

19/5/2010

INS. CASE OWNER:

CCP AXA1801

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO )

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

SS 15729.00

OO HIT PARKED TP.

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

15000 (S x 15 days)

Loss of Income (LOI):

SS

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent )

Legal Cost:

SS

Total:

SS 17221.00

Global Sum SS: 17000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

17000.00

Name 1:

City Auto Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF: RMWXA)

## ASSIGNMENT

From: Date: 31-10-18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

GBG 7075C

at Workshop m/s

City Auto

of

160 Sim ming Dne

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

857K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

12

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

GBG 7075C

(r Regn)

10 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Maxus

m/

C.C.

1850

Colour:

M.P. White

A/C

Insured / Std / NI / NA

Sp. Reading

33339

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

LSKG 4GL13HA061410

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/70R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Front

Rear

R/Bal.

7

mm

R/Bal.

8

mm

L/Bal.

7

mm

L/Bal.

8

mm

D.O.A.

28/10/18

D.O.I.

31/10/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt body &amp; 015 Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1/11 Re pass to Catherine

10/1/19 Confirm ds \$14700.00 with 12 working days

(Red-#6987.40  
32%)

Date/Time: File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) \$ + BS \$

) Photos

) Others

) :

TOTAL

Report Format:

Lump Sum / I.B.I. (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                      |                                                                                                     |                            |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|----------------------------|-------------------------------------------------------------------------------------|
| AXA INSURANCE PTE LTD                                                                                                                  |                                                                                                     | Ref : CC4/ASM18019803/Keb3 |                                                                                     |
| 8 SHENTON WAY #24-01<br>AXA TOWERSINGAPORE 068811                                                                                      |                                                                                                     | Date : 31-10-2018          |  |
|                                                                                                                                        |                                                                                                     | Code : ASM                 |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                      |                                                                                                     |                            |                                                                                     |
| Insured Veh.                                                                                                                           | SJH 4425X                                                                                           | Veh. Inspected             | GBG 7075C                                                                           |
| Policy No.                                                                                                                             |                                                                                                     | Coverage (\$)              | 0.00                                                                                |
| Claim No.                                                                                                                              |                                                                                                     | Excess (\$)                | 0.00                                                                                |
| Assign From                                                                                                                            |                                                                                                     | Assign Date                | 31/10/2018                                                                          |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                          |                                                                                                     |                            |                                                                                     |
| Make & Model                                                                                                                           |                                                                                                     | c.c                        | 0                                                                                   |
| Engine No.                                                                                                                             | HIDDEN                                                                                              | Year of Reg.               |                                                                                     |
| Chassis No.                                                                                                                            |                                                                                                     | Colour                     |                                                                                     |
| Cdometer                                                                                                                               | -                                                                                                   | Steering                   |                                                                                     |
| Brakes                                                                                                                                 |                                                                                                     | Modification               |                                                                                     |
| General                                                                                                                                |                                                                                                     |                            |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                          |                                                                                                     |                            |                                                                                     |
|                                                                                                                                        | Size                                                                                                | Make                       | Balance                                                                             |
| R/H Front Tyre                                                                                                                         |                                                                                                     |                            | mm                                                                                  |
| L/H Front Tyre                                                                                                                         |                                                                                                     |                            | mm                                                                                  |
| R/H Rear Tyre                                                                                                                          |                                                                                                     |                            | mm                                                                                  |
| L/H Rear Tyre                                                                                                                          |                                                                                                     |                            | mm                                                                                  |
| <b>4. Description of Damages</b>                                                                                                       |                                                                                                     |                            |                                                                                     |
|                                                                                                                                        |                                                                                                     |                            |                                                                                     |
| <b>5. General Information</b>                                                                                                          |                                                                                                     |                            |                                                                                     |
| Accident Date                                                                                                                          | 28/10/2018                                                                                          | Inspection Date            | 31/10/2018                                                                          |
| Survey held at                                                                                                                         | CITY AUTO PTE LTD<br>BLK 8, SIN MING IND. ESTATE<br>#01-60/62<br>SIN MING ROAD<br>SINGAPORE 575643. |                            |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                     |                                                                                                     |                            |                                                                                     |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                                                     |                            |                                                                                     |



# CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AXA INSURANCE SINGAPORE PTE LTD

NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 068811

Contact : 68995833/92285205

Fax No. : 6880 4838

Estimate : QUOT201810-000500(00)

Date : 29/10/2018

Vehicle No. : GBG7075C

Make/Model : MAXUS G10 VAN 6MT

Mileage (km) : 33339

Chassis No. : LSKG4GL13HA061410

Accident Date : 28/10/2018 00:00:00

Claim No. : SJH4425X

Reference : GBG7075C

Policy No. : D18MTPCVE003132

Not Authorized

61 Rm @ 14,700/-

12 days

| S/No         | Particular                             | Quantity | Unit Price | Amount S\$ |
|--------------|----------------------------------------|----------|------------|------------|
| LIST ITEMS : |                                        |          |            |            |
| 1            | Headlamp - LH                          | 1.0      | 1,980.00   | 1,980.00   |
| 2            | Front bumper                           | 1.0      | 2,250.00   | 2,250.00   |
| 3            | Front bumper retainer                  | 2.0      | 35.00      | 70.00      |
| 4            | Front fender - LH                      | 1.0      | 885.00     | 885.00     |
| 5            | Front fender innershield - LH          | 1.0      | 185.00     | 185.00     |
| 6            | Front fender mudguard - LH             | 1.0      | 35.00      | 35.00      |
| 7            | Front fender mudguard clips            | 18.0     | 2.00       | 36.00      |
| 8            | Front fender brace bracket - LH ✓      | 1.0      | 98.00      | 98.00      |
| 9            | Front door - LH                        | 1.0      | 2,550.00   | 2,550.00   |
| 10           | Front door hinge - LH                  | 2.0      | 25.00      | 50.00      |
| 11           | Front door latch - LH                  | 1.0      | 45.00      | 45.00      |
| 12           | Front door lock - LH                   | 1.0      | 115.00     | 115.00     |
| 13           | Front door sticker - LH                | 1.0      | 85.00      | 85.00      |
| 14           | Front door rubber - LH                 | 1.0      | 185.00     | 185.00     |
| 15           | Front door weatherstrip - LH           | 1.0      | 255.00     | 255.00     |
| 16           | Front door frame sticker - LH          | 1.0      | 38.00      | 38.00      |
| 17           | Front door trimboard - LH              | 1.0      | 385.00     | 385.00     |
| 18           | Front door regulator gear & motor - LH | 1.0      | 785.00     | 785.00     |
| 19           | Front door control module - LH         | 1.0      | 450.00     | 450.00     |
| 20           | Front door outer moulding - LH         | 1.0      | 225.00     | 225.00     |
| 21           | Rocker panel (front) - LH              | 1.0      | 2,680.00   | 2,680.00   |
| 22           | Front wheel cap                        | 1.0      | 95.00      | 95.00      |
| 23           | Front wheel bearing & hub              | 1.0      | 285.00     | 285.00     |
| 24           | Front knuckle arm                      | 1.0      | 355.00     | 355.00     |
| 25           | Front lower arm                        | 1.0      | 450.00     | 450.00     |
| 26           | Front shock absorber                   | 1.0      | 780.00     | 780.00     |
| 27           | Front lower arm ball joint             | 1.0      | 185.00     | 185.00     |
| 28           | Front linkage                          | 1.0      | 155.00     | 155.00     |
| 29           | Front triangle glass and moulding - LH | 1.0      | 350.00     | 350.00     |
| 30           | Front fender - RH                      | 1.0      | 885.00     | 885.00     |
| 31           | Front fender mudguard - RH             | 1.0      | 35.00      | 35.00      |
| 32           | Front fender mudguard clips - RH       | 8.0      | 2.00       | 16.00      |
| 33           | Front fender brace bracket - RH        | 1.0      | 98.00      | 98.00      |
| 34           | Headlamp - RH ✓                        | 1.0      | 1,980.00   | 1,980.00   |

CONTINUE NEXT PAGE



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NO. 8

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SINGAPORE 068811

Contact : 68995833/92285205

Fax No. : 6880 4838

Estimate : QUOT201810-000500(00)

Date : 29/10/2018

Vehicle No. : GBG7075C

Make/Model : MAXUS G10 VAN 6MT

Mileage (km) : 33339

Chassis No. : LSKG4GL13HA061410

Accident Date : 28/10/2018 00:00:00

Claim No. : SJH4425X

Reference : GBG7075C

Policy No. : D18MTPCVE003132

| S/No             | Particular                     | Quantity | Unit Price | Amount S\$ |
|------------------|--------------------------------|----------|------------|------------|
| 35               | Front wheel cap - RH           | 1.0      | 95.00      | 95.00 ✓    |
| 36               | Front wheel bearing & hup - RH | 1.0      | 285.00     | 285.00 ✗   |
| List Total :     |                                |          |            | 19,436.00  |
| 10% Discount S\$ |                                |          |            | 1,943.60   |
|                  |                                |          |            | 17,492.40  |

## SPECIAL NET :

|                        |                      |     |        |          |
|------------------------|----------------------|-----|--------|----------|
| 1                      | Front wheel rim - LH | 1.0 | 350.00 | 350.00 ✓ |
| 2                      | Body lettering       | 2.0 | 35.00  | 70.00 ✓  |
| 3                      | Glass sealant        | 1.0 | 20.00  | 20.00 ✗  |
| SPECIAL NET Total S\$: |                      |     |        | 440.00   |

## LABOUR :

|                                                                                                      |     |          |                 |      |
|------------------------------------------------------------------------------------------------------|-----|----------|-----------------|------|
| - To knock jackout damaged parts, panel beating, welding, align<br>refix and to renew accident parts | 1.0 | 1,500.00 | 1,500.00        |      |
| - Spray painting on affected & replace parts                                                         | 1.0 | 1,600.00 | 1,600.00        | 1200 |
| - Computerised wheel alignment                                                                       | 1.0 | 65.00    | 65.00           | ✓    |
| - To change front suspension units                                                                   | 1.0 | 180.00   | 180.00          | ✓    |
| - To check wiring and lighting                                                                       | 1.0 | 80.00    | 80.00           | 20   |
| - To remove and install front left triangle glass                                                    | 1.0 | 90.00    | 90.00           | ✓    |
| - To spray undercoating                                                                              | 1.0 | 120.00   | 120.00          | ✓    |
| - To supply panel sealant to seal off all weld spot seam and gape                                    | 1.0 | 40.00    | 40.00           | ✓    |
| - Towing charge                                                                                      | 1.0 | 80.00    | 80.00           | 2    |
|                                                                                                      |     |          | <u>3,755.00</u> |      |

E. & O.E.

Total S\$: 21,687.40

GST 7% S\$: 1,518.12

Amount Due S\$: 23,205.52

Parts : 17,097.00

Less 10% : 1,709.70

15,387.30

SN : 400.00

Labour : 2,905.00

Page 18,2692.30

Lumpsum -20% 3,738.46

14,953.84

Lumpsum \$14,950.00

for CITY AUTO PTE LTD



# CITY AUTO PTE LTD

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NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 068811

Contact : 68995833/92285205

Fax No. : 6880 4838

Estimate : QUOT201810-000500(00)

Date : 29/10/2018

Vehicle No. : GBG7075C

Make/Model : MAXUS G10 VAN 6MT

Mileage (km) : 33339

Chassis No. : LSKG4GL13HA061410

Accident Date : 28/10/2018 00:00:00

Claim No. : SJH4425X

Reference : GBG7075C

Policy No. : D18MTPCVE003132

Not Authorized  
C/L Rep & ?

| S/No                | Particular                             | Quantity | Unit Price | Amount S\$ |
|---------------------|----------------------------------------|----------|------------|------------|
| <b>LIST ITEMS :</b> |                                        |          |            |            |
| 1                   | Headlamp - LH                          | 1.0      | 1,980.00   | 1,980.00 ✓ |
| 2                   | Front bumper                           | 1.0      | 2,250.00   | 2,250.00 ✓ |
| 3                   | Front bumper retainer                  | 2.0      | 35.00      | 70.00 ✓    |
| 4                   | Front fender - LH                      | 1.0      | 885.00     | 885.00 ✓   |
| 5                   | Front fender innershield - LH          | 1.0      | 185.00     | 185.00 ✓   |
| 6                   | Front fender mudguard - LH             | 1.0      | 35.00      | 35.00 ✓    |
| 7                   | Front fender mudguard clips            | 18.0     | 2.00       | 36.00 ✓    |
| 8                   | Front fender brace bracket - LH        | 1.0      | 98.00      | 98.00 ?    |
| 9                   | Front door - LH                        | 1.0      | 2,550.00   | 2,550.00 ✓ |
| 10                  | Front door hinge - LH                  | 2.0      | 25.00      | 50.00 ✓    |
| 11                  | Front door latch - LH                  | 1.0      | 45.00      | 45.00 ✓    |
| 12                  | Front door lock - LH                   | 1.0      | 115.00     | 115.00 ✓   |
| 13                  | Front door sticker - LH                | 1.0      | 85.00      | 85.00 X    |
| 14                  | Front door rubber - LH                 | 1.0      | 185.00     | 185.00 ✓   |
| 15                  | Front door weatherstrip - LH           | 1.0      | 255.00     | 255.00 ?   |
| 16                  | Front door frame sticker - LH          | 1.0      | 38.00      | 38.00 ✓    |
| 17                  | Front door trimboard - LH              | 1.0      | 385.00     | 385.00 ?   |
| 18                  | Front door regulator gear & motor - LH | 1.0      | 785.00     | 785.00 ✓   |
| 19                  | Front door control module - LH         | 1.0      | 450.00     | 450.00 ?   |
| 20                  | Front door outer moulding - LH         | 1.0      | 225.00     | 225.00 ?   |
| 21                  | Rocker panel (front) - LH              | 1.0      | 2,680.00   | 2,680.00 ✓ |
| 22                  | Front wheel cap                        | 1.0      | 95.00      | 95.00 ✓    |
| 23                  | Front wheel bearing & hub              | 1.0      | 285.00     | 285.00 ?   |
| 24                  | Front knuckle arm                      | 1.0      | 355.00     | 355.00 ?   |
| 25                  | Front lower arm                        | 1.0      | 450.00     | 450.00 ?   |
| 26                  | Front shockabsorber                    | 1.0      | 780.00     | 780.00 ?   |
| 27                  | Front lower arm ball joint             | 1.0      | 185.00     | 185.00 ?   |
| 28                  | Front linkage                          | 1.0      | 155.00     | 155.00 ?   |
| 29                  | Front triangle glass and moulding - LH | 1.0      | 350.00     | 350.00 ?   |
| 30                  | Front fender - RH                      | 1.0      | 885.00     | 885.00 ✓   |
| 31                  | Front fender mudguard - RH             | 1.0      | 35.00      | 35.00 ?    |
| 32                  | Front fender mudguard clips - RH       | 8.0      | 2.00       | 16.00 ?    |
| 33                  | Front fender brace bracket - RH        | 1.0      | 98.00      | 98.00 X    |
| 34                  | Headlamp - RH                          | 1.0      | 1,980.00   | 1,980.00 ? |

CONTINUE NEXT PAGE



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NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 068811

Contact : 68995833/92285205

Fax No. : 6880 4838

Estimate : QUOT201810-000500(00)

Date : 29/10/2018

Vehicle No. : GBG7075C

Make/Model : MAXUS G10 VAN 6MT

Mileage (km) : 33339

Chassis No. : LSKG4GL13HA061410

Accident Date : 28/10/2018 00:00:00

Claim No. : SJH4425X

Reference : GBG7075C

Policy No. : D18MTPCVE003132

| S/No                   | Particular                                                                                       | Quantity | Unit Price | Amount S\$       |
|------------------------|--------------------------------------------------------------------------------------------------|----------|------------|------------------|
| 35                     | Front wheel cap - RH                                                                             | 1.0      | 95.00      | 95.00 ✓          |
| 36                     | Front wheel bearing & hup - RH                                                                   | 1.0      | 285.00     | 285.00 ?         |
| List Total :           |                                                                                                  |          |            | 19,436.00        |
| 10% Discount S\$       |                                                                                                  |          |            | 1,943.60         |
|                        |                                                                                                  |          |            | 17,492.40        |
| <b>SPECIAL NET :</b>   |                                                                                                  |          |            |                  |
| 1                      | Front wheel rim - LH                                                                             | 1.0      | 350.00     | 350.00 ✓         |
| 2                      | Body lettering                                                                                   | 2.0      | 35.00      | 70.00 50.00      |
| 3                      | Glass sealant                                                                                    | 1.0      | 20.00      | 20.00 ?          |
| SPECIAL NET Total S\$: |                                                                                                  |          |            | 440.00           |
| <b>LABOUR :</b>        |                                                                                                  |          |            |                  |
| -                      | To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts | 1.0      | 1,500.00   | 1,500.00 1200.00 |
| -                      | Spray painting on affected & replace parts                                                       | 1.0      | 1,600.00   | 1,600.00 1200.00 |
| -                      | Computerised wheel alignment                                                                     | 1.0      | 65.00      | 65.00 ✓          |
| -                      | To change front suspension units                                                                 | 1.0      | 180.00     | 180.00 ✓         |
| -                      | To check wiring and lighting                                                                     | 1.0      | 80.00      | 80.00 20.00      |
| -                      | To remove and install front left triangle glass                                                  | 1.0      | 90.00      | 90.00 ?          |
| -                      | To spray undercoating                                                                            | 1.0      | 120.00     | 120.00 ✓         |
| -                      | To supply panel sealant to seal off all weld spot seam and gape                                  | 1.0      | 40.00      | 40.00 ✓          |
| -                      | Towing charge                                                                                    | 1.0      | 80.00      | 80.00 (Bill) ?   |
|                        |                                                                                                  |          |            | 3,755.00         |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged item(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

for CITY AUTO PTE LTD

Total S\$: 21,687.40  
GST 7% S\$: 1,518.12  
Amount Due S\$: 23,205.52



## Service Request Details

### Claim

S8M01113

### Reference

None 

### Loss Date

October 28, 2018

30.10.2018 @ 5:55pm

### Request Date

October 30, 2018

Vronica veh in

### Due Date

November 7, 2018

arrange survey on 31-10-2018

### Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

### Type of Loss

Third Party Vehicle Damage

### Services

Pending verification - Direct Settlement

### Actions

#### Next Step

Agree to perform service

Decline Work

Accept Work

## Vehicle Information

### Incident Vehicle Registration #

GBG7075C

### Make

TPVD MAXUS

Model 1  
G10-1,9 (A)

Service Address

...

Primary Contact/Insured

MOHAMED ISHAK JUMILAH JULIE BINTE  
BLK 316A ANG MO KIO STREET 31, #06-303, 562316, Singapore  
  
jumilahjulie@live.com

Claim Handler

CHAN Kian Chuan  
6568804269  
kianchuan.chan@axa.com.sg  
Additional Instructions

|          |          |         |           |            |         |       |
|----------|----------|---------|-----------|------------|---------|-------|
| Messages | Invoices | History | Documents | Assessment | Metrics | Notes |
|----------|----------|---------|-----------|------------|---------|-------|

New Message

|         |                                                                                     |
|---------|-------------------------------------------------------------------------------------|
| TYPE    |  |
| SENT    | 10/30/18 1:53 PM                                                                    |
| FROM    | CHAN Kian Chuan                                                                     |
| SUBJECT | INVESTIGATION                                                                       |
| BODY    | WE WILL CALL FOR INVESTIGATION FOR THE ABOVE MATTE...                               |
|         |  |



## MANDATE IA (S8M01113 / GBG 7075C)

Type

🔔 Question

Message

Liability: Insured driver hit third party parked vehicle. Spoken to insured and she aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$15,729.00 (w/GST) Loss of Rental : \$1,800.00 (15days x \$120) LTA Search: \$2.00 Total: \$17,531.00 Revised Immediate Advice with Mandate and relevant document uploaded for your easy reference. Please kindly let us have your approval / instruction if any.  
Thank you - Asher Sng (09/05/2019)

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE L, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 09/05/2019

### Survey Details:

|                     |                   |
|---------------------|-------------------|
| Date of loss        | 28-Oct-18         |
| Date of appointment | 31-Oct-18         |
| Date of survey      | 31-Oct-18         |
| Location of survey  | CITY AUTO PTE LTD |

### Vehicle Details:

|                      |                   |
|----------------------|-------------------|
| Claim Type:          | Third party       |
| Vehicle number       | GBG 7075C         |
| Make and Model       | MAXUS G10 VAN 6MT |
| Date of registration | 11/10/2017        |
| Excess               |                   |
| Market Value         | \$57,000          |
| Parf Rebate          | \$38,447          |
| Nett Loss            | \$18,553          |

### Repair details:

|                  |              |
|------------------|--------------|
| Initial Estimate | \$ 21,687.40 |
|------------------|--------------|

### Proposed/Revised repair cost:

|                                |                     |
|--------------------------------|---------------------|
| Parts                          | \$ 15,487.30        |
| Check items (estimate)         | \$ -                |
| Labour                         | \$ 2,905.00         |
| <b>Total</b>                   | <b>\$ 18,392.30</b> |
| <b>Lump Sum(if applicable)</b> | <b>\$ 14,700.00</b> |

|                           |               |
|---------------------------|---------------|
| Number of days for repair | <u>12Days</u> |
|---------------------------|---------------|



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

*Liability: Insured driver hit third party parked vehicle. Spoken to insured and she aware that his NCD is affected and AXA to settle at best.*

**Mandate:**

| Liability(TP)         |           | 100%             |
|-----------------------|-----------|------------------|
| Proposed repair cost  | \$        | 15,729.00        |
| Loss of use           | \$        | -                |
| Loss of rental        | \$        | 1,800.00         |
| Loss of income        | \$        | -                |
| LTA search fees       | \$        | 2.00             |
| Others                | \$        | -                |
| <b>Proposed Total</b> | <b>\$</b> | <b>17,531.00</b> |

\*SUBJECT TO RENTAL INVOICE

**« Re:RE: Re:RE: MANDATE IA (S8M01113 / GBG 7075C)**

Type

🔗 Question

Message

REVISED OFFER AT \$17,000.00 (ALL-IN)

[Reply](#)

## Asher Sng (LKKAUTO)

---

**From:** CITY AUTO <cityauto@singnet.com.sg>  
**Sent:** Monday, 10 December 2018 4:03 PM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** RE: TP AXA =GBG7075C & SJH4425X on 28 October 2018  
**Attachments:** LOA.pdf; Invoice.pdf; LTA Search.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Asher,

We refer to the above accident .Kindly offer settlement as follows:

|                  |                                                                                |
|------------------|--------------------------------------------------------------------------------|
| Cost of repair : | \$ 15,729.00 (Include GST)                                                     |
| Loss of Rental : | \$ 1,800.00 (15 days X \$120)<br>Date in : 29/10/2018<br>Date out : 13/11/2018 |
| LTA Search       | \$ 2.00                                                                        |
| Total :          | \$ 17,531.00                                                                   |

Thanks & Regards,

*Yvonne*

City Auto Pte Ltd  
Blk 8 Sin Ming Industrial Estate  
#01-58/60/62 Singapore 575643  
Tel: +65-6453 1235 ( 6 Line)  
Fax: +65-6453 7944  
Email: cityauto@singnet.com.sg

---

**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Friday, November 09, 2018 3:07 PM  
**To:** Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; cityauto@singnet.com.sg  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: TP AXA =GBG7075C & SJH4425X on 28 October 2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir,

We refer to the email below.



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                         |                    |                                 |                      |                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------|--------------------|---------------------------------|----------------------|-------------------------------------------------------------------------------------|
| AXA INSURANCE PTE LTD                                                                                                                     |                    | Ref : CC4/ASM18019803/Kpb3s2    |                      |                                                                                     |
| 8 SHENTON WAY #24-01<br>AXA TOWERS SINGAPORE 068811<br>ATTN: KIAN CHUAN                                                                   |                    | Date : 30-09-2019<br>Code : ASM |                      |  |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                         |                    |                                 |                      |                                                                                     |
| Insured Veh.                                                                                                                              | SJH 4425X          | Veh. Inspected                  | GBG 7075C            |                                                                                     |
| Policy No.                                                                                                                                | P1794110           | Coverage (\$)                   | 0.00                 |                                                                                     |
| Claim No.                                                                                                                                 | S8M01113           | Excess (\$)                     | 0.00                 |                                                                                     |
| Assign From                                                                                                                               | KIAN CHUAN         | Assign Date                     | 31/10/2018           |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                             |                    |                                 |                      |                                                                                     |
| Make & Model                                                                                                                              | MAXUS (M)          | c.c                             | 1850                 |                                                                                     |
| Engine No.                                                                                                                                | HIDDEN             | Year of Reg.                    | 2017                 |                                                                                     |
| Chassis No.                                                                                                                               | LSKG4GL13HA061410  | Colour                          | METALLIC PEARL WHITE |                                                                                     |
| Odometer                                                                                                                                  | 33339              | Steering                        | IN ORDER             |                                                                                     |
| Brakes                                                                                                                                    | IN ORDER           | Modification                    | NIL                  |                                                                                     |
| General                                                                                                                                   | GOOD               |                                 |                      |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                             |                    |                                 |                      |                                                                                     |
|                                                                                                                                           | Size               | Make                            | Balance              |                                                                                     |
| R/H Front Tyre                                                                                                                            | 215/70 R16         | HANKOOK                         | 7 mm                 |                                                                                     |
| L/H Front Tyre                                                                                                                            | 215/70 R16         | HANKOOK                         | 7 mm                 |                                                                                     |
| R/H Rear Tyre                                                                                                                             | 215/70 R16         | HANKOOK                         | 8 mm                 |                                                                                     |
| L/H Rear Tyre                                                                                                                             | 215/70 R16         | HANKOOK                         | 8 mm                 |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                          |                    |                                 |                      |                                                                                     |
| THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT BODY AND O/S FRONT PORTION.<br>DAMAGES SEE DETAILS.                                        |                    |                                 |                      |                                                                                     |
| <b>5. General Information</b>                                                                                                             |                    |                                 |                      |                                                                                     |
| Accident Date                                                                                                                             | 28/10/2018         | Inspection Date                 | 31/10/2018           |                                                                                     |
| Survey held at                                                                                                                            | 160 SIN MING DRIVE |                                 |                      |                                                                                     |
| Repairer                                                                                                                                  | CITY AUTO PTE LTD  |                                 |                      |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                        |                    |                                 |                      |                                                                                     |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                    |                                 |                      |                                                                                     |
| <b>5b. Estimate Days of Repair</b>                                                                                                        |                    |                                 |                      |                                                                                     |
| ESTIMATED NORMAL PERIOD FOR REPAIR:                                                                                                       |                    | <b>12 Working Days</b>          |                      |                                                                                     |



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBG 7075C

| Qty | Description of Parts                                | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|-----------------------------------------------------|----------------------|---------------------------|-------------------|
|     | <b>REPLACEMENT OF PARTS</b>                         |                      |                           |                   |
| 1   | HEADLAMP - LH (CONSISTENT)                          | CUT                  | 1,980.00                  | 1,980.00          |
| 1   | FRONT BUMPER (CONSISTENT)                           | BUCKLED / CRACKED    | 2,250.00                  | 2,250.00          |
| 2   | FRONT BUMPER RETAINER @ \$35.00 (CONSISTENT)        | DISTORTED            | 70.00                     | 70.00             |
| 1   | FRONT FENDER - LH (CONSISTENT)                      | BENT                 | 885.00                    | 885.00            |
| 1   | FRONT FENDER INNERSHIELD - LH (CONSISTENT)          | CRACKED              | 185.00                    | 185.00            |
| 1   | FRONT FENDER MUDGUARD - LH (CONSISTENT)             | DISTORTED            | 35.00                     | 35.00             |
| 18  | FRONT FENDER MUDGUARD CLIPS @ \$2.00 (CONSISTENT)   | NECESSARY            | 36.00                     | 36.00             |
| 1   | FRONT FENDER BRACE BRACKET - LH (CONSISTENT)        | BENT                 | 98.00                     | 98.00             |
| 1   | FRONT DOOR - LH (CONSISTENT)                        | BENT                 | 2,550.00                  | 2,550.00          |
| 2   | FRONT DOOR HINGE - LH @ \$25.00 (CONSISTENT)        | BENT                 | 50.00                     | 50.00             |
| 1   | FRONT DOOR LATCH - LH (CONSISTENT)                  | BENT                 | 45.00                     | 45.00             |
| 1   | FRONT DOOR LOCK - LH (CONSISTENT)                   | DENTED               | 115.00                    | 115.00            |
| 1   | FRONT DOOR STICKER - LH (CONSISTENT)                | TO REPAIR SEE LABOUR | 85.00                     | -                 |
| 1   | FRONT DOOR RUBBER - LH (CONSISTENT)                 | CUT                  | 185.00                    | 185.00            |
| 1   | FRONT DOOR WEATHERSTRIP - LH (CONSISTENT)           | SERVICEABLE          | 255.00                    | -                 |
| 1   | FRONT DOOR FRAME STICKER - LH (CONSISTENT)          | NECESSARY            | 38.00                     | 38.00             |
| 1   | FRONT DOOR TRIMBOARD - LH (CONSISTENT)              | SERVICEABLE          | 385.00                    | -                 |
| 1   | FRONT DOOR REGULATOR GEAR & MOTOR - LH (CONSISTENT) | BENT / JAMMED        | 785.00                    | 785.00            |
| 1   | FRONT DOOR CONTROL MODULE - LH (CONSISTENT)         | SERVICEABLE          | 450.00                    | -                 |
| 1   | FRONT DOOR OUTER MOULDING - LH (CONSISTENT)         | SERVICEABLE          | 225.00                    | -                 |
| 1   | ROCKER PANEL (FRONT) - LH (CONSISTENT)              | BENT                 | 2,680.00                  | 2,680.00          |
| 1   | FRONT WHEEL CAP (CONSISTENT)                        | DENTED               | 95.00                     | 95.00             |
| 1   | FRONT WHEEL BEARING & HUB (CONSISTENT)              | BENT                 | 285.00                    | 285.00            |
| 1   | FRONT KNUCKLE ARM (CONSISTENT)                      | BENT                 | 355.00                    | 355.00            |
| 1   | FRONT LOWER ARM (CONSISTENT)                        | DISTORTED            | 450.00                    | 450.00            |
| 1   | FRONT SHOCK ABSORBER (CONSISTENT)                   | BENT                 | 780.00                    | 780.00            |
| 1   | FRONT LOWER ARM BALL JOINT (CONSISTENT)             | BENT                 | 185.00                    | 185.00            |
| 1   | FRONT LINKAGE (CONSISTENT)                          | SERVICEABLE          | 155.00                    | -                 |

Report Ref No. CC4/ASM18019803/Kpb3s2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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| Qty | Description of Parts                                                                                                                                                                     | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|---------------------------|-------------------|
| 1   | FRONT TRIANGLE GLASS AND MOULDING - LH (CONSISTENT)                                                                                                                                      | SERVICEABLE          | 350.00                    | -                 |
| 1   | FRONT FENDER - RH (CONSISTENT)                                                                                                                                                           | BENT                 | 885.00                    | 885.00            |
| 1   | FRONT FENDER MUDGUARD - RH (CONSISTENT)                                                                                                                                                  | SERVICEABLE          | 35.00                     | -                 |
| 8   | FRONT FENDER MUDGUARD CLIPS - RH @ \$2.00 (CONSISTENT)                                                                                                                                   | NOT NECESSARY        | 16.00                     | -                 |
| 1   | FRONT FENDER BRACE BRACKET - RH (CONSISTENT)                                                                                                                                             | TO REPAIR SEE LABOUR | 98.00                     | -                 |
| 1   | HEADLAMP - RH (CONSISTENT)                                                                                                                                                               | MTG CRACKED          | 1,980.00                  | 1,980.00          |
| 1   | FRONT WHEEL CAP - RH (CONSISTENT)                                                                                                                                                        | DENTED               | 95.00                     | 95.00             |
| 1   | FRONT WHEEL BEARING & HUB - RH (CONSISTENT)                                                                                                                                              | NOT NECESSARY        | 285.00                    | -                 |
|     | LESS 10% DISCOUNT                                                                                                                                                                        |                      | -1,943.60                 | -1,709.70         |
|     |                                                                                                                                                                                          |                      | 17,492.40                 | 15,387.30         |
|     | <b>SPECIAL NETT ITEMS</b>                                                                                                                                                                |                      |                           |                   |
| 1   | FRONT WHEEL RIM - LH (LOCAL PURCHASE) (SN) (CONSISTENT)                                                                                                                                  | DENTED               | 350.00                    | 50.00             |
| 2   | BODY LETTERING @ \$35.00 (SN) (CONSISTENT)                                                                                                                                               | NECESSARY            | 70.00                     | 50.00             |
| 1   | GLASS SEALANT (SN) (CONSISTENT)                                                                                                                                                          | NOT NECESSARY        | 20.00                     | -                 |
|     |                                                                                                                                                                                          |                      | 440.00                    | 100.00            |
|     | <b>LABOUR</b>                                                                                                                                                                            |                      |                           |                   |
|     | TO KNOCK JACKOUT DAMAGED PARTS. PANEL BEATING, WELDING, ALIGN REFIX AND TO RENEW ACCIDENT PARTS. INCLUSIVE OF THE REPAIR OF FRONT DOOR STICKER - LH AND FRONT FENDER BRACE BRACKET - RH. |                      | 1,500.00                  | 1,200.00          |
|     | SPRAY PAINTING ON AFFECTED & REPLACE PARTS.                                                                                                                                              |                      | 1,600.00                  | 1,200.00          |
|     | COMPUTERISED WHEEL ALIGNMENT.                                                                                                                                                            |                      | 65.00                     | 65.00             |
|     | TO CHANGE FRONT SUSPENSION UNITS.                                                                                                                                                        |                      | 180.00                    | 180.00            |
|     | TO CHECK WIRING AND LIGHTING.                                                                                                                                                            |                      | 80.00                     | 20.00             |
|     | TO REMOVE AND INSTALL FRONT LEFT TRIANGLE GLASS.                                                                                                                                         | NOT NECESSARY        | 90.00                     | -                 |
|     | TO SPRAY UNDERCOATING.                                                                                                                                                                   |                      | 120.00                    | 120.00            |
|     | TO SUPPLY PANEL SEALANT TO SEAL OFF ALL WELD SPOT SEAM AND GAPE.                                                                                                                         |                      | 40.00                     | 40.00             |

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| Qty                                                                     | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-------------------------------------------------------------------------|----------------------|-----------|---------------------------|-------------------|
|                                                                         | TOWING CHARGE.       |           | 80.00                     | 80.00             |
|                                                                         |                      |           | 3,755.00                  | 2,905.00          |
|                                                                         | GRAND TOTAL          |           | 21,687.40                 | 18,392.30         |
| RECOMMENDED COST OF LUMP SUM REPAIRS<br>(TO ITS PRE-ACCIDENT CONDITION) |                      |           |                           | 14,700.00         |

Report Ref No. CC4/ASM18019803/Kpb3s2

KONG SENG CHEONG

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.