

Veron Chen (LKKAUTO)

From: KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Sent: Wednesday, 12 December 2018 2:52 PM
To: Vic (LKKAUTO); Veron Chen (LKKAUTO); Claims
Cc: Olivia Lau (LKKAUTO); ANG Yvonne; OH Vale
Subject: S8M010WQ (TP survey) & S8M0110F (OD survey)

Importance: High

Dear Vic & Lily

We received third party claim from our insured for vehicle no. SJN4297S and assigned it to LKK on 29.10.18. According to Vic, LKK has surveyed the vehicle on 30.10.18.

1. May I know what is the reason insured of SJN4297S changed mind to convert to OD claim under her own policy.
2. What happened to the matter from 30/10 to 13/11 because according to Vic, LKK receive notification that insured convert to OD claim on 13/11.

May we have your reply by **today**.

Regards

Khor Saw Theng (Ms)
Manager, Motor Claims
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: sawtheng.khor@axa.com.sg
Customer Care hotline 1800-880 4888
www.axa.com.sg



Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.