

Jeffrey CC 6, LK 180 19773, H pa 3/4

LKK
IDAC

WUP

DOI 29-10-18

Date / Time: 29-10-18

Registered in Merimen: 30-10-18

Pre-assign / CCU / FTE



Insured Vehicle No.: SLL 4999L
Name of Insured: LEPH PLC
Insured Tel No.: HP: 76/10/18
Excess Sec II : S\$ D.O.A.: 76/10/18
Is driver the owner? (YES / NO) Nature of Accident:
If NO, Driver Name / Age:
Driver Tel No.: (V/L: YES / NO)

Claim No.:
Policy No.:
Make / Model:
Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
Insured Liability: % Final? Yes / No

SFU 4904A



INSRS:
WSP: Kanglav
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time		STAGE	DATE / PIC
2/11/18	Sen 4904A X; SLL 4999L - X	Non-Reporting Ir (1st):	
		Non-Reporting Ir (2nd):	
		Non-Reporting Ir (Final):	
2/11/18	Old rear endload up.	Notification Ir (if non-pickup):	
2/11/18	Sent letter to OI via email.	Call OI:	2/11/18 (Kanglav)
7/2/19	File parts type mandate	After call Ir to OI:	
25/1/19	DV sent	Documentation Check List: Handler Typist	
14/5/19	FR -> MK to close	Notification Ir (if non-pickup):	
		After call Ir to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: S\$ (days) Reduction: %

FINAL SETTLEMENT Date/Time: 28/10/18 Confirm with: Sharon Email: Call:

Final Liability: % (Agreed / assessed) BOLA S/N No.: 28.

Repair Cost: 10165.00

Loss of Rental (LOR): S\$ (days)

Loss of Use (LOU): S\$ 160.00 (\$ 160 x 10 days)

Loss of Income (LOI): S\$ (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search S\$ 10.00

Medical S\$ -

Disbursement S\$ - (e.g. Tow/Independent)

Legal Cost S\$ -

Total: S\$ 11275.00 Global Sum S\$:

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

Payee 1: S\$ 11275.00 Name 1: Kang Car Repairs Pte Ltd

Payee 2: (Strike if N/A) S\$ Name 2:

Payee 3: (Strike if N/A) S\$ Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: 90

3) Survey fee: \$320.00

REF:

A16

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop no: _____

of: _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

Bal. or Market Value: _____

(DAC Accident Rpt): _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

07
20

days

Res: Yes or No

Lump Sum: _____

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No

SKU 4904A

Yr Regn:

2015 July.

Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Toyota Vellfire

2493

Colour:

Black

A/C

Insured / Std / NI / NA

Sp. Reading:

289398

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

AGH300015873.

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ Good / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Good / ☐ Jammed / ☐ Leaked / ☐ Burnt orMod: Nil / ☒ R / ☐ STD A/Rim or

Tyre Size:

F: ~~P215~~ P215/65R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Road Stone

Front

Rear

R/Bal:

7

mm

R/Bal:

7

mm

L/Bal:

7

mm

L/Bal:

7

mm

D.O.A.

D.O.I.

29/10/18

Survey held at

Kang Car @ 1245

Des. of Damages: Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

TPA16.

US \$ 9500 CRCL \$ 9672.99/500.
 7 + 1PH + 1Sun + 1RR = 10 days

Date/Time, File Pass to?

☐

: Prel. Report

11

☐

: Final Report

Date/Time, File Return to?

12

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

Y. S. + P. N.

1. Phone

1. Other

Report Format:

Lump Sum / I.B.1 (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Insp (\$)

☐

Weathering (\$)

Total

Kang Car Repairers Pte Ltd

1 Kaki Bukit Ave 6, #02-06 Autobay@ Kaki Bukit Singapore 417883
TEL: 6747 7636 FAX: 6748 5071 Email: kangcar@singnet.com.sg
GST: 201300201N

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16
AIG BUILDING, SINGAPORE 079120
TEL: 64193000 FAX: 68357416
ATTN: Motor Claim Department

Estimate No: EST1800339
Date: 29 Oct 2018
Veh Reg No: SKU4904A
Make/Model: TOYOTA VELLFIRE2.5X
CVT
Chasis No: AGH300015873
Reg. Date: 30/07/2015
Your Ref No: SLL4999L

Claim Type: Third Party
Accident Date: 26/10/2018
TP Veh Reg No: SLL4999L

Xiao Tang

Estimate Repair Cost to Vehicle No :SKU4904A

Quantity	Description	List Price	Amount
		SS	SS
	List Price		
1	1 PC BOOT LID <i>Deled</i>	1,637.30	✓
2	1 PC BOOTLID LOGO <i>new</i>	59.30	✓
3	1 PC BOOT LID "VELLFIRE" EMBLEM <i>new</i>	68.70	✓
4	1 PC BOOT LID LAMP RH <i>new</i>	547.70	+
5	1 PC BOOT LID LAMP LH <i>cracked</i>	547.70	✓
6	1 PC REAR NUMBER PLATE LAMP <i>new</i>	160.20	+
7	1 PC BOOT LID CHROME <i>new cracked</i>	768.90	✓ <i>465.80</i>
8	1 PC REAR WINDSCREEN RUBBER <i>new</i>	78.10	✓
9	2 PCS BOOT LID HINGE <i>new</i>	119.20	+
10	2 PCS BOOT LID SHOCK ABSORBER <i>new</i>	663.40	+
11	1 PC BOOT LID LOCK <i>changed</i>	763.00	✓ <i>584.40</i>
12	1 PC BOOT LID LOCK CHECKER <i>new</i>	48.70	+
13	1 PC BOOT LID RUBBER <i>new</i>	368.90	✓
14	2 PCS BOOTLID STOPPER MOUNTING <i>new</i>	16.00	+
15	1 PC BOOT LID TRIM <i>Deled</i>	673.60	✓
16	1 PC BOOT LID HOLDING HANDLE <i>new</i>	38.70	+
17	1 PC TAIL LAMP LH <i>new</i>	542.70	+
18	1 PC TAIL LAMP - RH <i>new</i>	542.70	+
19	1 PC TAIL LAMP LOWER PANEL LH <i>Deled</i>	360.70	✓
20	1 PC REAR PANEL <i>Deled</i>	725.50	✓
21	1 PC REAR PANEL TRIM <i>Deled</i>	232.90	✓
22	1 PC SPARE TYRE PANEL TRIM <i>new</i>	667.70	+
23	1 PC SPARE TYRE COVER RH <i>Deled</i>	424.70	✓
24	1 PC SPARE TYRE COVER LH <i>Deled</i>	424.70	✓
25	1 PC SPARE TYRE CENTRE COVER <i>Deled</i>	288.70	✓
26	1 PC REAR FENDER TRIM LH <i>new</i>	986.70	798
27	1 PC REAR FENDER TRIM RH <i>new</i>	986.70	798
28	4 PCS REVERSE SENSORS <i>new</i>	1,526.40	500
29	1 PC REAR LH SEAT BRACKET <i>new</i>	366.70	+

