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Is driver the owner		Nature of Accident:	И	man When I have been sta	nomeno De com	
	me/Age: SEUM VI	A TOTAL BY COMMON AND A STREET		RT YES NO : TP GL	al ? Yes/No	
Driver Tel	No.	(V/L-4(ES)/NO)	Insured Liabilit	0 - 10	in : Yes / No	
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REF:	(11)
Lucquing Molius	SSIGNMENT
From Date:	6BH11432 18
Estimated Cost	Type: M.Car / M.Cycle / Bus (Vg) / Lorry / Taxi / Prime Mover /
OD TP WS / TP RES / OD RES / EVA / MV / MV	Truck / Traffer or CVY
To remed Vehicle tin . GBH 1143	Toute hiaco 29.87
II Werkshop III 7 hilcone	Color Durple AIC Insured IStd/NITHA
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CA / REV / REP. / 24 HRS 1924 Vehicle: IN/	/// / / / / / / / / / / / / / / / / / /
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision
Oste / Time Action / Instruction 4730752	
45\$6000 (Reel\$ 1	1477.24 6670)
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DiteTime Flar Place to 1 : Prell, Report	Days Of Repair:
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Report Formet:	Tech line (\$ ) 1. den
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

IND	A INTERNATIONA	AL INSURANCE PL	Ref : CC4/III180197	34/Upb3			
	CECIL STREET -02 IOB BUILDING	SINGAPORE 049711	Date: 30-10-2018 Code: III2				
1.		Policy Particul	ars :- THIRD PARTY CLA	M			
	Insured Veh.	GZ 909J	Veh. Inspected	GBH 1143Z			
	Policy No.		Coverage (\$)	0.00			
	Claim No.		Excess (\$)	0.00			
	Assign From		Assign Date	30/10/2018			
2.		Vehicle P	articulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour Steering				
	Odometer	4					
	Brakes		Modification				
	General						
3.		Cor	nditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Descr	iption of Damages				
5.		Ger	neral Information				
	Accident Date	26/10/2018	Inspection Date	31/10/2018			
	Survey held at	THINK ONE AUTOCARE P	TELTD				
	3.5	NO.18 DEFU AVENUE 2 SINGAPORE 539522					
5a.			Remarks				
	A)THE INSPECTION		WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS				

111 1

Think One Autocare Pte Ltd No.18 Defu Avenue 2 Singapore 539522

Tel: 6844 3300 Fax: 6842 4988

1/586000

# GBH1143Z Toyota Hiace

No		Parts Description			Estimated arts Price
1	1	Rear bumper assy Dr 5 688-10		S	1,260,00
2	2	Rear bumper bracket 54		S	172.00
3	1	Rear bumper inner beam Sed		S	287.00
4	1	Rear tailgate assy		S	2,062.00
5	1	Rear tailgate lock mechanism 7		S	266.00 -
6	1	Rear tailgate lock catch		S	62.00
7	2	Rear tailgate hinges A 4		S	162.00
8	2	Rear tailgate damper 47		5	375.00
9	1	Rear tailgate weatherstrip for		S	288.00
10	1	Rear tailgate inner board by / cox		5	190.00
11	1	Rear tailgate centre logo		S	69.00
12	1	Rear tailgate super GL emblem		S	74.00 -
13	1	Rear tailgate hiace emblem		S	68.00 -
14	1	Rear tailgate windscreen glass moulding NEW MS		S	295.00
15	1	Rear tailgate lock actuator		S	189.00
16	1	Rear tailgate top garnish		5	280.00
17	2	Rear tailgate side garnish		S	220.00 *
18	1	Rear tailgate outer chrome garnish 1		S	276.00
19	1	Rear tailgate lock cylinder AA		S	191.00
20	1	Rear left taillamp CM 6680		S	785.00
21	1	Rear right taillamp		5	785.00
22	1	Rear left taillamp lower panel A 1		S	109.00
23	1	Rear right taillamp lower panel		5	109.00 5
24	1	Rear wiper blade assy A 1	11	S	166.00
25	1	Rear wiper motor assy	41	S	476.00
26	1	Rear wiper spray nozzle A4	114	S	109.00
27	1	Rear windscreen glass assy d	111	5	2,010.00
28	1	Rear spare tyre carrier 3M	,	S	376.00
29	1	Rear end lower panel	5-600	5	1,274.00
30	1	Rear exhaust muffler assy	- 40	S	2,400.00
31	2	Rear exhaust muffler rubber mounting	11	S	38.00
			1	S	15,423.00
		Less 25%		S	3,855.75
				S	11,567.25

152 1007:40

Tel: 6844 3300 Fax: 6842 4988

### **GBH1143Z Toyota Hiace**

No	Qty	Parts Description	Estimated Parts Price
		Special Nett Items	
1	10	Rear bumper clips Auc	S 50.00 L
2	12	Rear tailgate inner board clips	\$ 30.00 -
3	4	Rear tailgate outer chrome garnish clips 4-7	s 20.00 ×
4 5	1	Rear tailgate '70km/h' sticker	S 30.00 / O
5	1	Rear tailgate >1000kg sticker //	\$ 30.00
6	Iset	Rear tailgate advertisement sticker WL	S 80.00 ≪
7	1	Rear tailgate advertisement sticker  Rear third brake lamp	S 350.00 ×
8	6	Rear tailgate top garnish clips 11	\$ 30.00 ×
9	6	Rear tailgate side garnish clips 47	s 30.00 ×
10	1	Rear windscreen glass sealant /Lex	s 80.00 40
11	1	Rear view camera	S 300.00 of
12	1	Rear bumper reverse sensor	S 250.00 20
13	1	Rear no plate Sea	s 60.00 25
			\$ 1,340.00
		Total Parts	s 12,907.25 38

LYK Auto Consultants hence notify

the Repailer of the following:

- \* To recurvey before other spray painting
- + To make himsped partial during resurvey
- Parts prices a visitopict to confirmation.
- \* Third carb, survey is on a "Without Projudice" basis
- \* he inquimoblishment) is allowed.
- Successfully times in the recovered and as subject to final approval from insurance Company

Authorisiged by Repairer

Sgrature

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Tel: 6844 3300 Fax: 6842 4988

#### **GBH1143Z Toyota Hiace**

No	Description		Labour Charges	
1	Labour for panel beating, cut, weld, straighten rear affected area and replace rear damaged parts.	S	1,800.00	900
2	To putty and spray painting rear portion.	S	1,800.00	800
3	To check rear lighting and wiring.	S	50.00	20
4	To remove and install rear tailgate lock mechanism.	S	80.00	60
5	To remove and install rear inner garnish and trim to facilitate the repair.	S	150.00	X
6	To apply anti rust proofing to rear affected area.	S	120.00	So
7	To remove and install rear windscreen glass to facilitate the repair.	5	140.00	12
8	To remove and install rear bumper reverse sensor.	S	80.00	(0
9	To remove and install rear view camera.	5	80,00	2.
10	To remove and install rear exhaust muffler assy.	8	150.00	K
11	Towing service.	15	120.00	X
	Total labour :	S	4,570.00	
				213

Total parts: \$ 12,907.25

7513-4

Total labour : S 4,570.00

Total repair cost: \$ 17,477.25

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Tel: 6844 3300 Fax: 6842 4988

## GBH1143Z Toyota Hiace

No	Otv	Parts Description		Estimated arts Price
1	1	Rear bumper assy D/ 5	S	1,260.00
	2	Rear bumper bracket	S	172.00
3	1	Rear bumper inner beam	S	287.00
4	1	Rear tailgate assv 5-4/20	S	2,062.00
5	1	Rear tailgate lock mechanism J  Rear tailgate lock catch	5	266.00
6	1	Rear tailgate lock catch	S	62.00
7	2	Rear tailgate hinges 4 4	S	162.00
8	2	Rear tailgate damper	5	375.00
9	1	Rear tailgate weatherstrip	S	288.00
0	1	Rear tailgate inner board	S	190.00
1	1	Rear tailgate centre logo	S	69.00
2	1	Rear tailgate super GL emblem	S	74.00
3	1	Rear tailgate hiace emblem	S	68.00
4	1	Rear tailgate windscreen glass moulding	S	295.00
5	1	Rear tailgate lock actuator	S	189.00
6	1	Rear tailgate top garnish	S	280.00
7	2	Rear tailgate side garnish	S	220.00
8	1	Rear tailgate outer chrome garnish	S	276.00
9	1	Rear tailgate lock cylinder	S	191.00
0	1	Rear left taillamp	S	785.00
1	1	Rear right taillamp	S	785.00
22	1	Rear left taillamp lower panel	S	109.00
23	1	Rear right taillamp lower panel	S	109.00
24	1	Rear wiper blade assy	115	166.00
5	1	Rear wiper motor assy	11 8	476.00
26	1	Rear wiper spray nozzle	11 S	109.00
27	1	Rear windscreen glass assy	nn s	2,010.00
28	1	Rear spare tyre carrier	, s	376.00
29	1	Rear end lower panel	5-00 S	1,274.00
30	1	Rear exhaust muffler assy	115	2,400.00
31	2	Rear exhaust muffler rubber mounting	17 5	38.00
			S	15,423.00
		Less 25%	S	3,855.75
			\$	11,567.25
			\$	11,567.25

Tel: 6844 3300 Fax: 6842 4988

**GBH1143Z Toyota Hiace** 

No	Description		Labour Charges	
1	Labour for panel beating, cut, weld, straighten rear affected area and replace rear damaged parts.	\$	1,800.00	900
2	To putty and spray painting rear portion.	S	1,800.00	900
3	To check rear lighting and wiring.	\$	50.00	20
4	To remove and install rear tailgate lock mechanism.	S	80.00	60
5	To remove and install rear inner garnish and trim to facilitate the repair.	\$	150.00	?
6	To apply anti rust proofing to rear affected area.	S	120.00	80
7	To remove and install rear windscreen glass to facilitate the repair.	S	140.00	120
8	To remove and install rear bumper reverse sensor.	5	80.00,	60
9	To remove and install rear view camera.	S	80.00	>
10	To remove and install rear exhaust muffler assy.	1 -8	150.00	K
11	Towing service.	1 15	120.00	X
	Total labour	r: S	4,570.00	

Total parts: \$ 12,907.25

Total labour : \$ 4,570.00

Total repair cost: § 17,477.25

Not Alhal

That He Athering

Tel: 6844 3300 Fax: 6842 4988

## GRH1143Z Toyota Hiace

Qty	Parts Description	Estimated Parts Price
	Special Nett Items	
10	Rear bumper clips	\$ 50.00
12	Rear tailgate inner board clips AM	\$ 30.00
4	Rear tailgate outer chrome garnish clips 1	\$ 20.00 \$ 30.00
1	Rear tailgate '70km/h' sticker	\$ 30.00
1	Rear tailgate >1000kg sticker MC	\$ 30.00
lset	Rear tailgate advertisement sticker WL	\$ 80.00
1	Rear third brake lamp	\$ 350.00
6	Rear tailgate top garnish clips 1/1	\$ 30.00
6	Rear tailgate side garnish clips 17	\$ 30.00 \$ 80.00
1	Rear windscreen glass sealant Au	\$ 80.00
1	Rear view camera	\$ 300.00
1	Rear bumper reverse sensor	\$ 250.00
1	Rear no plate	\$ 60.00
		\$ 1,340.00
	10 12 4 1 1 set 1 6 6	10 Rear bumper clips 12 Rear tailgate inner board clips 4 Rear tailgate outer chrome garnish clips 1 Rear tailgate '70km/h' sticker 1 Rear tailgate >1000kg sticker 1 Rear tailgate advertisement sticker 1 Rear third brake lamp 6 Rear tailgate top garnish clips 6 Rear tailgate side garnish clips 1 Rear windscreen glass sealant 1 Rear view camera 1 Rear bumper reverse sensor

LKK Auto Consultants hence notify the Repairer of the following:
• To resurvey before letter spray painting

- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- \* Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplaimentary item(s) must be resurveyed and its subject to final approval from insurance Company

Acknowledged by Repairer

Signature

Date

# > Back to OneMotoring

Enquire PARF/ÇOE Rebate for Registered Vehicle

hicle Owner Particulars	
vner ID Type:	Business
vner ID: chicle Details	1928A
hicle No.:	GBH1143Z
hicle to be Exported:	No
tended Deregistration Date:	01 Nov 2018
hicle Make:	TOYOTA
hicle Model:	HIACE SUPER GL 3.0 DARK PRIME AUTO
imary Colour:	Maroon
anufacturing Year:	2017
ngine No.:	1KD2732059
hassis No.:	KDH2010227982
aximum Power Output:	
pen Market Value:	\$41,632.00
riginal Registration Date:	05 Jan 2018
irst Registration Date:	05 Jan 2018
ransfer Count:	0
tual ARF Paid: tended PARF Rebate Details	\$2,082.00
ARF Eligibility:	No
ARF Eligibility Expiry Date:	74
ARF Rebate Amount:	\$0.00
OE Expiry Date:	04 Jan 2028
OE Category:	C - Goods Vehicle & Bus
OE Period(Years):	10
PQP Paid:	\$33,519.00
OE Rebate Amount:	\$30,752.00
Total Rebate Amount:	\$30,752.00

The information contained herein is correct as at 01 Nov 2018

OK

### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 15 December 2018 8:20 AM

To:

'karentan@thinkone.com.sg'

Subject:

Your Ref: GBH 1143Z \*Our Ref: CC4/III18019734/Upb3 [ACCIDENT INVOLVING GZ

909J(III) AND GBH 1143Z ON 26/10/2018]

Your Ref: GBH 1143Z

Without Prejudice

Our Ref: CC4/III18019734/Upb3

Dear Sirs/ Mdm,

### ACCIDENT INVOLVING GZ 909J(III) AND GBH 1143Z ON 26/10/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### Hsiao Tong (LKKAuto)

From:

Karen Tan <karentan@thinkone.com.sg>

Sent:

Thursday, 7 February 2019 9:20 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: Your Ref: GBH 1143Z \*Our Ref: CC4/III18019734/Upb3 [ACCIDENT INVOLVING

GZ 909J(III) AND GBH 1143Z ON 26/10/2018]

Attachments:

img-207111725-0005.tif; img-207111725-0006.tif; img-207111725-0007.tif; img-207111725-0008.tif; img-207111725-0001.tif;

img-207111725-0003.tif; img-207111725-0004.tif

Importance:

High

Hi Hsiao Tong,

Please find as per attach. As the original copy I already mail to India.

Thank you.

#### Karen Tan

Claim Advisor Think One Autocare Pte Ltd No.18 Defu Avenue 2 Singapore 539522

HP: 9128 8488

DID: 6844 3300 FAX: 6842 4988

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 2 February, 2019 4:41 PM

To: karentan@thinkone.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: GBH 1143Z \*Our Ref: CC4/III18019734/Upb3 [ACCIDENT INVOLVING GZ 909J(III) AND GBH

1143Z ON 26/10/2018]

#### Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

For COR, surveyor recommended amount at L/sum \$6,000.00(before GST) with 05 repair days.

\*\*\* Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 15 December 2018 8:20 AM

To: 'karentan@thinkone.com.sg' <karentan@thinkone.com.sg>

Subject: Your Ref: GBH 1143Z \*Our Ref: CC4/III18019734/Upb3 [ACCIDENT INVOLVING GZ 909J(III) AND GBH 1143Z

ON 26/10/2018]

Your Ref: GBH 1143Z

Without Prejudice

Our Ref: CC4/III18019734/Upb3

Dear Sirs/ Mdm.

#### ACCIDENT INVOLVING GZ 909J(III) AND GBH 1143Z ON 26/10/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

### LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# **DISCHARGE \ SATISFACTION VOUCHER**

Claim no:					
1/we Qhi	n Transport		NRIC/ ROC	533319	128A
	e repairs to vehicle no e agree that the disci		Marking Control of the Control of th	arried out to my/o	ur entire
shall be in full dis	charge of all claims u	inder policy no	5096978	956	
	damage to my/our v		Road Road	urred on at around	9=00hr
					1.70000
		Vehicle Owner			
		Name	Ohin Tr	ansport	
		NRIC	532310	128A	
		Address	BIK 870A #	106-12 Tan	npines st 8
			Tampines	Greenlace	
			Singapore	2 521870	)
		Signature	Reg. N 5323192		able

### Cecilia Chong (LKK Auto)

From:

Cecilia Chong (LKK Auto)

Sent:

Wednesday, 3 April 2019 11:57 AM

To:

'Karen Tan'

Cc:

Hsiao Tong (LKKAuto); Admin A

Subject:

Your ref: GBH 1143Z (Our Ref: CC4/III18019734/Upb3q2) \*\*\* ACCIDENT INVOLVING GZ

909J & GBH 1143Z ON 26/10/2018 \*\*\*

Your Ref: GBH 1143Z

Without Prejudice

Our Ref: CC4/III18019734/Upb3q2

Dear Sirs/Mdm.

#### ACCIDENT INVOLVING GZ 909J(OI) & GBH 1143Z(TP) ON 26/10/2018

We refer to the above matter.

We propose settlement at a global sum of \$6,957.00(all-in).

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary

# View Sent Message

This mail is associated with :

\*GBH1143Z [GZ9093]

TP QHIN TRANSPORT Oct 26 2018 7:00PM [Q TRADING CONSTRUCTION PTE LTD] Think One Autocare Pte Ltd

Resend	View Recipients   Print Message   Delete Message   Forward
From	LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 03/04/2019 11:49 AM.
To	III_SG
CC	CECILIACHONG@LKKAUTO.COM
Subject	Re: Alert - Adj Mandate Approved (S\$6957.00) - GBH1143Z - Claim Handler: Lalitha Krishnan

#### Noted

<-- Original Message -->
From: III\_SG
To: LKK\_HQ
Sent On: 01/04/2019 08:49 AM
Subject: Alert - Adj Mandate Approved (S\$6957.00) - GBH1143Z - Claim Handler: Lalitha Krishnan

Approved:6957.00:Please offer \$100 for Rental

#### **DOCUMENTS SUMMARY**

There are no documents.



# THINK ONE AUTOCARE PTE LTD

RCB: 201322501G GST: 201322501G No 18 Defu Avenue 2, Singapore 539522 Tel: (65)6844 3300 Fax: (65)6842 4988 Email: enquiry autocare@thinkone.com.sq

Our Ref

:GBH1143Z

Your Ref

Date

: 28/11/2018

INDIA INTERNATIONAL INSURANCE PTE LTD **64 CECIL STREET** #04/05 IOB BUIDLING SINGAPORE 049711

Dear Sirs,

Accident Involving GBH1143Z & GZ909J along 1351 SERANGOON ROAD on 26/10/2018 at 19:00hrs.

We are authorized by QHIN TRANSPORT the owner of vehicle GBH1143Z to claim damages and loses against your insured in connection with the above road traffic accident.

Our client's vehicle was damaged and our client has been put to loss and expenses, particular of which are as follows:

Cost of Repair (inc 7%gst)

\$6,420.00

Loss of Rental (\$180 x 5.00 days) inc 7% gst

\$963.50

LTA Search

\$2

Total

\$7,385.00

We enclose herewith the supporting documents for your perusal.

