Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Monday, 29 October, 2018 2:23 PM

To: 'Motor Claim - III'; assignments

Cc: 'Manivel Priyadarshini'; Admin A

Subject: RE: Direct Settlement - Our Ref: SMA2660Y; Your Insured SHA7585H DOA

15/10/2018

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Monday, 29 October 2018 1:50 PM

To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Manivel Priyadarshini <manivel@iii.com.sg>; Richmond Ho

<richmond.ho@wearnes.com>

Subject: RE: Direct Settlement - Our Ref: SMA2660Y; Your Insured SHA7585H

DOA 15/10/2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMA2660Y and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

----Original Message----

From: Michelle Ong Siew Bee [mailto:michelle.ong@wearnes.com]

Sent: 29 October, 2018 11:26 AM

To: Motor Claim - III <motorclaim@iii.com.sg>; Mekavathanan Sarangapani

<mekavathanan@iii.com.sg>

Cc: Manivel Priyadarshini <manivel@iii.com.sg>; Richmond Ho

<richmond.ho@wearnes.com>

Subject: RE: Direct Settlement - Our Ref: SMA2660Y; Your Insured SHA7585H

DOA 15/10/2018 Importance: High

Dear Sirs,

We agree to LKK Auto Consultants Pte Ltd

Kindly revert with liability clearance on urgent basis.

Best regards, Michelle Ong Service Consultant Bodyshop & Paint

Wearnes Automotive Pte. Ltd. 249 Alexandra Road Singapore 159103 M (65) 9129 4556 F (65) 6264 7137 www.wearnes.com michelle.ong@wearnes.com

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----Original Message----

From: Motor Claim - III <motorclaim@iii.com.sg> Sent: Monday, October 29, 2018 10:18 AM

To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Michelle Ong Siew

Bee <michelle.ong@wearnes.com>

Cc: Manivel Priyadarshini <manivel@iii.com.sg>; Richmond Ho

<richmond.ho@wearnes.com>

Subject: RE: Direct Settlement - Our Ref: SMA2660Y; Your Insured SHA7585H

DOA 15/10/2018

Dear Sir / Mdm,

We did not receive your first email dated 16.10.18 as it was sent to Motorclaims@iii.com.sg.

Please note that our email address is Motorclaim@iii.com.sg without the letter s behind.

We proprose using one of the following motor surveyors:

- * LKK Auto Consultants Pte Ltd
- * Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

----Original Message-----

From: Mekavathanan Sarangapani Sent: 28 October, 2018 12:09 PM

To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>

Cc: Manivel Priyadarshini <manivel@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>; Richmond Ho <richmond.ho@wearnes.com> Subject: RE: Direct Settlement - Our Ref: SMA2660Y; Your Insured SHA7585H

DOA 15/10/2018

No worries we will check on monday. As we need damage photos.

From: Michelle Ong Siew Bee [michelle.ong@wearnes.com]

Sent: Saturday, 27 October 2018 2:10 PM

To: Mekavathanan Sarangapani

Cc: Manivel Priyadarshini; Motor Claim - III; Richmond Ho

Subject: RE: Direct Settlement - Our Ref: SMA2660Y; Your Insured SHA7585H

DOA 15/10/2018

Dear Meka,

GIA report was included on my attachment (Page 2 and Page 3) dated 16th October 2018.

What do you mean by no SAS report submitted on behalf of my client.

Please state clearly on what do you need from us to avoid confusion.

Thanks.

Best regards,

Michelle Ong Service Consultant Bodyshop & Paint

[cid:image007.jpg@01D46DFE.D6442D20]

Wearnes Automotive Pte. Ltd.
249 Alexandra Road Singapore 159103
M (65) 9129 4556 F (65) 6264 7137
www.wearnes.comhttp://www.wearnes.com/>
michelle.ong@wearnes.commichelle.ong@wearnes.com

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From: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Sent: Saturday, October 27, 2018 2:02 PM

To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>

Cc: Manivel Priyadarshini <manivel@iii.com.sg>; Motor Claim - III

<motorclaim@iii.com.sg>

Subject: FW: Direct Settlement - Our Ref: SMA2660Y; Your Insured SHA7585H

DOA 15/10/2018 Importance: High

Further to our email of today . No SAS report submitted yet on behalf of your client. No damage photos uploaded ?

Meka

[cid:image008.png@01D46DFE.D6442D20][cid:image009.png@01D46DFE.D6442D20] [cid:image010.png@01D46DFE.D6442D20] [cid:image011.png@01D46DFE.D6442D20]

Best Regards,

Mekavathanan HOD Motor Claims Department India International Insurance Pte Ltd 64 Cecil Street, #04/#05 IOB Building, Singapore 049711 DID: 6347 6105 Fax: 6224 4174 [Logo_FINAL_08162016]

From: Michelle Ong Siew Bee [mailto:michelle.ong@wearnes.com]

Sent: Tuesday, October 16, 2018 4:32 PM

To: motorclaims@iii.com.sg<mailto:motorclaims@iii.com.sg>

Subject: Direct Settlement - Our Ref: SMA2660Y; Your Insured SHA7585H DOA

15/10/2018 Importance: High Dear Sirs,

We refer to the above matter. Attached for Direct Settlement. Kindly revert asap.

Best regards,

Michelle Ong Service Consultant Bodyshop & Paint

[cid:image013.jpg@01D46DFE.D6442D20]

Wearnes Automotive Pte. Ltd.
249 Alexandra Road Singapore 159103
M (65) 9129 4556 F (65) 6264 7137
www.wearnes.comhttp://www.wearnes.com/>michelle.ong@wearnes.com

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