

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 9 November, 2018 8:57 AM
To: Claims
Cc: Lily; Soo Leong Keat; Wayne; Ray; Admin A; Vic (LKKAUTO)
Subject: RE: ACC ON 27.10.2018 INVLG SJN 4297 S & SLX 5710 H ***LKK
REF:CC4/ASM18019822/Ahb3

Without Prejudice

Dear Pei Wen,

We refer to your below email.

Please be informed that we are still pending for our Insured's video footage as it was reported that your client had cut into his lane and suddenly jammed brakes and we are also pending for instruction from our principal.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicapeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Peiwen [mailto:peiwen@procarcare.com.sg] **On Behalf Of** Claims
Sent: Thursday, 1 November, 2018 9:36 AM
To: Vic (LKKAUTO)
Cc: Lily; Soo Leong Keat; Wayne; Ray
Subject: FW: ACC ON 27.10.2018 INVLG SJN 4297 S & SLX 5710 H ***LKK REF:CC4/ASM18019822/Ahb3

Hi Vic,

Please advise liability status for said accident and we hope for direct settlement.

Thank You.

Regards,

Pei Wen NG

Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, October 31, 2018 2:52 PM
To: Claims
Cc: Lily; Soo Leong Keat; Wayne; Ray; assignments; Admin A; Vic (LKKAUTO)
Subject: RE: ACC ON 27.10.2018 INVLG SJN 4297 S & SLX 5710 H ***LKK REF:CC4/ASM18019822/Ahb3

Dear Pei Wen,

We refer to the above matter.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 30 October 2018 9:03 AM
To: 'Claims' <claims@procarcare.com.sg>; Admin A <admin-a@lkkauto.com>
Cc: 'Lily' <bhlim@procarcare.com.sg>; 'Soo Leong Keat' <lksoo@procarcare.com.sg>; 'Wayne' <wayne@procarcare.com.sg>; 'Ray' <ray@procarcare.com.sg>; assignments <assignments@lkkauto.com>
Subject: RE: ACC ON 27.10.2018 INVLG SJN 4297 S & SLX 5710 H

Dear Pei Wen,

Thank you for your email.

Dear Shu Pei,

Kindly assist. (smart claim)

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peiwen [<mailto:peiwen@procarcare.com.sg>] **On Behalf Of** Claims

Sent: Tuesday, 30 October, 2018 8:59 AM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Lily <bhlim@procarcare.com.sg>; Soo Leong Keat <lksoo@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Ray <ray@procarcare.com.sg>

Subject: ACC ON 27.10.2018 INVLG SJN 4297 S & SLX 5710 H

Hi Catherine,

Please assist to advise OIC for this case and liability status.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



With effect from 1 Sep 2018, **Progressive Automotive Pte Ltd has been rebranded as **Progressive Car Care Pte Ltd**. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*