

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 24 June 2020 1:51 PM
To: SAM@GOODCHEER2.COM
Subject: <STANDARD LETTER> OUR REF: CC4/ASM18019778/K1ga3 *** ACCIDENT INVOLVING SKV 5124Y & SHC 6042D ON 28/10/2018 ***

24 JUNE 2020

FOONG YUEN FONG (FENG YUNFANG)

Dear Sir/ Mdm

OUR REF : CC4/ASM18019778/K1ga3
YOUR REF : SKV 5124Y
ACCIDENT INVOLVING SKV 5124Y & SHC 6042D ALONG/AT ROAD 1 SIMS AVE ,LOR 19 GEYLANG ON 28/10/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **PREMIER AUTOMOTIVE SERVICES PTE LTD** acting on behalf of the owner of **SHC 6042D** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter from your company
- Authorisation letter & Relationship with driver
- ADDEMDUM FORM TO BE SIGN & RETURN
- Rental Agreement/ Leasing Agreement
- Coloured photographs of accident scene (if any)
- **COUNTER CLAIM STATUS AGAINST THIRD PARTY**
- Coloured photographs of damage to all vehicles involved (If any)
- **Video footage of accident (if any)**
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at [6749 4274](tel:67494274) or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Cc *AXA Insurance Pte Ltd*
(Motor Claims Dept)

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.



Service Requests

Messages

Claims



Re:RE: <MANDATE IA> - S8M010YU {ACCIDENT INVOLVING SKV 5124Y & SHC 6042D ON 28/10/2018 }

Type

Question

Message

Lawyer advise not to proceed at this moment. You may forward us the report and invoice to close file. We will liase direct with TP workshop

Reply

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 29 April 2021 4:42 PM
To: Shafawati
Cc: AccReport; Admin A
Subject: RE: LOD / Accident involving SHC6042D & SKV5124Y on 28.10.18 (AXA case)

WITHOUT PREJUDICE

Dear Shafawati,

We refer to the above matter.

As per our principal instruction, their lawyer advice not to proceed with any settlement at this moment. And that our principal will direct liaise with your end in this case.

We will proceed to close case at our end.

Thanks

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

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From: ANG Yvonne [mailto:yvonne.ang@axa.com.sg]
Sent: Tuesday, 20 April 2021 8:57 AM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Shafawati <shafawati.rabu@premierauto.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD / Accident involving SHC6042D & SKV5124Y on 28.10.18 (AXA case)

Without Prejudice

Dear Shafawati

As our lawyer is still looking into the case as there is BI element in this claim. We are not able to process the claim at this stage.

Kindly hold hand.