

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 10 April 2019 9:14 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong,

Kindly proceed as proposed.

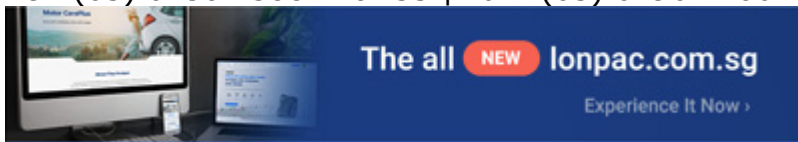
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 9 April, 2019 5:17 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Hi Gerald,

We refer to our email dated 04/04/2019.

Kindly let us have your mandate/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 4 April 2019 10:10 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Lonpac Ref: **18/18/18/VC00/021075**
LKK Ref: CC4/LPC18019749/K1pb3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 31/10/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured filtered into third party lane and collided with third party. Liability is not in our driver's favour. In addition, our driver was charged for careless driving.

Summary to offer to third party repairer, "**COMFORTDELGRO ENGINEERING PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,311.88	\$ 1,444.50
2. Loss of Rental (3days x \$106.81)	\$ 320.43	\$ 267.03 (2.5days x \$106.81)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 125.00 (2.5days x \$50.00)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 2,879.80	<u>\$ 1,844.02</u>

**02days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 13 February 2019 3:37 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Hi Gerald,

Third party video as requested.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 7 February 2019 11:37 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Dear Hsiao Tong,

Have you obtained the video footage?

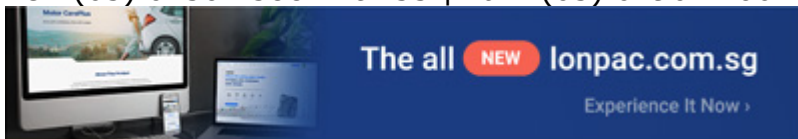
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 9 November, 2018 8:36 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A

Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018 *LKK REF: CC4/LPC18019749/K1pb3

Hi Gerald,

Contents noted.

By copy to Shu Pei,

FYNA. CC4/LPC18019749/K1pb3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 7 November 2018 11:21 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

Dear Hsiao Tong,

Attached copy of insured's GIA report for your attention.

Insured driver stated in his police report that there was no collision.

Such being the case, please proceed to obtain the video footage from the taxi.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Wednesday, 31 October, 2018 5:07 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 9033D at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 29 October 2018 3:51 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

Dear Mr Gerald,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 29 October, 2018 3:48 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ACCIDENT INVOLVING XD388B & SH9033D ALONG JALAN ANAK BUKIT ON 29.10.2018

Our Ref : 18/18/18/VC00/021075

Dear Catherine,

Please see attached and proceed with the survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706