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## - FW: SID 13255159 & CLAIM NO 4671204330SG - INSD DISPUTE TP CLAIM

From: Paramchand, Varsha

To: CS A Team, Admin A, admin-d@lkkauto.com

Cc: Md Noor, Norsiah, Quek, Joyceline-CH, Rumli, Sharizah, Mutalip, Nurashikin

Sent: 2/1/2019 4:06:07 PM

Hi LKK,

Insd dispute TP claim & mentioned did not hear form us at all. he is disputing on the TP lciam & asking for the amt submitted. mentioned may wish to do Private settlement . pls ctc insd @ 91599776.

TQ

Varsha

From: Paramchand, Varsha [mailto:cl.svc.amb2@aig.com]

Sent: Friday, February 01, 2019 4:04 PM

To: Paramchand, Varsha

Subject: SID 13255159 & CLAIM NO 4671204330SG - INSD DISPUTE TP CLAIM

## **Referral & Escalation Form**

Staff: Paramchand, Varsha

Vehicle number:

**Third Party Vehicle number:** 

Type of Claim: Type of Account:

Policy number: 1800041486-01

**Policy Holder Name:** 

Caller Name: LEE KHUAY GUAN

**Claims Amount:** 

Contact Number: 91599776 Fax:

Email: lkguan118@gmail.com

Service Description: Claims - Liability Dispute

Hi LKK,

Insd dispute TP claim & mentioned did not hear form us at all. he is disputing on the TP lciam & asking for the amt submitted. mentioned may wish to do Private settlement . pls ctc insd @ 91599776.

TQ

Varsha

\*\*\*\* Entered By: SSPMJL (Manibalan, Jaya Lachme) @ 01/02/2019 02:45 PM \*\*\*\*

Hi team,

cm call in to check on renewal notice NCD drop to 0 %.

have advice cm have third party claim record.

O00118366 2018/10/26 00:00:00 Chain Reaction AUTOMOBILE Third party PD SGD 5,200.00 O 50 COMFORTDELGRO DRIVING CENTRE PTE LTD

cm dispute for the liability advice that till now cm not aware that third party claim going on.

cm request to speak to surveyor to check on claim breakdown.

cm request callback to speak to surveyor if cm really at fault cm would like to check for private settlement.

\*\*\*\* Entered By: ssppdv (Paramchand, Varsha) @ 01/02/2019 04:01 PM \*\*\*\* (Saved Draft) 4671204330SG

fwd LKK cc Norsiah

cm call in to check on renewal notice NCD drop to 0 %. have advice cm have third party claim record. O00118366 2018/10/26 00:00:00 Chain Reaction AUTOMOBILE Third party PD SGD 5,200.00 O 50 COMFORTDELGRO DRIVING CENTRE PTE LTD cm dispute for the liability advice that till now cm not aware that third party claim going on. cm request to speak to surveyor to check on claim breakdown. cm request callback to speak to surveyor if cm really at fault cm would like to check for private settlement. have task to claim.

Regards

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[[--1882018.2843678--]]

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