Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Monday, 24 December 2018 12:16 PM

To:

'Boo seng yak'; SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee

Sinc

Subject:

RE: FINAL REVISION - SLZ6066S - OD AIG - SURVEYED 31 OCT 18

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$3,922.76 before excess WAIVED & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Tuesday, 11 December 2018 2:31 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg;

Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLZ6066S - OD AIG - SURVEYED 31 OCT 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3922.76 @ 3 days of repairs.

Your early closure is well appreciated.

best regards - jb

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Tuesday, 13 November 2018 3:20 PM

To:

Zawaye, Norsazani

Cc:

SUR

Subject:

RE: SLZ6066S / OD / 24/10/2018 / Coverage & Excess update

Dear Norsazani,

Noted with thanks.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zawaye, Norsazani <Norsazani.Zawaye@aig.com>

Sent: Tuesday, 13 November 2018 3:11 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SLZ6066S / OD / 24/10/2018 / Coverage & Excess update

Hi Shiau,

Excess has been update in merimen.

CLAIM SUBFOLDER (OD)... Coverage Confirmed Activity Log History Checking Claim Audit **Assign Solicitor** Create eTender Edit/Assign Claim Claim Details Change Registration Send RI/Rpt-for-Repairer CLAIM SUBFOLDER TRACKING Adi Submitted Adj Assigned Case Notified 29 Oct 2018 31 Oct 2018 15:54 Main Claim Details Offer Processing CLAIM SUBFOLDER DETAILS HU WEIPING, ID: S2681191), Tel: +6593217578, Email: WEIPING_HU@HOTMAIL.COM Insured: Date c **SLZ6066S** Vehicle Reg. No.: Policy/ OD / 8911906233SG Claim Type: Excess Premium Automobiles Pte Ltd (UBI) PROFILE 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911 Repairer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawa Handling Insurer: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 12/11/2018] Adjuster: HU WEIPING (52 / Male), NRIC: S26811913, Tel: +6593217578 Driver/Custodian:

Thanks & Regards,

Init. Est. Repair Costs:

Norsazani Zawaye AIG Claims Adjuster | Express Auto Claims Singapore Claims | AIG Shared Services

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]

5,000 - 6,000

Sent: Tuesday, November 13, 2018 3:00 PM

To: Zawaye, Norsazani Cc: sur@lkkauto.com

Subject: Re: SLZ6066S / OD / 24/10/2018 / Coverage & Excess update

This mail is associated with:

*SLZ6066S (8911906233SG)

OD

Oct 24 2018 6:15AM

[HU WEIPING]

Premium Automobiles Pte Ltd

Dear Norsazani,

According to the repairer, the owner had mentioned that the excess was waived.

Kindly confirm the excess is \$600.00 or waived.

Thanks & Regards,

Shiau Chan (Ms) LKK Auto Consultants Pte Ltd

Tel: 6256 3561

<-- Original Message -->

From: AIG SG To: LKK HQ

Sent On: 05/11/2018 02:55 PM

Subject: SLZ6066S / OD / 24/10/2018 / Coverage & Excess update

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$600.00

Thank you Mohd Zawaye, Norsazani

This is an auto-generated email. Do not reply to this email.

Sent by: SHIAU CHAN (LKK Auto Consultants Pte Ltd)

This email has been checked for viruses by AVG antivirus software.
www.avg.com
www.avg.com

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Monday, 5 November 2018 3:20 PM

To:

'Claims'; SUR; Admin A

Subject:

RE: RE: OD claim for SLZ 6066 S

Dear James,

Please be informed that the excess of above vehicle is \$600.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg> Sent: Monday, 5 November 2018 1:37 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'PAL Claim' <claims@premiumauto.com.sg>

Subject: RE: RE: OD claim for SLZ 6066 S

Dear Shiau Chan,

Please refer to the above attached.

Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi promotions/promotions/car promotions/new-audi-q2-2017.html

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	1191J
Vehicle Details	
Vehicle No.:	SLZ6066S
Vehicle to be Exported:	No
Intended Deregistration Date:	02 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SPORTBACK 1.0 TFSI S TRONIC (LED)
Primary Colour:	Silver
Manufacturing Year:	2018
Engine No.:	CHZ698819
Chassis No.:	WAUZZZ8V3JA095955
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,174.00
Original Registration Date:	10 May 2018
First Registration Date:	10 May 2018
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$25,844.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 May 2028
PARF Rebate Amount:	\$19,383.00
Intended COE Rebate Details	
COE Expiry Date:	09 May 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$38,941.00
COE Rebate Amount:	\$37,067.00
Total Rebate Amount:	\$56,450.00

The information contained herein is correct as at 02 Nov 2018

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

AC	CII	DEN	IT S	TAT	EΜ	ENT
	9	-		-	-	_

 Date Of Report
 24/10/2018 17:13

 Date Of Accident
 24/10/2018 06:15

Exact Location Of Accident BACK CARPARK AT BLK 612 CLEMENTI WEST ST 1

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLZ6066S

Insured/Policyholder

Name Of Registered Owner HU WEIPING NRIC No S2681191J

Email Address WEIPING_HU@HOTMAIL.COM

 Mobile Phone No
 (LOCAL) +65-93217578

 Alternative Phone No
 OFFICE-64684478

Vehicle Particulars

Manufacturer AUDI

Model A3 SB 1.0 TFSI

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 1800048916

Cover Note Number

Driver

 Name of Driver
 HU WEIPING

 NRIC No
 \$2681191J

 Date Of Birth
 15/03/1966

 Occupation
 INDOOR

 Date Of Driving Pass
 28/01/2009

Driving Experience 9 YEARS AND 8 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-93217578

Fax Number

Contact Number OFFICE-64684478

EMail Address WEIPING_HU@HOTMAIL.COM

Address

APT BLK 612 CLEMENTI WEST, STREET 1 #03-304

Postcode

120612

Was driver an employee of the Insured's Company

NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

0

Details of Police Action

Was the accident reported to the police?

YES

If Yes.Please state which Police Station

Police Station Name

CLEMENTI POLICE DIVISIONAL HQ (D DIVISION)

Police Station Address

ROAD: 20 CLEMENTI AVENUE 5 , POSTCODE: 129858 , COUNTRY:

SINGAPORE

Police Station Contact

TEL NO: 1800-7740000 - FAX NO: 67741705

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I FOUND MY CAR IS DAMAGED AT THE CAR PARK WHERE I PARKED MY CAR LAST NIGHT. I ALSO FOUND AN ENVELOPE ON THE WINDSCREEN WITH MESSAGE AS ATTACHED.

Attachment(s)

Are accident photos available for attachment?

NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

244

Vehicle Make/Model/Colour

LORRY

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (iii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Data & Time-

10 3018-10-24 At 230pm Driver's Signature

Iff driver is not the policyholder)

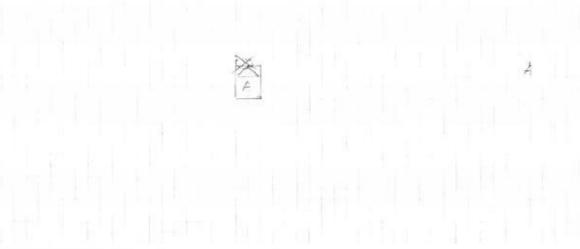
Date & Time.

Reporting Centre Personnel's Signature

Name which words such, hongs

NRIC/FIN No. GERRY145x

SKETCH	PL	A	N
--------	----	---	---



	ASTANCES OF THE ACCIDEN	7.7		
found	my car is done	ged at the	Carperth wi	iere (parked
my cer	east night, 2	also found	an enelope o	who windsever
with m	essage as atta	eled.		
			25	

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Heporting Centre Personnel's Signature Name: Yard Hand, Stall Trenyt NRIC/FIN No.: 62437494

NOTE LEFT ON CAR WINDSCREEN (SLZ6066S)

作的车本限大型 Long to Long 年降 244/SSN Transport ×106:15 am TCLXXXX

Police Report





1 01 7

POLICE REPORT (NP299)

Police Station Of Origin Clement Police Divisional HQ 20 Clementi Avenue 5 SINGAPORE 129858 Tel No 1800-7740000 Report No. D/20181024/7020

Vide Rep	port No.		Station Diary No.			
Address						
APT BLK 612 CLEMENTI WEST STREE		REET 1 #03-304				
SINGAPORE 120612						

93217578						
Section 1 - Control of the Control o						
weiping	hugehotma					
Sex	Age	Date of Birth	Race			
Male	52	15/03/1966	Chinese			
Languag	90					
English						
Location Of Incident						
APT BL	K 612 CLE#	MENTI WEST STE	REET 1 #03-304			
SINGAP	ORE 1206	12				
	Address APT BLE SINGAP Contact Home/O Email Ar weiping Sex Male Languag English Location APT BLE	SINGAPORE 1206 Contact No. Home/Office Email Address weiping hu@hotms Sex Age Male 52 Language English Location Of Inciden	Address APT BLK 612 CLEMENTI WEST STE SINGAPORE 120612 Contact No. Home/Office Mobile: 93217578 Email Address weiping hu@hotmail.com Sex Age Date of Birth Male 52 15/03/1966 Language English			

Brief details.

This morning I found my car is damaged at the car park where I parked my car last night. I also found an envelope on the windscreen with the message as attached.

Suspect Person Name Unknown driver	
Signature Of Officer Recording The Report Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time. 24/19/2018 16:22
Officer In-Charge Of Case.	Classification Of Case:

Authentication Stamp

Police Report





POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. D/20181024/7020

Person Name	HU WEIPING		
D Type	NRIC NO	ID No	S2681191J
Gender	Male	Age	52
Race	Chinese	Language	English
Occupation	Research and development manager	Address Type	
Address	APT BLK 612 CLEMENTI WEST STREET 1 #03-304 SINGAPORE 120612	Mobile No	93217578
ls Informant A Victim?	Yes		

Signature Of Officer Recording The Report. Not applicable Signature Of Interpreter: Not applicable Officer In-Charge Of Case.

Signature Of Informant. The identity of the person making this report has been authenticated by SingPats. No eignature is required.

Date/Time 24/10/2018 16:22

Classification Of Case:

Authentication Stamp

Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRÉ 5 Raffirs Quay #18 ED Singapore 048580 Tel [85] 6224 0010 Fax (65) 6224 0030 Operating Hours : Menday to Frday, 03:00 – 17:00 UEN \$65800206 / GST Reg. No.: M400017785

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

		ADI	DENDUM						
(A)	PARTICULARS OF PE	RSON MAKING THE AMEN	OMENTS:						
1050			Vehicle Registration No:	SLZ6066S					
	Name(as snownin NRIC)		NRIC/FIN/Passport No :	S2681191J					
	(*Vehicle Driver / Ve	hicle Owner) (*) Please dol							
	Address		NTI WEST, STREET 1 #03-304	Singapore(120612)					
	Contact (Tel)	93217578	Mobile No. :						
	Email Address	WEIPING_HU@HOTM	AIL.COM						
	Date of Accident	: 24/10/2018	Time of Accident : 06:	15					
	Place of Accident BACK CARPARK AT BLK 612 CLEMENTI WEST ST 1								
	Insurance Company	AIG ASIA PACIFIC INSUI	RANCE PTE, LTD.						
	make the following. To add in Police re	amendments:	accident and would like to include :						
				TOMORI,					
	Policyholder / Drive Date:	er's Signature	Name: Wong Kho NRIC/FINNo.: 02987 Date: 26/10/2018	ing deng, decige					

REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$2681191J





HU WEIPING

胡

CHINESE Date of birth

15-03-1966 Country of birth CHINA

S2581191J





CNo. S2681191J

19-07-2010

APT BLK 612 CLEMENTI WEST STREET 1 #03-304

SINGAPORE 120612 S2681191J

Date: 09/07/2012

No: 7083108

4606863

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

Class 3A Motor cars without clutch pedals (Auto) =< 3000kg with =< 7 pessengers, exclusive of the driver; and effer motor vehicles without clutch pedals =< 2500kg

NP 4



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: HU WEIPING

Period of Insurance

: 10 May 2018 To 09 May 2019

Engine No.

: CHZ698819

Chassis No.

: WAUZZZ8V3JA095955

Vehicle No.

: SLZ6066S

Policy No.

: 1800048916 Endorsement No.

Issued Date

: 11 May 2018

ABOUT THE COVER

Make/Model

: AUDI A3 Sportback 1.0 TFSI S tronic Engine Capacity/Tonnage : 999.00 CC

Sum Insured : Market Value

First Year of Registration : 2018

: NA Driver Restriction

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*:

a) The Policyholder

a) The Policynoiser b) Any other person who is driving on the Policyholder's order or with his/her permission. This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

HU WEIPING - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other: Approved Reporting Centres/AlG Authorised Repairers, please contact our 24-hour accident emergency hottine at +65 6338 6200. Alternatively, you may refer to AlG website www.aig.com.sg or AlG SG Mobile App. Simply search and download "AlG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125266

PREMIUM LEASING -YCL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

prile

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE Chieng Gian Year

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/OD/1233/2018/GW

Date : 29-Oct-18

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Hu Wei Ping

Address : Blk 612 Clementi West Street1

#03-304

Singapore 120612

 Telephone
 : HP +65 93217578

 Type of Claim
 : Own Damage Claim

 Policy No.
 : 1800048916

 Vehicle No
 : SLZ 6066 S

 Model Code
 : Audi A3 SB 1.0 TFSI

Model / Year : May-18
Engine No : CHZ 698819

Chassis No : WAUZZZ8V3JA095955

Mileage : -

Date In : Liability : - Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 24-Oct-18

Place of Accident : Back Car Park at Blk 612 Clementi West St 1

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLZ 6066 S

S/N	Nature of Jobs	Estimated Charges			
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N	\$	360.00	
2	To dismantle front bumper and renew lhs headlights . Re-organise front crash management components. Reinstall all parts removed.		\$	1,200.00 500	
3	To respray front bumper.		\$	800.00 550	
4	To carry out diagnostic check.	S/N	\$	192.00	
	TOTAL LABOUR CHARGES	:	\$	2,552.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLZ 6066 S.

				Damage Par	ts & Prices
S/N	Parts Description			S/NETT	REMARKS
1	FRONT BUMPER		\$	1,613.00	1290.40
2	FRONT BUMPER FIXING PARTS		\$	161.00	2
3	FRONT BUMPER GUIDE SECTION-LH		\$	33.00	8
4	FRONT BUMPER GRILLE -CENTRE		5	140.00	k
5	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	Nec	'S	254.00+	
6	FRONT BUMPER CLOSING ELEMENT-LH		\$	254.00€	1. 991,20
7	RADIATOR GRILLE CUT		\$	1,239.00	1.10
8	RADIATOR GRILLE CLOSING ELEMENT 7		\$	167.00 K	
9	FRONT BUMPER AIR GUIDE GRILLE-LH		\$	164.00	
10	FRONT BUMPER SIDE REINFORCEMENT		\$	633.00	
11	FOAM FILLER PIECE No com		\$	162.00 2	P
12	FRONT BUMPER COVER ME		\$	105.00	2
13	AIR CONDITIONER STICKER 7		\$	7.00 -	9
14	SIGN "CAUION"		\$	12.00	
15	LED HEADLIGHT-LH Z Mum.		\$	4,888.00	5
16	LED HEADLIGHT LIFT CLINDER-LH		\$	123.00	(
17	FRONT NO. PLATE No.	5/N	\$	25.00 -	//
18	SUNDRIES HEC.		\$	300.00	14.162
107000	TOTAL SPARE PARTS	:	\$	10,280.00	
	TOTAL LABOUR CHARGES	:	\$	2,552.00	
	GRAND TOTAL	: '	\$	12,832.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

:

Surveyed Date

20

Authorised Date

Excess Cost Liability

D

Remarks

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.

Authorised Repairs, 03 Days

Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate

Accident Repairs Ubi Road 1

Workshop Contact No

6366 2323 6841 1183

Reference

Fax No

PA/OD/1233/2018/GW

Date

29-Oct-18

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Hi Adrian 3 days - ok - jb - 11 Dec 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

Mr. Hu Wei Ping

Address

Blk 612 Clementi West Street1

#03-304

Singapore 120612

Telephone Type of Claim HP +65 93217578 Own Damage Claim

Policy No.

1800048916

Vehicle No

SLZ 6066 S Audi A3 SB 1.0 TFSI

Model Code Model / Year

May-18

Engine No

CHZ 698819

Chassis No

WAUZZZ8V3JA095955

Mileage Date In

Liability

Excess Cost

Johnny Boo / Allan Wu

Estimated By **Accident Date**

24-Oct-18

Place of Accident

Back Car Park at Blk 612 Clementi West St 1

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLZ 6066 S

S/N	Nature of Jobs		Estimated Charges	_	
1	To remove and transfer front wire harness for headlights, horns, outside tempearature sensor and headlight washer assy.	S/N	\$ 360.00	\$	360.00
2	To dismantle front bumper and renew lhs headlights . Re-organise front crash management components. Reinstall all parts removed.		\$ 1,200.00	\$	500.00
3	To respray front bumper.		\$ 800.00	s	550.00
4	To carry out diagnostic check.	S/N	\$ 192.00	s	192.00
	TOTAL LABOUR CHARGES	:	\$ 2,552.00	\$	1,602.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLZ 6066 S.

			0	amage Pa	rts 8	& Prices
S/N	Parts Description		s	NETT		REMARKS
1	FRONT BUMPER	\$		1,613.00	\$	1,290.40
2	FRONT BUMPER FIXING PARTS	\$		161.00		
3	FRONT BUMPER GUIDE SECTION-LH	\$		33.00		
4	FRONT BUMPER GRILLE -CENTRE	\$		140.00		
5	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	\$		254.00		
6	FRONT BUMPER CLOSING ELEMENT-LH	\$		254.00		
7	RADIATOR GRILLE	\$		1,239.00	\$	991.20
8	RADIATOR GRILLE CLOSING ELEMENT	\$		167.00		
9	FRONT BUMPER AIR GUIDE GRILLE-LH	\$		164.00		
10	FRONT BUMPER SIDE REINFORCEMENT	\$		633.00		
11	FOAM FILLER PIECE	\$	00	162.00		
12	FRONT BUMPER COVER	\$		105.00		
13	AIR CONDITIONER STICKER	\$	6	7.00		
14	SIGN "CAUION"	\$	6	12.00		
15	LED HEADLIGHT-LH	\$	5	4,888.00		
16	LED HEADLIGHT LIFT CLINDER-LH	5	5	123.00		
17	FRONT NO. PLATE	/N 9	5	25.00	\$	25.00
18	SUNDRIES	5	5	300.00	\$	14.16
	TOTAL SPARE PARTS		\$	10,280.00	\$	2,320.76
	TOTAL LABOUR CHARGES	_:	\$	2,552.00	\$	1,602.00
	GRAND TOTAL		\$	12,832.00	\$	3,922.76

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

:

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept Yr Ref: SLZ 6066 S Norah Khai 6768 9911 6841 1183

Nora.khai@premiumauto.com.sg Body & Paint Dept PA/OD/1233/2018/MAS

18 Jan 2019

from

Telephone +65-Telefax +65-

EMail

Our department

Our Ref Your Ref

total pages

Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLZ 6066 S, Audi A3 SB 1.0 TFSI

With reference to the above-mentioned vehicle, no. SLZ 6066 S, claimant, Mr. Hu Weiping, please find the related document per attached.

- A copy of the Original invoice no. 85013362 \$\$4,197.35
- A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SLZ 6066 S

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090

Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status		
Main	29 Oct 2018		31 Oct 2018 15:54 Edit Adj Rpt	S\$3,922.76 Edit Estimates	1		Report Cancel Case		
	Main	Ref	ference	Claim	Details	Documents	Show All		
CI ATM S	UBFOLDER DE	TATLS	Hall Street Street		Control Control Control		ed by insurer]		
Insured:	OBI OLDER DE		IPING, ID: S26	81191J, Tel: +	6593217578, Email	: WEIPING_HU@HO			
Vehicle R	eg. No.:	SLZ60	F	1000	24/10/2018 06:00 - :		ths and 14 Days From LT.		
Claim To		OD / 1	8911906233SG	Polic	y/Cover Note No.:	(Compr	Comprehensive)		
Claim Typ	Je,			Excess: S\$0.00					
Repairer:		Premis	ım Automobiles	obiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911					
Handling		AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 [Handled by Mond Zawaye,							
Adjuster:		due 1	2/11/2018]				LING] [Final Rpt		
Driver/Co	ustodian:	HU WE	IPING (52 / Male)	, NRIC: S2681	191J, Tel: +659321	17578			
	ATED MAIL RE	CEIVED				View All	Compose Case Mail		
- A1C C	C /12/11/2018)	SLZ6066S / OD SLZ6066S / OD	/ 24/10/2018 / / 24/10/2018 /	Coverage & E Coverage & E	xcess update xcess update				
ALL AS	SOCIATED TAS	iks			View All Search	Tasks Creat	e New Task Comple		
Due D	7	Type Task	Group Subject	ct Handler	Assigned By	Completed On	Created On Don		

Claim Documents

*SLZ6066S (8911906233SG) OD
Oct 24 2018 6:15AM
[HU WEIPING]
Premium Automobiles Pte Ltd

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		LKK Auto Consultants Pte Ltd (HQ)			Thumbnai	Print
No	Relabel/Reorder 02/11/18 17:17	Singapore Accident Statement		0	Load PDF	1
2	02/11/18 17:17	Police Report		0		
3	02/11/18 17:17	ESTIMATE		0		
4	05/11/18 13:50	Certificate of Insurance		0		-
5	05/11/18 13:50	Driver's Driving License		0		-
6	24/01/19 09:06	WORKSHOP INVOICE		0		-
7	24/01/19 09:06	DISCHARGE VOUCHER		_ 0	Load PDF	

Linked Accident Report Documents

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1	24/10/18 17:22	Accident Photo	0	Load JPG	V
2		Accident Photo	0	Load JPG	7
3	24/10/18 17:22	Accident Photo	0	Load JPG	[9]
4	24/10/18 17:22	Accident Photo	0	Load JPG	V
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Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way #08-16

Singapore 079120

Our File No:

CC3/AIG18019834/AQBN2

Date:

24/01/2019

REFERENCE

Date of Loss:

Insured/Claimant:

HU WEIPING

24/10/2018

Policy No: Nature of Claim:

OD Claim No:

Engine No:

Odometer:

Chassis No:

8911906233SG

CHZ698819

6029 km

WAUZZZ8V3JA095955

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLZ6066S

Make & Model:

AUDI A3, 999cc TFSI (A) 10/05/2018 (Man. Year: 2018)

Reg. Date: Colour:

Silver

Engine Capacity:

999 cc

Market Value/New Car

\$\$120,000.00

Price: Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable): No Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

Front Tyre Size: Front Left Side: 205/55R16 Goodyear 6 mm Goodyear 6 mm Rear Tyre Size: Rear Left Side: 205/55R16 Goodyear 6 mm

Rear Right Side:

Goodyear 6 mm

Front Right Side: The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts Miscellaneous Items	Repairer's 10,280.00 0.00	Adjuster's 2,320.76 0.00	7,959.24 0.00	Diff % 77.42
Labour Paintwork Labour	2,552.00 0.00	1,602.00 0.00	950.00 0.00	37.23
Towing	0.00	0.00	0.00	
Gross Total (S\$)	12,832.00	3,922.76	8,909.24	69.43
+ GST 7.00/7.00% (S\$)	898.24	274.59	623.65	69.43
Nett Amount (S\$)	13,730.24	4,197.35	9,532.89	69.43

INSPECTION

Date of Assignment:

31/10/2018

Date Inspected:

31/10/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1 Singapore 408699

Estimated Period of Repair:

3.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recor	nmer	ded	Parts
Necoi		ucu	I WILL

No.						Amount
	Qty	Part No.	Particulars	Condition F	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,613.00 FS*	1,290.40 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	161.00 FS	*-FS
3	1		*FRONT BUMPER GUIDE SECTION-LH	Not Necessary	33.00 FS	*-FS
4	1		*FRONT BUMPER GRILLE-CENTRE	Not Necessary	140.00 FS	*-FS
5	1		*FRONT BUMPER CLOSING ELEMENT-LOWER	Not Necessary	254.00 FS	*-FS
6	1		*FRONT BUMPER CLOSING ELEMENT-LH	Not Necessary	254.00 FS	*-FS
_	-		*RADIATOR GRILLE	Cut	1,239.00 FS	*991.20 FS
7 8	1		*RADIATOR GRILLE CLOSING ELEMENT	Not Necessary	167.00 FS	*-FS
9	1		*FRONT BUMPER AIR GUIDE GRILLE-LH	Not Necessary	164.00 FS	*-FS
10	1		*FRONT BUMPER SIDE REINFORCEMENT	Not Necessary	633.00 FS	*-FS
11	1		*FOAM FILLER PIECE	Not Necessary	162.00 FS	*- FS
12	1		*FRONT BUMPER COVER	Not Necessary	105.00 FS	*-FS
13	1		*AIR CONDITIONER STICKER	Not Necessary	7.00 FS	
14	1		*SIGN CAUTION	Not Necessary	12.00 FS	
15	1		*LED HEADLIGHT-LH	Not Necessary	4,888.00 FS	
16	1		*LED HEADLIGHT LIFT CLINDER-LH	Not Necessary	123.00 FS	*-FS
47	1		*FRONT NO PLATE	Necessary	25.00 FS	
17 18	1		*SUNDRIES	Necessary	300.00 FS	*14.16 FS
	ranchis	e part. S	De Nymero de Caración de Carac	Total Parts (S\$	10,280.00	2,320.76

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

commended Labour Particulars	Lab.Type	Repairer's	Amount
our Items			222.00
TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New		360.00
TO DISMANTLE FRONT BUMPER AND RENEW LHS HEADLIGHTS.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,200.00	500.00
TO RESPRAY FRONT BUMPER	New	800.00	550.00
TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labo	ur Cost (S\$)	2,552.00	1,602.00
	Dur Items TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY TO DISMANTLE FRONT BUMPER AND RENEW LHS HEADLIGHTS.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED TO RESPRAY FRONT BUMPER TO CARRY OUT DIAGNOSTIC CHECK	Particulars Lab.Type Dur Items TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY TO DISMANTLE FRONT BUMPER AND RENEW LHS HEADLIGHTS.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED TO RESPRAY FRONT BUMPER New	Particulars Lab.Type Repairer's Dur Items TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY TO DISMANTLE FRONT BUMPER AND RENEW LHS HEADLIGHTS.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED TO RESPRAY FRONT BUMPER TO CARRY OUT DIAGNOSTIC CHECK New 192.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.