

INSURANCE

INS. CASE OWNER:

CC 4/EQ11801 9543, 596352

LKK:

IDAC:

Surveyor:

Kenneth.

DOI:

ASSIGNMENT

no 10/18

Date / Time:

27/10/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

5JR 1369S

Name of Insured:

TAN GUAN TIONG

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

25/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: WOO HUI YEN 40

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

DM181002886

Policy No.:

DM181002886

Make / Model:

Honda

Place of Accident:

TPE TEL

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

5/11/18 - 15/11/18 19:00 / 11/18 08:00 - 15/11/18

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

Confirm by:

Kenneth.

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Kenneth.

Repair Cost:

US

SS 9700.00

(21 days)

Reduction:

\$4068.60

%

30

FINAL SETTLEMENT

Date/Time:

5/11/18 3:30pm

Confirm with:

MIS Wong.

Email:

Call:

0%

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

28

If NO or B 28, Ass. Lia:

0%

Repair Cost:

SS

10,000.00

(23 days)

X \$100

Loss of Rental (LOR):

SS

2300.00

(23 days)

X \$100

Loss of Use (LOU):

SS

(S x days)

Loss of Income (LOI):

SS

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

2.00

Medical:

SS

Disbursement:

SS

Legal Cost

SS

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$400/-

Total:

SS

12,300.00

Global Sum SS:

12,300.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

SS

12,300.00

Name 1:

S & H Motor Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF: EQ1

ASSIGNMENT

From: Date: 30/10/2018

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKA 7191A

at Workshop m/s S & H Motor

of 160 Sin Ming Drive # 07-02

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$ 27k

IDAC Accident Report: Consistent?: Yes or No

GIA / PR Seen: Consistent?: Yes or No

Est. Repairs: 21 days Res.: Yes or No

Lump Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS (DS)

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SKA 7191A Yr Regn: 03 11

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mazda 2

C.C.

1498

Colour: White

A/C: Insured / Std / NI / NA

Sp. Reading: 143255

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JM 0081041A0151371

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

R:

185/50R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 7 mm

R/Bal. 7 mm

L/Bal. 7 mm

L/Bal. 7 mm

D.O.A. 25/10/18

D.O.I. 30/10/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

31/10 File pass to Customer

28-1-19 \$ 9,700

(Red = \$4068.60 / 30%)

* 21 repair days + 1 Sunday + 1 PRS = 23 days.

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS + SI

Photos

Others

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Report Format:

Lump Sum / I.B.I. (\$)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ18019743/Kjb3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 30-10-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJR 1369S	Veh. Inspected	SKA 7191A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	30/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	25/10/2018	Inspection Date	30/10/2018	
Survey held at	S & H MOTOR PTE LTD 160 SIN MING DRIVE #07-02 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ118019743/Kjb3

Date: 31.10.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKA7191A

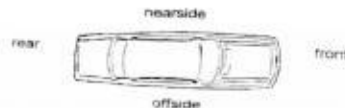
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30.10.2018 at the premises of M/s S & H Motor Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	13,768.60
Revised Estimate Amount	: S\$	9,705.90
"Check" Items Amount	: S\$	3,036.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front & Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 21 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser



Not Authorised
11 Sep 89700
Phony After Part

File No : SH/2018/13910/012/TP
 Date : 29-October-2018

NUR FAJRINA BEE BTE ABD AZIZ
 BLK 662 #23-20
 BUFFALO ROAD
 SINGAPORE 210662

21 days

Estimated cost of repair for vehicle no: SKA7191A MAZDA 1.5 ATV
 Accident involving vehicle no: SKA7191A & SJR1369S on 25-October-2018

Description	Quantity	List Price
Rear bumper	1	S <i>Rt</i> 450.00 ✓
Bumper clips @ set	1	\$ <i>Mc</i> 18.00 ✓
RH rear bumper retainer	1	\$ <i>D1</i> 20.00 ✓
LH rear bumper retainer	1	\$ <i>D1</i> 20.00 ✓
RH tail lamp	1	\$ <i>My</i> 215.00 ✓
LH tail lamp	1	\$ <i>My</i> 215.00 ✓
Rear bumper reinforcement	1	\$ <i>Rt</i> 135.00 ✓
Rear body end-panel	1	\$ <i>Rt</i> 190.00 ✓
Rear bumper no. plate lamps @ set	1	\$ <i>Mr</i> 145.00 ✓
Tail door	1	\$ <i>Rt</i> 480.00 ✓
Tail door emblem	1	\$ <i>Mc</i> 28.00 ✓
Tail door badge 'Mazda 2'	1	\$ <i>Mc</i> 45.00 ✓
Tail door top inner lock	1	\$ <i>Rt</i> 145.00 X
Tail door bottom inner lock	1	\$ <i>Rt</i> 28.00 X
Rear body end panel inner tiem garnish	1	\$ <i>Det</i> 115.00 ✓
Rear spare tyre floor panel	1	<i>Bril</i> \$ 450.00 ✓
RH rear bumper and wheel duct garnish	1	\$ <i>Sn</i> 65.00 X
LH rear bumper and wheel duct garnish	1	\$ <i>Sn</i> 65.00 X
Rear spare tyre top tiem board	1	\$ <i>Sn</i> 220.00 X
RH rear compartment wheel tiem board (to check)	1	\$ <i>Reborn</i> 240.00 Z
LH rear compartment wheel tiem board (to check)	1	\$ <i>Y</i> 240.00 Z
Front bumper	1	<i>CM</i> \$ <i>/Br</i> 450.00 ✓
Grille	1	\$ <i>CM</i> 85.00 ✓
Grille emblem	1	\$ <i>Mc</i> 55.00 ✓
Front suspport panel	1	\$ <i>CM</i> 280.00 ✓
Front suspport top cover	1	\$ <i>Det</i> 85.00 ✓
LH air cleaner air duct	1	\$ <i>Det</i> 135.00 ✓
Bonnet lock	1	\$ <i>Rt</i> 90.00 ✓
RH head lamp	1	<i>My</i> \$ 420.00 ✓
LH head lamp	1	<i>My</i> \$ 420.00 ✓
Front bumper center air grille	1	\$ <i>Sn</i> 85.00 X
Front bumper reinforcement	1	\$ <i>Rt</i> 220.00 X
Front bumper reinforcement insulator spongh	1	\$ <i>CM</i> 85.00 X
Radiator	1	\$ <i>Rt</i> 450.00 Z
Radiator assy (<i>fan</i>)	1	\$ <i>CM</i> 360.00 Z
Air condensor	1	\$ <i>Rt</i> 350.00 Z

NUR FAJRINA BEE BTE ABD AZIZ
BLK 662 #23-20
BUFFALO ROAD
SINGAPORE 210662

File No : SH/2018/13910/012/TP
Date : 29-October-2018

Estimated cost of repair for vehicle no: SKA7191A MAZDA 1.5 ATV
Accident involving vehicle no: SKA7191A & SJR1369S on 25-October-2018

Description	Quantity	List Price
Air condensor aluminium gas pipe	1	\$ 185.00 X
Air condensor 'H' gas pipe	1	\$ 160.00 2
		\$ 7,444.00
	Add 15%	\$ 1,116.60
		\$ 8,560.60
Rear bumper parking sensor	1	SN \$ 260.00 2005m
Rear windscreen sealant	1	SN \$ 60.00 405m
Rear w/s inner sealant rubber	1	SN \$ 28.00 —
Rear number plate	1	SN \$ 45.00 —
Front number plate	1	SN \$ 45.00 —
Radiator coolant water	1	SN \$ 35.00 205m
To remove and check air con condenser, dryer, aluminium pipes, valves and reinstall components and vacuum and charge refrigerant R134a and check for leakage and full functionality.	1	\$ 60.00 —
Towing charges	1	\$ 80.00 501
To respray paint front accident and repair areas.	1	\$ 750.00 65m
To respray paint rear accident and repair areas.	1	\$ 1,100.00 1000
To remove and reinstall rear windscreen.	1	\$ 150.00 120
To remove and check engine, gearbox, radiator, engine & gearbox mountings, intake and exhaust manifold & for damage and reinstall components and check engine running functionality.	1	\$ 180.00 80
Labour charges to remove front damaged parts, check, jack out RH and LH front chassis member, repair and panel beating, RH and LH front fender, Bonnet and pull out front damaged panel, renew and install adjust front body bonnet, door bumper alignment.	1	\$ 850.00 651
To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp.	1	\$ 65.00 40
Labour charges to remove rear damaged parts, jack out RH and LH rear chassis member, compartment floor panel, body and cut out floor panel, rear body end panel, repair and panel beating, rewinding, renew install and adjust rear chassis, body tail door bumper alignment.	1	\$ 1,500.00 1400

NUR FAJRINA BEE BTE ABD AZIZ

BLK 662 #23-20

BUFFALO ROAD

SINGAPORE 210662

File No : SH/2018/13910/012/TP

Date : 29-October-2018

Estimated cost of repair for vehicle no: SKA7191A MAZDA 1.5 ATV**Accident involving vehicle no: SKA7191A & SJR1369S on 25-October-2018**

Description	Quantity	List Price
		<u>S 13,768.60</u>

T/Party: EQ INSURANCE COMPANY LTD

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey the vehicle after painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Not Authenticated
 11 Sep 8?
 Anthony Ather Pan



NUR FAJRINA BEE BTE ABD AZIZ
 BLK 662 #23-20
 BUFFALO ROAD
 SINGAPORE 210662

File No : SH/2018/13910/012/TP
 Date : 29-October-2018

21 days

Estimated cost of repair for vehicle no: SKA7191A MAZDA 1.5 ATV
 Accident involving vehicle no: SKA7191A & SJR1369S on 25-October-2018

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Rear bumper	1	\$ 450.00 ✓
Bumper clips @ set	1	\$ 18.00 ✓
RH rear bumper retainer	1	\$ 20.00 ✓
LH rear bumper retainer	1	\$ 20.00 ✓
RH tail lamp	1	\$ 215.00 ✓
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Rear bumper reinforcement	1	\$ 135.00 ✓
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Rear bumper no. plate lamps @ set	1	\$ 145.00 ✓
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Rear spare tyre floor panel	1	\$ 450.00 ✓
RH rear bumper and wheel duct garnish	1	\$ 65.00 ?
LH rear bumper and wheel duct garnish	1	\$ 65.00 ?
Rear spare tyre top tiem board	1	\$ 220.00 ?
RH rear compartment wheel tiem board (to check)	1	\$ 240.00 ?
LH rear compartment wheel tiem board (to check)	1	\$ 240.00 ?
Front bumper	1	\$ 450.00 ✓
Grille	1	\$ 85.00 ✓
Grille emblem	1	\$ 55.00 ✓
Front suspport panel	1	\$ 280.00 ✓
Front suspport top cover	1	\$ 85.00 ✓
LH air cleaner air duct	1	\$ 135.00 ✓
Bonnet lock	1	\$ 90.00 ✓
RH head lamp	1	\$ 420.00 ✓
LH head lamp	1	\$ 420.00 ✓
Front bumper center air grille	1	\$ 85.00 X
Front bumper reinforcement	1	\$ 220.00 ?
Front bumper reinforcement insulator spongh	1	\$ 85.00 ?
Radiator	1	\$ 450.00 ?
Radiator assy	1	\$ 360.00 ?
Air condensor	1	\$ 350.00 ?

NUR FAJRINA BEE BTE ABD AZIZ

BLK 662 #23-20

BUFFALO ROAD

SINGAPORE 210662

File No : SH/2018/13910/012/TP

Date : 29-October-2018

Estimated cost of repair for vehicle no: SKA7191A MAZDA 1.5 ATV

Accident involving vehicle no: SKA7191A & SJR1369S on 25-October-2018

Description	Quantity	List Price
Air condensor aluminium gas pipe	1	\$ 185.00 ?
Air condensor 'H' gas pipe	1	\$ 160.00 ?
		\$ 7,444.00
	Add 15%	\$ 1,116.60
		\$ 8,560.60
Rear bumper parking sensor	1	SN \$ CMA 200.00 200.00
Rear windscreen sealant	1	SN \$ MC 60.00 40.00
Rear w/s inner sealant rubber	1	SN \$ MC 28.00 ✓
Rear number plate	1	SN \$ CMA 45.00 ✓
Front number plate	1	SN \$ CMA 45.00 ✓
Radiator coolant water	1	SN \$ MC 35.00 20.00
To remove and check air con condenser, dryer, aluminium pipes, valves and reinstall components and vacuum and charge refrigerant R134a and check for leakage and full functionality.	1	\$ 60.00 ✓
Towing charges	1	\$ 80.00 50.00
To respray paint front accident and repair areas.	1	\$ 700.00 650.00
To respray paint rear accident and repair areas.	1	\$ 1,100.00 1000.00
To remove and reinstall rear windscreen.	1	\$ 150.00 120.00
To remove and check engine, gearbox, radiator, engine & gearbox mountings, intake and exhaust manifold & for damage and reinstall components and check engine running functionality.	1	\$ 180.00 80.00
Labour charges to remove front damaged parts, check , jack out RH and LH front chassis member, repair and panel beating, RH and LH front fender, Bonnet and pull out front damaged panel, renew and install adjust front body bonnet, door bumper alignment.	1	\$ 850.00 650.00
To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp.	1	\$ 65.00 40.00
Labour charges to remove rear damaged parts, jack out RH and LH rear chassis member, compartment floor panel, body and cut out floor panel, rear body end panel, repair and panel beating, rewinding, renew install and adjust rear chassis, body tail door bumper alignment.	1	\$ 1,500.00 1400.00

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	2461G

Vehicle Details

Vehicle No.:	SKA7191A
Vehicle to be Exported:	No
Intended Deregistration Date:	29 Oct 2018
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA2 1.5 AT V
Primary Colour:	White
Manufacturing Year:	2010
Engine No.:	ZY608873
Chassis No.:	JM0DE10Y1A0151371
Maximum Power Output:	77.0 kW (103 bhp)
Open Market Value:	\$17,273.00
Original Registration Date:	28 Mar 2011
First Registration Date:	28 Mar 2011
Transfer Count:	0
Actual ARF Paid:	\$17,273.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Mar 2021
PARF Rebate Amount:	\$10,363.00

Intended COE Rebate Details

COE Expiry Date:	27 Mar 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$43,813.00
COE Rebate Amount:	\$10,541.00
Total Rebate Amount:	\$20,904.00

The information contained herein is correct as at 29 Oct 2018

OK

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 29 October 2018 5:56 PM
To: Admin-D (LKKAuto)
Subject: FW: Arrange survey for our vehicle SKA7191A Claiming T/party vehicle SJR1369S DOA 25.10.2018
Attachments: Estimate & GIA-SKA7191A.PDF

9:45am @ 30/10/18
person @ Cynthia
vehicle In
SUR @ Kennedy

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 29 October 2018 5:54 PM
To: Enquiry <enquiry@sh-motor.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Arrange survey for our vehicle SKA7191A Claiming T/party vehicle SJR1369S DOA 25.10.2018

Without Prejudice

Dear Cynthia

We are agreeable for direct settlement for this accident and will appoint LKK to handle it.

Dear LKK

Please assist on the following direct settlement.

Best Regards,

Joel Goh
Executive | Claims

 **eqinsurance**
You're Got a Friend

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Enquiry [<mailto:enquiry@sh-motor.com>]

Sent: Monday, October 29, 2018 10:48 AM

To: EQI PRS

Subject: Arrange survey for our vehicle SKA7191A Claiming T/party vehicle SJR1369S DOA 25.10.2018

Dear Sir/Mdm,

Kindly arrange survey for our vehicle SKA7191A claiming T/party DOA 25.10.2018
Please let us know the liability as well.

Thank you & Best Regards,

Cynthia

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sing Ming AutoCity Singapore 575722

Tel: 6453 4730 Fax: 64571931

Shu Pei (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 21 November 2018 5:25 PM
To: Shu Pei (LKKAUTO)
Subject: RE: Arrange survey for our vehicle SKA7191A Claiming T/party vehicle SJR1369S DOA 25.10.2018 (DM18HO02886-JG)
Attachments: SKA7191A.PDF; GBC243B.PDF; SLG2592R.PDF; SJR1369S.PDF

Dear Shu Pei

Attached all accident reports for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, November 20, 2018 7:30 PM
To: Joel Goh
Subject: RE: Arrange survey for our vehicle SKA7191A Claiming T/party vehicle SJR1369S DOA 25.10.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 31 October 2018 5:02 PM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: Arrange survey for our vehicle SKA7191A Claiming T/party vehicle SJR1369S DOA 25.10.2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

We have inspected TP vehicle SKA 7191A at M/s S&H MOTOR PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6749 5792.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 30 October 2018 9:46 AM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Arrange survey for our vehicle SKA7191A Claiming T/party vehicle SJR1369S DOA 25.10.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 29 October 2018 5:54 PM

To: Enquiry <enquiry@sh-motor.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange survey for our vehicle SKA7191A Claiming T/party vehicle SJR1369S DOA 25.10.2018

Without Prejudice

Dear Cynthia

We are agreeable for direct settlement for this accident and will appoint LKK to handle it.

Dear LKK

Please assist on the following direct settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6300 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Enquiry [mailto:enquiry@sh-motor.com]

Sent: Monday, October 29, 2018 10:48 AM

To: EQI PRS

Subject: Arrange survey for our vehicle SKA7191A Claiming T/party vehicle SJR1369S DOA 25.10.2018

Dear Sir/Mdm,

Kindly arrange survey for our vehicle SKA7191A claiming T/party DOA 25.10.2018

Please let us know the liability as well.

Thank you & Best Regards,

Cynthia

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sing Ming AutoCity Singapore 575722
Tel: 6453 4730 Fax: 64571931



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Addendum Sheet Pg. 1



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0030
Operating Hours : Monday to Friday, 09:00 – 17:00
UEN: S66550020G / GST Reg. No.: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MBHH18138949 Vehicle Registration No: SJR1369S
Name (as shown in NRIC) : WOO HUI YEN, ADELINE NRIC/FIN/Passport No : S8713228E
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : _____ Singapore ()
Contact (Tel) : _____ Mobile No. : 90607741
Email Address : ecstasty@hotmail.com
Date of Accident : 25/10/2018 Time of Accident : 08:26 HRS
Place of Accident : TPE/ECP
Insurance Company : EQ INSURANCE COMPANY LIMITED

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

ATTACHED VIDEO FOOTAGE.

Policyholder / Driver's Signature
Date:



Reporting Centre Personnel's Signature
Name: Elizabeth
NRIC/FIN No.:
Date: 26/10/2018



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ18019743/Kgb3s2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 25-10-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJR 1369S	Veh. Inspected	SKA 7191A
Policy No.	DMCTHQ18-000024	Coverage (\$)	0.00
Claim No.	DM18HO02886-JG	Excess (\$)	0.00
Assign From	JOEL GOH	Assign Date	29/10/2018

2. Vehicle Particulars & Condition

Make & Model	MAZDA 2 (A)	c.c	1498
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	JM0DE10Y1A0151371	Colour	WHITE
Odometer	143255	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/50 R15	YOKOHAMA	7 mm
L/H Front Tyre	195/50 R15	YOKOHAMA	7 mm
R/H Rear Tyre	195/50 R15	YOKOHAMA	7 mm
L/H Rear Tyre	195/50 R15	YOKOHAMA	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR AND FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	25/10/2018	Inspection Date	30/10/2018
Survey held at	S & H MOTOR PTE LTD 160 SIN MING DRIVE #07-02 SIN MING AUTOCITY SINGAPORE 575722		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	21 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKA 7191A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER (WCP)	BENT	450.00	450.00
1	SET BUMPER CLIPS (WCP)	NECESSARY	18.00	18.00
1	RH REAR BUMPER RETAINER (WCP)	DISTORTED	20.00	20.00
1	LH REAR BUMPER RETAINER (WCP)	DISTORTED	20.00	20.00
1	RH TAIL LAMP (WCP)	MTG CRACKED	215.00	215.00
1	LH TAIL LAMP (WCP)	MTG CRACKED	215.00	215.00
1	REAR BUMPER REINFORCEMENT (WCP)	BENT	135.00	135.00
1	REAR BODY END PANEL (WCP)	BENT	190.00	190.00
1	SET REAR BUMPER NO. PLATE LAMPS (WCP)	MISSING	145.00	145.00
1	TAIL DOOR (WCP)	BENT	480.00	480.00
1	TAIL DOOR EMBLEM (WCP)	NECESSARY	28.00	28.00
1	TAIL DOOR BADGE 'MAZDA 2' (WCP)	NECESSARY	45.00	45.00
1	TAIL DOOR TOP INNER LOCK (WCP)	TO REPAIR SEE LABOUR	145.00	-
1	TAIL DOOR BOTTOM INNER LOCK (WCP)	TO REPAIR SEE LABOUR	28.00	-
1	REAR BODY END PANEL INNER TRIM GARNISH (WCP)	DENTED	115.00	115.00
1	REAR SPARE TYRE FLOOR PANEL (WCP)	BENT / BUCKLED	450.00	450.00
1	RH REAR BUMPER AND WHEEL DUCT GARNISH (WCP)	SERVICEABLE	65.00	-
1	LH REAR BUMPER AND WHEEL DUCT GARNISH (WCP)	SERVICEABLE	65.00	-
1	REAR SPARE TYRE TOP TRIM BOARD (WCP)	SERVICEABLE	220.00	-
1	RH REAR COMPARTMENT WHEEL TRIM BOARD (TO CHECK) (WCP)	DEFORMED	240.00	240.00
1	LH REAR COMPARTMENT WHEEL TRIM BOARD (TO CHECK) (WCP)	DEFORMED	240.00	240.00
1	FRONT BUMPER (WCP)	CRACKED / BUCKLED	450.00	450.00
1	GRILLE (WCP)	CRACKED	85.00	85.00
1	GRILLE EMBLEM (WCP)	NECESSARY	55.00	55.00
1	FRONT SUPPORT PANEL (WCP)	CRACKED	280.00	280.00
1	FRONT SUPPORT TOP COVER (WCP)	DENTED	85.00	85.00
1	LH AIR CLEANER AIR DUCT (WCP)	DENTED	135.00	135.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	BONNET LOCK (WCP)	BENT	90.00	90.00
1	RH HEAD LAMP (WCP)	MTG CRACKED	420.00	420.00
1	LH HEAD LAMP (WCP)	MTG CRACKED	420.00	420.00
1	FRONT BUMPER CENTER AIR GRILLE (WCP)	SERVICEABLE	85.00	-
1	FRONT BUMPER REINFORCEMENT (WCP)	BENT	220.00	220.00
1	FRONT BUMPER REINFORCEMENT INSULATOR SPONGE (WCP)	CRACKED	85.00	85.00
1	RADIATOR (WCP)	PUNCTURE	450.00	450.00
1	RADIATOR ASSY (FAN) (WCP)	CRACKED	360.00	360.00
1	AIR CONDENSER (WCP)	BENT	350.00	350.00
1	AIR CONDENSER ALUMINIUM GAS PIPE (WCP)	SERVICEABLE	185.00	-
1	AIR CONDENSER 'H' GAS PIPE (WCP)	BENT	160.00	160.00
	COST PLUS 15%		1,116.60	997.65
			8,560.60	7,648.65
	SPECIAL NETT ITEMS			
1	REAR BUMPER PARKING SENSOR (SN)	CRACKED	260.00	200.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	60.00	40.00
1	REAR W/S INNER SEALANT RUBBER (SN)	NECESSARY	28.00	28.00
1	REAR NUMBER PLATE (SN)	CRACKED	45.00	45.00
1	FRONT NUMBER PLATE (SN)	CRACKED	45.00	45.00
1	RADIATOR COOLANT WATER (SN)	NECESSARY	35.00	20.00
			473.00	378.00
	LABOUR			
	TO REMOVE AND CHECK AIR CON CONDENSER, DRYER, ALUMINIUM PIPES, VALVES AND REINSTALL COMPONENTS AND VACUUM AND CHARGE REFRIGERANT R134A AND CHECK FOR LEAKAGE AND FULL FUNCTIONALITY.		60.00	60.00
	TOWING CHARGES.		80.00	50.00
	TO RESPRAY PAINT FRONT ACCIDENT AND REPAIR AREAS.		750.00	700.00
	TO RESPRAY PAINT REAR ACCIDENT AND REPAIR AREAS.		1,100.00	1,000.00
	TO REMOVE AND REINSTALL REAR WINDSCREEN.		150.00	120.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND CHECK ENGINE, GEARBOX, RADIATOR, ENGINE & GEARBOX MOUNTINGS, INTAKE AND EXHAUST MANIFOLD & FOR DAMAGE AND REINSTALL COMPONENTS AND CHECK ENGINE RUNNING FUNCTIONALITY.		180.00	80.00
	LABOUR CHARGES TO REMOVE FRONT DAMAGED PARTS, CHECK, JACK OUT RH AND LH FRONT CHASSIS MEMBER, REPAIR AND PANEL BEATING, RH AND LH FRONT FENDER, BONNET AND PULL OUT FRONT DAMAGED PANEL, RENEW AND INSTALL ADJUST FRONT BODY BONNET, DOOR BUMPER ALIGNMENT.		850.00	650.00
	TO DISCONNECT WIRE HARNESS TO FACILITATE REPAIRS AND CHECK FOR DAMAGE AND RECONNECT WIRING SYSTEM AND CHECK FOR FULL FUNCTIONALITY. TO FOCUS HEADLAMP.		65.00	40.00
	LABOUR CHARGES TO REMOVE REAR DAMAGED PARTS, JACK OUT RH AND LH REAR CHASSIS MEMEBER, COMPARTMENT FLOOR PANEL, BODY AND CUT OUT FLOOR PANEL, REAR BODY END PANEL, REPAIR AND PANEL BEATING, REWELDING, RENEW INSTALL AND ADJUST REAR CHASSIS, BODY TAIL DOOR BUMPER ALIGNMENT.		1,500.00	1,400.00
			4,735.00	4,100.00
GRAND TOTAL			13,768.60	12,126.65
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				9,700.00

Report Ref No. CC4/EQ18019743/Kgb3s2

KONG SENG CHEONG

Licensed Appraiser

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