

Khanchna (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 14 August 2019 10:45 AM
To: Khanchna (LKK Auto); MT_Claim_SG
Cc: Admin A
Subject: RE: [MANDATE REQUEST] YR REF: 18/18/18/VP05/021088 [MVA BETWEEN SHC 7846U & GBF 4205U ON 30/10/2018] [External General]

Lonpac External - General

Dear Khanchna

Please explain to them your offer is based on their mileage record.

However, you may negotiate settlement up to \$1,700.00 (all-in).

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Wednesday, 14 August, 2019 10:16 AM
To: MT_Claim_SG
Cc: Admin A
Subject: RE: [MANDATE REQUEST] YR REF: 18/18/18/VP05/021088 [MVA BETWEEN SHC 7846U & GBF 4205U ON 30/10/2018] [External General]

Lonpac Ref: 18/18/18/VP05/021088

LKK Ref: CC4/LPC18019842/K1ka3q2

Dear Ms. Ong Li Li,

The above matter and e-mail as trailed refers.

Kindly be informed that our offer on LOR/LOI for 2.5 days was rejected and the Third party repairer wants for 3 days.

As such, we seek your revised offer to third party repairer "ComfortDelGro Engineering PL" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 1,900.32	\$ 1,230.50

2. Loss of Rental (3.5 days x \$117.28)	\$ 410.48	\$ 351.84 (3 days x \$117.28)
3. Loss of Income (3.5 days x \$80)	\$ 280.00	\$ 150.00 (3 days x \$50)
3. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 2,598.29	\$ 1,739.83

**02days recommendation for repair + 1 PRS = 3 days.

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 1 August 2019 3:08 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] YR REF: 18/18/18/VP05/021088 [MVA BETWEEN SHC 7846U & GBF 4205U ON 30/10/2018] [External General]

Lonpac External - General

Dear Khanchna

Please proceed but offer Loss of Rental/Income up to 2.5 days only.

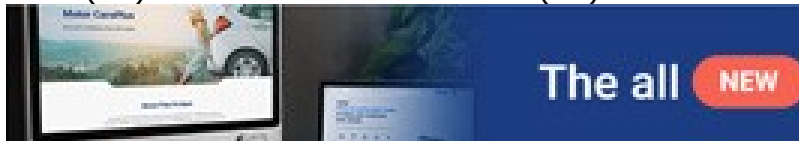
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Monday, 29 July, 2019 3:08 PM

To: MT_Claim_SG

Cc: Admin A

Subject: [MANDATE REQUEST] YR REF: 18/18/18/VP05/021088 [MVA BETWEEN SHC 7846U & GBF 4205U ON 30/10/2018]

Lonpac Ref: 18/18/18/VP05/021088

LKK Ref: CC4/LPC18019842/K1ka3q2

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 31/10/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our Insured was making a turn and we opine that BOLA 15 is applicable. Liability is not in our driver's favour.

Summary to offer to third party repairer "ComfortDelGro Engineering PL" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 1,900.32	\$ 1,230.50
2. Loss of Rental (3.5 days x \$117.28)	\$ 410.48	\$ 351.84 (3 days x \$117.28)
3. Loss of Income (3.5 days x \$80)	\$ 280.00	\$ 150.00 (3 days x \$50)
3. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 2,598.29	<u>\$ 1,739.83</u>

**02days recommendation for repair + 1 PRS = 3 days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)