

Surveyor:

Rasul

DOI:

3/11/2018

ASSIGNMENT

pkk1

Date / Time

29/10/18

Registered in Merimen:

30/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 7585H

Name of Insured:

CPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A: 15/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SMA 2660Y



INSRS:

WSP:

Tel:

Liability:

RMKS:

Wearnes



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

21/11/18  
CPL

SMA 2660Y - X;

SHA 7585H - AS/INC 13007333 / 11/1/18; WA-1814/13

pending survey

Email liability clear

V/Lee / Milner

pending finalise

pending L&amp;D

the pass to type mandate report

After repair photo

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

19/11/2018

Sent By:

HMK

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$ 1,781.05

(3 days)

Reduction:

71.26

%

Confirm by:

Email

Call

FINAL SETTLEMENT

Date/Time:

30/11/2019

Confirm with:

Christine Tan

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

73

Repair Cost:

S\$ 1,905.72

If NO or B 28, Ass. Lia:

Loss of Rental (LOR):

S\$ 321.00

(3 days)

X4108.00

+7% GST

Loss of Use (LOU):

S\$ -

(\$ x days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

Legal Cost

S\$ -

(e.g. Tow / Independent)

Total:

S\$ 2,226.72

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 2,226.72

Name 1:

Wearnes Automotive Pte Ltd

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:



## SERVICE ESTIMATE

96994 - C00001 SL: SERVICE SALES - PC

Mr Wong Liang Chik, Marc  
Blk 111 Commonwealth Crescent  
#08-302

Singapore 140111

Closed by .... : Michelle Ong Siew Be  
Svc Consultant :  
Remarks ..... : Mr Wong Liang Chik,

GST Reg.No:M28920628X  
Inv.No. : B&P 0 Page 1  
Inv.date : 16/10/2018  
WIP No. : 33146  
Veh.In/Out:  
\*Tel.No. : Mobile: 98169988  
Reg.No. : SMA2660Y  
Reg.date : 31/05/2018  
Mileage : 0  
Chassis No: VF1RFA00859606241

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
-------	-------------	----------	-------	-------	-----	--------	---

802	TO REPLACE REAR BUMPER, REAR LOWER SPOILER, REAR SENSOR, REAR BRACKET, ETC	0	1350.00	0		<del>1,350.00</del> S	450
800	TO PUTTY SPRAY PAINT ON REAR BUMPER, ETC	0	800.00	0		<del>800.00</del> S	400
280	TO CHECK WIRING INCLUDE RESETING OF ALL ELECTRICAL MODULES	0	450.00	0		<del>450.00</del> S	
	REAR BUMPER repair	1.0 EA	608.50			608.50 S	
	BUMPER PAD REAR S4	1.0 EA	534.50			534.50 S	
	BRACKET LH ?	1.0 EA	163.80			163.80 S	
	BRACKET RH ?	1.0 EA	163.80			163.80 S	
	SUPPORT CTL ?	1.0 EA	223.70			223.70 S	
	BEAM REAR ?	1.0 EA	555.40			555.40 S	
	PARKING SENSOR FRT/B ?	4.0 EA	199.80			799.20 S	
	ADHESIVE SEALER FL2 X	1.0 EA	549.10			549.10 S	

Labour Total  
Parts Total  
Package Total

2,600.00  
3,598.00  
0.00

Gross Total. 6,198.00  
Net..... 6,198.00  
GST @ 7.0% 433.86  
Total..... 6,631.85  
Paid..... 0.00  
Please Pay.. 6,631.85

Repair  
HP 90010062

3 days

13/11/18 @ 1300 hrs

Ready after repair

### SERVICE ESTIMATE

0 - 100012      SL: INDIA INTERNATIONAL INSURANCE  
 INDIA INTERNATIONAL INSURANCE      GST Reg.No:M28920628X  
 64 CECIL ST      Inv.No. : B&P      0 Page 1  
 #04-05 IOB BUILDING      Inv.date. : 29/11/2018  
 SINGAPORE 049711      WIP No. : 33146  
                                  Veh.In/Out: 26/11/2018 29/11/2018  
                                  \*Tel.No. : 6347 6100  
                                  Reg.No. : SMA2660Y  
 Closed by .... : Michelle Ong Siew Be      Reg.date. : 31/05/2018  
 Svc Consultant : ACC      Mileage .. : 6,843  
 Remarks ..... : Mr Wong Liang Chik,      Chassis No: VF1RFA00859606241

