	12,652.00	2,600.00	17.05
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	25,448.20	18,760.16	6,688.04	26.28
+ GST 7.00/7.00% (S\$)	1,781.37	1,313.21	468.16	26.28
Nett Amount (S\$)	27,229.57	20,073.37	7,156.20	26.28
+ Loss of Use (17.0 x S\$100.00/day) (S\$)		1,700.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		21,780.82		

INSPECTION

Date of Assignment: 09/11/2018
Date Inspected: 09/11/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 12.0 days

Adjuster: MOHD TAUFIKH BIN HAMID Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	2,190.00 FS	*1,752.00 FS
2	1		*REAR BUMPER FIXING PARTS	Necessary	152.80 FS	*152.80 FS
3	1		*REAR BUMPER SECURING STRIPS	Not Necessary	191.00 FS	*- FS
4	1		*REAR BUMPER CHROME TRIM	Cut	878.00 FS	*702.00 FS
5	11		*REAR BUMPER INNER CLIPS	Not Necessary	407.00 FS	*- FS
6	4		*REAR BUMPER OUTER CLIPS	Not Necessary	148.00 FS	*- FS
7	1		*REAR LIGHT REFLECTOR LH/RH	N/S Not Necessary / O/S Cut	74.00 FS	*27.76 FS
8	2		*REAR BUMPER GUIDE SECTION UPPER /LOWER RH	Not Necessary	56.00 FS	*- FS
9	1		*REAR REINFORCEMENT BEAM	Not Necessary	786.00 FS	*- FS
10	1		*REAR BUMPER SENSOR INNER /OUTER	Not Necessary	211.00 FS	*- FS
11	4		*REAR BUMPER SEAL RING	Necessary	14.00 FS	*10.88 FS
12	1		*SUNDRIES	Necessary	300.00 FS	*88.32 FS
13	1		*REAR SECTIONAL PART-SIDE PANEL -RH	Bent	1,756.00 FS	*1,756.00 FS
14	1		*REAR WINDOW	Not Necessary	1,014.00 FS	*- FS
15	1		*REAR SIDE WINDOW -RH	Necessary	504.40 FS	*504.40 FS
16	1		*SET OF CLIP ATTACHMENT PARTS	Necessary	88.80 FS	*88.80 FS
17	1		*SET OF ADHESIVE TAPE ATTACHMENT PARTS	Necessary	145.20 FS	*145.20 FS
18	1		*ACRYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
19	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
20	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
21	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
22	1		*REAR W/S SEALANT	Not Necessary	200.00 FS	*- FS
23	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
24	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 10,196.20 6,108.16

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANDFER REAR PARKING AID AND REAR LID KICK SENSOR	New	360.00	360.00
2	TO DISMANTLE AND RENEW REAR BUMPER ,TO REPAIR RHS REAR FENDER .REORGANISE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,400.00	500.00
3	TO RESPRAY REAR BUMPER AND RHS REAR FENDER	New	1,600.00	1,400.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO RENEW RHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL	New	600.00	300.00
6	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS BATTERY MANAGER ,FUSE AND RELAY TRAYS ,ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
7	TO REMOVE AND REINSTALL REAR SEAT ,BACK REST ,HAT TRAY ,ABCD PILLAR TRIMS ,LUGGAGE COMPARTMENT TRIMS .DISLODGE ROOF LINER AND DISENGAGE CURTAIN ETC	New	1,400.00	1,400.00
8	TO DISMANTLE REAR LID AND RHS SILL PANEL TRIM ,CUT OUT AND WELD RHS FENDER .RE-ORGANIZE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	5,600.00	4,900.00
9	TO RESPRAY RHS SILL PANEL ,DOOR ENTRANCES ,ROOF CHANNEL ,DRAIN PANEL AND END PANELLING .TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	2,700.00	2,200.00
Gross Labour Cost (S\$)			15,252.00	12,652.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >