

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 1 November 2018 1:51 PM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Chee, Steven (VWG Singapore); Oh, Aik Seong (VWG Singapore)
Subject: RE: REQUEST DIRECT SETTLEMENT FOR GBG9889H & SJQ7326G ON 19/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Thursday, 1 November 2018 10:29 AM
To: motorclaims.sg@fwd.com; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>
Subject: RE: REQUEST DIRECT SETTLEMENT FOR GBG9889H & SJQ7326G ON 19/10/2018

Hi,

Vehicle had been survey, please let me know if we can proceed with DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)
Sent: Wednesday, 31 October, 2018 3:55 PM
To: 'motorclaims.sg@fwd.com'
Cc: Chee, Steven (VWG Singapore); Oh, Aik Seong (VWG Singapore)
Subject: RE: REQUEST DIRECT SETTLEMENT FOR GBG9889H & SJQ7326G ON 19/10/2018

Dear all,

Vehicle have been surveyed. May I proceed DS?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

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Main Line : +65 6305-7299
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shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)
Sent: Tuesday, 30 October, 2018 3:28 PM
To: 'motorclaims.sg@fwd.com'
Cc: Chee, Steven (VWG Singapore); Oh, Aik Seong (VWG Singapore)
Subject: REQUEST DIRECT SETTLEMENT FOR GBG9889H & SJQ7326G ON 19/10/2018
Importance: High

Hi,

Please arrange vehicle to be survey at 17 Tuas Ave 9, Singapore 639197.

Vehicle in workshop, please arrange urgently.

Thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

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Main Line : +65 6305-7299
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<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [<mailto:shushi.tang@vw.com.sg>]
Sent: Tuesday, 30 October, 2018 3:17 PM

To: Tang, Shu Shi (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP