

Our ref : SGB2385H  
Your ref: CC4/III18019732/eb3

Date : 03<sup>rd</sup> July 2019

Mr. Poh Kin (Case Handler)  
LKK Auto Consultants Pte. Ltd.  
Blk. 51 Paya Ubi Industrial Park  
Ubi Avenue 1 #02-25  
Singapore 408933

Dear Sir,

**RE: SUBMISSION OF DOCUMENTS FOR SGB2385H – DOA: 29.10.2018**

Kindly be informed that our customer, Ng Mui Siang, owner of vehicle registration no. SGB2385H (insured with NTUC) holds vehicle registration no. SH6801Z which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 8,979.44
Loss of use	:	\$ 2,000.90 (\$181.90 x 11 days)
		-----
Total	:	\$ 10,980.34

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow at 91449137 or email him at [andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg) **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully  
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD



**MANAGER**  
**SERVICE OPERATIONS - PG**

# CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

## MOTOR VEHICLE CLAIM

### OWNER'S SATISFACTION FORM / DISCHARGE VOUCHER

TO : INDIA INTERNATIONAL INSURANCE PTE LTD  
64 CECIL STREET  
#04-05 IOB BUILDING  
SINGAPORE 049711

VEHICLE OWNER : NG MUI SIANG

MOTOR POLICY NO : 5072273463 REGISTRATION NO : SGB2385H

VEHICLE MODEL : MIT OUTLANDER 2.4 WIP NO : 32515

ACCIDENT DATE : 29.10.2018 THIRD PARTY : SH6801Z

REPAIRER'S NAME : CYCLE & CARRIAGE AUTOMOTIVE PTE LTD  
MITSUBISHI SERVICE CENTRE  
209 PANDAN GARDENS  
SINGAPORE 609339

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that the payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

OWNER/INSURED SIGNATURE

: 

DATE

: 23/11/18

TIME

: 1105am

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT18100909

Claimant Ref: SGB 2385H

We/I, Cycle & Carriage Automotive Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 8,979.44 (repair cost), S\$ 2,000.90 (loss of use/rental), S\$ ----- (search fee), vehicle no. SGB 2385H that was damaged pursuant to the accident which occurred on 29/10/2018 (date) at CENTRAL EXCHANGE GREEN (location) involving vehicle no. SH 6801Z (insured vehicle). This is pursuant to the inspection conducted on 13/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NG MUI SIANG ("the third party claimant") of vehicle no. SGB 2385H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SGB 2385H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 10,980.34 to Cycle & Carriage Automotive Pte Ltd.

Dated this 04 day of SEPT. 20 19.

CLAIMANT:

Signature:

 

Signed by "the workshop" (with chop)

Name:

LARRY SONG GUAN

NRIC:

S2735168I

Address:

209 PANDAN GARDENS  
S'PORE 609339

Nationality:

FILIPINO

Occupation:

CUSTOMER SERVICE

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

Address:

51 Ubi Ave 1 #01-15  
Paya Ubi Ind park (S) 408933

Nationality:

Occupation:



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**TAX INVOICE**

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
India International Insurance Pte Ltd Motor Claims Department 64 Cecil Street #04/05 IOB Building Singapore 049711	Cust No/Name /Ms NG MUI SIANG (HUANG MEICHAN) Reg No/Reg Date SGB2385H / 17/06/2015 Date In/Mileage 13/11/2018/ 61258 Chassis/Package JMYXTGF3WFZ001998 /FS514C Engine No 4B12PM3627 Make/Model MIT/OUTLANDER 2.4 CVT AWD (F27) Colour/Trim W01 / BK



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00040	Cash	07/03/2019/ 18:27	TLT	884 / Lauro Songcuan	32515	41430323		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								1650.00
RENEW REAR BUMPER, TAILGATE, REPAIR END PANEL								
E PNT88000								240.00
REMOVE AND REFIT REAR WINDSCREEN								
E PNT88000								200.00
TRANSFER REAR TAILGATE TRIM, MECHANISM TO NEW PART								
E PNT88000								200.00
REMOVE AND REFIT REAR END PANEL TRIM AND FENDER REAR TRIM TO FACILITATE REPAIR								
E PNT88000								60.00
TRANSFER REAR PARKING SENSOR TO NEW PART								
E PNT98000								1260.00
SPRAY PAINT REAR BUMPER, TAILGATE, END PANEL								
A 54900099								30.00
CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM								
A 10028901								200.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST								
M SUNDRY								40.00
APPLY ANTI COROSSION ON AFFECTED AREAS								
M SUNDRY								60.00
APPLY BODY SEALANT ON AFFECTED PORTIONS								
M SUNDRY								80.00
APPLY REAR WINDSCREEN SEALANT								
M SUNDRY								50.00
SUPPLY C&C LOGO								
M SUNDRY								50.00
SUPPLY MIVEC LOGO								
M SUNDRY								30.00
SUNDRIES								
S SPECIALISTJOB								220.00
SUPPLY REVERSE SENSOR (MIT OUTLANDER / W13)								
X REINFORCEMENT,RR BUMPER,RH					1.00	78.00	00.00	78.00

Payment should be made strictly by cash, NETS or credit cards. Thank you.  
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

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CTP00040	Cash	07/03/2019/ 18:27	TLT	884 / Lauro Songcuan	32515	41430323

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X BRKT,R/BMPR FACE SIDE,LH	1.00	12.00	00.00	12.00
X BRKT,R/BMPR FACE SIDE,RH	1.00	12.00	00.00	12.00
X FACE,RR BUMPER	1.00	1053.00	00.00	1053.00
X EXTENSION,RR BUMPER	1.00	511.00	00.00	511.00
X GARNISH,RR BUMPER SIDE,LH REFLECTOR	1.00	73.00	00.00	73.00
X GARNISH,RR BUMPER SIDE,RH REFLECTOR	1.00	73.00	00.00	73.00
X PANEL,RR END	1.00	243.00	00.00	243.00
X PANEL ASSY,TAILGATE	1.00	1060.00	00.00	1060.00
X W/STRIP,TAILGATE OPENING	1.00	211.00	00.00	211.00
X DAM,TAILGATE,UPR	1.00	12.00	00.00	12.00
X DAM,TAILGATE SIDE	2.00	27.00	00.00	54.00
X DAM,TAILGATE,LWR	1.00	41.00	00.00	41.00
X STOPPER,WINDSHIELD GLASS	2.00	3.00	00.00	6.00
X FASTENER,WINDSHIELD	4.00	6.00	00.00	24.00
X MARK,OUTLANDER	1.00	94.00	00.00	94.00
X CARRIER,SPARE TIRE	1.00	251.00	00.00	251.00
X CLIP,ENG ROOM COVER	3.00	2.00	00.00	6.00
X BUZZER,KEYLESS OPERATIO,RR	1.00	90.00	00.00	90.00
X SILENCER,FLOOR	1.00	14.00	00.00	14.00
X CLIP,RR BUMPER	3.00	3.00	00.00	9.00
X ANT,KEYLESS OPERATION,RR	1.00	95.00	00.00	95.00

Z TEXT

TP INDIA

DOA: 29.10.2018

SURVEYOR: RASUL 13.11.2018

07 DAYS

*Cycle & Carriage celebrates 120 years.  
 Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!*

Parts	4,022.00	Nett	8,392.00
Labour	3,840.00	7% GST on	587.44
Standard Menu	0.00		
Specialist Job	220.00	Total Payable	8,979.44
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	310.00	Total Due	8,979.44
Total(w/o GST)	8,392.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



# CHAN'S & SONS ENTERPRISE

363 Sembawang Road  
Singapore 758379  
Tel 67532536 Fax:67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

## TAX INVOICE

NG MUI SIANG

INVOICE : AR1811-0280  
DATE : 23/11/2018  
TERMS : C.O.D  
STAFF ID : ELAINE  
AGREEMENT NO. : HA201811-0116

SINGAPORE

ATTN: ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No	: SKT379Y	1,870.00
Make / Model	: MITSUBISHI OUTLANDER 2.4 (AUTO)	
Rental Dates	: Rental Billing From 12/11/2018 To 23/11/2018	
Period	: 11 days	
Rental Rate	: S\$ 181.90 Per Day (Including GST)	
Reference No	: SGB2385H	

AMOUNT : S\$  
TWO THOUSAND DOLLARS AND CENT NINETY  
ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 1,870.00  
GST 7% : 130.90

**TOTAL S\$ : 2,000.90**

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

Member of  
VRA & ARTAS



ARTAS

363 Sembawang Road Goodlink Park Singapore 758379 T 67532536 F 67567565 E sales@chans.com.sg

**RENTAL AGREEMENT**

HA 201811 - 0116

Hirer's Name NG MUN SIANG		Date of Birth 14.07.1976	Passport/ Nric No. S76204112	Nationality
Address 8 UPPER SERANGOON		Occupation	Driving Licence No.	Date of Expiry
Crescent #16-22	Postal Code 534032	Contact No.	Mobile Phone No. 96857897	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.	

<b>CHECK OUT</b>	Date 12 NOV 18	Time 9.10 am	Mileage KM	E 1/4 1/2 3/4 F
<b>CHECK IN</b>	Date 23.11.18	Time 12 PM	Mileage KM	Remarks INDIA

**IMPORTANT NOTES:-**

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	11 @	170 + GST	1870.00
DISCOUNT			
GST @ 7%			130.90
TOTAL			2000.90
EXTENSION			
7 days			
Pl. SCB 23854			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SCB 3794	MODEL
FROM	RETURN

\*Estimate Date. For actual return see CHECK IN