



**CarCrafters Singapore Pte Ltd**

48 Toh Guan Road East  
#05-155 Enterprise Hub  
Singapore 608586

Tel: +65 62679916

Fax: +65 6267 9313

www.carcrafters.sg

Our Ref: File 244 – SJA1436X

WITHOUT PREJUDICE

Date: 9 January 2019 (AR Registered)

Attention: Motor Claim Department

AXA Insurance Singapore Ltd  
8 Shenton Way #27-01/02 AXA Tower  
Singapore 068811

Dear Sir / Madam

**TRAFFIC ACCIDENT INVOLVING SJA1436X AND SHB95859 ALONG BUKIT TIMAH ROAD**

**DATED 27 OCTOBER 2018 AT 2150 HRS**

We have been authorized by GUNNAR STAUTLAND KOLOEN, the owner of vehicle number: SJA1436X, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our record show that you are the insurer of vehicle number: SHB9598P, at the material time of the accident with the driver of our client's vehicle, SJA1436X.

As a result of the accident caused by your Insured Driver's negligent and/or management of your insured vehicle Number: SHB9598P, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Including GST)	\$1,926.00
(2) Loss of Use -4 Days (Rental)	\$880.00
(3) Search Fee	\$7.45
	<b><u>\$2,813.45</u></b>

A Copy of each of the following supporting documents are enclosed:

(1) LOD, Repairer Invoice, LOA, Car Rental, Search Fee & Discharged Voucher



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We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please made payment to **"CarCrafters Singapore Pte Ltd"**

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

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Claims Department – Tony Ong (HP: 9673 2080)

Email: [tony@carcrafters.sg](mailto:tony@carcrafters.sg)

NB: We encourage all parties to liaise with us via email or phone call to expedite all matters

PS: Please quote our reference number when replying

c.c Client – GUNNAR STAUTLAND KOLOEN

**CarCrafters Singapore Pte Ltd**

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Singapore 608586

**TAX INVOICE**

Tel: (65) 6267 9916  
Fax: (65) 6267 9313  
Email: ask@carcrafters.sg

**Invoice No. : INV2019-010007**

**Invoice Date** : 09/01/2019  
**Job No.** : SO2019-00012  
**Date Out** :  
**Payment Terms** : 30 Days  
**Payment Mode** : INS CLAIM

**Registration Number** : SJA1436X  
**Chassis Number** : WVVZZZ7NZEVO14305  
**Mileage** : 0  
**Colour Code** :  
**Fuel** : 1/4  
**Cash Card** : Yes  
**Vehicle Make & Model** : VOLKSWAGEN SHARAN  
2.0 TSI AT 7N14H3

**Invoice To :**

AXA Insurance Singapore Ltd  
8 Shenton Way  
#27-01/02 AXA Tower S (068811)  
Singapore

S/N	Item No.	Description	Qty	Price (SGD)	Amount (SGD)
1	420090	Lump Sum Repair by LKK Surveyor - Rasul	1	1,800.00	1,800.00

**Note:**

- \* Interest for late payment will be charged at 1% per month on all overdue invoices.
- \* Balance due to be paid and ordered goods must be collected within 3 months from Deposit date in order to avoid forfeiture of Deposit Amount.
- \* Quotes validity: 14 days

I certify that I have received all products in good condition and confirm that all services have been satisfactorily completed. I understand that goods sold are not returnable and hereby absolve CarCrafters Singapore Pte Ltd of any liability arising from use therefrom.

<b>Sub Total</b>	<b>1,800.00</b>
GST 7%	126.00
<b>Total SGD</b>	<b>1,926.00</b>

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**Customer Signature**

GST REGISTRATION NO: 201405620M

**Prepared By:**

BANK ACCOUNT: DBS Bank -107-901991-9



## Invoice

SJA1436X KOLOEN GUNNAR STAUTLAND  
4 ISLAND GARDENS WALK  
S(578727)  
C/O CARCRAFTERS SINGAPORE PTE LTD

Invoice No : GPLIN0001044  
Invoice Date : 23/11/2018  
Due Date : 23/11/2018  
VHA No : 1320  
Referral ID : C061

Description :	Amount
Rental for 3 Day/s @ \$220 per Day \$	660.00

Vehicle No : SLD3824G

Vehicle Description : Toyota Harrier 2.0A

Rental Period : 19/11/2018 to 22/11/2018

Total Amount Payable : \$ 660.00



# GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875

Tel: 6315 8479 H/P: 9833 0807

VHA No: 1320

Invoice No: GPLIN 1044

Hirer's Vehicle No: SJA 1436X

UEN: 201505120D

## VEHICLE RENTAL AGREEMENT

### HIRER'S PARTICULARS

Name: (as in I/C) SUNAR STAGI ROAD KOLEJA

NRIC / FIN No: 57866248D

Address (Res): 4 Island Gardens Walk

Suite 57827

Name & Address of Employer:

Occupation: 10 yrs Driving Exp:

Singapore Driving Licence No: S 866248D

Issue Date: Date of Birth:

Tel: (O) (R) HP:

### ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) 25 26002

NRIC / FIN No:

Address (Res):

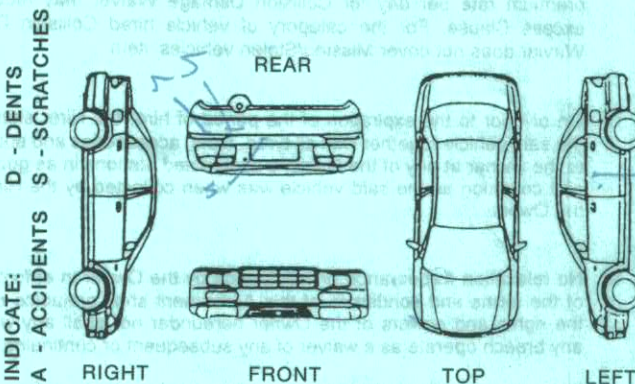
Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: Date of Birth:

Tel: (O) (R) H/P:

### VEHICLE CHECK LIST



### MISSING / FAULTY ACCESSORIES / PARTS

REMARKS:

Vehicle No: SJD 38246 Replace Veh No:

Mileage Out: 40180 Mileage Out:

Make & Model: T. HARRIS Auto / Manual

Out : Date 19/11/18 Time: 0900

HIRE / PERIOD EXPIRY Time:

NON-WAIVER EXCESS=\$ 3000/-

### CHARGES

Daily 3 @\$ 220 per day \$660

Weekly @\$ per week

Monthly @\$ per month

Hours @\$ per hour

Extension @\$

Delivery/Collection Service

### SUB-TOTAL \$

### PETROL LEVEL

Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Fuel

Traffic / Parking Fines

### TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

### \*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
02/11/18	0930	403.3			



**AUTHORISATION, ASSIGNMENT AND INDEMNITY**

To: CarCrafters Singapore Pte Ltd  
48 Toh Guan Road East #05-155  
Enterprise Hub  
Singapore 608586

ACCIDENT INVOLVING MY/OUR VEHICLE NO. S7A1436X AND SHB9585P ON 27/10-2018  
AT/ALONG BOKIT TIMAH ROAD (BEFORE BLACKMORE DRIVE)  
KOLOEN GUNNAR

1. I/We, STANTLAND, the owner of motor vehicle no. S7A1436X ("my vehicle") hereby appoint you and authorize you to commence repairs to my vehicle. Except for cases where direct settlement is made with the opposite party's insurers, you will only commence repairs only upon receipt of notification from my/our appointed solicitors that I/we have appointed to act for me/us in the claim in respect of the above caption.
2. Pending notification by my/our solicitors to you. I/we authorize you to appoint a surveyor to survey the damages to my vehicle and to do all necessary work ("the preliminaries") with a view to expediting the repairs to my vehicle. In the event that I/We decide not to proceed with the repairs to my vehicle after the preliminaries were done and/or arranged by you. I/We agree to pay for all the expenses incurred for the preliminaries.
3. You shall not be liable for any delay in the repairs to my vehicle for delays occasioned by the delay in notification by my/our appointed solicitors that I/We have appointed them to act for me/us in the claim in respect of the above caption.
4. I/We also authorize you to liaise with and give all necessary instructions to my/our solicitors as if the instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including, if necessary to commence legal proceedings in my/our name against the third party. Further, I/We have authorized my/our solicitors to direct all correspondence including documents in support of my/our claim and court documents to you as my/our nominated representative to facilitate the settlement of my/our claim.
5. In consideration of you agreeing not to collect from me/us the repair costs, rental fees for another vehicle (if applicable) and surveyor's fees now. I/We agree to assign the whole proceeds of my/our third party claim to you. In this regard, I/We shall authorize my/our solicitors to receive the settlement sum from the third party's insurers and for our solicitors to release all the balance of the settlement funds less the legal costs and disbursements, directly to you whom I/We have so authorized and I/We hereby absolve you and the third party's insurers of any and all liability during your/their course of following any/or all of my/our instructions. My/Our solicitors shall accept this as my/our irrevocable authority to pay the compensation amount in my/our third party claim directly to you after deducting of their costs on a solicitor and client basis. In the event that the third party insurers should make payment to the settlement sum directly to me/us, we will notify you and/or our solicitors of same and make payment to my/our solicitors the settlement sum so received by me/us for my solicitors' necessary action.
6. In the event that my/our claim or suit for damages against the third party is unsuccessful or is dismissed for whatever reasons, I/We understand that I/we shall be liable to pay the legal costs of the third party and the sum of monies due to you including the survey fees and any other costs and disbursements and incidentals incurred by you.
7. If my/our claim against the third party and/or his insurers is unsuccessful or cannot be proceeded with and/or if any judgment or settlement is not honored or satisfied by the third party, I/we authorize you to make a claim under my own motor comprehensive policy for the repair costs and other losses recoverable under the policy. In this respect, I/we understand and accept that the excess amount under the policy shall be borne by me/us.
8. If for whatever reason, my/our insurers reject my/our claim (or indemnity for the repair costs and/or other losses recoverable under the policy or offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill, survey fee and other expenses reasonably incurred on my/our behalf or to pay you the difference in amount as the case may be.
9. I/We further understand that I/we may receive communications from the third party's insurers including but not limited to statements to be signed by me/us confirming that all items being claimed were caused by the accident or letter of offer/proposal at settlement enclosing discharge voucher. I/We undertake that we will not communicate with the third party's insurers or sign any documents whatsoever or do any act which will jeopardise my/our claim; but rather I/we will direct all communications and forward all documents received by me/us to you or to our solicitors.



Dated this 29 day of October 2018

Signature / Company Stamp

Nric: S7866248D

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Oct 2018 / 13:41:35

Receipt Date/Time : 29 Oct 2018 / 13:41:34

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-181029-001200

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHB9585P As at 27 Oct 2018/21:50:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHB9585P Enquiry Fee 20181029133629836228	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	xxxxxxxxxxxx8442	Credit Card: Visa /MasterCard		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.





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## SATISFACTION CUM DISCHARGE VOUCHER

Claim No:

T/P/ OD Invoice No:

☐ COMPREHENSIVE ☒ THIRD PARTY ☐ OD CLAIM ☐ WINDSCREEN

Messrs: GUNNAR STAUTLAND KOLOEN

I/We hereby declare that the repairs to my/our motor vehicle model: VW SHARAN 2.0TSI  
Vehicle Registration No. SJA 1436X have been completed by CarCrafters Singapore  
Pte Ltd at 48 Toh Guan Road East, #05-155, Enterprise Hub, Singapore 608586 to my our  
satisfaction. I/We agree that the payment of their account for such repairs shall be in full  
settlement and discharge of all claims under Policy No. VPA/P1479648 in view of the  
damage caused to My/Our said motor vehicle's accident on 27 October 2018

Driver's Signature: \_\_\_\_\_

Owner's Signature: [Signature]

Name: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

NRIC: \_\_\_\_\_

Witness Signature: [Signature]

Dated: 22/11/2018

CarCrafters Singapore Pte Ltd

Time Discharged: 0930Hrs.



te:

Upon conclusion with the Third Party claim, the Discharge Voucher has to be signed by you. In the event you refuse to sign the DV, you are liable for the repair cost and other disbursement incurred.