

ASS. REC. BY:

REF: CS/FCE18019784/Kqd3n2

Special Instruction:

Surveyor: Kenneth
CWS

ASSIGNMENT (Office)

From (Person): Eileen Lee

of FCI

Date/Time: 30/10/18 @ 1:55pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLH 1372K

Insured: SHC 8748M

at Workshop m/s Optima Werkz

Tel: 6484 9919

of Skung chong Road

Policy No:

Claim No: D18007802MF8H

Sum Insured:

Excess:

Make of Veh:

D.O.A. 27/10/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS (up)

H.O.D. Endorsement:

Date/Time: 9:30am @ 31/10/18

Person Contacted:

Hity

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLH 1372K - CCG/AIG17018979/Kwa 3q2 DOA: 30/09/2017
	SHC 8748M - CS/FCE14018696/Avj3k3 DOA: 29/09/2014
05/11/18 @ 4.16pm	revised to Eileen Lee by email.
9/11	\$ 3804.20 email & Cashflow (cred to 618.60, 14%)

60017
Surrey

REF: FCI

ASSIGNMENT

From: Date: 31/10/2018

Veh No: SLH1372K Yr Regn: 10 16

Estimated Cost:

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No: SLH 1372K
at Workshop m/s: Optima Werkz
of: 9A Sexingoon North Ave 5

Make: Toy Asup c.c. 1496

Colour: m. white A/C: Insured / Std / NI / NA

Sp. Reading: 161836 T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.:

C/No: NHP10 6507306

Claims No.:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size: Hankook 195/60R15
A chiller

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value: 6PK

Front Rear

IDAC Accident Report: Consistent? : Yes or No

R/Bal. 5 mm R/Bal. 2 mm

GIA / PR Seen: Consistent? : Yes or No

L/Bal. 5 mm L/Bal. 2 mm

Est. Repairs: 04 days Res.: Yes or No

D.O.A. 27/10/18 D.O.I. 31/10/18

Lum Sum: 1.31 % 3 Val.: Yes or No

Survey held at

CA / REV / REP. / 24 HRS cup

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date: Person Contacted:

Vehicle: IN / OUT

O/S 1st & 2nd

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
1/11	File pass to Customer
	Wheel alignment report?
	RECEIVED 14 NOV 2018

[Signature]
14/11/2018

Date/Time, File Pass to? : Preli. Report

Days Of Repair: 4

1) 14/11/2018 : Final Report

Resurvey No. of Trip: 2

Survey Fee:	135
Transportation:	50
	50+50
	28
TOTAL	313

Date/Time, File Return to?

Add Fee: Site Insp (\$) \$ + RS \$

2)

Interview (\$) Photos

Report Format: TP

Tech. Invs (\$) Others

Lump Sum / I.B.I.: (\$ 3804.20)

Weekend (\$)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18007802MFSH

Date: 05 November 2018

Our Ref: CS/FCI18019784/Kqd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

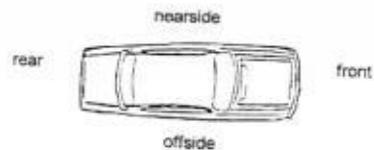
INITIAL INSPECTION REPORT OF VEHICLE NO. SLH 1372K .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 31/10/2018 at the premises of M/s OPTIMA WERKZ, and have the following to report:-

Workshop Estimate Amount	: <u>S\$ 4,422.80</u> .
Revised Estimate Amount	: <u>S\$ 2,638.83</u> .
"Check" Items Amount	: <u>S\$ 1,520.78</u> .
Market Value	: <u>S\$ -</u> .
LTA Reimbursement Value	: <u>S\$ -</u> .
Nett Value	: <u>S\$ -</u> .

Description of Damage:

The vehicle sustained damages at the o/s front portion & undercarriage.



Yours faithfully

KONG SENG CHEONG
Licensed Appraiser

MOTOR SURVEY ASSIGNMENT

Date	29-10-2018	Our Ref No. D18007802MFSH
Accident Date	27-10-2018	Claim Type. Third Party
Insured Vehicle	SHC8748M	Third Party Vehicle. SLH1372K
Survey Location	6 KUNG CHONG ROAD	
Contact Person.	LILY LOI	
Contact No.	64721313/ 0	Fax No. 64722112
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	OPTIMA WERKZ PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	EILEEN LEE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 5 November 2018 4:16 PM
To: 'CWS Motor Claims'; assignments
Cc: 'Eileen Lee'; SUR
Subject: RE: SURVEY ASSESSMENT - D18007802MFSH/1
Attachments: CSFCI18019784Kqd3.pdf

Dear Eileen,

Enclosed herewith preliminary advice of SLH 1372K.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 31 October 2018 10:44 AM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Eileen Lee' <EileenLee@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18007802MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 30 October 2018 4:55 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Eileen Lee <EileenLee@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D18007802MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2455W
Vehicle Details	
Vehicle No.:	SLH1372K
Vehicle to be Exported:	Yes
Intended Deregistration Date:	29 Oct 2018
Vehicle Make:	TOYOTA
Vehicle Model:	AQUA HYBRID 1.5S A
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	1NZ7938139
Chassis No.:	NHP106507306
Maximum Power Output:	73.0 kW (97 bhp)
Open Market Value:	\$21,023.00
Original Registration Date:	25 Oct 2016
First Registration Date:	25 Oct 2016
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Oct 2026
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	24 Oct 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$52,503.00
COE Rebate Amount:	\$41,918.00
Total Rebate Amount:	\$45,668.00

The information contained herein is correct as at 29 Oct 2018

OK

THIAM SENG AUTOTRONIC
 BLK 10 ANG MO KIO IND. PK. 2A
 #03-02 AMK AUTOPOINT
 SINGAPORE 568047
 TEL : 64835497

Customer

Vehicle ident no.
 SLH1372K

Repair order no.
 R001535

Technician
 TS

Date
 7.11.18

License plate no.

First reg. date

Model

TOYOTA AQUA - NHP10

Odometer reading: km/miles

9999

Complaints or reason for alignment check

		Before	Target Data		Actual	
Rear axle	Camber	left	-1°06'	-1°17' +/-0°18'	-1°06'	
		right	-1°02'		-1°01'	
		cross	-0°05'	0°00' +/-0°18'	-0°05'	
	Toe	left	0°10'	0°05' +/-0°05'	0°09'	
		right	0°02'		0°02'	
		total	0°12'	0°11' +/-0°11'	0°12'	
Geometrical driving axis		0°04'	0°00'		0°04'	
Front axle	Camber	left	-0°51'	-0°08' +/-0°27'	-0°34'	
		right	-0°36'		-0°29'	
		cross	-0°15'	0°00' +/-0°27'	-0°05'	
	Caster	left	4°24'	6°02' +/-0°27'	4°24'	
		right	4°20'		4°20'	
		cross	0°05'	0°00' +/-0°27'	0°05'	
	SAI	left	12°25'	12°09'	12°08'	
		right	11°20'		11°13'	
		cross	1°05'	0°00'	0°55'	
	Track differential angle		left			
			right			
	Toe	left	-0°06'	0°04' +/-0°04'	0°04'	
right		0°12'	0°04'			
total		0°06'	0°07' +/-0°07'	0°08'		
Setback			0°00'			
Max steering lock	left steer	left				
		right				
	right steer	left				
		right				



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MS FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18019784/Kqd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 15-11-2018	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHC 8748M	Veh. Inspected	SLH 1372K
Policy No.		Coverage (\$)	0.00
Claim No.	D18007802MFSH	Excess (\$)	0.00
Assign From	EILEEN	Assign Date	30/10/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA AQUA (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	NHP106507306	Colour	METALLIC WHITE
Odometer	161636	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/60 R15	HANKOOK	5 mm
L/H Front Tyre	195/60 R15	HANKOOK	5 mm
R/H Rear Tyre	195/60 R15	ACHILLES	2 mm
L/H Rear Tyre	195/60 R15	ACHILLES	2 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION AND UNDERCARRIAGE. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	27/10/2018	Inspection Date	31/10/2018
Survey held at	9A SERANGOON NORTH AVE 5		
Repairer	OPTIMA WERKZ PTE LTD		
5a. Remarks			
A)DAMAGES CONSISTENT TO ACCIDENT REPORT. B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLH 1372K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER SIDE RETAINER RH	SERVICEABLE	57.60	-
1	FRONT FENDER RH	BENT	612.50	612.50
1	FRONT FENDER EMBLEM HYBRID	NECESSARY	89.20	89.20
1	FRONT FENDER INNER VERTICAL RH	DENTED / DISTORTED	128.20	128.20
3	FRONT FENDER INNER VERTICAL CLIPS @\$6.50	NECESSARY	19.50	19.50
1	FRONT FENDER INNER SHIELD RH	CRACKED	175.40	175.40
10	FRONT FENDER INNER SHIELD CLIPS @\$5.50	NECESSARY	55.00	55.00
1	FRONT DOOR RH	BENT	1,005.90	1,005.90
1	FRONT DOOR FRAME TAPE RH	NECESSARY	48.60	48.60
1	FRONT WHEEL HUB CAP 15 "RH	CRACKED	188.90	188.90
1	FRONT SUEPENSION KNUCKLE ARM RH	BENT	212.90	212.90
1	FRONT SUEPENSION KNUCKLE ARM BEARING RH	NECESSARY	135.70	135.70
1	FRONT SUEPENSION SHOCK ABSORBR RH	BENT	437.20	437.20
1	FRONT SUEPENSION SHOCK ABSORBR TOP MOUNTING RH	CRACKED	136.60	136.60
	LESS 25% DISCOUNT		-825.80	-811.40
			2,477.40	2,434.20
1	FRONT RIM "15 (LOCAL PURCHASE)(SN)	DENTED	327.20	50.00
	LESS 25% DISCOUNT		-81.80	-
			245.40	50.00
LABOUR				
	TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION.		500.00	400.00
	TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION.		600.00	600.00
	TO TUFF KOTE/ANTI-RUST.		60.00	60.00
	TO DISMANTLE & REINSTALL FRONT LH DOOR INNER COMPONENT MECHANISM TO MECHANISM TO FACILITATE REPAIR WITH CHECK FOR FUNCTION.		180.00	60.00
	TO DISMANTLE & CHECK FRONT RH UNDER CARRIAGE		150.00	140.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO SEND VEHICLE FOR 3D COMPUTERISED CHECK & ADJUSTED WHEEL ALIGNMENT.	NOT NECESSARY	60.00	60.00
	TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD.		-	
			1,700.00	1,320.00
GRAND TOTAL			4,422.80	3,804.20
RECOMMENDED COST OF REPAIRS				3,804.20

Report Ref No. CS/FCI18019784/Kqd3n2

KONG SENG CHEONG

Licensed Appraiser

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