

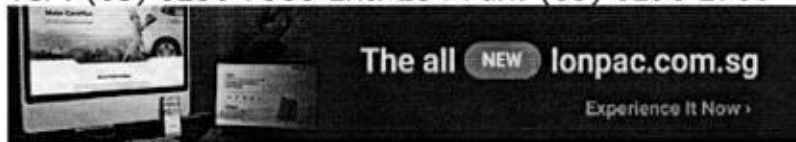
Hsiao Tong (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 22 January 2019 11:58 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <Seek Mandate> Our Ref : 18/18/18/VP05/021078 (SFG575A) TP vehicle SLU1053m *LKK REF: CC4/LPC18019746/Upb3q2

Dear Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 21 January, 2019 12:12 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: <Seek Mandate> Our Ref : 18/18/18/VP05/021078 (SFG575A) TP vehicle SLU1053m *LKK REF: CC4/LPC18019746/Upb3q2

~~Lonpac Ref: 17/18/18/VP05/020557~~
LKK Ref: CC4/LPC18007456/R1pb3n2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 19/11/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver reversed and collided onto third party parked vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "SME MOTOR PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,222.57	\$ 1,437.01
2. Loss of Rental (2days x \$120.00)	\$ 240.00	\$ 200.00 (2days x \$100.00)
3. LTA/ GIA Search fee	\$ 2.00	\$ 2.00
Total	\$ 3,464.57	\$ 1,639.01

**02days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Tuesday, 20 November 2018 5:32 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref : 18/18/18/VP05/021078 (SFG575A) TP vehicle SLU1053m

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 19 November, 2018 6:00 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Our Ref : 18/18/18/VP05/021078 (SFG575A) TP vehicle SLU1053m

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLU 1053M at M/s SME Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Friday, 16 November 2018 3:59 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref : 18/18/18/VP05/021078 (SFG575A) TP vehicle SLU1053m

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 16 November, 2018 11:11 AM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Our Ref : TBA (SFG575A) TP vehicle SLU1053m

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 30 October 2018 1:13 PM

To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref : TBA (SFG575A) TP vehicle SLU1053m

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 30 October, 2018 12:57 PM

To: assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; service@smemotor.com.sg

Subject: Our Ref : TBA (SFG575A) TP vehicle SLU1053m

Dear Catherine/Nivitha

Please refer to the attached and arrange TP survey.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

LONPAC INSURANCE BHD
100 Beach Road #19-00
Shaw Tower
Singapore 189702

Your Insured Veh No. : **SFG575A**
Your Ref :
Our Ref : **SLU1053M**
Date : **24/12/2018**

WITHOUT PREJUDICE

Dear Sir/Madam

**Accident involving SFG575A and SLU1053M
on 26/10/2018 at CARPARK BESIDE BLK 12 HOLLAND AVE.**

Please refer only to the boxes marked (x).

☒ We refer to ☒ the above accident
☐ our/your letter dated

☒ We have been authorised by the owner of vehicle number **SLU1053M** which was damaged by your insured's motor vehicle number **SFG575A** in the aforesaid accident.

☒ We are instructed that the accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

Cost of Repair	1,437.01
Survey report fees	-
Loss of Use(days @ \$0.00 per day)	-
Car Rental Fees	240.00
GIA/LTA search fees	2.00
Total S\$	<u>1,679.01</u>

☒ We forward herewith the following relevant supporting documents:-

☐ Survey Reports & photographs (To be returned within 7 days on demand)

☒ Final repair bill(Tax Invoice)

☒ Copy of NRIC/Driving licence

☐ Bill/Receipt for the excess

☒ Copy of LTA/GIA vehicle search

☒ Rental Agreement

☒ Non-injury motor report form

☒ Copy of the Insurance Certificate

☒ Letter of Authority

☒ Cheque to be make payable to **Messrs SME MOTOR PTE LTD.**

☐ Any request for a re-survey of our client's vehicle must be arrange within the 14 days upon receipt of this letter. The re-survey must be conducted at our premises, in the presence of our client.

☒ Please note that you should send to us an acknowledgment of receipt of this letter within 07 days of your receipt of this letter.

Yours faithfully,



SME MOTOR PTE LTD

encl:

WE HEREBY ACKNOWLEDGE RECEIPT

Date: _____
PLEASE CHOP AND SIGN

LETTER OF AUTHORITY

To: **M/s** Lompac Insurance Pte Ltd
Singapore

Accident involving my/our vehicle no. SLU1053M and SFG575A on 26/10/2018

Along carpark Beside Blk 12 Holland ave.

I/We, Lim Wang Sing NRIC No. S1719367H

Of 2 Telok Kurau Lor M #05-02 Singapore 442579

the registered owner of vehicle no. SLU1053M at the material time of accident, do

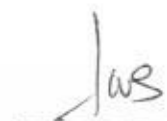
hereby authorise **Messrs SME MOTOR PTE LTD** as my/our agent and representative

to correspond in, negotiate and settle, on my/our behalf, my/our claim against you as

owner/operator/insurer of vehicle no. SFG575A.

I/We also authorise them to accept settlement cheque on my/our behalf. Kindly issue your cheque in favour of "**M/s. SME MOTOR PTE LTD**".

Dated this 23 day of 11 2018



Signature of Owner of his/her/their
Duly Authorised Representative



Company's Stamp (For Firm).



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/021078
DATE : 02 FEB 2019

Without Prejudice
to any claim for
personal injury


DISCHARGE VOUCHER


I/We, Lim Wang Sing confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SFG575A the sum of Singapore Dollar One Thousand Six Hundred Thirty Nine and Cents One Only (\$1,639.01) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLU1053M and SFG575A on 26 Oct 2018 along Carpark Beside Blk 12 Holland Ave.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ DENNIS LEE TUCK WING AND/OR LEE SI EN, CHERYL**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **SME MOTOR PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date


.....
Name of vehicle owner /Date

SME Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-15 Autobay@KakiBukit Singapore 417883
TEL: 67476106 (6 lines) FAX: 67442368 Email: service@smemotor.com.sg
GST-201119451E RCB NO-201119451E

M/S : LONPAC INSURANCE BHD
300, Beach Road, #17-04/07
THE CONCOURSE
Singapore 199555

TEL: 62507388 FAX: 62963767

ATTN: Motor Claim Department

Your Ref No: 18/LP/TP-217 (10)

Claim Type: Third Party

Final No: INV0003773

Date: 24 Dec 2018

Policy No: 1800020693

Veh Reg No: SLU1053M

Make/Model: TOYOTA CHR

Reg. Date: 30/08/2017

Tax Invoice to Vehicle No :SLU1053M

Description	U/Price	Quantity	Cost	Amount
			<u>SS</u>	<u>SS</u>
Parts				
1 FRT BUMPER CLIP		10 PC	20.00	
2 LH HEADLAMP		1 PC	800.00	
			820.00	
	Add 15%		123.00	943.00
Labour				
3 WIRE CHECKING		1 UNIT	20.00	
4 LABOUR CHARGE		1 UNIT	180.00	
5 SPRAY PAINTING		1 UNIT	200.00	
				400.00

Amount Before Excess SS 1,343.00

Less Excess SS 0.00

Amount Before GST SS 1,343.00

Add GST @ 7% 94.01

Total Amount payable SS 1,437.01

TOTAL: SINGAPORE DOLLAR ONE THOUSAND FOUR HUNDRED THIRTY SEVEN AND CENTS ONE ONLY

For SME Motor Pte Ltd

E. & O. E.


AUTHORISED SIGNATURE

CHIN HUI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,
SINGAPORE 575642. TEL: 6453 4680
REGN. NO.: 53090791K

VEHICLE RENTAL AGREEMENT

NO: 8278


HIRER'S PARTICULAR		Vehicle No: SMC 1871B		Mileage Out: 1679			
Hirer: Lim Wang Sing	NRIC / Passport No: S17A367H	Date of Birth: 12/10/1965	Make & Model: TOYOTA V103	Auto / Manual Group: (Auto)			
Address: 2 Telok Kurau Lor M	Pass Date: 21/03/1983		OUT : Date: 21/11/2018	OUT : Time: 1125			
Driving Licence No: S1719367H	Pass Date: 21/03/1983		Replace Veh No:	Mileage Out:			
Contact Number: 9770 2770			OUT : Date:	OUT : Time:			
DRIVERS PARTICULARS (if different from Hirer)		CHARGES					
Appointed Driver:		Daily 2 @ \$120/-	per day	240.00			
NRIC / Passport No:		Weekly @ \$	per week				
Address:		Monthly @ \$	per month				
Driving Licence No:		Hours @ \$	per hour				
Contact Number:		Others @ \$					
		SUB-TOTAL \$ 240.00					
New Insurance Policy Terms & Conditions as at 08-12-2010 1. NOT PERMITTED TO DRIVE - Not Covered Driver Age 22 years old and below Driver above Age 70 years old Driver less than 2 years Driving Experience 2. ADDITIONAL EXCESS - S\$3000.00 Driver Age 23 to 25 years old with 2 years driving experience Driver Age 65 to 70 years old with 2 years driving experience		PETROL LEVEL					
		Out	E	1/4	1/2	3/4	F
		In	E	1/4	1/2	3/4	F
		TOTAL CHARGES \$ 240.00					
REMARKS		IMPORTANT! FOR SINGAPORE USE ONLY Excess Liability: S\$2500.00 NOT ALLOWED Malaysia Excess (With Prior Consent):					
		Hirer's Signature: 					
		Addition Driver's Signature:					

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
23/11/18	1300HR	1835		

SME SL4 1053M (1P)

CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

OFFICIAL RECEIPT

M/s LIM WANG SING
2 TELOK KURAU LOR M
#05-02, SINGAPORE 425279.

No: 273005

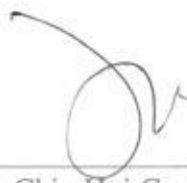
Date: 23.11.2018

S/No.	Description	Amount
1	RENTAL FEES FOR SMC 1871B VRA NO 8278	<u>\$ 240.00</u>

SINGAPORE DOLLARS TWO HUNDRED FORTY ONLY.

PAYMENT MODE:

CASH -
CHEQUE -



Chin Hui Car Rental



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-166941

Date of Request: 29/10/2018

Your Ref No: Online Purchase

SME Motor Pte Ltd
1 Kaki Bukit Ave 6 #02-15
AutoBay @ Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/10/2018

Enquiry By Gary Seah

TP Vehicle No. SFG575A

Accident Date 26/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SFG575A	Lonpac Insurance Bhd	24/08/2018-23/08/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-166941
Date of Request: 29/10/2018

Your Ref No: Online Purchase

SME Motor Pte Ltd
1 Kaki Bukit Ave 6 #02-15
AutoBay @ Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/10/2018
Enquiry By Gary Seah
TP Vehicle No. SFG575A
Accident Date 26/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque