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Driver Tel No.: (VIL SET /NCC) Insured Lability: % Final ? Yes / No SHC 28 U	insured Vehicle No. Name of Insured Insured Tel No. Excess Sec II :S\$	HP. D.O.A. 30(12)(8 Plants)	im No : 18	1	102138
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PRELIMINARY ADVICE Date/Time: Sent By: Payment Breakdown Form: Post-Repair Photos: Others: Confirm with: Confirm by: Repair Cost: S S 1/50 (2 days) Reduction: 33 % FINAL SETTLEMENT Date/Time: U/6/10 Confirm with: K020/1. Final Liability: (0 (Agreed / Assessed) BOLA S/N No.: 15 If NO or B 28, Ass. Lia: (0 TURNICE TRANSITED TO STAND S	R101/2/10	- File pars to slunki to close file.	Reissay Final Re Car Ran Towing LTA/O	Voucher; spair Still; tal Invoice; Invoice	
FINALIZATION Date/Time: Confirm with: Confirm by: Repair Cost: 4 S	PRELIMINARY ADVICE	District Inner	Manda LOD Paymei	nt Breakdown Form:	
FINAL SETTLEMENT Date-Time: 14/8/14 Confirm with Kn24/1 Email Call Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 15 MNO or B 28, Ass. Lia: Repair Cost. (A/650) S\$ 1,230-50 Loss of Rental (LOR): S\$ 293.30 (2.5 days) X\$117.28 Loss of Income (LOI): S\$ - (8 - x - days) Loss of Income (LOI): S\$ 125 (8 50 x 2-5 days) LOR only LOU only LOR + LOU LOR + LOI Tick only one) GIA/LTA Search S\$ 7.49 Medical: S\$ - (e.g. Tow/ Independent) Disburraement: S\$ - (e.g. Tow/ Independent) 2) Report Format [P] Total: S\$ 1,556-14 Global Sum S\$: 1,700	FINALIZATION	Date/Time: Confirm with:	Others		
Loss of Rental (LOR): S\$ 293.30 2.5 days X\$ 1.28	FINAL SETTLEMENT Final Liability:	SS 1,150 (2 days) Reduction: 33%	Email If NO	Email Call or B 28, Ass. Lin :	- 3
Medical: 55 1) Claim stame: Cortal/Reject/Private Settle Disbursement: SS - (e.g. Towl Independent) 2) Report Format: IP Legal Cost 55 - 3) Survey fee \$45.0 Total: SS 1,656 - 10 Global Sum SS: 1,700	Loss of Income (LOI): Loss of Income (LOI): LOR only LOU only	S\$ - (\$ - x - days) S\$ \(^2\)5 (\$ \(^6\)5 \(^2\)2-5 days) LOR+LOU LOR+LOI \(\sigma\) [Tick only one]		5 (9)	4
WYST 1 F 2 7 D 4 Y 5 D 1	Medical: Disbursement: Legal Cost	SS	2) Rep	ort Format: TP	
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DD/TP INS ITP RES / OD RES / EVA / INV / MV	Truck / Trailer or	or rame mover)
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	TOYOTYOKO or	(a Lyacon
Bot or Market Value:	Front	Rear
DAC Accident Report: Consistent? : Yes or No		mm R/Bal. / mm
GIA / PR Seen: Consistent?: Yes or No		mm L/Bal. 1 mm
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Lum Stine 10 % 3 Val.: Yes or N	Survey held at	CDGE (Loyong)
CA / REV / REP. / 24 HRS	Des. of Damages ; Frt. / 1	Reat OIS NIS UIC Rooftop or
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71 -7	Add Fee: Site Insp (\$	
	Interview (\$.) Photos
Report Format :	: Tech. Invs (\$	Others
Lump Sum / I,B,I; (\$: Weekend (\$	
		LATOT

Yours faithfully,

KALVIN ANG Licensed Appraiser

OMFORTDELGRO ENGINEERING

a member of ComfortDelgro

ComfortDelGro Engineering Pte Ltd

205 Braddell Flood Singapore 579701 Marrine - ES 8383 ESIO Facacrolis - 85 CURO 8750

Date/Time: 31.10:2016 10:43

Page : 1

Team:	ARC Repair TP(CFSO)1	JOB CARD	Sales Order:	JC NO.: 305232637
OMER:			REGN NO.: SHC7846U	MILEAGE
TOMER NO.	CITYCAB PTE LTD 7010070	MAKE: HYUNDAI	FUEL #	
RESS	383 SIN MING DRIVE Singapore SINGAPORE 575717	pore SINGAPORE 575717 I-40		30.10.2018 20:25
(R) (P)	65551188		YR OF MANU 06.03.2014	TARGET DATE
SOUNT CARE	5 NO.		CHASSIS CODE RMRLB41UMEU04859	5 COMPLETION DATE TIME

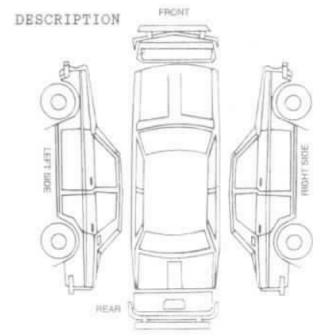
JOB DESCRIPTION

Accident Date: 30.10.2018

NATURE: 3P 30.10.18

S/NO

LABOR CODE



CKED & PASSED OUT BY			
SERVICE ADVISOR		-	CUSTOMER'S SIGNATURE
wledgement Slip		Exit Pass	
SHC7846U	LIMTS	Vehicle No.: SHC7846U	
of Service Advisor	Signature/Date	Name of Service Advisor	Date
eturned to Sensice Reception upon collec-	tion	To be kept by Security Guard	

CITY CAB PTE LTD REPAIR ESTIMATE*

VEHICLE NO: SHC 7846U

LONPAC-US DATE 31/10/2018

MAKE

Parts Description/ Labour Door Mirror Assy (RH) Representation of Sub Total Representation of Repre		650	S 2	670.00 134.00 536.00 200.00 200.00 200.00
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	After Report plat	Call 1004 31/6/8 1620 The Repairer To recovery by To dispuse can Paris provide to fin No sheps I not Supply mental to subject to fin Addingwised by Signature: Date:	After Reports plate Date:	LKK Auto Consultants have the Repairer of the follow. The Repairer of the follow. To deput carry by the relation of the above vehicle. The final repair quantum and institute the same of the same o

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

CITY CAB PTE LTD REPAIR ESTIMATE*

VEHICLE NO: SHC 7846U

MAKE

LONPAC-US DATE 31/10/2018

Qty	Parts Description/ Labour	Type	Unit Price	1	Mount
	Front Door Mirror Assy (RH) Front Ruge × rept SUB TOTAL Front Finds (RM) × rept LESS 20% Front Par (RH) × DISCOUNTED TOTAL			\$ \$ \$	670.0 670.0 134.0 536.0
	Labour Charge Panel Beating-Repair Fender Spray Painting Charge Wiring Charge Tuff Kote Tow Charge TOTAL LABOUR ESTIMATE TOTAL		650	\$ \$ \$ \$ \$ \$ \$ \$ \$	20° 400.0 700.0 2° 30.0 50.0 1,180.0 1,716.0
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be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



ComfortPelGro Engineering Pts L

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JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition		
Date: 30 10 18 Time Received: 2050 New SPARK Kakis Name of Customer: WRTAN Contact No. : 81261667	3. Vehicle Type: Private Taxi (CTPL/CCPL) Fleet STK (Boon Lay)	4. Type of Towing: Normal Tow King Dolly Flat Bed Crane-up
Vehicle No. : SHC 7846 W Make/Model/Colour: J40	Nature of Service: Jumpstart Recovery Change Tyre / Battery	6. Parts Replaced/Remarks:
7. Location: Description	Pandan Br Ubi St Cycle & Carriage (PD)	Tow - In Workshop: moky Exhaust
10. Odometer Reading	11. Radio / CD Player OK Faulty Not tested	
Name of Driver Vehicle No. Time Dispatch Time of Arrival Time Completed Time Completed	TOWING	#: Cracked X: Dente /: Scatched O: Missir
Cash Invoice Details (if applicable)		Section Control to the Control of th
13. Cash Invoice No. :		
Customer Acknowledgement		
a. I have been advised to remove all valuable items in my vehicle, included cash cards, spectacles, pen, etc. b. I understand that any items left behind are at my own risk and SPAP co. Surcharge: Towing fee will be levied if the customer decides neither	RK Car Care™ will not be held liable for suc	ch losses. ARK Car Care™.
Date Time		Signature of Customer

COMFORTDELGRO ENGINEERING

305232637 Our Job Ref No : ComfortDelGra Engineering Pte Ltd 02/11/18 Date 59 Loyang Drive Singapore 508969 Fax: 6546 8156 FINALIZATION FORM LKK Τo Fax: KALVIN ANG Vehicle Reg No. : SHC7846U Date of Accident: 30-Oct-18 The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-The repair job shall bill to: LONPAC ---GBF4205U The finalized amount shall be: Spare Parts after List discount (b) Labour Charges Total for Part-By-Part Repair Cost (c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: 20% \$1,150.00 \$1,150.00 Final Lumpsum Repair cost Estimated normal period for repairs: 2 working days. 3. We shall treat the above amount as Correct and Confirmed if there is no reply from you 4. within 7 working days Thank you for your assistance. We confirm the estimates and 5. finalized amount Signature Signature : LIMTS KALVIN Name Name 7/11/8 62148398 Tel Date 65468156 Fax For Official Use Only Document Confirm By Attached Remarks Item Amount (Signature) Yes or No Rental Rate P/Day YES Loss of Income Paid NO Survey Fees LTA Search Fee \$7.49 Medical Fees (on behalf of driver, if applicable)

Overrun

Remarks:

Mei Kwan (LKKAuto)

From:

ONG LI LI < llong@lonpac.com>

Sent:

Wednesday, 6 March, 2019 2:44 PM

To:

Mei Kwan (LKKAuto)

Cc:

MT_Claim_SG; Vic (LKKAuto); CS A Team; Admin A

Subject:

RE: PR-REPAIR SURVEY OF SHC7846U Our Ref: 18/18/18/VP05/021088 [External

Generall

Follow Up Flag:

Follow up

Flag Status:

Completed

Categories:

HMK

Lonpac External - General

Hi Mei Kwan

Please request the case handler/surveyor to review if towing was necessary as there was still rear mirror available and put up the mandate request to us.

Thanks, Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, 6 March, 2019 2:14 PM

To: ONG LI LI

Cc: MT_Claim_SG; Vic (LKKAuto); CS A Team; Admin A

Subject: RE: PR-REPAIR SURVEY OF SHC7846U Our Ref: 18/18/18/VP05/021088 [External General]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Li Li,

Enclosed TP video for your perusal.

Please note that the towing is incurred due to the right door side mirror is broken.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

<cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PR-REPAIR SURVEY OF SHC7846U Our Ref: 18/18/18/VP05/021088

Hi Mei Kwan

Our Insured has not reported the accident.

Please check with the surveyor why there is a need for TP to incurred towing fees.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 1 November, 2018 3:16 PM

To: ONG LI LI

Cc: MT_Claim_SG; Vic (LKKAuto); CS A Team; Admin A

Subject: RE: PR-REPAIR SURVEY OF SHC7846U Our Ref: 18/18/18/VP05/021088

WITHOUT PREJUDICE

LPC ref: 18/18/18/VP05/021088 LKK REF: CC4/LPC18019842/K1ha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SHC 7846U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 1 November, 2018 11:43 AM

To: 'ONG LI LI' <llong@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 31 October 2018 3:37 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: PR-REPAIR SURVEY OF SHC3474R

Our Ref

: 18/18/18/VP05/021085

Dear Catherine,

Please see attached and proceed to survey the vehicle.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

This email has been checked for viruses by AVG antivirus software. www.avg.com

From:

ONG LI LI < llong@lonpac.com>

Sent:

Wednesday, 14 August 2019 10:45 AM Khanchna (LKK Auto); MT Claim SG

To:

Admin A

Subject:

RE: [MANDATE REQUEST] YR REF: 18/18/18/VP05/021088 [MVA BETWEEN SHC 7846U

& GBF 4205U ON 30/10/2018] [External General]

Lonpac External - General

Dear Khanchna

Please explain to them your offer is based on their mileage record.

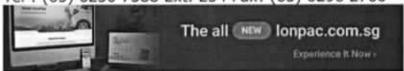
However, you may negotiate settlement up to \$1,700.00 (all-in).

Regards, Ong Li Li

Senior Claims Executive | Longac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Wednesday, 14 August, 2019 10:16 AM

To: MT_Claim_SG Cc: Admin A

Subject: RE: [MANDATE REQUEST] YR REF: 18/18/18/VP05/021088 [MVA BETWEEN SHC 7846U & GBF 4205U ON

30/10/2018] [External General]

Lonpac Ref: 18/18/18/VP05/021088

LKK Ref: CC4/LPC18019842/K1ka3q2

Dear Ms. Ong Li Li,

The above matter and e-mail as trailed refers.

Kindly be informed that our offer on LOR/LOI for 2.5 days was rejected and the Third party repairer wants for 3 days.

As such, we seek your revised offer to third party repairer "ComfortDelGro Engineering PL" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 1,900.32	\$ 1.230,50

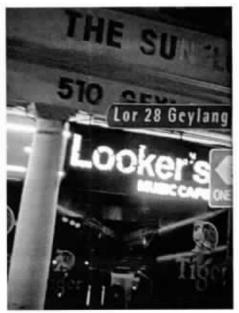


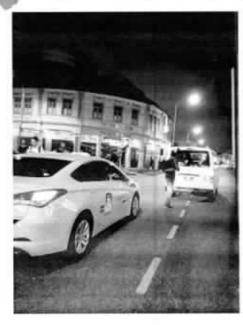
















From:

Khanchna (LKK Auto)

Sent:

Wednesday, 14 August 2019 11:17 AM

To:

Kazali Haji Selahudin

Cc:

Admin A

Subject:

RE: OFFER - YOUR REF: CC180100965 / SHC7846U [MVA BETWEEN SHC 7846U & GBF

4205U (OI) ON 30/10/2018]

Attachments:

LONPAC DV.pdf

Kazali Haji Selahudin

Tracking:

Recipient

Delivery

Admin A

Meikwan@lkkauto.com

Delivered: 14/8/2019 11:17 AM

olivialau@lkkauto.com

Delivered: 14/8/2019 11:17 AM

shupei@lkkauto.com

Delivered: 14/8/2019 11:17 AM

Without Prejudice (save as to costs)

Dear Mr. Kazali,

We refer to the above matter.

Please be informed that our offer was based on your client's mileage record.

However, for amicable settlement on a without prejudice basis, we confirm settlement at a global sum of \$1,700.00(all-in).

We attach herewith a copy of the DV for your further action.

Please forward us the hardcopy of the DV to us (LKK) for our further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Khanchna (LKK Auto)

Sent:

Friday, 2 August 2019 4:55 PM

To:

Kazali Haji Selahudin

Cc:

Admin A

Subject:

OFFER - YOUR REF: CC180100965 / SHC7846U [MVA BETWEEN SHC 7846U & GBF

4205U (OI) ON 30/10/2018]

Tracking:

Recipient

Delivery

Kazali Haji Selahudin

Admin A

Meikwan@lkkauto.com shupei@lkkauto.com olivialau@lkkauto.com Delivered: 2/8/2019 4:55 PM

Delivered: 2/8/2019 4:55 PM

Delivered: 2/8/2019 4:55 PM

Our ref: CC4/LPC18019842/K1ka3q2

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$1,650.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna| Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

To:

Kazali Haji Selahudin

Subject:

OFFER - YOUR REF: CC180100965 / SHC7846U [MVA BETWEEN SHC 7846U & GBF

4205U (OI) ON 30/10/2018]

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

Draft.

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,230.50
2. Loss of Rental (2.5 days x/\$117.28)	\$ 293.20
3. Loss of Income (2.5 days x \$50)	\$ 125.00
3. LTA/ GIA Search Fee/	\$ 7.45
/ Total	\$ 1,656.15

Please confirm acceptance.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna| Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[&]quot;Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Internation	onale Des Experts En Auton	nobile
LONPAC INSURANCE	BHD	Ref : CC4/LPC18019	9842/K1ka3n2
300 BEACH ROAD #17-04/07 THE CONC	OURSESINGAPORE 199555	Date: 27-09-2019 Code: LPC2	
1.	Policy Particulars	:- THIRD PARTY CLA	M
Insured Veh.	GBF 4205U	Veh. Inspected	SHC 7846U
Policy No.	Z18VC05000837	Coverage (\$)	0.00
Claim No.	18/18/18/VP05/021088	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	31/10/2018
	Vehicle Parti	culars & Condition	
Make & Model	HYUNDAI 140	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KMHLB41UMEU048595	Colour	YELLOW
Odometer	518528	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3.	Condit	ions of Tyres	
	Size	Make	Balance
R/H Front Tyre	205/60 R16	CAMPEON	7 mm
L/H Front Tyre	205/60 R16	CAMPEON	7 mm
R/H Rear Tyre	205/60 R16	CAMPEON	7 mm
L/H Rear Tyre	205/60 R16	CAMPEON	7 mm
k .	Descripti	on of Damages	
THE VEHICLE SU DAMAGES SEE D	STAINED DAMAGES AT THE ON	S FRONT PORTION.	
i.		Information	
Accident Date	30/10/2018	Inspection Date	31/10/2018
Survey held at	COMFORTDELGRO ENGINEE		- Control of the state of the s
(1100m)	59 LOYANG DRIVE SINGAPORE 508969		
5a.	R	emarks	
	ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, W		
5b.	Estimate	Days of Repair	
ESTIMATED NOR	MAL PERIOD FOR REPAIR:	2 Working Day	/5



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Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 7846U

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT DOOR MIRROR ASSY (RH)	BROKEN	670.00	670.00
1	FRONT BUMPER (NPA)	TO REPAIR SEE LABOUR		-
1	FRONT FENDER (RH) (NPA)	TO REPAIR SEE LABOUR	- 4	-
1	FRONT DOOR (RH) (NPA)	TO REPAIR SEE LABOUR		-
	LESS 20% DISCOUNT		-134.00	-134.00
			536.00	536.00
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT BUMPER ,FRONT FENDER (RH) AND FRONT DOOR (RH).		400.00	200.00
	SPRAY PAINTING CHARGE.		700.00	650.00
	WIRING CHARGE.		30.00	20.00
	TUFF KOTE.	NOT NECESSARY	50.00	-
	TOW CHARGE.		60.00	60.00
			1,240.00	930.00
	GRAND TOTAL		1,776.00	1,466.00

RECOMMENDED COST OF LUMP SUM REPAIRS	1,150.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC4/LPC18019842/K1ka3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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