

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 15 April 2019 12:54 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3 [External Confidential]

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$1,840.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 10 April 2019 9:14 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong,

Kindly proceed as proposed.

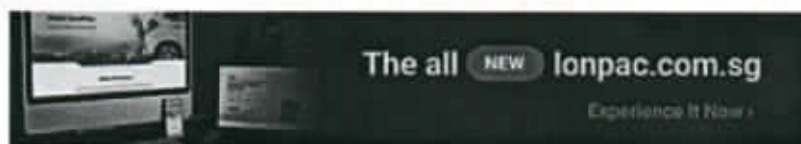
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 9 April, 2019 5:17 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Hi Gerald,

We refer to our email dated 04/04/2019.

Kindly let us have your mandate/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 4 April 2019 10:10 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Lonpac Ref: **18/18/18/VC00/021075**

LKK Ref: CC4/LPC18019749/K1pb3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 31/10/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured filtered into third party lane and collided with third party. Liability is not in our driver's favour. In addition, our driver was charged for careless driving.

Summary to offer to third party repairer, "**COMFORTDELGRO ENGINEERING PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,311.88	\$ 1,444.50
2. Loss of Rental (3days x \$106.81)	\$ 320.43	\$ 267.03 (2.5days x \$106.81)

3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 125.00 (2.5days x \$50.00)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 2,879.80	\$ 1,844.02

**02days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 13 February 2019 3:37 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Hi Gerald,

Third party video as requested.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 7 February 2019 11:37 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Dear Hsiao Tong,

Have you obtained the video footage?

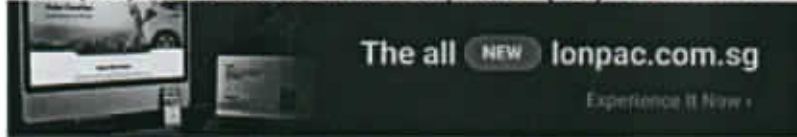
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Friday, 9 November, 2018 8:36 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A

Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Hi Gerald,

Contents noted.

By copy to Shu Pei,

FYNA. CC4/LPC18019749/K1pb3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 7 November 2018 11:21 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

Dear Hsiao Tong,

Attached copy of Insured's GIA report for your attention.

Insured driver stated in his police report that there was no collision.

Such being the case, please proceed to obtain the video footage from the taxi.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 31 October, 2018 5:07 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 9033D at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 29 October 2018 3:51 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

Dear Mr Gerald,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 29 October, 2018 3:48 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

Our Ref : 18/18/18/VC00/021075

Dear Catherine,

Please see attached and proceed with the survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

SONATA SH9033D , XD388B

ON 29-Oct-18 09:50

ALONG JALAN ANAK BUKIT TWDS CLEMENTI RD

I / We

LER CHUI SIA

(Hirer) NRIC No.: S6830091F

and/or

(Relief) NRIC No.:

Taxi Number

SH9033D

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

29-Oct-2018

Name of Hirer

LER CHUI SIA

Hirer NRIC

S6830091F

Signature :

87

Address

21 CHAI CHEE ROAD #06-458
461021

Contact No.

96538944



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VC00/021075

DATE : 15 APRIL 2019

DISCHARGE VOUCHER

I/We, Comfort Transportation Pte Ltd confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of XD388B the sum of Singapore Dollar One Thousand Eight Hundred Forty Only (\$1,840.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SH9033D and Xd388B on 29 Oct 2018 along Jalan Anak Bukit Twds Clementi Road.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SER CHUAN CONSTRUCTION PTE LTD AND/OR LEW SHIT HONG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **COMFORTDELGRO ENGINEERING PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
53 LIOU WA DRIVE
SINGAPORE 130069

Signature of vehicle owner/Date

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
53 LIOU WA DRIVE
SINGAPORE 130069

Name of vehicle owner /Date

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

TAX INVOICE

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE

300 BEACH ROAD #17-04/07
SINGAPORE 199555

CONTACT NO: 62507388

VEHICLE NO
SH 9033D

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
31.01.2011

CHASSIS CODE
KMHE741VMB804378

NO/DATE
91405327 31.10.2018

JOB NO.
305231694

ODOMETER READING

JOB TYPE

Description : 3P 29.10.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,350.00
Add GST @ 7.000 %	94.50
Total Invoice amount	1,444.50

Issued by : CHEWBEELENG 01.11.2018 16:31:03
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ADULTERATION, DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER IMPROPERIES BELONGING TO CUSTOMERS AND VEHICLES AND GARAGE AND REPAIRS ARE OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY DATE, NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE THE PERIOD OF DEFAULT.

PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18100894

Date: 01 November 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	29/10/2018 @ 09:50 hrs
ALONG	ALONG JALAN ANAK BUKIT TWDS CLEMENTI RD
INVOLVING	XD388D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH9033D** (the "Taxi"). The Taxi was hired to **LER CHUI SIA IC NO S6830091F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$106.81** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible][illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
XD388B	29 Oct 2018 / 09:50:00	Successful	L06	LONPAC INSURANCE BHD

[Previous](#)[OK](#)

SH 9033 D