

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 9 May 2019 10:03 AM
To: 'jumilahjulie@live.com'
Subject: ACCIDENT INVOLVING SJH 4425X AND GBG 7075C ALONG 316A ANG MO KIO ST31 OPEN CARPARK ON 28/10/2018

09 MAY 2019

JUMILAH JULIE BINTE MOHAMED ISHAK

Dear Sir/ Mdm

OUR REF : CC4/ASM18019803/Keb3

YOUR REF : SJH 4425X

ACCIDENT INVOLVING SJH 4425X AND GBG 7075C ALONG 316A ANG MO KIO ST31 OPEN CARPARK ON 28/10/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s CITY AUTO PTE LTD acting on behalf of the owner of GBG 7075C against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided Third Party parked vehicle GBG 7075C. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at ashersng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 675648.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 6823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: ATS Traffic Pte Ltd NRIC: 199005984C

Address: 30 Marsiling Lane, Singapore 739149

Name of Driver: Lim Yew Aik NRIC: S7518161B

Address: Blk 316 A Ang Mo Kio Street 31 #15-307 Singapore 562316

Accident on 28/10/2018 Involving STH4425X, SGX2961D, SLG4892L, SKW849S

At/along Blk 319, Ang Mo Kio St. 31 Carpark

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle GBG 7075C at my/our request I/We the above owner of Motor Vehicle No: GBG 7075C do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: [Signature]

Witness Signature: [Signature]

Name: Stephena Yew

Name: [Signature]

Date: 29/10/2018

Date: [Signature]

ATS Traffic Pte Ltd

30 Marsiling Lane, Singapore 739149
Tel: +65 6899 5833 Fax: +65 6899 5830



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJH 4425X (Insd veh)	Model: MAXUS G10
	GBG 7075C (TP veh)	
Date of Accident/ Time:	28/10/2018	

Repair Estimate	: \$	23,205.52	
Final Repair Cost	: \$		
Loss of Use	: \$		18 days at \$ 100 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (GLOBAL SUM)	: \$		17,000.00
Payee Name: CITY AUTO PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: <u>Yes</u> / No BOLA Scenario No: <u>NIL</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

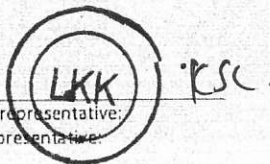
CITY AUTO PTE LTD

Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 672643

Signature of workshop representative / Workshop stamp
Name of Representative: _____
Date: _____
(Claims Section)

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: _____
Date: _____

Signature of AXA's surveyor/representative: _____
Name of AXA's surveyor /Representative: _____
Date: _____





CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE #01-60/62, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

TAX INVOICE

AXA INSURANCE SINGAPORE PTE LTD

NO. 8
SHENTON WAY
AXA TOWER
SINGAPORE 068811
Attention: Motor Claim Department
Contact : 6338 7288 Fax No. : 6880 4838

Tax Invoice : I2018-008390

Date : 28/11/2018
Vehicle No. : GBG7075C
Make / Model : MAXUS G10 VAN 6MT
Mileage (km) : 33339
Chassis No. : LSKG4GL13HA061410
Accident Date : 28/10/2018
Claim No. : SJH4425X
Reference : JO201810-0843
Policy No. : D18MTPCVE003132

S/No. Particular	Amount
	S\$
* Lumpsum repair	14,700.00

Total S\$:	14,700.00
GST @ 7% S\$:	1,029.00
Grand Total S\$:	15,729.00

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

Third Party Insurer Enquiry

Our Ref No: GR-18-167135

Date of Request: 29/10/2018

Your Ref No:

Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 29/10/2018

Enquiry By Jason Quak Leng Hui

TP Vehicle No. SJH4425X

Accident Date 28/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJH4425X	AXA Insurance Pte Ltd	07/08/2018-06/08/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

TAX INVOICE

Our Ref No: GR-18-167135
Date of Request: 29/10/2018

Your Ref No: Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 29/10/2018
Enquiry By Jason Quak Leng Hui
TP Vehicle No. SJH4425X
Accident Date 28/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque