

ASS. REC. BY:

REF:

CS/AIG18019713/Gvd3n2

Special Instruction:

Surveyor:

Gue Ong

ASSIGNMENT (Office)

From (Person):

Azlan, Syazwirdina

of

AIG

Date/Time:

30/10/18 @ 8:59am

Estimated Cost:

Bill to:

OD ☒ TP ☐ WS ☐ TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJC 3978A

Insured:

SMC 9651S

at Workshop m/s

Ah cheng Motor

Tel:

64835434

of

Blk 10, Amk Ind. Park 2A AMK # 03-16

Policy No:

1800088571

Claim No:

7460263264 SG

Sum Insured:

Excess:

Make of Veh:

D.O.A. 25/10/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:40am @ 30/10/18

Person Contacted:

Diana

Vehicle ☒ IN ☐ OUT

Date/Time

Action/Instruction (✓) Estimate

Repairer agreed Gue Ong to survey.

SJC 3978A - ref/AIG/2004707/Am Inq2

D.O.A: 03/03/12

SMC 95618-X

Surveyor: Xael

REF: AG

**ASSIGNMENT**

(-2022)  
Nov

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s An Chang Motor

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$24K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 7 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: LC3978A

Yr Regn: 18 Feb 2008

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota

c.c. 1497

Colour: Black

A/C: Insured / Std / NI / NA

Sp. Reading: 152340

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: MR053HY930

5045845

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD/A/Rim or

Tyre Size: F: 195/55 R15

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Pirelli

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. \_\_\_\_\_

D.O.I. 30-10-18

Survey held at w/s

3:30pm

Des. of Damages: Frt / Rear / O/S / N/S / (U/C) Rooftop or

N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

limit \$6500  
04/1 limit \$5800<sup>(US)</sup> with chg. (Ref 16,133.08, 749)

RECEIVED 07 JAN 2019

Date/Time, File Pass to?

☐ : Preli. Report  
☐ : Final Report

1)

Date/Time, File Return to?

2) 3/1 - typist

Report Format : menimen

Lump Sum / I.B.I: (\$ 5500/2)

Days Of Repair: 7

Resurvey No. of Trip: 2

Add Fee:

☐ : Site Insp (\$)  
☐ : Interview (\$)  
☐ : Tech. Invs (\$)  
☐ : Weekend (\$)

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

250

20

270

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Oct 2018 <a href="#">Edit Reg</a>		30 Oct 2018 00:00 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	ADRIAN LIANG JIACHEN, ID: S8226719J, Tel: +6599999999		
Main Claimant:	SOH SENG WAH ALVIN, ID: S1523316H		
Vehicle Reg. No.:	SJC3978A	Date of Loss:	25/10/2018 00:00 - :59
Claim Type:	TP / 7460263264SG	Policy/Cover Note No.:	1800088571 (Comprehensive) Coverage: 30/07/2018 - 29/07/2019
Vehicle Reg. No. (Insured):	SMC9651S	Policy No. (Claimant):	
		Excess:	
Repairer:	Ah Chang Motor Service Centre (HQ) 10 ANG MO KIO INDUSTRIAL PARK 2A, ANG MO KIO POINT #03-16, 568047 Ang Mo Kio - Tel: 64835434		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Mohd-Rasheed, Rashidah - 64191767] Rashidah.Mohamedrasheed@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 09/11/2018]		

#### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- AIG\_SG (31/10/2018): Request to upload TP GIA Report
- AIG\_SG (31/10/2018): No Policy Found

#### ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SIX 6623

Your password will expire in 13 days. [Click here to change it.](#)

- Pre repair inspection request - SJC3978A VS SMC9651S (OI) DOA 25/10/2018

From: Azlan, Syazairdina

To: admin-a@lkkauto.com, assignments@lkkauto.com

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit

Sent: 30/10/2018 8:59:31 AM

Attachments:  80994 (NOA).pdf

Hi,

Please refer to the enclosed request from **Cheonghoh Law Corporation**.

Claim no : 74602632645G003

Case Owner : RASHIDAH BINTE MOHAMED RASHEED

If you have any queries/concerns, please let us know.

*Kindly assist to assign Mohammed Rasul as Single Joint Expert as requested.*

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

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**From:** Cheong Hoh Lee [mailto:mail@cheonghoh.sg]

**Sent:** Monday, October 29, 2018 6:53 AM

**To:** Azlan, Syazairdina

**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit

**Subject:** Re: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC9651S AND SJC3978A ON 25/10/2018; Our ref: LCH.my/AMK10-80994.18

Dear Sir/ Madam,

We refer to the above matter and to your email of even date.

Our client hereby nominate Mohammed Rasul of LKK Auto Consultants Pte Ltd of your said letter to conduct the pre-repair survey of the damages to our client's vehicle arising out of the above mentioned accident.

PPlease be informed that our client's vehicle SJC 3978 A is currently laying at our client's workshop, Ah Chang Motor Service Centre , Blk 10 Ang Mo Kio Industrial Park 2A Ang Mo Kio Auto Point #03-16 Singapore 568047. Kindly proceed to do the needful and you may contact the person in charge Diana/ Mr Ng at 64835434 before your surveyor attend at the said workshop.

Thank you.

Regards,

Melody

Cheonghoh Law Corporation

Blk 53 Chin Swee Road #03-05

Singapore 160053

Tel: 6337 8700

Fax: 6337 3700

On Oct 29, 2018, at 1:36 PM, Azlan, Syazairdina <Syazairdina.Azlan@aig.com> wrote:

<logo.jpeg>

<lock.gif>

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2018-11-05 13:37 +08 to read your message. After that, open the attachment.

[More info](#)

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<SecureMessageAtt.html>

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From: Syazairdina.Azlan@aig.com

To: mail@cheonghoh.sg

Cc: Andy.SY.Fong@aig.com, Lee-

Ying.Chin@aig.com, NoorMarisa.AbuKassim@aig.com, Imran.Ishak@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com, yokeshi.chan@aig.com,

Baljit.Kaur@aig.com

Subject: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC9651S AND SJC3978A ON 25/10/2018

Date: Mon, 29 Oct 2018 05:36:59 +0000

Without Prejudice

Your Reference : LCH.my/AMK10-80994.18

Our Reference : 7460263264SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan  
AIG  
Express Claims Adjuster II  
SG Claims Operations | AIG Shared Services

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**From:** Md Ishak, Mohd Imran  
**Sent:** Monday, October 29, 2018 12:33 PM  
**To:** Azlan, Syazairdina  
**Subject:** FW: Notice of Accident - Traffic accident involving SJC 3978 A and SMC 9651 S (your insured) on 25 October 2018 at/along Blk 20 Compassvale Link, in front of North Vista Primary School ; Our ref: LCH.my/AMK10-80994.18

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**From:** Cheong Hoh Lee [mailto:mail@cheonghoh.sg]  
**Sent:** Monday, October 29, 2018 12:32 PM  
**To:** Abu Kassim, Noor Mariesa; Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene  
**Subject:** Notice of Accident - Traffic accident involving SJC 3978 A and SMC 9651 S (your insured) on 25 October 2018 at/along Blk 20 Compassvale Link, in front of North Vista Primary School ; Our ref: LCH.my/AMK10-80994.18

Dear Sir/ Madam,

Please see attached Notice of Accident for your attention and reply.

Regards,  
Melody  
Cheonghoh Law Corporation  
Blk 53 Chin Swee Road #03-05  
Singapore 160053  
Tel: 6337 8700  
Fax: 6337 3700

## ▶ Mazda 2 Used Vehicle List (3 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Mazda 2 HB 1.5A	\$21,800	\$7,890 /yr	24-Jun-2010	1,498 cc	135,000 km	Prime Cars Credit	Available

Good Condition, Well Maintained. Low Down Payment. Low Interest. Call/SMS For More Details.

Office No. - 63166000

Jason - 93881975 | Jessy - 91690999

Mazda 2 1.5A V	\$21,500	\$7,400 /yr	19-Aug-2010	1,498 cc	118,000 km	A's Traders Pte Ltd	Available
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Cheapest, Saloon Model. \$2k Down Payment Possible. Low Mileage. Smooth Engine And Gearbox. Private Hire Welcome. Free Registration. Scrap Cash Back \$8200. Road Tax Up To Feb 2019. Message Or Whatsapp ...

Office No. - 69314967

Rusli - 81832467

Mazda 2 1.5A V	\$23,800	\$8,800 /yr	11-Aug-2010	1,498 cc	-	Hamilton Autohub Pte Ltd	Available
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Low Down Payment/High Loan 90%. \$2k Drive Away. Low Depreciation, 100% Accident Free. Value For Money Car, Suitable For Short Term Drive. Free 6 Months Warranty For A Peace Of Mind. For Viewing Contac...

Office No. - 62979001

Wei Jie - 92211066 | John - 98810089

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[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Singapore NRIC
Owner ID:	3316H

**Vehicle Details**

Vehicle No.:	SJC3978A
Vehicle to be Exported:	No
Intended Deregistration Date:	31 Oct 2018
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS E AUTO
Primary Colour:	Black
Manufacturing Year:	2007
Engine No.:	1NZX681946
Chassis No.:	MR053HY9305045845
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$12,498.00
Original Registration Date:	18 Feb 2008
First Registration Date:	18 Feb 2008
Transfer Count:	0
Actual ARF Paid:	\$13,748.00

**Intended PARF Rebate Details**

PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

**Intended COE Rebate Details**

COE Expiry Date:	30 Nov 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$20,997.00
COE Rebate Amount:	\$17,147.00
<b>Total Rebate Amount:</b>	<b>\$17,147.00</b>

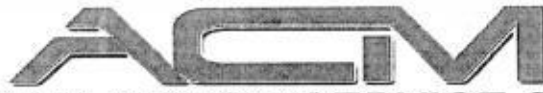
**Message**

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 31 Oct 2018

OK





# AH CHANG MOTOR SERVICE CENTRE

Blk 10 Ang Mo Kio Industrial Park 2A #03-16, AMK Autopoint, Singapore 568047  
Email: acm.chang@outlook.com / FB: www.facebook.com/AcmServiceCentre  
Tel / Fax: (65) 6483 5434 / 6484 2124 Co Reg No. 53188714 / GST Reg No. M90368983C

## SJC3978A Toyota Vios

No	Qty	Parts Description	Estimated Parts Price	
①	1	Front bumper assy / CKA CH RH	\$ 586.90	482.20
2	2	Front bumper bracket / IPC - LH RH, LTR x NN	\$ 87.50	43.75
3	2	Front bumper retainer / IPC - LH RH, RH x NN	\$ 88.50	44.25
4	1	Front bumper reinforcement X repair.	\$ 246.80	X
5	1	Front grille assy X NN	\$ 175.20	X
6	1	Front grille emblem X	\$ 48.30	X
7	1	Front bumper lower grille X	\$ 212.30	X
8	1	Front bonnet assy repair. X	\$ 683.80	X
9	1	Front bonnet lock X	\$ 108.40	X
10	2	Front bonnet rubber stopper X NN	\$ 36.60	X
⑪	1	Front support top panel X BT	\$ 372.80	
12	1	Front support lower panel X	\$ 472.50	X
13	2	Front support top panel rubber stopper X NN	\$ 36.80	X
14	1	Front support panel outer garnish X	\$ 107.10	X
15	1	Front lock brace panel X	\$ 116.20	X
⑫	1	Front left headlamp / CKA NN	\$ 358.30	427.80
17	1	Front left fog lamp garnish X NN	\$ 76.20	X
⑬	1	Front left fender / Buc	\$ 855.20	478.20
19	1	Front left fender inner cowling - R	\$ 88.70	
20	1	Front left fender vvti emblem - BL	\$ 68.40	
21	1	Front air con condenser assy X	\$ 1,180.30	X
22	1	Front radiator assy X	\$ 1,401.20	X
23	1	Front engine lower cover X NN	\$ 283.30	X
24	1	Front horn X	\$ 87.60	X
⑮	1	Front left suspension assy	\$ 665.70	393.7
⑯	1	Front left lower arm	\$ 346.20	335
⑰	1	Front left knuckle arm	\$ 328.10	645.50
⑱	1	Front left wheel hub bearing	\$ 256.50	355.10
⑲	1	Front stabilizer link X BT	\$ 191.50	145.50
30	1	Front left drive shaft X BT	\$ 2,480.10	818.8
31	1	Front left wing mirror assy repair. X	\$ 328.10	X
32	1	Front left door panel repair X	\$ 820.70	X
33	1	Front left door panel protector - GR	\$ 124.60	
34	1	Front left door panel black sticker X	\$ 68.80	X
35	1	Front left door lock mechanism X	\$ 215.30	X
36	1	Front left door regulator linkage with motor assy X NN	\$ 480.60	X
37	1	Front left door outer handle X	\$ 108.40	X
38	1	Front power steering rack and pinion assy X NN	\$ 2,810.60	X
			\$ 17,004.10	3577.2
			\$ 4,251.03	
			\$ 12,753.08	2682.9

Less 25%

4456  
25% 3342

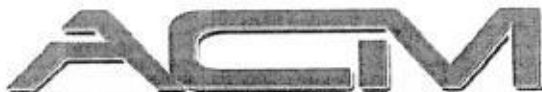


## AH CHANG MOTOR SERVICE CENTRE

Blk 10 Ang Mo Kio Industrial Park 2A #03-16, AMK Autopoint, Singapore 568047  
 Email : acm.chang@outlook.com / FB : www.facebook.com/AcmServiceCentre  
 Tel / Fax : (65) 6483 5434 / 6484 2124 Co Reg No. 53188714 / GST Reg No. M90368983C

### SJC3978A Toyota Vios

No	Qty	Parts Description	Estimated Parts Price
<u>Special Nett Items</u>			
1	10	Front bumper clips / MC	\$ 50.00 40
2	4	Front grille clips X	\$ 20.00 X
3	4	Front bumper lower grille clips X	\$ 20.00 X
4	1	Front left fog lamp X	\$ 280.00 X
5	2	Front left fog lamp garnish clips X	\$ 10.00 X
6	4	Front left fender inner cowling clips - MC	\$ 20.00 /
7	1	Front air con gas X	\$ 80.00 X
8	2	Front radiator coolant X	\$ 80.00 X
9	1	Front left wheel rim / Cat	\$ 650.00 250
10	1	Front left tyre / Puma	\$ 350.00 120
11	1	Front bumper lower spoiler / Cat	\$ 650.00 350
12	1	Front bumper lower spoiler sealant - MC	\$ 80.00 40
13	8	Front bumper lower spoiler clips - MC	\$ 40.00 20
14	4	Front left door panel protector clips X NN	\$ 20.00 X
15	1	Left side skirting / RE	\$ 880.00 350
16	10	Left side skirting clips - MC	\$ 40.00 20
17	1	Left side skirting sealant - MC	\$ 80.00 40
18	1	Front no plate with garnish X NN	\$ 80.00 X
			\$ 3,430.00
<b>Total parts</b>			<b>\$ 16,183.08</b> 1250



# AH CHANG MOTOR SERVICE CENTRE

Blk 10 Ang Mo Kio Industrial Park 2A #03-16, AMK Autopoint, Singapore 568047  
Email: acm.chang@outlook.com / FB: www.facebook.com/AcmServiceCentre  
Tel / Fax: (65) 6483 5434 / 6484 2124 Co Reg No. 53188714 / GST Reg No. M90368983C

SJC3978A Toyota Vios

No	Description	Labour Charges
1	Labour for panel beating, cut, weld, straighten front, front left affected area and replace front and front left damaged parts.	\$ 2,000.00 <del>600</del> 800
2	To putty and spray painting front and front left portion.	\$ 2,000.00 1100
3	To check wiring and focus front headlamp.	\$ 50.00 30
4	To remove and install front bonnet lock mechanism.	\$ 80.00 X NN
5	To apply anti rust proofing to front and front left affected area.	\$ 140.00 60
6	To remove and install front air con condenser assy to facilitate the repair.	\$ 180.00 X NN
7	To remove and install front radiator assy to facilitate the repair.	\$ 180.00 X NN
8	To balance front left wheel rim.	\$ 50.00 20
9	To conduct wheel alignment.	\$ 80.00 60
10	To remove and install front left undercarriage parts.	\$ 350.00 200
11	To remove and install front left door lock mechanism.	\$ 80.00 X
12	To transfer front left door glass to new door.	\$ 80.00 X NN
13	To check central locking for function.	\$ 80.00 X
14	Towing service.	\$ 100.00 50
Total labour :		\$ 5,450.00 2320

6-7 Days.

Lumpsum repair.

After repair photos.

Eno Qia - 82880282

30/10/18.

Total parts : \$ 16,183.08

Total labour : \$ 5,450.00

Total repair cost : \$ 21,633.08

LK: Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

69/12

20%: 5500

5552.9 6257.9

20%: 4750

5500 5000

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG18019713/GVD3N2

Date: 08/01/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800088571  
 Claimant Vehicle No: SJC3978A Insured Vehicle No: SMC9651S  
 Date of Loss: 25/10/2018 Nature of Claim: TP Claim No: 7460263264SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJC3978A Engine No: 1NZX681946  
 Make & Model: TOYOTA VIOS, 1.5 E (A) Chassis No: MR053HY9305045845  
 Reg. Date: 18/02/2008 (Man. Year: 2007) Odometer: 152340 km  
 Colour: Black  
 Engine Capacity: 1497 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/55R15 Rear Tyre Size: 195/55R15  
 Front Left Side: Double Star 6 mm Rear Left Side: Double Star 6 mm  
 Front Right Side: Double Star 6 mm Rear Right Side: Double Star 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,183.07	4,592.00	11,591.07	71.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,450.00	2,320.00	3,130.00	57.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	21,633.07	6,912.00	14,721.07	68.05
Approved Total (Overridden) (S\$)		5,500.00		
(S\$)	21,633.07	5,500.00	16,133.07	74.58
+ GST 7.00/7.00% (S\$)	1,514.31	385.00	1,129.31	74.58
Nett Amount (S\$)	23,147.38	5,885.00	17,262.38	74.58

## INSPECTION

Date of Assignment: 30/10/2018  
 Date Inspected: 30/10/2018 Inspected At: Ah Chang Motor Service Centre (HQ)  
 10 ANG MO KIO INDUSTRIAL PARK  
 2A, ANG MO KIO POINT #03-16  
 Singapore 568047

