Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Tuesday, 30 October 2018 3:53 PM

To: clara.li@fwd.com; assignments; SUR; Admin A
Cc: motorclaims.sg@fwd.com; Asher Sng (LKKAuto)

Subject: RE: REQUEST DIRECT SETTLEMENT FOR GBG9889H & SJQ7326G ON 19/10/2018 (Our

Ref: PNCV2018-00000059)

Dear Clara,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: clara.li@fwd.com [mailto:clara.li@fwd.com]

Sent: Tuesday, 30 October, 2018 3:47 PM

To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com

Cc: motorclaims.sg@fwd.com

Subject: FW: REQUEST DIRECT SETTLEMENT FOR GBG9889H & SJQ7326G ON 19/10/2018 (Our Ref: PNCV2018-

00000059)

Importance: High

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg





From: Motor Claims SG - SG Common **Sent:** Tuesday, 30 October, 2018 3:33 PM

To: Clara Li Zirong - SGUser

Subject: FW: REQUEST DIRECT SETTLEMENT FOR GBG9889H & SJQ7326G ON 19/10/2018 (Our Ref: PNCV2018-

0000059)

Importance: High

Hi Clara,

FYNA, thanks.

Regards, Josey

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]

Sent: Tuesday, 30 October, 2018 3:28 PM

To: Motor Claims SG - SG Common

Cc: Chee, Steven (VWG Singapore); Oh, Aik Seong (VWG Singapore)

Subject: REQUEST DIRECT SETTLEMENT FOR GBG9889H & SJQ7326G ON 19/10/2018

Importance: High

Hi,

Please arrange vehicle to be survey at 17 Tuas Ave 9, Singapore 639197.

Vehicle in workshop, please arrange urgently.

Thank you.

Best Regards,

Tang Shu Shi Insurance Service Advisor Aftersales

Volkswagen Centre Singapore (Macpherson) 1 Kampong Ampat Singapore 368314 DID: +65 6922-3502 Mobile: +65 9386-7833 Main Line: +65 6305-7299 Main Fax: +65 6285-8620 shushi.tang@vw.com.sg http://www.vw.com.sg



From: shushi.tang@vw.com.sg [mailto:shushi.tang@vw.com.sg]

Sent: Tuesday, 30 October, 2018 3:17 PM **To:** Tang, Shu Shi (VWG Singapore)

Subject: Scan von MyMFP

Scan from MyMFP

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.