1pc " antenne sensor
new

169.60

Kang Car Repairers Pte Ltd

1 Kaki Bukit Ave 6, #02-06 Autobay @ Kaki Bukit Singapore 417883
TEL: 6747 7636 FAX: 6748 5071 Email: kangcar@singnet.com.sg
GST: 201300201N

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16
AIG BUILDING, SINGAPORE 079120
TEL: 64193000 FAX: 68357416
ATTN: Motor Claim Department

Estimate No: EST1800339
Date: 29 Oct 2018
Veh Reg No: SKU4904A
Make/Model: TOYOTA VELLFIRE2.5X
CVT
Chasis No: AGH300015873
Reg. Date: 30/07/2015
Your Ref No: SLL4999L

Claim Type: Third Party
Accident Date: 26/10/2018
TP Veh Reg No: SLL4999L

Estimate Repair Cost to Vehicle No :SKU4904A

Quantity	Description	List Price	Amount
		<u>SS</u>	<u>SS</u>
30	1 PC REAR LH SEAT BRACKET TOP GARNISH <i>del</i>	202.80 ✓	
31	1 PC REAR RH SEAT BRACKET <i>new</i>	366.70 ✓	
32	1 PC REAR RH SEAT BRACKET TOP GARNISH <i>del</i>	202.80 ✓	
33	1 PC REAR SEAT BRACKET CENTRE TRAY <i>del</i>	288.40 ✓	
34	1 PC REAR SEAT BRACKET CENTRE TRAY HARDBOARD <i>del</i>	199.70 ✓	
35	1 PC REAR BUMPER <i>del</i>	1380.40	
36	2 PCS REAR BUMPER BRACKET <i>LH dented</i>	184.60 ✓	92.30
37	2 PCS REAR BUMPER SIDE RETAINER <i>new</i>	11704.20 ✓	
38	2 PCS REAR BUMPER SMALL RETAINER <i>new</i>	85.60 ✓	
39	1 PC REAR BUMPER REFLECTOR - LH <i>new</i>	8778.15 ✓	
40	1 PC REAR BUMPER REFLECTOR - RH <i>new</i>	54.10 ✓	
41	1 PC REAR TOWING COVER <i>del</i>	25.70 ✓	
		16,544.90	
		Less 25%	4,136.23
			12,408.81
	Special Net		
42	1 PC REAR NUMBER PLATE <i>new</i>	50.00 ✓	
43	1 PC REAR NUMBER PLATE BASE <i>new</i>	50.00 ✓	
44	1 PC REAR WINDSCREEN SEAL <i>3 new</i>	60.00 30	
45	1 PC REAR WINDSCREEN SEALANT <i>1 new</i>	60.00 30	
46	1 SET BOOT LID TRIM CLIPS <i>new</i>	80.00 30	
47	1 SET REAR PANEL TRIM CLIPS <i>new</i>	48.00 10	
48	1 SET REAR FENDER LH TRIM CLIPS <i>new</i>	60.00 30	
49	1 SET REAR FENDER TRIM CLIPS RH <i>new</i>	60.00 30	
50	1 SET REAR BUMPER CLIPS <i>new</i>	60.00 30	
51	1 PC REVERSE CAMERA <i>new new</i>	480.00 ✓	
		1,008.00	1,008.00
	Labour		
52	1 TO CHECK WIRING	50.00 30	
53	1 TO REMOVE AND REFIT REVERSE SENSOR	100.00 60	
54	1 TO REMOVE AND REFIT REVERSE CAMERA	100.00 50	

Kang Car Repairers Pte Ltd

1 Kaki Bukit Ave 6, #02-06 Autobay@ Kaki Bukit Singapore 417883
TEL: 6747 7636 FAX: 6748 5071 Email: kangcar@singnet.com.sg
GST:201300201N

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16
AIG BUILDING, SINGAPORE 079120
TEL: 64193000 FAX: 68357416
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Estimate No: EST1800339
Date: 29 Oct 2018
Veh Reg No: SKU4904A
Make/Model: TOYOTA VELLFIRE2.5X
CVT
Chasis No: AGH300015873
Reg. Date: 30/07/2015
Your Ref No: SLL4999L

Claim Type: Third Party
Accident Date: 26/10/2018
TP Veh Reg No: SLL4999L

Estimate Repair Cost to Vehicle No :SKU4904A

Quantity	Description	List Price	Amount
		SS	SS
55	1 TO REMOVE AND REFIT REAR WINDSCREEN	120.00 ✓	
56	1 TO SPRAY UNDERSEAL	200.00 60	
57	1 (REAR) TO SPRAY PAINTING	1,800.00 1200	
58	1 TO REMOVE AND REPLACE THE DAMAGED PARTS, KNOCK OUT ACCIDENT DENTED PORTIONS, AND FOR CUTTING/WELDING WORKS.	2,000.00 1200	
59	1 TO REMOVE AND REFIT SEAT CUSHION	800.00 100	
60	1 TO REMOVE AND REFIT INNER TRIM	200.00 80	
		5,370.00	5,370.00

Total SS 19,172.99

Add GST @ 7% 1,342.11

Total Amount Payable SS 20,515.10

TOTAL: SINGAPORE DOLLAR TWENTY THOUSAND FIVE HUNDRED FIFTEEN AND CENTS TEN ONLY

This is only an estimate based on our preliminary inspection and does not cover additional parts, labour time which may be required after work has begun.

For Kang Car Repairers Pte Ltd

AUTHORISED SIGNATURE

total 11868.15

e/s 9.5K.

9.5K

LKK Auto Consultants hence notify the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary dam(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian Lim
e/s 29/10/18
07 Days.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 2 November 2018 5:47 PM
To: kangcar@singnet.com.sg
Cc: Kang Car (yahoo); Admin A
Subject: RE: Your Ref: SLL4999L - Accident involving SKU4904A & SLL4999L on 26.10.2018
*** LKK REF: CC6/LCR18019773/Apa3

Without Prejudice

Dear Sirs/ Mdm,

Thank you for your video

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 2 November 2018 11:51 AM
To: kangcar@singnet.com.sg; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Kang Car (yahoo) <kangcar176@yahoo.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: SLL4999L - Accident involving SKU4904A & SLL4999L on 26.10.2018 *** LKK REF: CC6/LCR18019773/Apa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC6/LCR18019773/Apa3	Hsiao Tong - 6742 3197

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>

Sent: Friday, 2 November, 2018 11:26 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Kang Car (yahoo) <kangcar176@yahoo.com.sg>

Subject: Your Ref: SLL4999L - Accident involving SKU4904A & SLL4999L on 26.10.2018

WITHOUT PREJUDICE

Dear Sirs,

Our clients' vehicle had been surveyed by Mr Adrian Ling on 29.10.20148.

We would like to direct settle the claim with you.

Could you please let us know if your insured had reported the accident to you and if so, the liability.

Thank you & Regards,

Alice

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

Hsiao Tong (LKKAUTO)

From: kangcar@singnet.com.sg
Sent: Thursday, 14 February 2019 5:26 PM
To: Hsiao Tong (LKKAUTO); CS A Team
Cc: Kang Car (yahoo); Admin A
Subject: LOD: ACCDT INVLG SKU4904A & SLL4999L(AIG) ON 26.10.2018
Attachments: LOD.SKU4904A.pdf

WITHOUT PREJUDICE

To: The Claims Officer-in-charge

We refer to the above accident and attach herewith our LOD for your reference.

Please let us have your offer to settle our client's claim.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071



江氏修理汽車私人有限公司
KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883
TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg
Co. Reg. No. 201300201N GST Reg. No. 201300201N

Our Ref : KCR1020184904AIG
Your Ref : SLL4999L

Date : 14 FEB 2019

WITHOUT PREJUDICE

AIG Asia Pacific Insurance Pte Ltd
C/O LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Pk
Singapore 408933
Attention : Motor Claim Department

Dear Sirs,

Accident involving SKU4904A and SLL4999L on 26.10.2018 along Airport Boulevard twds
PIE.

We refer to the above accident. On our record showed that you are the insurer of motor vehicle SLL4999L.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense.

On behalf of and as authorized by M/s Singapore Mobility Corporation Pte Ltd, the owner of motor-vehicle no: SKU4909A, we submit their claim to you:

Cost of repairs (Inclusive of 7% GST)	\$ 10,165.00
Loss of use (12 days x \$250.00)	\$ 3,000.00
LTA search by law firm	\$ 10.00
	<u>\$ 13,175.00</u>
	=====

Our claim for loss of use is as follows :-

No of days	Date	Remarks
	26.10.18	Date of Accident
1	27.10.18	Reporting
2	28.10.18	} Sunday
3	29.10.18	} Surveyed by LKK Auto
4	30.10.18	} Day 1 of repair
5	31.10.18	} Day 2
6	01.11.18	} Day 3
7	02.11.18	} Day 4
8	03.11.18	} Day 5
9	04.11.18	} Sunday

<u>No of days</u>	<u>Date</u>	<u>Remarks</u>
10	05.11.18	} Day 6
11	06.11.18	} P.Holiday (Deepavali)
12	07.11.18	} Day 7
12 days		7 days as recommended

Enclosed herewith are copies of the following documents in support of our client's claim:

- 1) Tax invoice no: KCR-INV1900057
- 2) GIA report and certificate insurance of SKU4904A
- 3) Police Report No : T/20190112/2098
- 4) LTA search fee & invoice from AC Syed & Partners
- 5) Vehicle Registration Details

We hope to receive your early reply soon.

Thank you.

Yours faithfully,

KANG CAR REPAIRERS PTE LTD



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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Sunday, 10 March 2019 11:05 AM
To: Ng, Jeffreysaykiat
Subject: <Seek Mandate> AIG Ref: 9950733714SG *LKK Ref: CC6/LCR18019773/Apa3
[ACCIDENT INVOLVING SLL 4999L(OI) AND SKU 4904A(TP) ON 26/10/2018]

AIG Ref: **9950733714SG**
LKK Ref: CC6/LCR18019773/Apa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLL 4999L(OI) AND SKU 4904A(TP) ON 26/10/2018

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer to Third Party repairer, "**Kang Car Repairers Pte Ltd**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 21,260.71	\$ 10,165.00
2. Loss of Use (12days x \$250.00)	\$ 3,000.00	\$ 1,200.00 (10days x \$120.00)
3. LTA/ GIA Search Fee	\$ 10.00	\$ 10.00
Total	\$ 24,270.71	\$ 11,375.00

**07days recommendation for repair + 1Sunday + 1PH + 1 PRS = 10days

***Third party vehicle is a private hire vehicle.

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SKU4904A (9950733714SG)**
[SLL4999L]

TP

SINGAPORE MOBILITY CORPORATION PTE LTD

Oct 26 2018 8:00PM

[LCRF PTE LTD]

Kang Car Repairers Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 12/03/2019 08:10 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$11375.00) - SKU4904A - Claim Handler: Ng, Jeffrey-SK

Approved:11375.00:Please proceed, thank you.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 12 March 2019 9:51 PM
To: kangcar@singnet.com.sg
Cc: Kang Car (yahoo)
Subject: Re: ACCDT INVLG SKU4904A & SLL4999L(AIG) ON 26.10.2018 //LKK REF: CC6/LCR18019773/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$11,300.00(all-in).

Please confirm acceptance.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>
Sent: Thursday, 14 February 2019 5:26 PM
To: Hsiao Tong (LKKAuto); CS A Team
Cc: Kang Car (yahoo); Admin A
Subject: LOD: ACCDT INVLG SKU4904A & SLL4999L(AIG) ON 26.10.2018

WITHOUT PREJUDICE

To: The Claims Officer-in-charge
We refer to the above accident and attach herewith our LOD for your reference.
Please let us have your offer to settle our client's claim.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

Hsiao Tong (LKKAUTO)

From: kangcar@singnet.com.sg
Sent: Wednesday, 13 March 2019 2:06 PM
To: Hsiao Tong (LKKAUTO)
Cc: Kang Car (yahoo)
Subject: Re: ACCDT INVLG SKU4904A & SLL4999L(AIG) ON 26.10.2018 //LKK REF: CC6/LCR18019773/Apa3

WITHOUT PREJUDICE

Hi Hsiao Tong,

We refer to your email below.

We are regret to inform that our client rejected your offer.

For amicable settlement , we propose our offer as follows :

COR(w/gst)	\$ 10,165.00
LOU	\$ 2,640.00
LTA	<u>\$ 10.00</u>
Total	\$ 12,815.00

Kindly consider our offer and revert.

Thank you & Regards,
A.K.Kang (Mr)
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Tue Mar 12 2019 21:50:31 GMT+0800 (Malay Peninsula Standard Time) Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

----- Original Message -----

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$11,300.00(all-in).

Please confirm acceptance.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Sunday, 31 March 2019 1:26 PM
To: 'kangcar@singnet.com.sg'
Cc: Kang Car (yahoo); Admin A
Subject: RE: ACCDT INVLG SKU4904A & SLL4999L(AIG) ON 26.10.2018 //LKK REF: CC6/LCR18019773/Apa3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm.

We refer to your below email.

We are prepared to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 10,165.00
2. Loss of Use (10days x \$120.00)	\$ 1,200.00
3. LTA/ GIA Search Fee	\$ 10.00
Total	\$ 11,375.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>
Sent: Monday, 25 March 2019 10:17 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Kang Car (yahoo) <kangcar176@yahoo.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: ACCDT INVLG SKU4904A & SLL4999L(AIG) ON 26.10.2018 //LKK REF: CC6/LCR18019773/Apa3

WITHOUT PREJUDICE / REMINDER

Hi Hsiao Tong,

Hsiao Tong (LKKAUTO)

From: kangcar@singnet.com.sg
Sent: Monday, 1 April 2019 12:58 PM
To: Hsiao Tong (LKKAUTO)
Cc: Kang Car (yahoo); Admin A
Subject: RE: ACCDT INVLG SKU4904A & SLL4999L(AIG) ON 26.10.2018 //LKK REF: CC6/LCR18019773/Apa3
Attachments: Log Card -.pdf

WITHOUT PREJUDICE

Hi Hsiao Tong,

We refer to your email below.

We are regret to inform you that your offer for LOU at \$120.00/day is not acceptable. Please not that our client is running a limousine services (Private Hire with chauffeur) and their model is Toyota VellFire with engine capacity of 2493cc and passenger capacity for 7 persons. Attached herewith the log card for your reference.

For a quick and final settlement, we propose our offer as follows :

COR(w/gst)	\$ 10,165.00 (agreed)
LOU	\$ 2,000.00 (10 days x \$200.00)
GIA	<u>\$ 10.00 (agreed)</u>
Total	\$ 12,175.00

Kindly consider our proposal and revert.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Sun Mar 31 2019 13:25:38 GMT+0800 (Malay Peninsula Standard Time) Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

----- Original Message -----

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 10,165.00
2. Loss of Use (10days x \$120.00)	\$ 1,200.00
3. LTA/ GIA Search Fee	\$ 10.00

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 6 April 2019 9:50 AM
To: Ng, Jeffreysaykiat
Subject: RE: <Seek Mandate> AIG Ref: 9950733714SG *LKK Ref: CC6/LCR18019773/Apa3 [ACCIDENT INVOLVING SLL 4999L(OI) AND SKU 4904A(TP) ON 26/10/2018]
Attachments: Log Card - SKU4904A.pdf

Hi Jeffrey,

We refer to the above matter.

For LOU, third party rejected our offer at \$120.00/ day x 10days and proposed \$200.00/day x 10days as their client vehicle is running a limousine services (Private Hire with chauffeur) and their model is Toyota VellFire with engine capacity of 2493cc and passenger capacity for 7 persons. Attached herewith the log card for your reference.

The breakdown of third party proposed is as follows: -

1. Cost of Repair (w/GST)	\$ 10,165.00
2. Loss of Use (10days x \$200.00)	\$ 2,000.00
3. LTA/ GIA Search Fee	\$ 10.00
Total	\$ 12,175.00

In view of this, we seek your further mandate in order for us to proceed further.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>
Sent: Tuesday, 12 March 2019 8:11 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: <Seek Mandate> AIG Ref: 9950733714SG *LKK Ref: CC6/LCR18019773/Apa3 [ACCIDENT INVOLVING SLL 4999L(OI) AND SKU 4904A(TP) ON 26/10/2018]

Dear Hsiao Tong,

Approved in merimen, thank you.

Jeffrey Ng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

Hsiao Tong (LKKAUTO)

From: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>
Sent: Saturday, 6 April 2019 10:49 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: <Seek Mandate> AIG Ref: 9950733714SG *LKK Ref: CC6/LCR18019773/Apa3 [ACCIDENT INVOLVING SLL 4999L(OI) AND SKU 4904A(TP) ON 26/10/2018]

Dear Hsiao Tong,

Please offer LOU \$180 up to \$200 per day.

Approved in merimen, thank you.

Jeffrey Ng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1916 | Fax +(65) 6835 7416

Jeffreysaykiat.Ng@aig.com | www.aig.com.sg



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
[Click here to find out more.](#)

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, April 06, 2019 9:50 AM
To: Ng, Jeffreysaykiat
Subject: [EXTERNAL] RE: <Seek Mandate> AIG Ref: 9950733714SG *LKK Ref: CC6/LCR18019773/Apa3 [ACCIDENT INVOLVING SLL 4999L(OI) AND SKU 4904A(TP) ON 26/10/2018]

Caution: External Email

Hi Jeffrey,

We refer to the above matter.

For LOU, third party rejected our offer at \$120.00/ day x 10days and proposed \$200.00/day x 10days as their client vehicle is running a limousine services (Private Hire with chauffeur) and their model is Toyota VellFire with engine capacity of 2493cc and passenger capacity for 7 persons. Attached herewith the log card for your reference.

The breakdown of third party proposed is as follows: -

1. Cost of Repair (w/GST)	\$ 10,165.00
2. Loss of Use (10days x \$200.00)	\$ 2,000.00
3. LTA/ GIA Search Fee	\$ 10.00
Total	\$ 12,175.00

In view of this, we seek your further mandate in order for us to proceed further.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>

Sent: Tuesday, 12 March 2019 8:11 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: <Seek Mandate> AIG Ref: 9950733714SG *LKK Ref: CC6/LCR18019773/Apa3 [ACCIDENT INVOLVING SLL 4999L(OI) AND SKU 4904A(TP) ON 26/10/2018]

Dear Hsiao Tong,

Approved in merimen, thank you.

Jeffrey Ng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1916 | Fax +(65) 6835 7416

Jeffreysaykiat.Ng@aig.com | www.aig.com.sg



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Sunday, March 10, 2019 11:05 AM

To: Ng, Jeffreysaykiat

Subject: <Seek Mandate> AIG Ref: 9950733714SG *LKK Ref: CC6/LCR18019773/Apa3 [ACCIDENT INVOLVING SLL 4999L(OI) AND SKU 4904A(TP) ON 26/10/2018]

AIG Ref: **9950733714SG**

LKK Ref: CC6/LCR18019773/Apa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLL 4999L(OI) AND SKU 4904A(TP) ON 26/10/2018

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer to Third Party repairer, "**Kang Car Repairers Pte Ltd**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 21,260.71	\$ 10,165.00
2. Loss of Use (12days x \$250.00)	\$ 3,000.00	\$ 1,200.00 (10days x \$120.00)
3. LTA/ GIA Search Fee	\$ 10.00	\$ 10.00
Total	\$ 24,270.71	\$ 11,375.00

**07days recommendation for repair + 1Sunday + 1PH + 1 PRS = 10days

***Third party vehicle is a private hire vehicle.

All the relevant documents had been uploaded in Merimen.

Kindly let us have your mandate in Merimen.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 11 April 2019 7:38 AM
To: kangcar@singnet.com.sg
Cc: Kang Car (yahoo); Admin A
Subject: RE: ACCDT INVLG SKU4904A & SLL4999L(AIG) ON 26.10.2018 //LKK REF: CC6/LCR18019773/Apa3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 10,165.00
2. Loss of Use (10days x \$160.00)	\$ 1,600.00
3. LTA/ GIA Search Fee	\$ 10.00
Total	\$ 11,775.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>
Sent: Monday, 1 April 2019 12:58 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Kang Car (yahoo) <kangcar176@yahoo.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCDT INVLG SKU4904A & SLL4999L(AIG) ON 26.10.2018 //LKK REF: CC6/LCR18019773/Apa3

WITHOUT PREJUDICE

Hi Hsiao Tong,

Hsiao Tong (LKKAUTO)

From: kangcar@singnet.com.sg
Sent: Tuesday, 23 April 2019 4:57 PM
To: Hsiao Tong (LKKAUTO)
Cc: Kang Car (yahoo); Admin A
Subject: RE: ACCDT INVLG SKU4904A & SLL4999L(AIG) ON 26.10.2018 //LKK REF: CC6/LCR18019773/Apa3

WITHOUT PREJUDICE

Hi Hsiao Tong,

We refer to your email below.

We confirmed acceptance on your offer at \$11,775.00.

Kindly forward us the DV for our action.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Thu Apr 11 2019 07:38:28 GMT+0800 (Malay Peninsula Standard Time) Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

----- Original Message -----

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 10,165.00
2. Loss of Use (10days x \$160.00)	\$ 1,600.00
3. LTA/ GIA Search Fee	\$ 10.00
Total	<u>\$ 11,775.00</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

0% 25% 50% 75% 100%

Register New Vehicle (Acknowledgement)

Vehicle Particulars

Vehicle No.	SKU49D4A		
Vehicle Type	Z11 - Private Hire (Chauffeur) Station Wagon/Jeep/Land Rover	Vehicle Scheme:	Normal
Vehicle Attachment 1	No Attachment		
Vehicle Attachment 2	-	Vehicle Attachment 3	-
Vehicle Make:	TOYOTA	Vehicle Model:	VELLFIRE 2.5X CVT
Chassis No.:	AGH300015873	Engine No.:	2ARH567317
Motor No.	-	Trailer Chassis No.:	-
Propellant:	Petrol	Passenger Capacity:	7
Engine Capacity	2493 cc	Power Rating:	-
Maximum Power Output:	134.0 kW (179 bhp)		
Unladen Weight:	1920 kg	Maximum Laden Weight:	2360 kg
Primary Colour:	Black	Secondary Colour:	-
First Registration Date	30 Jul 2015	Original Registration Date:	30 Jul 2015
Manufacturing Year:	2015	Open Market Value:	\$33,815.00
PARF Eligibility:	Yes	Minimum PARF Benefit:	\$19,670.00
No. of Transfers:	0	Additional Registration Fee Rate:	First \$20,000.00 (100%), next \$13,815.00 (140%)

Owner Particulars

Owner Name:	SINGAPORE MOBILITY CORPORATION PTE LTD
Owner ID Type:	Company
Owner ID:	200603234Z
Registered Address Type:	Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.:	1A
Registered Street Name:	KUO CHUAN AVENUE
Registered Unit No.:	-
Registered Building Name:	-
Registered Postal Code:	426888
COE No. / Expiry Date:	2016080103000896H / 29 Jul 2025
COE Bld Category:	B - Car (above 1600cc or 97kW (130bhp))
QP Paid:	\$65,501.00

Transaction Details

Business Transaction Ref. No.:	20150730120128701698
Business Transaction Date:	30 Jul 2015
Business Transaction Time:	12:01:28

Message

The above vehicle has been successfully registered.

Please note that \$100,701.00 will be deducted from your GIRO account.

OK

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 2 November 2018 5:46 PM
To: 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLL 4999L(AIG) & SKU 4904A ALONG/AT AIRPORT BOULEVARD ON 26/10/2018

Your Ref: **SLL 4999L**
Our Ref: CC6/LCR18019773/Apa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLL 4999L(AIG) & SKU 4904A ALONG/AT AIRPORT BOULEVARD ON 26/10/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SKU 4904A against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, SINGAPORE MOBILITY CORPORATION PTE LTD ("the third party claimant")
of 20 CHANGI NORTH CRESCENT #03-00 S 499613 (address),
owner of SKU4904A (vehicle no.) hereby authorize
KANG CAR REPAIRERS PTE LTD

"the workshop" to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SKU4904A that was
damaged pursuant to the accident which occurred on 26.10.2018 (date) along
AIRPORT BOULEVARD TWDS PIE (location)
involving vehicle no/s SLL4999L ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 26 day of Oct (month) 2018 (year)



Signed by "the third party claimant"

KANG CAR REPAIRERS PTE. LTD.

Signed by "the workshop"

This Discharge Voucher applies strictly for Claimant's claim for personal-injury/ property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, KANG CAR REPAIRERS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$10,165.00 (Repair Cost), S\$1,600.00 (Loss of Use/Rental), S\$10.00 (Disbursement) for vehicle no. SKU 4904A that was damaged pursuant to the accident which occurred on 26/10/2018 (date) along AIRPORT BOULEVARD TWDS PIE (location) involving vehicle no/s SLL 4999L. This is pursuant to the inspection conducted on 29/10/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SINGAPORE MOBILITY CORPORATION PTE LTD (the third party claimant") of vehicle no. SKU 4904A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKU 4904A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

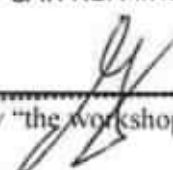
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of May (month) 2019 (year)



Signed by appointed surveyor

KANG CAR REPAIRERS PTE. LTD.


Signed by "the workshop" (with chop)



江氏修理汽車私人有限公司

KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883

TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg

Co. Reg. No. 201300201N GST Reg. No. 201300201N

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16
AIG BUILDING, SINGAPORE 079120

TEL: 64193000 FAX: 68357416
ATTN: Motor Claim Department

Your Ref No: SLL4999L
Claim Type: Third Party
Accident Date: 26/10/2018
TP Veh Reg No: SLL4999L

Final No: KCR-INV1900057
Claim No: EST1800339
Date: 30 Jan 2019
Policy No: 5070670731-03
Veh Reg No: SKU4904A
Make/Model: TOYOTA
VELLFIRE2.5X CVT
Chassis No: AGH300015873
Engine No: 2ARH567317
Reg. Date: 30/07/2015

Tax Invoice to Vehicle No :SKU4904A

Description	Quantity	List Price	PAGE:1
			Amount
		SS	SS

As recommended by surveyor to proceed repair at total cost/lumpsum cost	SS 9,500.00
Add GST @ 7%	665.00
Total Amount payable	SS 10,165.00

TOTAL: SINGAPORE DOLLAR TEN THOUSAND ONE HUNDRED SIXTY FIVE ONLY

For Kang Car Repairers Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

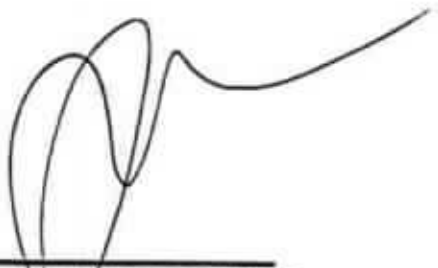
A.C. SYED & PARTNERS

ADVOCATES & SOLICITORS

COMMISSIONER FOR OATHS

101A UPPER CROSS STREET, #13-23 PEOPLE'S PARK CENTRE, SINGAPORE 058358

TEL : 6538 7411 & FAX : 6534 1011

TO : KANG CAR REPAIRERS PTE LTD	BILL NO: B080 /2018
YOUR REF:	
OUR REF : ACS.KC.LTA.OCT.2018	DATE : 28/11/18
TO OUR PROFESSIONAL CHARGES for acting for you in the above matter including where necessary perusals, attendance preparation examination of documents relating thereto; correspondence, attendance, perusals, telephone calls, searches and all other incidental works not specifically mentioned herein to enable us to carry out the work entrusted to us inclusive of all advice.	
<u>LTA SEARCHES FOR THE MONTH OCTOBER 2018</u>	
1. PC 2750A as at 2.10.18	\$10.00
2. SLC 706P as at 29.10.18	\$10.00
3. SLF 7289P as at 18.10.18	\$10.00
4. SLL 4999L as at 26.10.18 SKU4904A	\$10.00
5. XD 1914B as at 20.10.18	\$10.00 \$ 50.00
Total:	<u>\$ 50.00</u>
[SINGAPORE DOLLARS: FIFTY ONLY.]	
	
M/s A.C. SYED & PARTNERS ADVOCATES & SOLICITORS SINGAPORE	
We reserved the right to forward a subsequent bill for any disbursements omitted herein. E. & O.E.	

Enquire Vehicle & Owner Information (Vehicle No. SLL4999L As At 26 Oct 2018 / 20:20:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: ACS.KC.LTA.10.18

Current Owner Details

Owner ID Type: Company

Owner ID: 201624597K

Owner Name: LCRF PTE LTD

Registered Address Type: Private Residential (non-Condo Apt / non-House)

Registered Block/House No.: 60

Registered Street Name: ANSON ROAD

Registered Unit No.: # 11 - 01

Registered Building Name: MAPLETREE ANSON

Registered Postal Code: 079914

Current Vehicle Details

Vehicle No.: SLL4999L

Make Description/Model: HONDA / VEZEL 1.5X HYBRID SENSING

Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Oct 2018 Edit Reg		29 Oct 2018 00:00 Edit Adj Rpt	S\$9,500.00 Edit Estimates	S\$9,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Main Claimant:	SINGAPORE MOBILITY CORPORATION PTE LTD, Co. Reg. No.: 200603234Z								
Vehicle Reg. No.:	SKU4904A	Date of Loss:	26/10/2018 20:00 - :59 [38 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9950733714SG	Policy/Cover Note No.:	0999994808 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLL4999L	Policy No. (Claimant):	5070670731-03						
		Excess:							
Repairer:	Kang Car Repairers Pte Ltd (HQ) No 1 Kaki Bukit Ave 6, #02-06 AutoBay@Kaki Bukit, 417883 Kaki Bukit - Tel: 67477636								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Jeffrey-SK] Jeffreysayklat.Ng@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/11/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (06/04/2019): Alert - Adj Mandate Approved (S\$12175.00) - SKU4904A - Claim Handler: Ng, Jeffre... AIG_SG_EXPRESS (12/03/2019): Alert - Adj Mandate Approved (S\$11375.00) - SKU4904A - Claim Handler: Ng, Jeffre... AIG_SG (31/10/2018): Request to upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKU4904A (9950733714SG)
[SLL4999L]

TP














































SINGAPORE MOBILITY CORPORATION PTE LTD

Oct 26 2018 8:00PM

[LCRF PTE LTD]

Kang Car Repairers Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser <input type="button" value="v"/>	
Letters/Correspondences										1 per page <input type="button" value="v"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown								<input type="button" value="Edit"/>	
Photos/Images										3 per page <input type="button" value="v"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	16/01/19 09:24	General View								Load JPG <input checked="" type="checkbox"/>	
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31	16/01/19 09:24	General View								Load JPG <input checked="" type="checkbox"/>	
32	16/01/19 09:24	General View								Load JPG <input checked="" type="checkbox"/>	
33	16/01/19 09:24	General View								Load JPG <input checked="" type="checkbox"/>	
34	16/01/19 09:24	General View								Load JPG <input checked="" type="checkbox"/>	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
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83	16/01/19 09:24	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
84	16/01/19 09:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
85	16/01/19 09:24	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/10/18 12:15	TP GIA REPORT	 Load PDF	
2	07/02/19 10:00	TP ESTIMATE_MARKED	 Load PDF	
3	11/02/19 10:19	LETTER TO OI	 Load PDF	
4	10/03/19 10:57	LTA search fee	 Load PDF	
5	10/03/19 10:57	TP vehicle details	 Load PDF	
6	06/04/19 09:46	Log Card - SKU4904A.	 Load PDF	
7	16/05/19 10:56	WORKSHOP INVOICE	 Load PDF	
8	16/05/19 10:56	AUTHORISATION TO ACT FORM	 Load PDF	
9	16/05/19 10:56	Release Voucher	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	31/10/18 08:52	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLL4999L (Insd veh)	Model:	TOYOTA VELLFIRE 2.5 CVT
	SKU4904A (TP veh)		(A)
Date of Accident:	26/10/2018		

Global Sum Settlement	: <input type="checkbox"/> Yes	: <input checked="" type="checkbox"/> No	
Repair Estimate	: \$		21,260.71
Final Repair Cost	: \$		10,165.00
Loss of Use	: \$		1,600.00
Rental (if any)	: \$		0.00
LTA / GIA Search Fee	: \$		10.00
Others:	: \$		0.00
	: \$		
Final Settlement Sum	: \$		11,775.00

10.00 days at \$160.00 per day
days

Is Third Party Workshop GIA Registered?	: <input type="checkbox"/> YES	: <input checked="" type="checkbox"/> NO	(Kindly indicate below)
A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)			
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____			
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Kang Car Repairers Pte Ltd	: \$	11,775.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

16 May
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR18019773/APA3Q2

Date: 16/05/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994808

Claimant Vehicle No: SKU4904A

Insured Vehicle No: SLL4999L

Date of Loss: 26/10/2018

Nature of Claim:

TP

Claim No: 9950733714SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKU4904A

Make & Model: TOYOTA VELLFIRE, 2.5 CVT (A)

Engine No: HIDDEN

Reg. Date: 30/07/2015 (Man. Year: 2015)

Chassis No: AGH300015873

Colour: Black

Odometer: 289398 km

Engine Capacity: 2493 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/65 R16

Rear Tyre Size:

215/65 R16

Front Left Side: Roadstone 7 mm

Rear Left Side:

Roadstone 7 mm

Front Right Side: Roadstone 7 mm

Rear Right Side:

Roadstone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,499.82	9,095.35	5,404.47	37.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,370.00	2,900.00	2,470.00	46.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,869.82	11,995.35	7,874.47	39.63
Approved Total (Overridden) (S\$)		9,500.00		
(S\$)	19,869.82	9,500.00	10,369.82	52.19
+ GST 7.00/7.00% (S\$)	1,390.89	665.00	725.89	52.19
Nett Amount (S\$)	21,260.71	10,165.00	11,095.71	52.19
+ Loss of Use (10.0 x S\$160.00/day) (S\$)		1,600.00		
+ Doc/Search Fee (S\$)		10.00		
Nett Liability (S\$)		11,775.00		

INSPECTION

Date of Assignment: 29/10/2018

Date Inspected: 29/10/2018 Inspected At:

Kang Car Repairers Pte Ltd (HQ)
No 1 Kaki Bukit Ave 6, #02-06

AutoBay@Kaki Bukit
Singapore 417883

Estimated Period of Repair: 7.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Dented	1,637.30 FL	*1,637.30 FL
2	1		*BOOT LID LOGO	Necessary	59.30 FL	*59.30 FL
3	1		*BOOT LID VELLFIRE EMBLEM	Necessary	68.70 FL	*68.70 FL
4	1		*BOOT LID LAMP RH	Not Necessary	547.70 FL	*- FL
5	1		*BOOT LID LAMP LH	Cracked	547.70 FL	*547.70 FL
6	1		*REAR NUMBER PLATE LAMP	Not Necessary	160.20 FL	*- FL
7	1		*BOOT LID CHROME	Cracked	768.90 FL	*465.80 FL
8	1		*REAR WINDSCREEN RUBBER	Necessary	78.10 FL	*78.10 FL
9	2		*BOOT LID HINGE	Not Necessary	119.20 FL	*- FL
10	2		*BOOT LID SHOCK ABSORBER	Not Necessary	663.40 FL	*- FL
11	1		*BOOT LID LOCK	Damaged	763.00 FL	*581.40 FL
12	1		*BOOT LID LOCK CHECKER	Not Necessary	48.70 FL	*- FL
13	1		*BOOT LID RUBBER	Cut	368.90 FL	*368.90 FL
14	2		*BOOTLID STOPPER MOUNTING	Not Necessary	16.00 FL	*- FL
15	1		*BOOT LID TRIM	Deformed	673.60 FL	*673.60 FL
16	1		*BOOT LID HOLDING HANDLE	Not Necessary	38.70 FL	*- FL
17	1		*TAIL LAMP LH	Not Necessary	542.70 FL	*- FL
18	1		*TAIL LAMP RH	Not Necessary	542.70 FL	*- FL
19	1		*TAIL LAMP LOWER PANEL LH	Deformed	360.70 FL	*360.70 FL
20	1		*REAR PANEL	Dented	725.50 FL	*725.50 FL
21	1		*REAR PANEL TRIM	Deformed	232.90 FL	*232.90 FL
22	1		*SPARE TYRE PANEL TRIM	Not Necessary	667.70 FL	*- FL
23	1		*SPARE TYRE COVER RH	Deformed	424.70 FL	*424.70 FL
24	1		*SPARE TYRE COVER LH	Deformed	424.70 FL	*424.70 FL
25	1		*SPARE TYRE CENTRE COVER	Deformed	288.70 FL	*288.70 FL
26	1		*REAR FENDER TRIM LH	Cracked	986.70 FL	*798.00 FL
27	1		*REAR FENDER TRIM RH	Cracked	986.70 FL	*798.00 FL
28	4		*REVERSE SENSORS	Damaged	1,526.40 FL	*500.00 FL
29	1		*REAR LH SEAT BRACKET	Not Necessary	366.70 FL	*- FL
30	1		*REAR ANTANNE SENSOR	Damaged	169.60 FL	*169.60 FL
31	1		*REAR LH SEAT BRACKET TOP GARNISH	Deformed	202.80 FL	*202.80 FL
32	1		*REAR RH SEAT BRACKET	Not Necessary	366.70 FL	*- FL
33	1		*REAR RH SEAT BRACKET TOP GARNISH	Deformed	202.80 FL	*202.80 FL
34	1		*REAR SEAT BRACKET CENTRE TRAY	Deformed	288.40 FL	*288.40 FL
35	1		*REAR SEAT BRACKET CENTRE TRAY HARDBOARD	Deformed	199.70 FL	*199.70 FL
36	1		*REAR BUMPER	Deformed	1,380.40 FL	*1,380.40 FL
37	1		*REAR BUMPER BRACKET	N/S Dented	184.60 FL	*92.30 FL
38	2		*REAR BUMPER SIDE RETAINER	Necessary	138.40 FL	*138.40 FL
39	2		*REAR BUMPER SMALL RETAINER	Necessary	85.60 FL	*85.60 FL
40	1		*REAR BUMPER REFLECTOR -LH	Cracked	54.10 FL	*54.10 FL
41	1		*REAR BUMPER REFLECTOR -RH	Not Necessary	54.10 FL	*- FL
42	1		*REAR TOWING COVER	Deformed	25.70 FL	*25.70 FL
43	1		*REAR NUMBER PLATE	Not Necessary	50.00 FS	*- FS
44	1		*REAR NUMBER PLATE BASE	Not Necessary	50.00 FS	*- FS
45	1		*REAR WINDSCREEN SEAL	Necessary	60.00 FS	*30.00 FS
46	1		*REAR WINDSCREEN SEALANT	Necessary	60.00 FS	*30.00 FS
47	1		*SET BOOT LID TRIM CLIPS	Necessary	80.00 FS	*30.00 FS
48	1		*SET REAR PANEL TRIM CLIPS	Necessary	48.00 FS	*10.00 FS
49	1		*SET REAR FENDER LH TRIM CLIPS	Necessary	60.00 FS	*30.00 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*SET REAR FENDER TRIM CLIPS RH	Necessary	60.00 FS	*30.00 FS
51	1		*SET REAR BUMPER CLIPS	Necessary	60.00 FS	*30.00 FS
52	1		*REVERSE CAMERA	Not Necessary	480.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	18,997.10	12,063.80
- List Item Discount on L Items 25.00/25.00% (\$\$)	4,497.28	2,968.45

Total Parts (\$\$)	14,499.82	9,095.35
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK WIRING	New	50.00	30.00
2	TO REMOVE AND REFIT REVERSE SENSOR	New	100.00	60.00
3	TO REMOVE AND REFIT REVERSE CAMERA	New	100.00	50.00
4	TO REMOVE AND REFIT REAR WINDSCREEN	New	120.00	120.00
5	TO SPRAY UNDERSEAL	New	200.00	60.00
6	(REAR) TO SPRAY PAINTING	New	1,800.00	1,200.00
7	TO REMOVE AND REPLACE THE DAMAGED PARTS ,KNOCK OUT ACCIDENT DENTED PORTIONS ,AND FOR CUTTING /WELDING WORKS	New	2,000.00	1,200.00
8	TO REMOVE AND REFIT SEAT CUSHION	New	800.00	100.00
9	TO REMOVE AND REFIT INNER TRIM	New	200.00	80.00
Gross Labour Cost (S\$)			5,370.00	2,900.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >