

Payee 3: (Strike if N/A.)	\$3	Name 3:
---------------------------	-----	---------

Surveyor: Kolvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No _____

Claims No _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or NoLump Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SH 9033D Yr Regn: 31 Jan / 2021
Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai Santa Fe c.c. 1991Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 950840 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 1CMHET41VMDA-804378Gen. Cond: Good / 6 / Poor / BurntSteering: Inorder / 6 / Jammed / Leaked / Burnt orBrake: Inorder / 6 / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD / 6 Rim orTyre Size: F: 215 / 60 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Haruh

Front _____ Rear _____

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 29/10/18 D.O.I. 30/10/18Survey held at CDGE (Loyang)

Des. of Damages: Fnt / Rear / O/S / N/S / UIC / Rooftop or

Front o/s.

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

	<u>US # 1350 (Real # 810.64 / 3877)</u>	<u>Loose</u> <u>45.</u>

Date/Time, File Pass to?

☐

Prel. Report

1) _____

☐

Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I. (\$) _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18019749/K1pb3		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 30-10-2018		
		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XD 388B	Veh. Inspected	SH 9033D	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	30/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	29/10/2018	Inspection Date	30/10/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC18019749/K1pb3

Date: 31.10.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SH9033D

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30.10.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,160.64
Revised Estimate Amount	: S\$	1,692.72
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

REPAIR ESTIMATE*

VEHICLE NO : SH 9033D

DATE 29/10/2018 14:25

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover			\$ 538.80
	Front Bumper Bracket Top (RH) X			\$ 22.40
	Front Bumper Protector (RH)			\$ 29.20
	Headlamp (RH)			\$ 797.90
	SUB TOTAL			\$ 1,388.30
	LESS 20%			\$ 277.66
	DISCOUNTED TOTAL			\$ 1,110.64
	Labour Charge			200
	Panel Beating			\$ 400.00
	Spray Painting Charge-Fender/Bumper			\$ 400 600.00
	Tuff Kote			\$ X 50.00
	TOTAL LABOUR			\$ 1,050.00
	ESTIMATE TOTAL			\$ 2,160.64
<p>Kalvin (C/K/K)</p> <p>30/10/18 1020hrs</p> <p>2 Days</p> <p>U/s</p> <p>After Repair photo</p> <div data-bbox="874 1370 1414 1836" data-label="Text"> <p>LKK Auto Centre has since duly the Repairer of the following:</p> <ul style="list-style-type: none"> To receive and inspect the vehicle To display estimated repair during survey Parts prices are subject to confirmation Trial party survey is on "Whole Price" basis No direct cost of repair is allowed Supplies and materials must be approved and is subject to final approval from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

REPAIR ESTIMATE*

VEHICLE NO : SH 9033D

DATE 29/10/2018 14:25

MAKE :

MODEL : HYUNDAI SONATA

LKE/Kalvin

L/Sun

LKE

LONPAC

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover			\$ 538.80
	Front Bumper Bracket Top (RH)			\$ 22.40
	Front Bumper Protector (RH)			\$ 29.20
	Headlamp (RH)			\$ 797.90
	SUB TOTAL			\$ 1,388.30
	LESS 20%			\$ 277.66
	DISCOUNTED TOTAL			\$ 1,110.64
	Labour Charge			
	Panel Beating			\$ 400.00 ²⁰⁰
	Spray Painting Charge-Fender/Bumper			\$ 400.00 ^{600.00}
	Tuff Kote			\$ 50.00
	TOTAL LABOUR			\$ 1,050.00
	ESTIMATE TOTAL			\$ 2,160.64

Kalvin (C/K/K)

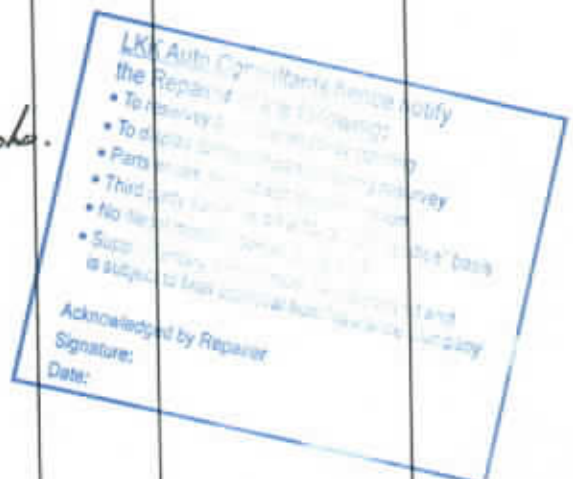
✓

30/11/18 1020hrs

2 hrs

L/S

After Repair photo



This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

member of COMFORTDELGRO

Date/Time: 29.10.2018 13:17 Page : 1

Team: IN ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305231694

COMER
COMFORT TRANSPORTATION PTE LTD
7010045
COMER NO
383 SIN MING DRIVE
ESS
Singapore SINGAPORE 575717
65508755

REGN NO: SH 9033D

MILEAGE

MAKE: HYUNDAI

FUEL

E 1/2 F

MODEL: SONATA

DATE/TIME IN: 29.10.2018 10:45

YR OF MANU: 31.01.2011

TARGET DATE

CHASSIS CODE: KMHE741VMB804378

COMPLETION DATE/TIME

JUNT CARD NO

LONPAC

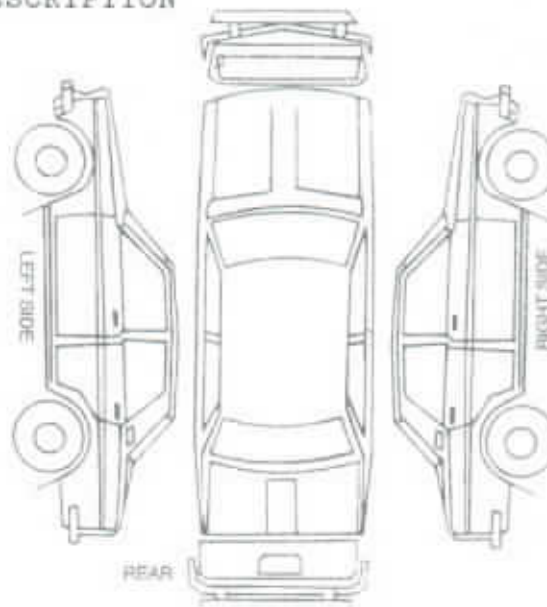
JOB DESCRIPTION

Accident Date: 29.10.2018
NATURE: 3P 29.10.2018

S/NO LABOR CODE

DESCRIPTION

FRONT



ISSUED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Engagement Slip

Exit Pass

Vehicle No: SH 9033D LKE

Vehicle No: SH 9033D

Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING

Our Job Ref No 305231694
Date : 31/10/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax 6546 8156

FINALIZATION FORM

To : LKK
Attn : Mr KALVIN ANG
Vehicle Reg No. SH 9033D CTPL

Fax :

29.10.18


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: LONPAC --- XD388B
2. The finalized amount shall be:
 - (a) Spare Parts after List discount. _____
 - (b) Labour Charges _____
 - Total for Part-By-Part Repair Cost** _____
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$1,350.00
Final Lumpsum Repair cost \$1,350.00

3. Estimated normal period for repairs: 2 working days.
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM KWOK ENG
Tel : 62148316
Fax : 65468156

Signature : 
Name : Kalvin
Date : 1/11/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Catherine Chong (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 29 October, 2018 3:48 PM
To: Admin-D (LKKAuto)
Cc: MT_Claim_SG
Subject: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON
29.10.2018
Attachments: 29102018154514.pdf

Our Ref : 18/18/18/VC00/021075

Dear Catherine,

Please see attached and proceed with the survey.

Kalvin.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Mei Kwan (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 9 November, 2018 8:36 AM
To: geraldpo@lonpac.com
Cc: mt_claim@lonpac.com; Admin A
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3
Attachments: 07112018111520.pdf
Categories: bee

Hi Gerald,

Contents noted.

By copy to Shu Pei,

FYNA. CC4/LPC18019749/K1pb3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpo@lonpac.com>
Sent: Wednesday, 7 November 2018 11:21 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

Dear Hsiao Tong,

Attached copy of Insured's GIA report for your attention.

Insured driver stated in his police report that there was no collision.

Such being the case, please proceed to obtain the video footage from the taxi.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

Our Ref : 18/18/18/VC00/021075

Dear Catherine,

Please see attached and proceed with the survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Hsiao Tong (LKKAUTO)

From: Kazali Haji Selahudin <kazali@cdge.com.sg>
Sent: Wednesday, 13 February 2019 3:26 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: T 1018/ SH 9033D/ KS (st) Our Ref: CC4/LPC18019749/K1pb3 [ACCIDENT INVOLVING XD 388B(LONPAC) & SH 9033D ON 29/10/2018]
Attachments: SH9033D (291018).avi

Dear Hsiao Tong,

We attach the VF as requested. Kindly let us have your proposal towards our claims soon. Thank you.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 13 February 2019 2:48 PM
To: Kazali Haji Selahudin
Subject: Your Ref: T 1018/ SH 9033D/ KS (st) Our Ref: CC4/LPC18019749/K1pb3 [ACCIDENT INVOLVING XD 388B(LONPAC) & SH 9033D ON 29/10/2018]

Your Ref: **T 1018/ SH 9033D/ KS (st)**
Our Ref: CC4/LPC18019749/K1pb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING XD 388B(LONPAC) & SH 9033D ON 29/10/2018

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that NO ACCIDENT. Attached is a copy of report for your easy reference.

We would like to request a copy of your client's video footage as stated in his GIA report for our necessary action.

Appreciate an early reply.

Brief Details.

With reference to TPIP/61623/2018

On 29/11/2018 at about 0950hrs, I was travelling along Dunearn Road and I wanted to go into R range road and as such, I changed lane onto the most left lane when I assessed it was safe to do. Traffic was very heavy at that point of time. After merging onto the left most lane, I noticed from my side mirror that a car had stopped at the side of the road. I was very sure I was not involved in an accident. I thus carried on with my journey.

On 05/11/2018, my boss called me that Traffic Police had called him and that my lorry was involved in an accident. I was instructed to lodge a traffic accident report.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 13 February 2019 3:37 PM
To: 'GERALD POH WEE BIN'
Cc: 'MT_Claim_SG'
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3
Attachments: SH9033D (291018).mp4

Hi Gerald,

Third party video as requested.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 7 February 2019 11:37 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Dear Hsiao Tong,

Have you obtained the video footage?

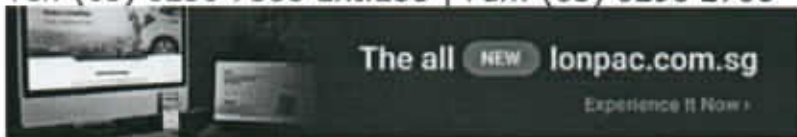
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 9 November, 2018 8:36 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A

Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Hi Gerald,

Contents noted.

By copy to Shu Pei,

FYNA. CC4/LPC18019749/K1pb3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 7 November 2018 11:21 AM

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Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

Dear Hsiao Tong,

Attached copy of Insured's GIA report for your attention.

Insured driver stated in his police report that there was no collision.

Such being the case, please proceed to obtain the video footage from the taxi.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Wednesday, 31 October, 2018 5:07 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 9033D at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 29 October 2018 3:51 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

Dear Mr Gerald,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 29 October, 2018 3:48 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

Our Ref : 18/18/18/VC00/021075

Dear Catherine,

Please see attached and proceed with the survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Hsiao Tong (LKKAUTO)

From: Kazali Haji Selahudin <kazali@cdge.com.sg>
Sent: Wednesday, 13 March 2019 5:18 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; CS A Team
Subject: Y ref:- CC4/LPC18019749/K1pb3 (XD 388B) O ref:- SH 9033D DOA:-
29/10/18
Attachments: img-313160203-0001.pdf
Importance: High

REMINDER

Dear Hsiao Tong,

Kindly refer to our email of 13/02/19 where VF was attached for your consideration of our claims. We attach herewith the PIR for your perusal. Kindly let us have your offer urgently. Thank you.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408665
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/61623/2018
Date : 15 February 2019

Ler Chui Sia

ATT: kazali?

Dear Sir/Madam,

**TRAFFIC ACCIDENT INVOLVING SH9033D AND XD388B ALONG JALAN ANAK BUKIT
ON 29/10/2018 AT ABOUT 0950 HRS**

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver of **XD388B** had committed the offence of Careless Driving under Rule 29 of the Road Traffic Rules. Action has been initiated against the driver for the said offence.
3. If you have any clarification, you may contact the Investigation Officer, SSS Iman at office number: 6547 6145.
4. Thank you.

Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 4 April 2019 10:10 AM
To: 'GERALD POH WEE BIN'
Cc: 'MT_Claim_SG'; Admin A
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; PIR.pdf; TP LOD_SH9033D.pdf

Lonpac Ref: **18/18/18/VC00/021075**
LKK Ref: CC4/LPC18019749/K1pb3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 31/10/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured filtered into third party lane and collided with third party. Liability is not in our driver's favour. In addition, our driver was charged for careless driving.

Summary to offer to third party repairer, "**COMFORTDELGRO ENGINEERING PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,311.88	\$ 1,444.50
2. Loss of Rental (3days x \$106.81)	\$ 320.43	\$ 267.03 (2.5days x \$106.81)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 125.00 (2.5days x \$50.00)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 2,879.80	\$ 1,844.02

**02days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 13 February 2019 3:37 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 10 April 2019 9:14 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong,

Kindly proceed as proposed.

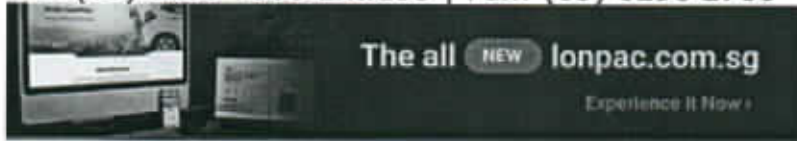
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 9 April, 2019 5:17 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A

Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Hi Gerald,

We refer to our email dated 04/04/2019.

Kindly let us have your mandate/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 4 April 2019 10:10 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Lonpac Ref: **18/18/VC00/021075**
LKK Ref: CC4/LPC18019749/K1pb3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 31/10/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

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The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 13 February 2019 3:37 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Hi Gerald,

Third party video as requested.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 7 February 2019 11:37 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Dear Hsiao Tong,

Have you obtained the video footage?

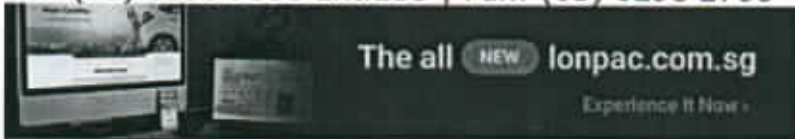
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 9 November, 2018 8:36 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A

Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Hi Gerald,

Contents noted.

By copy to Shu Pei,

FYNA. CC4/LPC18019749/K1pb3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 7 November 2018 11:21 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

Dear Hsiao Tong,

Attached copy of Insured's GIA report for your attention.

Insured driver stated in his police report that there was no collision.

Such being the case, please proceed to obtain the video footage from the taxi.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 31 October, 2018 5:07 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 9033D at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 29 October 2018 3:51 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

Dear Mr Gerald,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 29 October, 2018 3:48 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

Our Ref : 18/18/18/VC00/021075

Dear Catherine,

Please see attached and proceed with the survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Hsiao Tong (LKKAuto)

From: Kazali Haji Selahudin <kazali@cdge.com.sg>
Sent: Thursday, 11 April 2019 9:22 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; CS A Team
Subject: Re: Y ref:- CC4/LPC18019749/K1pb3 (XD 388B) O ref:- SH 9033D DOA:- 29/10/18

Dear Hsiao Tong,

Your proposed offer below is **accepted**. Kindly let us have your DV for our execution and early return. Thank you.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd
Off: 6214 8736 / Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 11 April 2019 7:27 AM
To: Kazali Haji Selahudin
Cc: Admin A; CS A Team
Subject: RE: Y ref:- CC4/LPC18019749/K1pb3 (XD 388B) O ref:- SH 9033D DOA:- 29/10/18

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$1,840.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kazali Haji Selahudin <kazali@cdge.com.sg>
Sent: Wednesday, 13 March 2019 5:18 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Y ref:- CC4/LPC18019749/K1pb3 (XD 388B) O ref:- SH 9033D DOA:- 29/10/18
Importance: High

REMINDER

Dear Hsiao Tong,

Kindly refer to our email of 13/02/19 where VF was attached for your consideration of our claims. We attach herewith the PIR for your perusal. Kindly let us have your offer urgently. Thank you.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18019749/K1pb3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 16-05-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XD 388B	Veh. Inspected	SH 9033D	
Policy No.	Z/18/VC00/101750	Coverage (\$)	0.00	
Claim No.	18/18/18/VC00/021075	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	30/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI SONATA	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	KMHET41VMBA804378	Colour	BLUE	
Odometer	950840	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	HANKOOK	7 mm	
L/H Front Tyre	215/60 R16	HANKOOK	7 mm	
R/H Rear Tyre	215/60 R16	HANKOOK	7 mm	
L/H Rear Tyre	215/60 R16	HANKOOK	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	29/10/2018	Inspection Date	30/10/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 9033D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER COVER	DEFORMED	538.80	538.80
1	FRONT BUMPER BRACKET TOP (RH)	SERVICEABLE	22.40	-
1	FRONT BUMPER PROTECTOR (RH)	CRACKED	29.20	29.20
1	HEADLAMP (RH)	GRAZED	797.90	797.90
	LESS 20% DISCOUNT		-277.66	-273.18
			1,110.64	1,092.72
	<u>LABOUR</u>			
	PANEL BEATING .		400.00	200.00
	SPRAY PAINTING CHARGE-FENDER/BUMPER.		600.00	400.00
	TUFF KOTE.	NOT NECESSARY	50.00	-
			1,050.00	600.00
	GRAND TOTAL		2,160.64	1,692.72
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,350.00

Report Ref No. CC4/LPC18019749/K1pb3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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