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BUMPER,REAR LOWER SPOILER,REAR SENSOR, REAR BRACKET,ETC	0	450.00	0		450.00	S ✓
800	TO PUTTY SPRAY PAINT ON REAR BUMPER,ETC	0	400.00	0		400.00	S ✓
280	TO CHECK WIRING INCLUDE RESETING OF ALL ELECTRICAL MODULES	0	450.00	0		450.00	S ✓
②	BUMPER PAD REAR S4	1.0 EA	534.50	10		481.05	S

Gross Total.      1,781.05

Labour Total      1,300.00  
 Parts Total      481.05  
 Package Total      0.00

Net.....      1,781.05  
 GST @ 7.0%      124.67  
 Total.....      1,905.72  
 Paid.....      0.00  
 Please Pay..      1,905.72

GST: S=StdRated; 0=OutOfScope; Z=ZeroRated

## PAYMENT BREAKDOWN

Insured Vehicle No.	:	SMA2660Y	Model:	Grand Scenic
TP Vehicle No.	:	SHA7585H		
Date of Accident	:	15th Oct 2018		

Global Sum Settlement : ☐ YES ☒ NO

Liability : 100% (Agreed / Assessed)

Repair Estimate	:	\$6,631.85		
Final Repair Cost	:	\$1,905.72		
Loss of Use	:		days at	per day
Rental (If Any)	:	\$321.00	3 days at	107.00 (Inclusive of GST) per day
Others	:			
	:			
	:			
Final Settlement Sum	:	\$2,226.72		

Remarks	:	

Payment Instruction: Payee's Breakdown		
1) Wearnes Automotive Pte Ltd	:	\$2,226.72
2)	:	
3)	:	
4)	:	

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 29 October 2018 1:50 PM  
**To:** Michelle Ong Siew Bee; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Manivel Priyadarshini; Richmond Ho  
**Subject:** RE: Direct Settlement - Our Ref: SMA2660Y ; Your Insured SHA7585H DOA 15/10/2018  
**Attachments:** SMA2660Y.PDF

2.22pm @ 29/10/2018  
Person @ Michelle  
VNI

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMA2660Y and let us have your report urgently.

This claim will be handled by Ms Priya.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
Gabriel Wee  
Motor Claims Dept.  
India International Insurance Pte Ltd  
64 Cecil Street | #05 IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

-----Original Message-----

**From:** Michelle Ong Siew Bee [mailto:michelle.ong@wearnes.com]  
**Sent:** 29 October, 2018 11:26 AM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>  
**Cc:** Manivel Priyadarshini <manivel@iii.com.sg>; Richmond Ho <richmond.ho@wearnes.com>  
**Subject:** RE: Direct Settlement - Our Ref: SMA2660Y ; Your Insured SHA7585H DOA 15/10/2018  
**Importance:** High

Dear Sirs,

We agree to LKK Auto Consultants Pte Ltd

Kindly revert with liability clearance on urgent basis.

Best regards,  
Michelle Ong  
Service Consultant  
Bodyshop & Paint

Wearnes Automotive Pte. Ltd.  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
www.wearnes.com michelle.ong@wearnes.com

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

-----Original Message-----

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, October 29, 2018 10:18 AM

To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Michelle Ong Siew Bee <michelle.ong@wearnes.com>

Cc: Manivel Priyadarshini <manivel@iii.com.sg>; Richmond Ho <richmond.ho@wearnes.com>

Subject: RE: Direct Settlement - Our Ref: SMA2660Y ; Your Insured SHA7585H DOA 15/10/2018

Dear Sir / Mdm,

We did not receive your first email dated 16.10.18 as it was sent to Motorclaims@iii.com.sg.

Please note that our email address is Motorclaim@iii.com.sg without the letter s behind.

We propose using one of the following motor surveyors:

- \* LKK Auto Consultants Pte Ltd

- \* Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

-----Original Message-----

From: Mekavathanan Sarangapani

Sent: 28 October, 2018 12:09 PM

To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>

Cc: Manivel Priyadarshini <manivel@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>; Richmond Ho <richmond.ho@wearnes.com>

Subject: RE: Direct Settlement - Our Ref: SMA2660Y ; Your Insured SHA7585H DOA 15/10/2018

No worries we will check on monday. As we need damage photos.

---

From: Michelle Ong Siew Bee [michelle.ong@wearnes.com]

Sent: Saturday, 27 October 2018 2:10 PM

To: Mekavathanan Sarangapani

Cc: Manivel Priyadarshini; Motor Claim - III; Richmond Ho

Subject: RE: Direct Settlement - Our Ref: SMA2660Y ; Your Insured SHA7585H DOA 15/10/2018

Dear Meka,

GIA report was included on my attachment (Page 2 and Page 3) dated 16th October 2018.

What do you mean by no SAS report submitted on behalf of my client.

Please state clearly on what do you need from us to avoid confusion.

Thanks.

Best regards,

Michelle Ong  
Service Consultant  
Bodyshop & Paint

[cid:image007.jpg@01D46DFE.D6442D20]

Wearnes Automotive Pte. Ltd.  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com)<<http://www.wearnes.com/>>  
[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)<<mailto:michelle.ong@wearnes.com>>

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Mekavathanan Sarangapani <[mekavathanan@iii.com.sg](mailto:mekavathanan@iii.com.sg)>  
Sent: Saturday, October 27, 2018 2:02 PM  
To: Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>  
Cc: Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>; Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
Subject: FW: Direct Settlement - Our Ref: SMA2660Y ; Your Insured SHA7585H DOA 15/10/2018  
Importance: High

Further to our email of today . No SAS report submitted yet on behalf of your client. No damage photos uploaded ?

Meka

[cid:image008.png@01D46DFE.D6442D20][cid:image009.png@01D46DFE.D6442D20]  
[cid:image010.png@01D46DFE.D6442D20] [cid:image011.png@01D46DFE.D6442D20]

Best Regards,

Mekavathanan

HOD  
Motor Claims Department  
India International Insurance Pte Ltd  
64 Cecil Street, #04/#05 IOB Building, Singapore 049711  
DID: 6347 6105 Fax: 6224 4174  
[Logo\_FINAL\_08162016]

From: Michelle Ong Siew Bee [mailto:michelle.ong@wearnes.com]  
Sent: Tuesday, October 16, 2018 4:32 PM  
To: motorclaims@iii.com.sg<mailto:motorclaims@iii.com.sg>  
Subject: Direct Settlement - Our Ref: SMA2660Y ; Your Insured SHA7585H DOA 15/10/2018  
Importance: High

Dear Sirs,

We refer to the above matter.  
Attached for Direct Settlement.  
Kindly revert asap.

Best regards,

Michelle Ong  
Service Consultant  
Bodyshop & Paint

[cid:image013.jpg@01D46DFE.D6442D20]

Wearnes Automotive Pte. Ltd.  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
www.wearnes.com<http://www.wearnes.com/>  
michelle.ong@wearnes.com<mailto:michelle.ong@wearnes.com>

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## Poh Kin (LKKAUTO)

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Monday, 17 December 2018 4:25 PM  
**To:** 'Michelle Ong Siew Bee'; Rasul (LKKAUTO)  
**Cc:** Christine Yow  
**Subject:** RE: FINAL BILL for SMA2660Y DOA: 15/10/2018

**Importance:** High

### WITHOUT PREJUDICE

Our Ref: CC4/III18019779/R1fa3  
Your Ref: SMA 2660Y

Dear sir/madam,

We refer to the above matter.

For COR, our surveyor had recommended amount **at P/P \$1,781.05 (before GST) with 3 repair days.**

Please note that: All finalisation is subject to our Principal insurer's approval.

