



REF: Lpc

Mr. Lim

## ASSIGNMENT

Front: Date: 31.10.2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SDZ 9002B

at Workshop m/s

of

Ryder Auto  
Blk 1 Kaki Bukit Ave 6 #01-56

Insured:

Policy No:

Claims No:

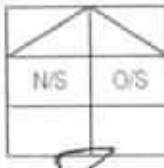
Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SDZ 9002B Yr Regn: 10 Sep 2015

Type: ☒ M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Vezel C/C: 1496

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 47353 T/Radio: Insured / Std / NI / NA

Eng/No: L1584021838

C/No: RU1101835

Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size: F: 215/60/16

R: 215/60/16

BS: ☒ DUN EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 28/10/18 D.O.I: 31/10/18

Survey held at: Ryder Auto

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

M.V. 66000/2

P.V. 46700/2

N.V. 147300/2

L/S \$5,700

R (\$2,430.43/30%)

TGLim  
Val  
5/11/18

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

Survey Fee

Transportation

2)

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

) \$ + PS: \$

) Photos

) Other

Report Format :

Lump Sum / I.B.I: (\$

TOTAL

## ESTIMATE OF REPAIR

(Without Prejudice)

Veh # : SDZ9002B Model : HONDA VEZEL 1.5X CVT

Date Of Accident: 28/10/2018 3P : SLR4064C (Lonpac)

Location : LIM CHU KANG RD OPPOSITE BUS STOP NO: B16

Qty	Description	Surveyor Remarks	Surveyor Adj	Amount \$	
	<u>List Items</u>				
1 pc	Rear bumper		900.00	1,240.00	DD ✓
10 pcs	Rear bumper clips			52.00	NEC ✓
1 pc	Rear bumper insulator			380.00	NCC
2 pcs	Rear bumper o/s & n/s retainer		?	84.00	BT ✓
2 pcs	Rear bumper o/s & n/s reflector		?	190.00	CR ✓
2 pcs	Rear bumper o/s & n/s corner clips			220.00	NEC ✓
1 pc	Rear tail-gate		1100.00	1,750.00	DD ✓
1 pc	Rear tail-gate weather-strip		?	265.00	CR ✓
1 pc	Rear tail-gate emblem			75.00	NEC ✓
1 pc	Rear tail-gate VEZEL emblem		56.00	85.00	NEC ✓
1 pc	Rear tail-gate inner trim		300.00	395.00	DD ✓
12 pcs	Rear tail-gate inner trim clips			63.00	NEC ✓
2 pcs	Rear tail-gate o/s & n/s stopper			20.00	NNX
1 pc	Rear tail-gate buzzer		150.00	380.00	CR ✓
1 pc	Rear tail-gate lock (Upper)			280.00	DD ✓
1 pc	Rear tail-gate lock (Lower)			44.80	BT ✓
1 pc	Rear tail-gate lower panel		600.00	780.00	DD ✓
1 pc	Rear tail-gate lower panel inner trim		?	290.00	CR ✓
5 pcs	Rear tail-gate lower panel inner trim clips			28.00	NEC ✓
1 pc	Rear window moulding		?	90.00	NNX
14 pcs	Rear window moulding clips		?	87.00	NNX
1 pc	Rear window inner seal			50.00	NNX
	Sub-Total			6,848.80	
	After -20%			5,479.04	

# Ryder Auto Pte Ltd

1 Kaki Bukit Ave 6, #01-56, Autobay @ Kaki Bukit, Singapore 417883

Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

Fax: 64815390

Qty	Description	Surveyor Remarks	Surveyor Adj	Amount \$	
	<u>Special Nett Items</u>				
1 pc	Rear windscreen sealant			60.00	NE LV
1 pc	Rear regn. no. plate			45.00	NE LV
1 pc	Rear regn. no. plate bracket			29.00	BRV
1 set	Rear reverse sensor		200.00	-380.00	OUT
	Sub-Total			514.00	
	<u>Labour</u>				
1	To dismantle rear damaged welding and straighten	1000/2	800/2	1,800.00	1200
2	To spray painting	900/2	800/2	1,600.00	1200
3	To remove and refit rear windscreen			200.00	100
4	To remove and replace rear reverse sensor			120.00	100-00
5	To remove and replace rear tail-gate			150.00	NNX
6	To check wiring			100.00	100-00
7	To re-seal anti-rust			200.00	100-60-00
	Sub-Total			4,170.00	
	Total	6521.24		10,163.04	
	After -20%	5216.99		8,130.43	

Chan

Chan San Choon  
Director  
DipCE, AAE(MIM), MSAE(Aust)

5 days

5/11/18

L/S 5200/2

Not Authorised

Question mark - photo

TEFLM

Lick Auto Consultants

Lick Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

900\*+

52\*+

380\*+

84\*+

190\*+

220\*+

1,100\*+

265\*+

75\*+

56\*+

310\*+

63\*+

150\*+

290\*+

14\*8+

600\*+

290\*+

28\*+

5,077\*8x

5,077\*8x

80\*+

6,060\*24x

0\*0

60\*+

29\*+

210\*+

289\*+

0\*0

810\*+

870\*+

110\*+

60\*+

50\*+

60\*+

1,870\*+

0\*0

6,060\*24x

289\*+

1,870\*+

6,060\*24x

0\*0



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/18/18/VP05/021076  
Our ref: CC4/LPC18019807/Bja3

Date: 07.11.2018

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SDZ 9002B**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 31.10.2018 at the premises of M/s Ryder Auto Pte Ltd - Kaki Bukit have the following to report:-

Workshop Estimate Amount	: S\$	8,130.43
Revised Estimate Amount	: S\$	6,221.24
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	6,221.24
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 4.0 days

Yours faithfully,

TG LIM  
Licensed Appraiser

## Nivitha (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 29 October 2018 4:05 PM  
**To:** Admin-D (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle SLR4064C; Our Vehicle: SDZ9002B Accident involving SDZ9002B & SLR4064C On 28 October 2018  
**Attachments:** SDZ9002B PRI NOTICE.pdf

Our Ref : 18/18/18/VP05/021076

Dear Catherine,

Please see attached and proceed accordingly.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

*30.10.2018 @ 2:25pm  
Asst. veh ref in  
repair arrange survey on 31.10.2018*

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**From:** Ryder Auto workshop [mailto:ryderautoworkshop@gmail.com]

**Sent:** Monday, 29 October, 2018 3:36 PM

**To:** MT\_Claim\_SG

**Subject:** Urgent: PRE-REPAIR INSPECTION - Your Vehicle SLR4064C; Our Vehicle: SDZ9002B Accident involving SDZ9002B & SLR4064C On 28 October 2018

Dear Sir,

We refer to the above matter.

Kindly find attached pre-repair inspection notice for your necessary action.

Thank you.

Best regards

June


**Ryder** Auto Pte Ltd

1 Kaki Bukit Ave 6, #01-56, Autobay @ Kaki Bukit, Singapore 417883  
Fax: 64815390

**Ryder** HV Pte Ltd

5 Tuas Ave 3 BS Logistics Hub Singapore 639405  
Fax: 64815390

 **BOK SENG**  
(heavy vehicles, marine vessels)

 **Bluhel 2088**  
(motorbike, cars, light vehicles)

 **i10**  
Authorized Workshop  
Authorized Reporting Centre

**AL 8778 1999**  
24 hr accident call

# Ryder Auto Pte Ltd

1 Kaki Bukit Ave 6, #01-56, Autobay @ Kaki Bukit, Singapore 417883

Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

Fax: 64815390

Our Ref : SDZ9002B

Date : 29 October 2018

Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07  
The Concourse  
Singapore 199555



Dear Sir,

## PROPERTY DAMAGE CLAIM

### CLAIMANT

: HELEN TAN SHIN SHIN (HELEN CHEN XINXIN)

### ACCIDENT INVOLVING

: SDZ9002B & SLR4064C ALONG PIE TOWARDS CHANGI  
AIRPORT BEFORE STEVENS RD EXIT ON LANE 4 ON 28  
OCTOBER 2018

We act for **HELEN TAN SHIN SHIN (HELEN CHEN XINXIN)**, the owner of vehicle no. **SDZ9002B**, which was involved in the aforesaid accident.

Kindly be notified that we are claiming against your insured motor vehicle no. **SLR4064C** for damages, costs and disbursements as a result of your insured driver's negligence. Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at our workshop, 1 Kaki Bukit Ave 6, #01-56, Autobay @ Kaki Bukit, Singapore 417883.

Please arrange with the undersigned via mobile 90908277 Mr Orson or 97924673 Mr Chan. Kindly reply within the next two (2) working days or we shall proceed with our own necessary procedures and repairs.

This PRS is on a "Direct Settlement" basis, hence we shall be furnishing an estimate for your surveyor to finalise as soon as possible.


Kindly reply either via email, fax or mobile.


Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

  
Chan San Choon

 **BOKSENG**  
(heavy vehicles, marine vessels)

 **Blueline 2000**  
(motorbikes, cars, light vehicles)

 **Accident Reporting Centre**  
Authorised Workshop  
Authorised Reporting Centre

**AL 8778 1999**  
24 hr accident toll



# Ryder

Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 AutoHub @ Kaki Bukit, Singapore 417921

Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

Fax: 64815390

Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

12/12/2018

Attn: Motor Claims Dept

## INVOICE

Our Ref : SDZ9002B Your Ref : 18/18/VP05/021076

Dear Sir,

VEHICLE # : SDZ9002B

ACCIDENT INVOLVING : SDZ9002B & SLR4064C ALONG PIE TOWARDS CHANGI AIRPORT  
BEFORE STEVENS RD EXIT ON LANE 4 ON 28 OCTOBER 2018

LUMP SUM REPAIR : S\$5,200.00

LOSS OF USE : S\$1,000.00

{2DAYS PRS + 5 WORKING DAYS + 3 DAYS WEEKEND (28 OCT, 3 & 4  
NOVEMBER)) X S\$100

LTA & GIA SEARCH : \$60

TOTAL : S\$6,260.00

DOLLARS: SIX THOUSAND TWO HUNDRED AND SIXTY ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter Of Authorisation.

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd



Chan San Choon

Director

DipCE, AAE MIMI, NISAE(Aust)

 **BOK SENG**  
(heavy vehicles, marine vessels)



Authorised Workshop  
Authorised Reporting Centre

 **8778 1999**  
24 hr accident call



## LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/021076  
DATE : 03 JAN 2019

### DISCHARGE VOUCHER

I/We, **HELEN TAN SHIN SHIN** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **SLR 4064C** the sum of Singapore Dollars **Five Thousand Seven Hundred Forty Only (\$5,740.00)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my/our vehicle, **SDZ 9002B** on **28 OCT 2018** along **PIE TOWARDS CHANGI AIRPORT**

I /We hereby agree to indemnify and keep indemnify (**CHEONG MUN OON /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S RYDER AUTO PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
.....  
Signature of vehicle owner/Date

**Ryder Auto Pte Ltd**

.....  
Name of vehicle owner/Date

my execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident.

# Ryder

Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 AutoHub @ Kaki Bukit, Singapore 417921

Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

Fax: 64815390

Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

12/12/2018

Attn: Motor Claims Dept

## LETTER OF DEMAND

Our Ref : SDZ9002B Your Ref : 18/18/18/VP05/021076

Dear Sir,

VEHICLE # : SDZ9002B

ACCIDENT INVOLVING : SDZ9002B & SLR4064C ALONG PIE TOWARDS CHANGI AIRPORT  
BEFORE STEVENS RD EXIT ON LANE 4 ON 28 OCTOBER 2018

LUMP SUM REPAIR : S\$5,200.00

LOSS OF USE : S\$1,000.00

{2DAYS PRS + 5 WORKING DAYS + 3 DAYS WEEKEND (28 OCT, 3 & 4  
NOVEMBER)) X S\$100

LTA & GIA SEARCH : \$60

TOTAL : S\$6,260.00

DOLLARS: SIX THOUSAND TWO HUNDRED AND SIXTY ONLY.


Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter Of Authorisation.

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipCE, AAE MIMI, MSAE(Aust)

 **BOK SENG**  
(heavy vehicles, marine vessels)



Authorised Workshop  
Authorised Reporting Centre

 **8778 1999**  
24 hr accident call

## LETTER OF AUTHORISATION

**To: Ryder Auto Pte Ltd**

**Re: ACCIDENT ON** 28/10/2018 **INVOLVING** SDZ9002B SLR4064C SLJ5982M

ALONG / AT

PIE TOWARDS CHANGI AIRPORT BEFORE STEVENS RD EXIT ON LANE 4

I/We HELEN TAN SHIN SHIN (HELEN CHEN XINXIN) (NRIC No. S7120274G)

of BLK 809 WOODLANDS ST 81 #12-179 S(730809)

1. The owner of motor vehicle no. SDZ9002B hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. I/We undertake to co-operate fully with **Ryder Auto Pte Ltd** and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.

2. If the 3<sup>rd</sup> party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.

3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.

4. In alternative to serial number 2 and 3 above if the 3<sup>rd</sup> party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.

5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim.

6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.

7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.

8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS \_\_\_\_\_ DAY OF 28/10/2018 20\_\_\_\_

X

Signature of owner

(Company's stamp - if any)

Signature of Witness

Name of Witness

**Ryder Auto Pte Ltd**



## LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/021076  
DATE : 03 JAN 2019

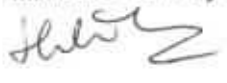
### DISCHARGE VOUCHER

I/We, **HELEN TAN SHIN SHIN** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **SLR 4064C** the sum of Singapore Dollars **Five Thousand Seven Hundred Forty Only (\$5,740.00)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my/our vehicle, **SDZ 9002B** on **28 OCT 2018** along **PIE TOWARDS CHANGI AIRPORT**

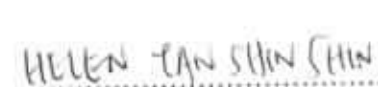
I /We hereby agree to indemnify and keep indemnify (**CHEONG MUN OON /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S RYDER AUTO PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 17/1/19

Signature of vehicle owner/Date

 17/1/19  
Name of vehicle owner/Date

my execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident.

# Ryder Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 AutoHub @ Kaki Bukit, Singapore 417921  
Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)  
Fax: 64815390

12/12/2018

Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

Attn: Motor Claims Dept

## INVOICE

Our Ref : SDZ9002B Your Ref : 18/18/18/VP05/021076

Dear Sir,

VEHICLE # : SDZ9002B

ACCIDENT INVOLVING : SDZ9002B & SLR4064C ALONG PIE TOWARDS CHANGI AIRPORT  
BEFORE STEVENS RD EXIT ON LANE 4 ON 28 OCTOBER 2018

LUMP SUM REPAIR : S\$5,200.00  
DOLLARS: FIVE THOUSAND TWO HUNDRED ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter Of Authorisation.

For your prompt payment.

Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipCE, AAEMIM, MSAS(Aust)

 **BOK SENG**  
(heavy vehicles, marine vessels)



Authorised Workshop  
Authorised Reporting Centre

 **8778 1999**  
24 hr accident call

## TAX INVOICE

Our Ref No: GR-18-167480  
Date of Request: 29/10/2018

Your Ref No: Online Purchase

Ryder Auto Pte Ltd  
1 Kaki Bukit Ave 6  
#01-56 Autobay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 28/10/2018  
Place of Accident: PIE TOWARDS CHANGI AIRPORT BEF  
Client Vehicle No: SDZ9002B

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## TAX INVOICE

Our Ref No: GR-18-167874  
Date of Request: 30/10/2018

Your Ref No: Online Purchase

Ryder Auto Pte Ltd  
1 Kaki Bukit Ave 6  
#01-56 Autobay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Date of Accident: 28/10/2018  
Vehicle No: SDZ9002B  
Place of Accident: PIE TWDS CHANGI AIRPORT BEFORE STEVENS RD EXIT ON  
Involving Vehicle No: SLR4064C

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLR4064C	PIE TWDS CHANGI AIRPORT BEFORE STEVENS RD EXIT ON	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



## TAX INVOICE

Our Ref No: GR-18-167486  
Date of Request: 29/10/2018

Your Ref No: Online Purchase

Ryder Auto Pte Ltd  
1 Kaki Bukit Ave 6  
#01-56 Autobay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 28/10/2018  
Place of Accident: PIE TOWARDS CHANGI AIRPORT BEF  
Client Vehicle No: SDZ9002B

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## TAX INVOICE

Our Ref No: GR-18-167491  
Date of Request: 29/10/2018

Your Ref No: Online Purchase

Ryder Auto Pte Ltd  
1 Kaki Bukit Ave 6  
#01-58 Autobay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Date of Accident: 28/10/2018  
Vehicle No: SDZ9002B  
Place of Accident: PIE TWDS CHANGI AIRPORT BEFORE STEVENS RD EXIT ON  
Involving Vehicle No: SLJ5982M

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLJ5982M	PIE TWDS CHANGI AIRPORT BEFORE STEVENS RD EXIT ON	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-18-167359  
Date of Request: 29/10/2018

Your Ref No: Online Purchase

Ryder Auto Pte Ltd  
1 Kaki Bukit Ave 6  
#01-56 Autobay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 29/10/2018  
Enquiry By: Chia Siew Fah  
TP Vehicle No: SLR4064C  
Accident Date: 29/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

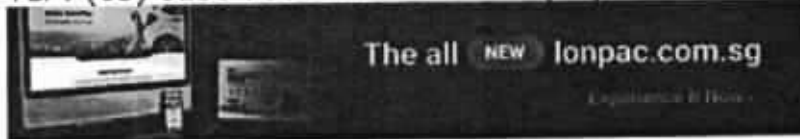
## Joy Irene (LKKAuto)

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 13 December 2018 3:10 PM  
**To:** Joy Irene (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: Our Ref: 18/18/18/VP05/021076 / Lonpac Vehicle SLR4064C; TP Vehicle: SDZ9002B Accident involving SDZ9002B & SLR4064C On 28 October 2018

Dear Joy

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Tuesday, 11 December, 2018 10:11 AM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: Our Ref: 18/18/18/VP05/021076 / Lonpac Vehicle SLR4064C; TP Vehicle: SDZ9002B Accident involving SDZ9002B & SLR4064C On 28 October 2018

**Ref: 18/18/18/VP05/021076**

Dear Li Li,

This is a chain collision scenario involving 3 vehicles where our insured was 2<sup>nd</sup> in line.

BOLA 28-100%.

Summary to offer to repairer M/s RYDER AUTO PTE LTD is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 8,130.43 (per estimate)	\$ 5,700.00
Loss of Use	\$ 1, 000.00 (\$100 x 10 days)	\$ 480.00 (\$60 x 8 days)
GIA/LTA Search Fee	\$ 60.00	\$ 60.00
<b>TOTAL</b>	<b>\$ 9,190.43</b>	<b>\$ 6,240.00</b>

For your approval.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 7 November 2018 6:20 PM  
**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: Our Ref: 18/18/18/VP05/021076 RE: Urgent: PRE-REPAIR INSPECTION - Your Vehicle SLR4064C; Our Vehicle: SDZ9002B Accident involving SDZ9002B & SLR4064C On 28 October 2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC ref: 18/18/18/VP05/021076**  
**LKK REF: CC4/LPC18019807/Bja3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SDZ 9002B

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

**Kindly let us have a copy of insured's accident report for our necessary action.**

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC18019807/Bja3q2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 21-01-2019	
		Code : LPC2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SLR 4064C	Veh. Inspected	SDZ 9002B
Policy No.	Z18VP05020077	Coverage (\$)	0.00
Claim No.	18/18/18/VP05/021076	Excess (\$)	0.00
Assign From	GERALD	Assign Date	29/10/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	HONDA VEZEL	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	RU11101835	Colour	BLUE
Odometer	47353	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	215/60 R16	DUNLOP	6 mm
L/H Front Tyre	215/60 R16	DUNLOP	6 mm
R/H Rear Tyre	215/60 R16	DUNLOP	6 mm
L/H Rear Tyre	215/60 R16	DUNLOP	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	28/10/2018	Inspection Date	31/10/2018
Survey held at	RYDER AUTO PTE LTD 1 KAKI BUKIT AVE 6 #01-56 SINGAPORE 417883		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>4 Working Days</b>	



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDZ 9002B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	REAR BUMPER	DENTED	1,240.00	900.00
10	REAR BUMPER CLIPS	NECESSARY	52.00	52.00
1	REAR BUMPER INSULATOR	NECESSARY	380.00	380.00
2	REAR BUMPER O/S & N/S RETAINER	BENT	84.00	84.00
2	REAR BUMPER O/S & N/S REFLECTOR	CRACKED	190.00	190.00
2	REAR BUMPER O/S & N/S CORNER CLIPS	NECESSARY	220.00	220.00
1	REAR TAIL-GATE	DENTED	1,750.00	1,100.00
1	REAR TAIL-GATE WEATHER -STRIP	CUT	265.00	265.00
1	REAR TAIL-GATE EMBLEM	NECESSARY	75.00	75.00
1	REAR TAIL-GATE VEZEL EMBLEM	NECESSARY	85.00	56.00
1	REAR TAIL-GATE INNER TRIM	DENTED	395.00	300.00
12	REAR TAIL-GATE INNER TRIM CLIPS	NECESSARY	63.00	63.00
2	REAR TAIL-GATE O/S & N/S STOPPER	NOT NECESSARY	20.00	-
1	REAR TAIL-GATE BUZZER	CRACKED	380.00	150.00
1	REAR TAIL-GATE LOCK (UPPER)	DENTED	280.00	280.00
1	REAR TAIL-GATE LOCK (LOWER)	BENT	44.80	44.80
1	REAR TAIL-GATE LOWER PANEL	DENTED	780.00	600.00
1	REAR TAIL-GATE LOWER PANEL INNER TRIM	CRACKED	290.00	290.00
5	REAR TAIL-GATE LOWER PANEL INNER TRIM CLIPS	NECESSARY	28.00	28.00
1	REAR WINDOW MOULDING	NOT NECESSARY	90.00	-
14	REAR WINDOW MOULDING CLIPS	NOT NECESSARY	87.00	-
1	REAR WINDOW INNER SEAL	NOT NECESSARY	50.00	-
	LESS 20% DISCOUNT		-1,389.76	-1,015.56
			5,479.04	4,062.24
<b><u>SPECIAL NETT ITEMS</u></b>				
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	60.00	60.00
1	REAR REGN.NO.PLATE (SN)	NOT NECESSARY	45.00	-
1	REAR REGN.NO.PLATE BRACKET (SN)	BROKEN	29.00	29.00
1	SET REAR REVERSE SENSOR (SN)	CUT	380.00	200.00
			514.00	289.00

Report Ref No. CC4/LPC18019807/Bja3q2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TO DISMANTLE REAR DAMAGED WELDING AND STRAIGHTEN.		1,800.00	1,000.00
	TO SPRAY PAINTING.		1,600.00	900.00
	TO REMOVE AND REFIT REAR WINDSCREEN.		200.00	100.00
	TO REMOVE AND REPLACE REAR REVERSE SENSOR.		120.00	60.00
	TO REMOVE AND REPLACE REAR TAIL-GATE.	NOT NECESSARY	150.00	-
	TO CHECK WIRING.		100.00	50.00
	TO RE-SEAL ANTI-RUST.		200.00	60.00
			4,170.00	2,170.00
	<b>GRAND TOTAL</b>		<b>10,163.04</b>	<b>6,521.24</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>5,700.00</b>

Report Ref No. CC4/LPC18019807/Bja3q2

LIM TEOW GUAN

Asst. Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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