Please let us have your cheque payment made in favour of 'Think One Autocare Pte Ltd'

Yours/Faithfully Think One Autocare Pte Ltd 18 Defy Lane Avenue 2

Karen Tan Claim Advisor HP: 91288488

DID: 68443300

karentan@thinkone.com.sg

# **AUTHORISATION TO ACT**

	1		
1/ We, Ohin Transpor	+	of BIK	870A #06-12
Tampines 87 86 Singapor		owner of	(address) GBH 1143Z
9			(vehicle number)
hereby authorised THINK ONE AL	JTOCARE PTE. L	TD ("the workshop) to	act for me
with respect to my claim for repair	costs and/or renta	al and/or loss of	use ("daim") for my
vehicle no. GBH1143Z	that was dam	aged pursuant t	o the accident which
occurred on 26.10-2018 alo	ong 1351 Serai	ngoon Road	
involving vehicle number(s)	GZ909J		("the other party").
of my claim with payment cheque	(s) being made in f	avour of the wor	rkshop.
I/We further acknowledge that an	y settlement the w	orkshop may rea	ich on my behalf is on
a without prejudice and without a	dmission of liability	basis insofar as	the driver / owner /
insurers of the other vehicle(s) is	concerned.		
*Should the case could not reach proceed with all the necessary leg	gal means and shou		
I/We Qhin Ira	usber L		_agreed and will bear / pa
all the repair costs and legal fees	costs due inccure	d by Think One A	Autocare Pte Ltd
Dated this(d	lay) of	(month) 2	0 18 (year)
Reg. No. States		18 D S Tel: 6844	One Autocare Pte Ltd Defu Ane Avenue 2 Ingapore 539522 4 3300 Fax: 6842 4988
Signed by "the third party clain	nant"	Signe	d by "the workshop"

(with company's stamp if applicable)

(with company stamp)



Occupation:

India Ref: 02 909 ] [MC>018>861

### INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 190703792k | GST Reg. No. M2-0078006-X 64 | Cecil Street | #04 | #05 | #06-02 | 10B Building | Singapore 049711

Office (65) 63476100 Email insure@in.com.sg Fox (65) 62244174 Website www.ii.com.sg

# EXPRESS SETTLEMENT

# DISCHARGE VOUCHER III-Direct Settlement (PODS)

Claimant Ref: 69H 11439 THINK ONE AUTOCARE PTE LTD ("the workshop") hereby confirm that well have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd \_\_\_\_ LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$\_ 6,420.00 \_\_(repair cost), S\$\_\_\_ (loss of use/rental), S\$ 2.00 (search fee), vehicle no. GBH 11432 that was damaged pursuant to the accident which occurred on \_\_\_\_25/10/2018 / (date) at \_\_\_ 1351 SERANGOON ROAD (location) involving vehicle no. GZ 909J vehicle). This is pursuant to the inspection conducted on 31/10/2018 (date) at "the workshop". We/I confirm that we/I are/am authorized by the owner\_ QHIN TRANSPORT ("the third party claimant") of vehicle no. GBH 1143Z to make the claim as set out in the above paragraph and we/l have full authority to settle the matter on his/her behalf in a manner that we/l deem fit. We/l enclose herein the letter of authority given by "the third party claimant". We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to GBH 1143Z (vehicle no.) as a result of the accident. Well confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same. We/I authorize you to pay the total amount of S\$ 6,957.00 to THINK ONE AUTOCARE PTE LTD CLAIMANT: WITNESS: Signature: Signature: Signed by "the workshop" (with chop) Signed by ap Name: LEK AUTO CONSULTANT PT LTd Name: NRIC: Think One Autocare Pte Ltd 1996071982 NRIC: 18 Defu Lane Avenue 2 Address: ET WAS AVE 1 401-25 Paya Was Address Singapore 539522 Tel: 6844 3300 Fax: 6842 4988 maustrial Part SC 408933 Nationality: Vincaporean. Nationality:

Occupation:



# THINK ONE AUTOCARE PTE LTD

Fax: 6224-4174

RCB: 201322501G GST: 201322501G No 18 Defu Avenue 2, Singapore 539522 Tet: (55)6844 3300 Fax: (65)6842 4988 Email: enquiry\_autocare@thinkone.com.sg

Bill To : INDIA INTERNATIONAL INSURANCE PTE LTD

Address: 64 CECIL STREET

#04/05 IOB BUILDING SINGAPORE 049711

Attn : 6347-6100

Tel : 6347-6100 HP

: 6347-6100

Invoice Ref : JO201811-0489

Date

: 28/11/2018

Vehicle Num

: GBH1143Z

Make/Model

: TOYOTA HIACE SUPER GL DA

Mlleage(km)

: 0.00 : KARENT

Staff ID

Remarks/Ref :

S/N Description

LUMPSUM REPAIR

Qty

Unit Price Disc %

Amount S\$

6,000.00 0.00 6,000,00

E & O.E.

SUB TOTAL

6,000.00

**GST 7%** 

420.00

TOTAL SGD

6,420.00

Think One Autocare Pte Ltd 18 Defu Lane Avenue 2 Singapore 539522 Tel: 6844 3390 Fax 6842 4988

Customer's Signature / Co.Stamp

for Think One Autocare Pte Ltd.



### THINK ON LEASING PTE LTD

RCB: 201115609M GST: 201115609M 20 Ubl Road 4 #02-08, Think One Building, Singapore 408822 Tel: (65)6555 3300 Fax: (65)6842 4988 Email: infa@tol.com.sg Website: www.tol.com.sg

Bill To : INDIA INTERNATIONAL INSURANCE PTE LTD

Address : 64 CECIL STREET

#04/05 IOB BUILDING

SINGAPORE 049711

Attn : 6347-6100

Tel HP :

:

Fax:

Invoice Ref : JO201811-0493

Date

: 28/11/2018

Vehicle Num

: GBH1143Z

Make/Model

: TOYOTA HIACE SUPER GL

Mileage(km) : 0.00

Staff ID

: KARENT

Remarks/Ref :

S/N Description Qty Unit Price Disc % Amount SS BEING RENTAL FOR GBE3665L 900.00 180,00 00.0 5 31.10.2018 TO 05.11.2018

E & O.E.

SUB TOTAL

900.00

**GST 7%** 

63.00

TOTAL SGD

963.00



:



Think One Leasing Pte-Ltd

(of Think One Group of Companies)
20 Ubl Road 4 #02-06 Think One Building Singapore 408622

Tel: +65 6844 3300 24/7 readside asst: 9678 8488 Fax: +65 6844 4164 Email: info@tol.com.sg Website: www.tol.com.sg

ROC No.: 201115609M GST Reg. No.: 20-1115609M

Date: 31-10-2018

#### QUOTATION NO:

### LEASING AGREEMENT NO: HA

### SCHEDULE

This is a leasing Agreement made between us, THINK ONE LEASING PTE LTD thereinafter referred to as "TOL" which shall include its successors-in-

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	71 0		Person in Charge:	) +			
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_	Licence No: S8778374	2 1111	Issue/Expiry Date: 30.0	10	Country of Issue		
	of Driver (2) (in Mil):	<u>C-4</u>	NRIC/Passport No:		Date of Binh:	- P	
	Licence No		Issue/Expiry Date:		Country of Issu	e:	
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	ESCRIPTION OF VEHICLE ("T		AB. I		11/2/2	t i fl ~	
Regist	ration No: CIBE3665L	Make/Model TOYOTA	TIQU Colour:	Engine No	KD180	6648	
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Petrol	Out: Empty / 1/4 tank / 1/2 tank / 3/4	tank / Full* (Vehicle m	ust be returned with some level of p	petrol)			
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\*delete where inapplicable



### RECORDS MANAGEMENT CENTRE

### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

### TAX INVOICE

Our Ref No:

GR-18-167008

Date of Request:

29/10/2018

Your Ref No:

Online Purchase

Think One Autocare Pte Ltd No. 18 Defu Avenue 2 Singapore 539522

Dear Sir/Madam,

**Enquiry Date** 

29/10/2018

Enquiry By

Tan Hui Kiang Karen

TP Vehicle No.

GZ909J

Accident Date

26/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

# Third Party Insurer Enquiry

Our Ref No:

GR-18-167008

Date of Request:

29/10/2018

Your Ref No:

Online Purchase

Think One Autocare Pte Ltd No. 18 Defu Avenue 2 Singapore 539522

Dear Sir/Madam,

**Enquiry Date** 

29/10/2018

Enquiry By

Tan Hul Klang Karen

TP Vehicle No.

GZ909J

Accident Date

26/10/2018

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GZ909J	India International Insurance Pte Ltd	04/12/2017-03/12/2018	63476100

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

No results.

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj 3	Submitted	Ins Auth'ed	Status		
Main	07 Jan 2019 Edit Reg		30 Oct 2018 00:00 Edit Adj Rpt	S\$6,000 Edit Est		1000	,000.00 rw Rpt		Pending for Survi Report Cancel Case		Survey
	Main	) R	eference	C	laim Det	alls		Documents		٦.	Show All
CLAIM S	UBFOLDER D	ETAILS					[Created	by adjuster]			
Insured:	Q TRADI	NG CONSTRUCTS	ON PTE LTD, Co.	Reg. No.: -							
Main Claimant:	QHIN TR	ANSPORT, Co.	Reg. No.: 53231928	IA)							
Vehicle Re No.:	GBH114	13Z			Date of I	.055		3 19:00 - :59 and <b>21</b> Days From	LTA R	eg Date (M	an Yr)]
Claim Typ	e: TP / MC	TP / MC20182861 Policy/Cover Noze No.: M494626 (TP, Fire & Theft)		TP, Fire & Theft)							
Vehicle Re No. (Insured):	GZ9093				Policy No (Claimar						
					Excess:						
Repairer:	Think On	e Autocare Pte L	td (HQ) No. 18 Del	fu Avenue 2,	539522	Ubi -	Tel: 684433	00			
Handling Insurer:	India Int	ernational Insur	ance Pte Ltd (HQ)	- Tel: 6347	6100	Hand	led by <b>Lalit</b>	na Krishnan - 634	7 6139	91	
Claimant's Insurer:	NTUC Inc	ome Insurance	Co-operative Ltd (	HQ) - Tel:							
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561	[Handled	by M	ARCUS CHI	JA] [Final Rp	t due	09/11/2	018]
ASSOCIA	TED MAIL RE	CEIVED						View	All	Compose	Case Ma
			ate Approved (S\$ ate Approved (S\$								
ALL ASS	OCIATED TAS	ree E					/iew All   S	earch Tasks   Cr		ow Task	Complet

#### Claim Documents

\*GBH1143Z (MC20182861)
[GZ909J]
TP
QHIN TRANSPORT
Oct 26 2018 7:00PM
[Q TRADING CONSTRUCTION PTE LTD]
Think One Autocare Pte Ltd

U	iload Documents U	pload Photos Compose New Letter	View	View in firows	HET Y
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnall	Print
1	14/12/18 07:42	Odometer Reading	0	Load JPG	N
2	14/12/18 07:42	General View	0	Load JPG	V
3	14/12/18 07:42	General View	0	Load JPG	2
4	14/12/18 07:42	General View	0	Load JPG	V
5	14/12/18 07:42	General View	0	Load JPG	N
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# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To:  Handling Insurer Note: Remarks are private unless you show it to other parties.	

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III18019734/UPB3Q2

Date:

17/04/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

M494626

Claimant Vehicle

GBH1143Z No:

Insured Vehicle No :

GZ909J

Date of Loss:

26/10/2018

Nature of Claim:

TP

Claim No: MC20182861

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

**GBH1143Z** 

Make & Model:

TOYOTA HIACE, 3.0 D GL (A) 05/01/2018 (Man. Year: 2017)

Engine No:

1KD2732059

Reg. Date: Colour:

Chassis No: Odometer:

KDH2010227982 25585 km

Engine Capacity: Market Value/New Car Price:

2982 cc N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

195/80 R15

Rear Tyre Size:

195/80 R15

Front Left Side:

Dunlop 8 mm

Rear Left Side:

Dunlop 8 mm

Front Right Side:

Dunlop 8 mm

Rear Right Side:

Dunlop 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		12,907.25	5,383.40	7,523.85	58.29
Miscellaneous Items		0.00	0.00	0.00	
Labour		4,570.00	2,130.00	2,440.00	53.39
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	17,477.25	7,513.40	9,963.85	57.01
	Approved Total (Overridden) (S\$)		6,000.00		
	(S\$)	17,477.25	6,000.00	11,477.25	65.67
	+ GST 7.00/7.00% (S\$)	1,223.41	420.00	803.41	65.67
	Nett Amount (S\$)	18,700.66	6,420.00	12,280.66	65.67
	+ Car Rental (5.0 x S\$107.00/day) (S\$)		535.00		
	+ Doc/S	earch Fee (S\$)	2.00		
	Ne	tt Liability (S\$)	6,957.00		

INSPECTION

Date of Assignment:

30/10/2018

Date Inspected:

31/10/2018 Inspected At: Think One Autocare Pte Ltd (HQ)

No. 18 Defu Avenue 2 Singapore 539522

Adjuster Report Page 2 of 5

Estimated Period of Repair:

5.0 days

Adjuster: MARCUS CHUA Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

Reference
Part Source: MRM-SG Version: 1.0 (Last Synchronised: 07 Jan 2019)
Parts: 213 TOYOTA HIACE 3.0 D GL (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for GBH1143Z)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

#### Recommended Parts

	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BUMPER ASSY	Distorted	1,260.00 FL	*688.10 FL
2	2	*REAR BUMPER BRACKET	Bent	172.00 FL	*172.00 FL
3	1	*REAR BUMPER INNER BEAM	Bent	287.00 FL	*287.00 FL
4	1	*REAR TAILGATE ASSY	Badly Dented	2,062.00 FL	*2,062.00 FL
5	1	*REAR TAILGATE LOCK MECHANISM	Jammed	266.00 FL	*266.00 FL
6	1	*REAR TAILGATE LOCK CATCH	Not Necessary	62.00 FL	*-FL
7	2	*REAR TAILGATE HINGES	Not Necessary	162.00 FL	*-FL
8	2	*REAR TAILGATE DAMPER	Not Necessary	375.00 FL	*-FL
9	1	*REAR TAILGATE WEATHERSTRIP	Twisted	288.00 FL	*288.00 FL
10	1	*REAR TAILGATE INNER BOARD	Deformed / Cracked	190.00 FL	*190.00 FL
11	1	*REAR TAILGATE CENTRE LOGO	Necessary	69.00 FL	*69.00 FL
12	1	*REAR TAILGATE SUPER GL EMBLEM	Necessary	74.00 FL	*74.00 FL
13	1	*REAR TAILGATE HIACE EMBLEM	Necessary	68.00 FL	*68.00 FL
14	1	*REAR TAILGATE WINDSCREEN GLASS MOULDING		295.00 FL	*-FL
15	1	*REAR TAILGATE LOCK ACTUATOR	Jammed	189.00 FL	*189.00 FL
16	1	*REAR TAILGATE TOP GARNISH	Not Necessary	280.00 FL	*- FL
17	2	*REAR TAILGATE SIDE GARNISH	Not Necessary	220.00 FL	*-FL
18	1	*REAR TAILGATE OUTER CHROME GARNISH	Not Necessary	276.00 FL	*-FL
19	1	*REAR TAILGATE LOCK CYLINDER	Not Necessary	191.00 FL	*-FL
20	1	*REAR LEFT TAIL LAMP	Cracked	785.00 FL	*668.10 FL
21	1	*REAR RIGHT TAILLAMP	Not Necessary	785.00 FL	*-FL
22	1	*REAR LEFT TAILLAMP LOWER PANEL	Not Necessary	109,00 FL	*-FL
23	1	*REAR RIGHT TAILLAMP LOWER PANEL	Not Necessary	109.00 FL	*-FL
24	1	*REAR WIPER BLADE ASSY	Not Necessary	166.00 FL	*-FL
25	1	*REAR WIPER MOTOR ASSY	Not Necessary	476.00 FL	*-FL
26	1	*REAR WIPER SPRAY NOZZLE	Not Necessary	109.00 FL	*-FL
27	1	*REAR WINDSCREEN GLASS ASSY	Not Necessary	2,010.00 FL	*-FL
28	1	*REAR SPARE TYRE CARRIER	Bent	376.00 FL	*376.00 FL
29	1	*REAR END LOWER PANEL	Badly Dented	1,274.00 FL	
30	1	*REAR EXHAUST MUFLER ASSY	Not Necessary	2,400.00 FL	*-FL
31	2	*REAR EXHAUST MUFLER RUBBER MOUNTING	Not Necessary	38.00 FL	*-FL
32	10	*REAR BUMPER CLIPS	Necessary	50.00 FS	*50.00 FS
33	12	*REAR TAILGATE INNER BOARD CLIPS	Necessary	30.00 FS	*30.00 FS
34	4	*REAR TAILGATE OUTER CHROME GARNISH CLIPS	Not Necessary	20.00FS	*-FS
35	1	*REAR TAILGATE 70KM/H STICKER	Necessary	30.00 FS	*10.00FS
36	1	*REAR TAILGATE >1000KG STICKER	Necessary	30.00 FS	*30.00FS
37	1	*SET REAR TAILGATE ADVERTISEMENT STICKER	Not fitted	80.00 FS	*-FS
38	1	*REAR THIRD BRAKE LAMP	Not Necessary	350.00 FS	*-FS
20		THE RESERVE AND ADDRESS OF THE PROPERTY OF THE	Not Necessary	30.00 FS	*-FS

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No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
40	6	*REAR TAILGATE SIDE GARNISH CLIPS	Not Necessary	30.00FS	*-FS
41	1	*REAR WINDSCREEN GLASS SEALANT	Necessary	80.00FS	*40.00 FS
42	1	*REAR VIEW CAMERA	Not Necessary	300.00FS	*-FS
43	1	*REAR BUMPER REVERSE SENSOR	Shorted	250.00 FS	*200.00 FS
44	1	*REAR NO PLATE	Scratched	60.00FS	*20.00 FS
F=Fra	anchise	part. S=SpcNett. L=ListItemDisc.	Sub Total (S\$)	16,763.00	7,051.20
		- List Item Discount on	L Items 25.00/25.00% (S\$)	3,855.75	1,667.80
			Total Parts (S\$)	12,907.25	5,383.40
		Report was unsubmitted during	ng this print-out.		

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### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	LABOUR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN REAR AFFECTED AREA AND REPLACE REAR DAMAGED PARTS	New	1,800.00	900.00
2	TO PUTTY AND SPRAY PAINTING REAR PORTION	New	1,800.00	900.00
3	TO CHECK REAR LIGHTING AND WIRING	New	50.00	20.00
4	TO REMOVE AND INSTALL REAR TAILGATE LOCK MECHANISM	New	80.00	60.00
5	TO REMOVE AND INSTALL REAR INNER GARNISH AND TRIM TO FACILITATE THE REPAIR	New	150.00	0.00
6	TO APPLY ANTI RUST PROOFING TO REAR AFFECTED AREA	New	120.00	80.00
7	TO REMOVE AND INSTALL REAR WINDSCREEN GLASS TO FACILITATE THE REPAIR	New	140.00	120.00
8	TO REMOVE AND INSTALL REAR BUMPER REVERSE SENSOR	New	80,00	50.00
9	TO REMOVE AND INSTALL REAR VIEW CAMERA	New	80.00	0.00
10	TO REMOVE AND INSTALL REAR EXHAUST MUFFLER ASSY	New	150.00	0.00
11	TOWING SERVICE	New	120.00	0.00
	Gross Labour Cost (S\$)		4,570.00	2,130.00

< END OF ESTIMATES >

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