\*\*\* Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

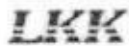
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Denise Tay (LKKAUTO)  
**Sent:** Thursday, 29 November 2018 4:44 PM

## Poh Kin (LKKAUTO)

---

**From:** Christine Yow <christine.yow@wearnes.com>  
**Sent:** Thursday, 31 January 2019 8:59 AM  
**To:** Poh Kin (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: FINAL BILL for SMA2660Y DOA: 15/10/2018  
**Attachments:** 4762\_001.pdf

**Categories:** clear

Hi

Signed DV attached, mail out to LKK.

Kindly let us have the payment soon. Thank you.

Best Regards,  
Christine Yow  
Admin Assistant



Wearnes Automotive Pte Ltd  
249 Alexandra Road Singapore 159935  
D (65) 6430 4899  
[www.wearnesauto.com](http://www.wearnesauto.com) [christine.yow@wearnes.com](mailto:christine.yow@wearnes.com)

*This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

---

**From:** Poh Kin (LKKAUTO) <pohkin@lkkauto.com>  
**Sent:** Wednesday, 30 January, 2019 5:57 PM  
**To:** Christine Yow <christine.yow@wearnes.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: FINAL BILL for SMA2660Y DOA: 15/10/2018  
**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/III18019779/R1fa3  
Your Ref : SMA2660Y/7014929

Dear Christine,

We refer to above matter and your letter of demand dated 11<sup>th</sup> January 2019.

We hereby confirmed settlement as per your letter of demand:-

1. Cost of Repair (w/GST)	S\$ 1,905.72
2. Loss of Rental	S\$ 321.00

## Poh Kin (LKKAuto)

**From:** Poh Kin (LKKAuto)  
**Sent:** Wednesday, 30 January 2019 5:57 PM  
**To:** Christine Yow  
**Cc:** Admin A  
**Subject:** RE: FINAL BILL for SMA2660Y DOA: 15/10/2018  
**Attachments:** DV SMA 2660Y.pdf  
  
**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/III18019779/R1fa3  
Your Ref : SMA2660Y/7014929

Dear Christine,

We refer to above matter and your letter of demand dated 11<sup>th</sup> January 2019.

We hereby confirmed settlement as per your letter of demand:-

1. Cost of Repair (w/GST)	S\$ 1,905.72
2. Loss of Rental	S\$ 321.00
	<b>S\$ 2,226.72</b>

Please duly sign the DV attached and return with rental agreement to us for payment processing.

We need original copy DV.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK  
Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not

## Print Received Message

This mail is associated with :

**\*SMA2660Y (MCT18100907)**  
**[SHA7585H]**

TP

WONG LIANG CHIK

Oct 15 2018 6:00PM

[COMFORT TRANSPORTATION PTE LTD]

Wearnes Automotive Pte Ltd (alexandra)

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 28/01/2019 16:40 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2226.72) - SMA2660Y - Claim Handler: Priya

Approved:2226.72.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Oct 2018 20:30	<b>Clim Veh Model Changed</b>	(206034) RENAULT SCENIC IV 1.5 D L DCI SR EU6 (A).	[A] HOW MEI KWAN
2	30 Oct 2018 20:30	<b>Clim Created</b>	Reg No: SMA2660Y. Acct Date: 2018/10/15. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Wearn Automotive Pte Ltd (alexandra) (HQ)	[A] HOW MEI KWAN
3	30 Oct 2018 20:30	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	30 Oct 2018 20:30	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/11/09	[A] HOW MEI KWAN
5	30 Oct 2018 20:30	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	30 Oct 2018 20:31	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	30 Oct 2018 20:31	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	07 Nov 2018 15:14	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS Liability: 100% Remarks: BOLA 23, OID collided to TP vehicle(par ked)	[A] Chong Poh Kin
9	08 Nov 2018 09:21	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Priya
10	08 Nov 2018 09:22	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/11/09	[I] Priya
11	08 Nov 2018 09:22	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Priya
12	08 Nov 2018 17:32	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Chong Poh Kin
13	15 Nov 2018 14:40	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] HOW MEI KWAN
14	15 Nov 2018 14:40	<b>Adj Adjuster Assigned</b>	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
15	15 Nov 2018 14:41	<b>Clim Dtl Modified</b>	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
16	15 Nov 2018 14:41	<b>Clim Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
17	30 Nov 2018 09:29	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Chong Poh Kin
18	24 Jan 2019 16:45	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
19	24 Jan 2019 16:45	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2018/05/31.	[A] JOANNE LEE KHANG MIN
20	24 Jan 2019 16:45	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
21	25 Jan 2019 15:56	<b>Adj Mandate Request</b>	Cur.Reg:2226.72:PODS Liability: 100%, BOLA 23. Quantum: a)COR(w/gst): \$1,905.72 + b)LOR: \$321.00(\$100.00 x 3days)+7%gst = Total \$2,226.72 Vehicle Model: Renault Grand Scenic IV-1.5 (1461) For your approval	[A] Chong Poh Kin
22	28 Jan 2019 09:02	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Priya
23	28 Jan 2019 16:40	<b>Adj Mandate Set</b>	Approved:2226.72.	[I] Sundari Nagarajan

Date From



Date To



Audit Type

None

Go

## Print Received Message

This mail is associated with :

**\*SMA2660Y (MCT18100907)**  
**[SHA7585H]**

TP  
WONG LIANG CHIK  
Oct 15 2018 6:00PM

Wearnes Automotive Pte Ltd (alexandra)

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 08/11/2018 09:22 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SMA2660Y - Claim Handler: Priya

Approved:0.00.

## Print Received Message

This mail is associated with :

**\*SMA2660Y (MCT18100907)**  
**[SHA7585H]**

TP

WONG LIANG CHIK

Oct 15 2018 6:00PM

[COMFORT TRANSPORTATION PTE LTD]

Wearnes Automotive Pte Ltd (alexandra)

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 28/01/2019 16:40 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2226.72) - SMA2660Y - Claim Handler: Priya

Approved:2226.72.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Oct 2018 <a href="#">Edit Reg</a>		29 Oct 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,781.05</b> <a href="#">Edit Estimates</a>	<b>S\$1,781.05</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>																				
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>																								
Insured:		COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R																						
Main Claimant:		WONG LIANG CHIK, ID: S1232153H																						
Vehicle Reg. No.:		SMA2660Y	Date of Loss:	15/10/2018 18:00 - :59 [4 Months and 15 Days From LTA Reg Date (Man Yr)]																				
Claim Type:		TP / MCT18100907	Policy/Cover Note No.:	MCOM0015																				
Vehicle Reg. No. (Insured):		SHA7585H	Policy No. (Claimant):	SD18V06151/VPC2/R00																				
		Excess:																						
Repairer:		Wearnes Automotive Pte Ltd (alexandra) (HQ) 249 ALEXANDRA ROAD, 159935 Alexandra - Tel: 64731488																						
Handling Insurer:		India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]																						
Claimant's Insurer:		Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611																						
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 09/11/2018]																						
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>																								
<ul style="list-style-type: none"> <li>III_SG (28/01/2019): Alert - Adj Mandate Approved (S\$2226.72) - SMA2660Y - Claim Handler: Priya</li> <li>III_SG (08/11/2018): Alert - Adj Mandate Approved (S\$0.00) - SMA2660Y - Claim Handler: Priya</li> </ul>																								
<div style="border: 1px solid #ccc; padding: 5px;"> <div style="display: flex; justify-content: space-between; align-items: center;"> <div> <b>ALL ASSOCIATED TASKS</b> </div> <div> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> </div> </div> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table> </div>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

## Claim Documents

\*SMA2660Y (MCT18100907)  
[SHA7585H]  
TP  
WONG LIANG CHIK  
Oct 15 2018 6:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Wearnes Automotive Pte Ltd (alexandra)

Upload Documents		Upload Photos	Compose New Letter	View Use Viewer	
<b>Video</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print	
1	08/11/18 09:21	Video - Accident	Load MP4		
<b>Photos/Images</b>				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	25/01/19 15:23	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>	
2	25/01/19 15:23	Chassis Number	Load JPG	<input checked="" type="checkbox"/>	
3	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
4	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
5	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
6	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
7	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
8	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
9	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
10	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
11	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
12	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
13	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
14	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
15	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
16	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
17	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
18	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
19	25/01/19 15:23	General View	Load JPG	<input checked="" type="checkbox"/>	
20	25/01/19 15:23	Reinspection Photo-after repair	Load JPG	<input checked="" type="checkbox"/>	
21	25/01/19 15:23	Reinspection Photo-after repair	Load JPG	<input checked="" type="checkbox"/>	
22	25/01/19 15:23	Reinspection Photo-after repair	Load JPG	<input checked="" type="checkbox"/>	
<b>Documentation</b>				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	30/10/18 20:31	ACKNOWLEDGEMENT EMAIL TO III DD 29.10.2018	Load PDF		
2	30/10/18 20:31	TP ESTIMATE + TP GIA REPORT	Load PDF		
3	19/11/18 13:49	TP ESTIMATE - MARKED	Load PDF		
4	25/01/19 10:55	WORKSHOP INVOICE	Load PDF		
5	13/02/19 10:10	AUTHORISATION TO ACT FORM	Load PDF		
6	13/02/19 10:10	DISCHARGE VOUCHER	Load PDF		
7	13/02/19 10:10	RENTAL RECEIPT	Load PDF		
8	13/02/19 10:10	LOD	Load PDF		
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print	
1	31/10/18 08:46	Singapore Accident Statement	Load PDF		

## Documents Checklist

### DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18019779/R1FA3N2

Date: 13/02/2019

## REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant Vehicle No :	SMA2660Y	Insured Vehicle No :	SHA7585H
Date of Loss:	15/10/2018	Nature of Claim:	TP
		Claim No:	MCT18100907

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SMA2660Y	Engine No:	K9KF649D025787
Make & Model:	RENAULT SCENIC IV, 1.5 D L DCI SR EU6 (A)	Chassis No:	VF1RFA00859606241
Reg. Date:	31/05/2018 (Man. Year: 2017)	Odometer:	6359 km
Colour:	Gold		
Engine Capacity:	1461 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	195/55 R20	Rear Tyre Size:	195/55 R20
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	3,598.00	481.05	3,116.95	86.63
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,600.00	1,300.00	1,300.00	50.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>6,198.00</b>	<b>1,781.05</b>	<b>4,416.95</b>	<b>71.26</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>433.86</b>	<b>124.67</b>	<b>309.19</b>	<b>71.26</b>
<b>Nett Amount (S\$)</b>	<b>6,631.86</b>	<b>1,905.72</b>	<b>4,726.14</b>	<b>71.26</b>
<b>+ Car Rental (3.0 x S\$100.00/day + 7.00% GST) (S\$)</b>		<b>321.00</b>		
<b>Nett Liability (S\$)</b>		<b>2,226.72</b>		

## INSPECTION

Date of Assignment:	29/10/2018	
Date Inspected:	13/11/2018 Inspected At:	Wearnes Automotive Pte Ltd (alexandra) (HQ) 249 ALEXANDRA ROAD Singapore 159935
Estimated Period of Repair:	3.0 days	

Adjuster: MOHD RASUL

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our

*knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 13 Feb 2019)
<b>Parts:</b>	M1-MPV	RENAULT SCENIC IV 1.5 D L DCI SR EU6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SMA2660Y)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	608.50 FS	*- FS
2	1		*BUMPER PAD REAR S4	Scratched	534.50 FS	*481.05 FS
3	1		*BRACKET LH	Not Necessary	163.80 FS	*- FS
4	1		*BRACKET RH	Not Necessary	163.80 FS	*- FS
5	1		*SUPPORT CTL	Not Necessary	223.70 FS	*- FS
6	1		*BEAM REAR	Not Necessary	555.40 FS	*- FS
7	4		*PARKING SENSOR FRT/B	Not Necessary	799.20 FS	*- FS
8	1		*ADHESIVE SEALER FL2	Not Necessary	549.10 FS	*- FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					3,598.00	481.05

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE REAR BUMPER,REAR LOWER SPOILER ,REAR SENSOR ,REAR BRACKE ,ETC	New	1,350.00	450.00
2	TO PUTTY SPRAY PAINT ON REAR BUMPER,ETC	New	800.00	400.00
3	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	New	450.00	450.00
Gross Labour Cost (\$\$)			2,600.00	1,300.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >