

Surveyor: Amk DOI: 30-10-18 Date / Time: 30-10-18
 Registered in Meritum: 31-10-18

Pre-assign / CCU / FTE



Insured Vehicle No.: SHA 28535
 Name of Insured: OTR
 Insured Tel No.: _____ HP: _____
 Excess Sec II : \$5 _____ D.O.A: 29-10-18
 Is driver the owner? (YES (NO)) Nature of Accident: _____
 If NO, Driver Name / Age: _____
 Driver Tel No.: _____ (V/L: YES / NO)

Claim No.: _____
 Policy No.: _____
 Make / Model: _____
 Place of Accident: _____
 OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Insured Liability: % Final? Yes / No

SHC 6418D



INSRS: _____
 WSP: Premier
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date/Time	STAGE	DATE / PIC
27-11-18	Non-Reporting ltr (1st)	
	Non-Reporting ltr (2nd)	
	Non-Reporting ltr (Final)	
	Notification ltr (if non-pickup)	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorization To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	FIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Repair Cost:	\$5	(days) Reduction:	%	
FINAL SETTLEMENT	Date/Time: <u>27/11/19</u>	Confirm with: <u>Shortform</u>	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% <u>50</u>	(Agreed / Assessed) BOLA S/N No.:		
Repair Cost:	\$5 <u>1144.90</u>	\$5 <u>572.45</u>		
Loss of Rental (LOR):	\$5 <u>256.20</u>	\$5 <u>128.40</u>	(2.5 days) <u>102.72</u>	
Loss of Use (LOU):	\$5 _____	(\$ - x - days)		
Loss of Income (LOI):	\$5 <u>90.00</u>	(\$ <u>40</u> x 2.5 days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]			
GIA/LTA Search:	\$5 _____			
Medical:	\$5 _____			
Disbursement:	\$5 _____	(e.g. Tow/Independent)		
Legal Cost:	\$5 _____			
Total:	\$5 <u>750.85</u>	Global Sum \$5:		
FINAL PAYMENT	Date/Time:	Confirm with:	Confirm by:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$5 <u>750.85</u>	Name 1: <u>Premier Automotive Services Pte Ltd</u>		
Payee 2: (Strike if N.A.)	\$5 _____	Name 2:		
Payee 3: (Strike if N.A.)	\$5 _____	Name 3:		

COPY SENT 31/11/19

- 1) Claim status: Non- / Reject/Private Settle
- 2) Report Format: OP
- 3) Survey fee: \$ 350.00

Surveyor: Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHC64180 Yr Regn: 9 Mar 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/Tr / Prime Mover /

Truck / Trailer or

Make: KIA Optima C.C. 1600

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 348276 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KNAHAM 414 AF 55 PP223

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / OK / Jammed / Leaked / Burnt or

Brake: In order / OK / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD ABS or

Tyre Size: F: 205/65R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Maxxis

Front _____ Rear _____

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 29/10/13 D.O.I. 30/10/12

Survey held at Premier

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

N/S Rear

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP # 1070 (Recl # 3453.70 / 7670)

TH
45

Date/Time, File Pass to? : Prel. Report

1) : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Tech. Invs (\$ _____)

: Weekend (\$ _____)

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511
CO. REG:200707743D GST REG:200707743D

30-Oct-18

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6418 D

1 pc	Rear n/s fender <i>X repair</i>	\$	1,205.00
1 pc	Rear n/s fender inner shield <i>X</i>	\$	120.00
1 pc	Rear windscreen moulding <i>X</i>	\$	87.00
1 pc	Rear bumper <i>X repair</i>	\$	696.00
1 pc	Rear bumper side bracket n/s <i>X</i>	\$	29.00
1 pc	Wheel cover <i>X repair</i>	\$	116.00
		\$	<u>2,253.00</u>
		Less 10%	\$ 225.30
		\$	<u>2,027.70</u>

S/NETT

1 set	Rear bumper clips <i>X</i>	\$	48.00
1 set	Rear fender n/s inner shield clips <i>X</i>	\$	38.00
1 pc	Rear n/s fender sticker <i>-</i>	\$	60.00
1 pc	Sealant <i>X</i>	\$	50.00
1 set	N/s door sticker <i>X</i>	\$	100.00
	Sundry	\$	50.00 20
	To dismantle and refit rear windscreen	\$	120.00 <i>X</i>
	To dismantle / refit reverse sensor to new bumper and reset to the same	\$	120.00 <i>X</i>
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.	\$	180.00 50
	To labour charge for dismantle and renew the accident damaged parts. To heat/weld, cut-off the rear n/s fender. Including knock-out, straighten, repair, reshape and adjust of the rear n/s door etc	\$	950.00 400
	To putty and spray painting on rear bumper, rear n/s fender, rear n/s door <i>X</i>	\$	600.00 500
	To apply rustproofing on the repaired and replaced panels.	\$	180.00 <i>X</i>
		\$	<u>4,523.70</u>

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT
INCLUDE ANY UNFORESEEN DAMAGES.

Kali (Key)
30/10/18 1615hr
3 Aug
4s
Aster Regis

Text size + -

Enquire Transaction History**Transaction History Details**

Log Date/Time:	09 Mar 2015 / 10:13:38	Receipt No.:	AACCK001-AX239-150309-000013
Asset Type:	Vehicle	Transaction Amount:	\$85,354.00
Asset ID:	SHC8418D	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20150309101338224348		

Vehicle No.:	SHC8418D
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)
Vehicle Attachment 1:	Air-Con (Taxi)
Vehicle Attachment 2:	-
Vehicle Attachment 3:	-
Vehicle Scheme:	Taxi (Company)
First Registration Date:	09 Mar 2015
Original Registration Date:	09 Mar 2015
Vehicle Make:	KIA
Vehicle Model:	OPTIMA 1.7(A) DIESEL
Chassis No.:	KNAGM414MF5588223
Engine No.:	D4FDEH313328
Motor No.:	-
Trailer Chassis No.:	-
Propellant:	Diesel
Passenger Capacity:	4
Engine Capacity:	1685
Power Rating:	-
Unladen Weight:	1584
Maximum Laden Weight:	2050
Primary Color:	Silver
Secondary Color:	-
Manufacturing Year:	2014
Open Market Value:	\$21,158.00
Minimum PARF Benefit:	\$8,473.00
PARF Eligibility:	Y
No. of Transfer:	0
Effective Ownership Date/Time:	09 Mar 2015 10:13:38
COE No.:	2015030901002142E
COE Expiry Date:	08 Mar 2023
COE Bid Category:	-
Actual QP/PQP Paid Amount:	\$51,092.00
Lifespan Expiry Date:	08 Mar 2023

Print Received Message

This mail is associated with :

***SHC6418D (MCT18100930)
[SHA2853S]**

TP

PREMIER TAXIS PTE LTD
Oct 29 2018 3:00PM
[COMFORT TRANSPORTATION PTE LTD]
Premier Automotive Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 01/02/2019 12:13 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$786.53) - SHC6418D - Claim Handler: Sundari Nagarajan

Approved:786.53.

Print Sent Message

This mail is associated with :

***SHC6418D (MCT18100930)**
[SHA2853S]
TP
PREMIER TAXIS PTE LTD
Oct 29 2018 3:00PM
[COMFORT TRANSPORTATION PTE LTD]
Premier Automotive Services Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 18/10/2019 11:58 AM.
To sundari@iii.com.sg
CC III_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Alert - Adj Mandate Approved (S\$786.53) - SHC6418D - Claim Handler: Sundari Nagarajan

Dear Sirs/Mdm,

Third party had rejected our 50% offer and proposed 90%. Third party appealed that thier video footage shows that our insured taxi had signalled left and was almost on the left lane when he suddenly filtered back to the middle lane, thus collided onto third party taxi.

KIndly advise if we shall maintain our offer at 50% or else advise further instruction.

Thank you.

Hsiao Tong

<-- Original Message -->

From: III_SG
To: LKK_HQ
Sent On: 01/02/2019 12:13 PM
Subject: Alert - Adj Mandate Approved (S\$786.53) - SHC6418D - Claim Handler: Sundari Nagarajan

Approved:786.53.

Print Received Message

This mail is associated with :

***SHC6418D (MCT18100930)**

[SHA2853S]

TP

PREMIER TAXIS PTE LTD

Oct 29 2018 3:00PM

[COMFORT TRANSPORTATION PTE LTD]

Premier Automotive Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 22/10/2019 09:54 AM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SHC6418D - Claim Handler: Sundari Nagarajan

Maintained:maintain 50%

Hsiao Tong (LKKAuto)

From: Shafawati <shafawati.rabu@premiertaxi.com>
Sent: Tuesday, 26 November 2019 5:27 PM
To: Hsiao Tong (LKKAuto)
Cc: AccReport; Admin A
Subject: RE: Reminder: LOD / Accident involving SHC6418D & SHA2853S on 29.10.18 (III Case) //LKK REF: CC3/III18019825/K1pa3

RESEND

WITHOUT PREJUDICE

Dear Sirs,

The correct amount should be \$750.85

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of SHC6418D, our client is agreeable on your offer of \$750.85 for the settlement on the above claim.

Kindly let us have your DV soonest.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 26 October, 2019 11:17 AM
To: Shafawati
Cc: AccReport; Admin A
Subject: RE: Reminder: LOD / Accident involving SHC6418D & SHA2853S on 29.10.18 (III Case) //LKK REF: CC3/III18019825/K1pa3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

Our principal had reviewed the matter and we regret to inform you that we maintain our offer at 50%.

Please re-consider our offer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati <shafawati.rabu@premiertaxi.com>
Sent: Friday, 11 October 2019 11:25 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: AccReport <AccReport@Premier-Corp.net>; Admin A <admin-a@lkkauto.com>
Subject: Reminder: LOD / Accident involving SHC6418D & SHA2853S on 29.10.18 (III Case)

WITHOUT PREJUDICE

Dear HsiaoTong,

Any updates on our email dated 17.07.19?

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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From: Shafawati
Sent: Wednesday, 4 September, 2019 1:28 PM
To: Hsiao Tong (LKKAuto)
Cc: AccReport; Admin A
Subject: Reminder: LOD / Accident involving SHC6418D & SHA2853S on 29.10.18 (III Case)

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to our email below.

Any updates for this?

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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From: Shafawati
Sent: Wednesday, 17 July, 2019 11:22 AM
To: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)
Cc: AccReport; Admin A
Subject: LOD / Accident involving SHC6418D & SHA2853S on 29.10.18 (III Case)

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email below.

Our client is not agreeable to 50% settlement.

Your insured has signalled left and was already on the most left lane when he saw the front vehicles started to slow down and he filtered back to the middle lane. Our client was already ¾ in the lane when passing your insured vehicle.

Solely for amicable settlement to close this case, we propose settlement at 90%.

Please let us have your reply soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Tuesday, 16 April, 2019 2:58 PM
To: Gary Shi; AccReport
Cc: AccReport; Admin A
Subject: RE: LOD / Accident involving SHC6418D & SHA2853S on 29.10.18 (III Case)

WITHOUT PREJUDICE

Dear Sirs,

We have reviewed the matter.

Based on our video, your taxi cut lane.

As such, our offer on 08/02/2019 is already fair and reasonable.

For your acceptance.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Tuesday, 16 April 2019 11:54 AM
To: Gary Shi <gary.shi@premiertaxi.com>; AccReport <AccReport@Premier-Corp.net>

Cc: AccReport <AccReport@Premier-Corp.net>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD / Accident involving SHC6418D & SHA2853S on 29.10.18 (III Case)

WITHOUT PREJUDICE

Dear Gary,

Since our offer was rejected, please consider it (our offer) as withdrawn.

We will further review the matter.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Gary Shi [<mailto:gary.shi@premiertaxi.com>]
Sent: Friday, 5 April 2019 9:41 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: AccReport <AccReport@Premier-Corp.net>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD / Accident involving SHC6418D & SHA2853S on 29.10.18 (III Case)

WITHOUT PREJUDICE

Dear Joy,

We are not agreed with the offer of 50%. The scene video also shows that your insured switched back into our lane and caused the accident.

As such, we would like to counter propose 100%.

Kindly re-consider our counter proposal and let us hear from you soonest.

Regards

Gary Shi
Senior Executive, Claims
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Friday, 8 February, 2019 5:11 PM
To: Gary Shi
Cc: AccReport; Admin A
Subject: RE: LOD / Accident involving SHC6418D & SHA2853S on 29.10.18 (III Case)

WITHOUT PREJUDICE

Dear Gary,

We refer to the subject.

On without prejudice basis and without admission of liability, we offer settlement as follows:

Cost of Repairs	\$ 1,144.90 (with GST)
Loss of Rental	\$ 256.80 (\$102.72 x 2.5 days)
Loss of Income	\$ 100.00 (\$40 x 2.5 days)
	\$1,501.70
AT 50%	\$ 750.85
GIA/LTA Search Fee	\$ 2.00
TOTAL	\$ 752.85

Kindly confirm acceptance.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Gary Shi [mailto:gary.shi@premiertaxi.com]
Sent: Thursday, 3 January 2019 3:08 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: AccReport <AccReport@Premier-Corp.net>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD / Accident involving SHC6418D & SHA2853S on 29.10.18 (III Case)

WITHOUT PREJUDICE

Dear Joy,

Enclosed is the scene video as requested.

Regards

Gary Shi
Senior Executive, Claims
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Joy Irene (LKKAUTO) [<mailto:JoyIrene@lkkauto.com>]
Sent: Wednesday, 2 January, 2019 2:15 PM
To: Gary Shi
Cc: AccReport; Admin A
Subject: RE: LOD / Accident involving SHC6418D & SHA2853S on 29.10.18 (III Case)

WITHOUT PREJUDICE

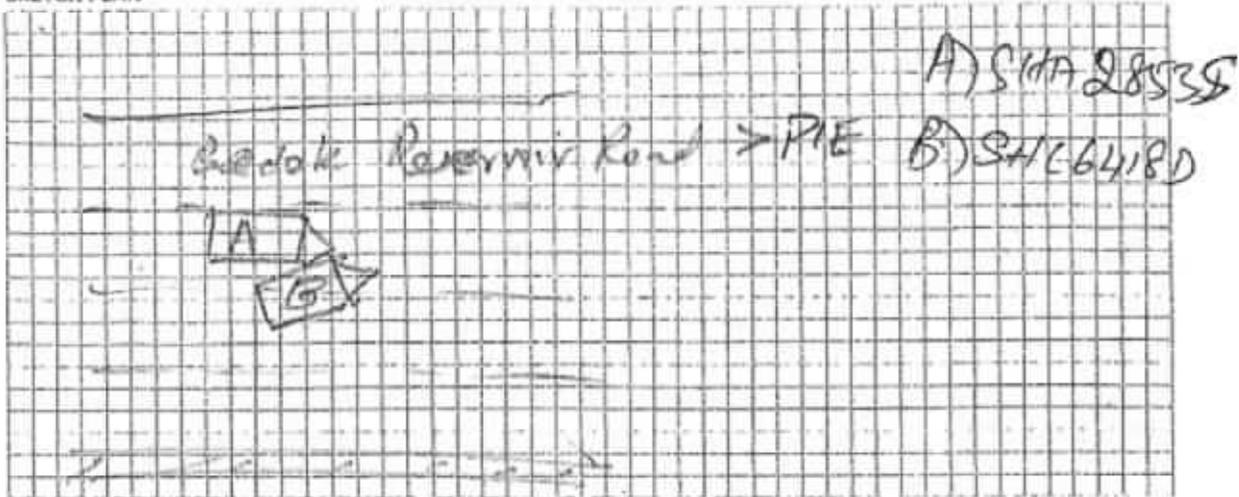
Dear Gary,

Our principal is requesting for a copy of your video for their mandate.

Kindly send us a copy.

Thank you.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 29/10/18 at about 1550 hrs while I Veh A was about 80% inside lane 3, Veh B from lane 2 filtered onto my lane and collided on the front right portion of my vehicle.

Best Regards,
 Joy Irene | Case Handler
 LKK Auto Consultants Pte Ltd
 DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Gary Shi [<mailto:gary.shi@premiertaxi.com>]
Sent: Thursday, 6 December 2018 10:40 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>
Subject: LOD / Accident involving SHC6418D & SHA2853S on 29.10.18 (III Case)

WITHOUT PREJUDICE

Dear Joy & Asher,

Your Ref: SHA2853S

Our Ref: SHC6418D/GS
Date of accident: 29/10/2018

We refer to the above mentioned accident.

Hereby we would like to append our losses from India International Insurance Pte Ltd, as insurers of vehicle number SHA2853S which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Regards

Gary Shi
Senior Executive, Claims
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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Text size + -

Enquire Transaction History**Transaction History Details**

Log Date/Time:	09 Mar 2015 / 10:13:38	Receipt No.:	AACCK001-AX239-150309-000013
Asset Type:	Vehicle	Transaction Amount:	\$65,354.00
Asset ID:	SHC6418D	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20150309101338224348		

Vehicle No.:	SHC6418D
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)
Vehicle Attachment 1:	Air-Con (Taxi)
Vehicle Attachment 2:	-
Vehicle Attachment 3:	-
Vehicle Scheme:	Taxi (Company)
First Registration Date:	09 Mar 2015
Original Registration Date:	09 Mar 2015
Vehicle Make:	KIA
Vehicle Model:	OPTIMA 1.7(A) DIESEL
Chassis No.:	KNAGM414MF5568223
Engine No.:	D4FEH313328
Motor No.:	-
Trailer Chassis No.:	-
Propellant:	Diesel
Passenger Capacity:	4
Engine Capacity:	1685
Power Rating:	-
Unladen Weight:	1584
Maximum Laden Weight:	2050
Primary Color:	Silver
Secondary Color:	-
Manufacturing Year:	2014
Open Market Value:	\$21,158.00
Minimum PARF Benefit:	\$8,473.00
PARF Eligibility:	Y
No. of Transfer:	0
Effective Ownership Date/Time:	09 Mar 2015 10:13:38
COE No.:	2015030901002142E
COE Expiry Date:	08 Mar 2023
COE Bid Category:	-
Actual QP/PQP Paid Amount:	\$51,092.00
Lifespan Expiry Date:	08 Mar 2023

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number : 5095103893	Cover : Third Party
1. Index mark and Registration Number of Vehicle	: SHC8418D
Chassis Number	: KNAGM414MF5588223
2. Name of Policyholder	: PREMIER TAXIS PTE. LTD.
3. Effective Date of Insurance	: 20 Oct 2017
4. Expiry Date of Insurance	: 31 Jan 2019
5. Persons or Classes of Persons entitled to drive*	
(a) The Policyholder.	
(b) Any licensed taxi driver driving on the Policyholder's order or with his/her permission.	
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.	
6. Limitations as to Use*	
(a) Use as a Taxi.	
(b) Use for social domestic and pleasure purposes.	

This Policy does not cover

- (a) Use for racing, pace-making, reliability trial or speed-testing.
 - (b) Use whilst drawing a trailer except the towing (Other than for reward) of any one disabled mechanically propelled vehicle.
- * Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION I)	: N/A
EXCESS (SECTION II)	: S\$3,500
INSURE WITH COE	: N/A
HIRE PURCHASE COMPANY	: N/A
SUM INSURED	: N/A

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : HL SUNTEK INSURANCE BROKERS PTE LTD (00000690672)
Date of issue : 16 Oct 2017 17:13 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:



Authorised Officer



Chief Executive

Premier Automotive Services Pte Ltd

23 Changi South Avenue 2

#04-02

Singapore 486443

GST: 200707743D ROC: 200707743D

Phone: (65) 6214 8880

Fax: (65) 6214 4498

Tax Invoice



Date	Page
Nov 27, 2019	1
Invoice Number	
IV1911018069	

Sold To:

INDIA INTERNATIONAL INSURANCE PTE LTD
64 Cecil Street #04/#05
IOB Building
Singapore 049711
049711

Ship To:

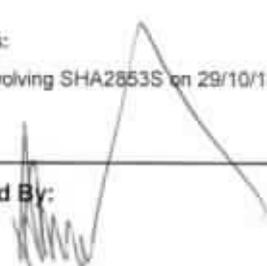
INDIA INTERNATIONAL INSURANCE PTE LTD
64 Cecil Street #04/#05
IOB Building
Singapore 049711
049711

Shipment / DO No. SM1911023110	Order Date	Vehicle No. SHC6418D	Case ID TP/181029/SHC6418D	PO Number	Terms 30D
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S/N	Item Number	Description	Qty. Shp.	Unit Price	Total Discount	Total Amount
1	ICGST1	Cost of Repair (subject to GST)			0.00	535.00
2	ICGST2	Loss of Rental (subject to GST)			0.00	120.00
3	ICNGST	Misc Charges (not subject to GST)			0.00	50.00

Comments:

Accident involving SHA2853S on 29/10/18

 Authorised By: 

Subtotal	705.00
Less discount	0.00
Total amount	705.00
GST 7%	45.85
Grand total	750.85

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Dec 2018 Edit Rpt		30 Oct 2018 00:00 Edit Adj Rpt	S\$1,070.00 Edit Estimates	S\$1,070.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]	
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	PREMIER TAXIS PTE LTD, Co. Reg. No.: 200304975H		
Vehicle Reg. No.:	SHC6418D	Date of Loss:	29/10/2018 15:00 - :59 [43 Months and 20 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18100930	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHA2853S	Policy No. (Claimant):	5095103893
		Excess:	
Repairer:	Premier Automotive Services Pte Ltd (HQ) 23 Changi South Ave 2, #01-02, 486443 Changi - Tel: 62148880		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 12/11/2018]		
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
<ul style="list-style-type: none"> • III_SG (22/10/2019): Alert - Adj Mandate Maintained - SHC6418D - Claim Handler: Sundari Nagarajan • III_SG (01/02/2019): Alert - Adj Mandate Approved (S\$786.53) - SHC6418D - Claim Handler: Sundari Naga... • III_SG (24/01/2019): Alert - Adj Mandate Maintained - SHC6418D - Claim Handler: Sundari Nagarajan • III_SG (19/12/2018): Alert - Adj Mandate Approved (S\$0.00) - SHC6418D - Claim Handler: Sundari Nagara... • III_SG (19/12/2018): Alert - Adj Mandate Approved (S\$786.53) - SHC6418D - Claim Handler: Sundari Naga... • III_SG (18/12/2018): Alert - Adj Mandate Maintained - SHC6418D - Claim Handler: Sundari Nagarajan 			
ALL ASSOCIATED TASKS		View All	Search Tasks
		Create New Task	Complete
Due Date	Priority	Type	Task Group
			Subject
			Handler
			Assigned By
			Completed On
			Created On
			Done?
No results.			

Claim Documents

*SHC6418D (MCT18100930)
 [SHA2853S]
 TP
 PREMIER TAXIS PTE LTD
 Oct 29 2018 3:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 Premier Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser
Video									1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print					
1	03/01/19 16:34	Video - Accident-TP		Load AVI						
2	03/01/19 16:37	Video - Accident-IV		Load MP4						
Photos/Images									3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
2	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
3	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
4	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
5	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
6	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
7	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
8	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
9	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
10	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
11	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
12	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
13	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
14	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
15	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
16	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
17	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
18	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
19	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
20	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
21	31/10/18 17:46	General View		Load JPG	<input checked="" type="checkbox"/>					
22	07/11/18 08:58	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
23	07/11/18 08:58	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
24	07/11/18 08:58	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
25	07/11/18 08:58	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
26	07/11/18 08:58	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
27	07/11/18 08:58	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
Documentation									1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	31/10/18 18:22	TP ESTIMATE - MARKED		Load PDF						
2	01/11/18 14:15	TP GIA REPORT		Load PDF						
3	17/12/18 20:21	LETTER OF DEMAND		Load PDF						
4	05/12/19 10:00	WORKSHOP INVOICE		Load PDF						
5	05/12/19 10:00	AUTHORISATION TO ACT FORM		Load PDF						
6	05/12/19 10:00	DISCHARGE VOUCHER		Load PDF						
7	05/12/19 10:00	RENTAL RECEIPT		Load PDF						
8	05/12/19 10:00	RENTAL MILEAGE		Load PDF						
9	05/12/19 10:00	LOD		Load PDF						
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print					
1	01/11/18 09:11	Singapore Accident Statement		Load PDF						

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III18019825/K1PA3Q2

Date: 05/12/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant	Insured Vehicle No :	SHA2853S
Vehicle No : SHC6418D	Nature of Claim:	TP
Date of Loss: 29/10/2018		Claim No: MCT18100930

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHC6418D	Engine No:	D4FDEH313328
Make & Model:	KIA OPTIMA, 1.7 D (A)	Chassis No:	KNAGM414MF5588223
Reg. Date:	09/03/2015 (Man. Year: 2014)	Odometer:	348276 km
Colour:	Silver		
Engine Capacity:	1685 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/65 R16	Rear Tyre Size:	205/65 R16
Front Left Side:	Maxxis 7 mm	Rear Left Side:	Maxxis 7 mm
Front Right Side:	Maxxis 7 mm	Rear Right Side:	Maxxis 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,373.70	80.00	2,293.70	96.63
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,150.00	990.00	1,160.00	53.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,523.70	1,070.00	3,453.70	76.35
+ GST 7.00/7.00% (S\$)	316.66	74.90	241.76	76.35
Nett Amount (S\$)	4,840.36	1,144.90	3,695.46	76.35
+ Loss of Use (2.5 x S\$40.00/day) (S\$)		100.00		
+ Car Rental (2.5 x S\$102.72/day) (S\$)		256.80		
		(S\$) 1,501.70		
Liabe Amount (50.00%) (S\$)		750.85		

INSPECTION

Date of Assignment:	30/10/2018	
Date Inspected:	30/10/2018	Inspected At: Premier Automotive Services Pte Ltd (HQ) 23 Changi South Ave 2, #01-02 Singapore 486443

Estimated Period of Repair: 3.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 13 Dec 2018)
Parts: 143	KIA OPTIMA 1.7 D (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC6418D)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR N/S FENDER	Repair	1,205.00 FL	*- FL
2	1		*REAR N/S FENDER INNER SHIELD	Serviceable	120.00 FL	*- FL
3	1		*REAR WINDSCREEN MOULDING	Not Necessary	87.00 FL	*- FL
4	1		*REAR BUMPER	Repair	696.00 FL	*- FL
5	1		*REAR BUMPER SIDE BRACKET N/S	Serviceable	29.00 FL	*- FL
6	1		*WHEEL COVER	Repair	116.00 FL	*- FL
7	1		*SET REAR BUMPER CLIPS	Not Necessary	48.00 FS	*- FS
8	1		*SET REAR FENDER N/S INNER SHIELD CLIPS	Not Necessary	38.00 FS	*- FS
9	1		*REAR N/S FENDER STICKER	Necessary	60.00 FS	*60.00 FS
10	1		*SEALANT	Not Necessary	50.00 FS	*- FS
11	1		*SET N/S DOOR STICKER	Not Necessary	100.00 FS	*- FS
12	1		*SUNDRY	Necessary	50.00 FS	*20.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (\$\$)	2,599.00	80.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	225.30	0.00
Total Parts (\$\$)	2,373.70	80.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE AND REFIT REAR WINDSCREEN	New	120.00	0.00
2	TO DISMANTLE /REFIT REVERSE SENSOR TO NEW BUMPER AND RESET TO THE SAME	New	120.00	0.00
3	TO DISMANTLE /REFIT THE INNER GARNISHES INNER LININGS,INNER TRIMS ,CUSHION SEAT, CARPET ,ETC TO FACILITATE REPAIRS	New	180.00	50.00
4	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS.TO HEAT/WELD ,CUT-OFF THE REAR N/S FENDER .INCLUDING KNOCK -OUT ,STRAIGHTEN ,REPAIR ,RESHAPE AND ADJUST OF THE REAR N/S DOOR ETC	New	950.00	400.00
5	TO PUTTY AND SPRAY PAINTING ON REAR BUMPER ,REAR N/S FENDER ,REAR N/S DOOR	New	600.00	540.00
6	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS	New	180.00	0.00
Gross Labour Cost (S\$)			2,150.00	990.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >