

Khanchna (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 14 August 2019 10:45 AM
To: Khanchna (LKK Auto); MT_Claim_SG
Cc: Admin A
Subject: RE: [MANDATE REQUEST] YR REF: 18/18/18/VP05/021088 [MVA BETWEEN SHC 7846U & GBF 4205U ON 30/10/2018] [External General]

Lonpac External - General

Dear Khanchna

Please explain to them your offer is based on their mileage record.

However, you may negotiate settlement up to \$1,700.00 (all-in).

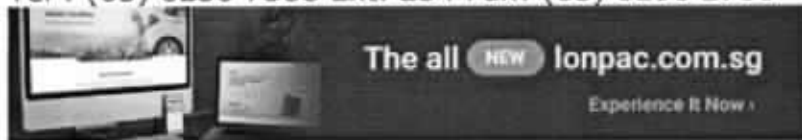
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Wednesday, 14 August, 2019 10:16 AM
To: MT_Claim_SG
Cc: Admin A
Subject: RE: [MANDATE REQUEST] YR REF: 18/18/18/VP05/021088 [MVA BETWEEN SHC 7846U & GBF 4205U ON 30/10/2018] [External General]

Lonpac Ref: 18/18/18/VP05/021088

LKK Ref: CC4/LPC18019842/Klka3q2

Dear Ms. Ong Li Li,

The above matter and e-mail as trailed refers.

Kindly be informed that our offer on LOR/LOI for 2.5 days was rejected and the Third party repairer wants for 3 days.

As such, we seek your revised offer to third party repairer "ComfortDelGro Engineering PL" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 1,900.32	\$ 1,230.50

Our Ref : CC180100965/ SHC7846U /KS(st)

Date : 09-Nov-18

Lonpac Insurance Bhd
300 Beach Road
#17-04 / 07, The Concourse
Singapore 199555

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

**COMFORTDELGRO
ENGINEERING**

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198506489V

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408549

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Attn : Motor Claims Department **WITHOUT PREJUDICE**

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC7846U YOUR INSURED
GBF4205U AND OTHER ON 30.10.18

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHC7846U which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBF4205U we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,230.50
2	3.5 days Loss of Rental @\$ 117.28 per day	\$ 410.48
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 1,648.47

HIRER'S CLAIM

7	3.5 days Loss of Income @\$ 80.00 per days	\$ 280.00
Total Claims :		\$ 1,928.47

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
b) LTA search slip/s of : GBF4205U
c) GIA / Police report/s of : SHC7846U
d) Letter of authority from owner / hirer / operator
() Witness statement/s () Driver's Income Tax () Certificate of Insurance
(X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. This condition shall apply even if medical

Yours faithfully
Kazali Hj Selahudin
CDGE Taxi Claims Department
Tel : 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHC7846U , GBF4205U ON 30-Oct-18 20:25
ALONG GEYLANG RD BEFORE LOR 28 GEYLANG JUNCTION

I / We **TAN WAN CHUAN** (Hirer) NRIC No.: **S1753331B**

and/or (Relief) NRIC No.:

Taxi Number **SHC7846U**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **31-Oct-2018**

Name of Hirer **TAN WAN CHUAN**
Hirer NRIC **S1753331B**

Signature :



Address **514 SERANGOON NORTH AVENUE 4 ...**
550514

Contact No. **81261667**



LONPAC INSURANCE BHD

copy LPC/80/9842/KLKA3A2

khanchua

CLAIM NO : 18/18/18/VP05/021088

DATE : 14 AUGUST 2019

DISCHARGE VOUCHER

I/We, **CITY CAB PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **GBF 4205U** the sum of Singapore Dollar One Thousand Seven Hundred Only (\$1,700.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **GBF 4205U** and **SHC 7846U** on 30 October 2018 along Geylang Road towards Lor 28 Geylang.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ FYH INTEGRATED PTE LTD (GANESAN KUMARESAM)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **COMFORTDELGRO ENGINEERING PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
58 LONKANG DRIVE
SINGAPORE 545088

Signature of vehicle owner/Date

14/08/19

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
58 LONKANG DRIVE
SINGAPORE 545088

Name of vehicle owner /Date

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

TAX INVOICE

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE

300 BEACH ROAD #17-04/07
SINGAPORE 199555

CONTACT NO: 62507388

VEHICLE NO
SHC7846U

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
06.03.2014

CHASSIS CODE
KMHLB41UMEU048595

NO/DATE
91406609 08.11.2018

JOB NO.
305232637

ODOMETER READING

JOB TYPE

Description : 3P 30.10.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,150.00
Add GST @ 7.000 %	80.50
Total Invoice amount	1,230.50

Issued by : CHEWBEELING 08.11.2018 15:41:02
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHERS' PROPERTIES BELONGING TO CUSTOMERS AND EMPLOYEES ARE ADVISED THAT THERE IS OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND RAISE WITHIN 7 DAYS FROM SUCH DELIVERY ANY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (i.e. AFTER 30 DAYS FROM THE DATE OF THE PERIODIC DEFAULT).

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC18100965



Date: 08 November 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	30/10/2018 @ 20:25 hrs
ALONG	GEYLANG RD BEFORE LOR 28 GEYLANG JUNCTION
INVOLVING	GBF4205U

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7846U** (the "Taxi"). The Taxi was hired to **TAN WAN CHUAN IC NO S1753331B** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO								FROM	TO
1692	1000	1630	26/10	chuan 15.2	51	6	8	4	9	16.50	05.27
388.1	17.25	05.10	27/10	Seng	51	7	0	2	2	10.00	16.30
2135	0715	1610	27/10	chuan 5.4	51	7	4	2	5	17.00	06.50
314.7	17.05	04.53	28/10	Seng	51	7	6	0	4	10.00	16.50
1031	0715	1200	28/10	chuan 5.4	51	7	9	1	6	17.50	04.55
355.1	16.25	05.26	29/10	Seng	51	8	1	1	6	07.30	14.45
2066	0715	1600	29/10	chuan 5.8	51	8	3	6	7	16.45	02.25
295.7	17.30	04.09	30/10	Seng	51	8	4	4	3	07.15	11.20
1645	0715	1530	30/10	chuan 8.49	51	8	5	2	7	11.40	20.30
358.6	17.15	05.10	30/10	Accident						20.25	—
1055	0715	1220	2/11	repair						—	10.45

SAC 7846U

Ly

In
Gut



Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBF4205U	30 Oct 2018 / 20:25:00	Successful	L06	LONPAC INSURANCE BHD

Previous OK