Estimated Period of Repair: 7.0 days

Adjuster: XING GUO QIANG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our

*knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER ASSY	Cracked	586.90 FL	*482.20 FL
2	1		*FRONT BUMPER BRACKET	N/s Deformed/O/s Not Necessary	87.50 FL	*43.75 FL
3	1		*FRONT BUMPER RETAINER	N/s Deformed/O/s Not Necessary	88.50 FL	*44.25 FL
4	1		*FRONT BUMPER REINFORCEMENT	Repair	246.80 FL	*- FL
5	1		*FRONT GRILLE ASSY	Not Necessary	175.20 FL	*- FL
6	1		*FRONT GRILLE EMBLEM	Not Necessary	48.30 FL	*- FL
7	1		*FRONT BUMPER LOWER GRILLE	Not Necessary	212.30 FL	*- FL
8	1		*FRONT BONNET ASSY	Repair	683.80 FL	*- FL
9	1		*FRONT BONNET LOCK	Not Necessary	108.40 FL	*- FL
10	2		*FRONT BONNET RUBBER STOPPER	Not Necessary	36.60 FL	*- FL
11	1		*FRONT SUPPORT TOP PANEL	Bent	372.80 FL	*372.80 FL
12	1		*FRONT SUPPORT LOWER PANEL	Not Necessary	472.50 FL	*- FL
13	2		*FRONT SUPPORT TOP PANEL RUBBER STOPPER	Not Necessary	36.80 FL	*- FL
14	1		*FRONT SUPPORT PANEL OUTER GARNISH	Not Necessary	107.10 FL	*- FL
15	1		*FRONT LOCK BRACE PANEL	Not Necessary	116.20 FL	*- FL
16	1		*FRONT LEFT HEADLAMP	Cracked	358.30 FL	*358.30 FL
17	1		*FRONT LEFT FOG LAMP GARNISH	Not Necessary	76.20 FL	*- FL
18	1		*FRONT LEFT FENDER	Buckled	855.20 FL	*478.20 FL
19	1		*FRONT LEFT FENDER INNER COWLING	Deformed	88.70 FL	*88.70 FL
20	1		*FRONT LEFT FENDER VVTI EMBLEM	Necessary	68.40 FL	*68.40 FL
21	1		*FRONT AIR CON CONDENSER ASSY	Not Necessary	1,180.30 FL	*- FL
22	1		*FRONT RADIATOR ASSY	Not Necessary	1,401.20 FL	*- FL
23	1		*FRONT ENGINE LOWER COVER	Not Necessary	283.30 FL	*- FL
24	1		*FRONT HORN	Not Necessary	87.60 FL	*- FL
25	1		*FRONT LEFT SUSPENSION ASSY	Bent	665.70 FL	*393.70 FL
26	1		*FRONT LEFT LOWER ARM	Bent	346.20 FL	*346.20 FL
27	1		*FRONT LEFT KNUCKLE ARM	Bent	328.10 FL	*328.10 FL
28	1		*FRONT LEFT WHEEL HUB BEARING	Bent	256.50 FL	*256.50 FL
29	1		*FRONT STABILIZER LINK	Bent	191.50 FL	*191.50 FL
30	1		*FRONT LEFT DRIVE SHAFT	Bent	2,480.10 FL	*878.80 FL
31	1		*FRONT LEFT WING MIRROR ASSY	Repair	328.10 FL	*- FL
32	1		*FRONT LEFT DOOR PANEL	Repair	820.70 FL	*- FL
33	1		*FRONT LEFT DOOR PANEL PROTECTOR	Scratched	124.60 FL	*124.60 FL
34	1		*FRONT LEFT DOOR PANEL BLACK STICKER	Not Necessary	68.80 FL	*- FL
35	1		*FRONT LEFT DOOR LOCK MECHANISM	Not Necessary	215.30 FL	*- FL
36	1		*FRONT LEFT DOOR REGULATOR LINKAGE WITH MOTOR ASSY	Not Necessary	480.60 FL	*- FL
37	1		*FRONT LEFT DOOR OUTER HANDLE	Not Necessary	108.40 FL	*- FL
38	1		*FRONT POWER STEERING RACK AND PINION ASSY	Not Necessary	2,810.60 FL	*- FL
39	10		*FRONT BUMPER CLIPS	Necessary	50.00 FS	*40.00 FS
40	4		*FRONT GRILLE CLIPS	Not Necessary	20.00 FS	*- FS
41	4		*FRONT BUMPER LOWER GRILLE CLIPS	Not Necessary	20.00 FS	*- FS
42	1		*FRONT LEFT FOG LAMP	Not Necessary	280.00 FS	*- FS
43	2		*FRONT LEFT FOG LAMP GARNISH CLIPS	Not Necessary	10.00 FS	*- FS
44	4		*FRONT LEFT FENDER INNER COWLING CLIPS	Necessary	20.00 FS	*20.00 FS
45	1		*FRONT AIR CON GAS	Not Necessary	80.00 FS	*- FS
46	2		*FRONT RADIATOR COOLANT	Not Necessary	80.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
47	1		*FRONT LEFT WHEEL RIM	Cut	650.00 FS	*250.00 FS
48	1		*FRONT LEFT TYRE	Punctured	350.00 FS	*120.00 FS
49	1		*FRONT BUMPER LOWER SPOILER	Cut	650.00 FS	*350.00 FS
50	1		*FRONT BUMPER LOWER SPOILER SEALANT	Necessary	80.00 FS	*40.00 FS
51	8		*FRONT BUMPER LOWER SPOILER CLIPS	Necessary	40.00 FS	*20.00 FS
52	4		*FRONT LEFT DOOR PANEL PROTECTOR CLIPS	Not Necessary	20.00 FS	*- FS
53	1		*LEFT SIDE SKIRTING	Deformed	880.00 FS	*350.00 FS
54	10		*LEFT SIDE SKIRTING CLIPS	Necessary	40.00 FS	*20.00 FS
55	1		*LEFT SIDE SKIRTING SEALANT	Necessary	80.00 FS	*40.00 FS
56	1		*FRONT NO PLATE WITH GARNISH	Not Necessary	80.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	20,434.10	5,706.00
- List Item Discount on L Items 25.00/25.00% (\$\$)	4,251.03	1,114.00
<b>Total Parts (\$\$)</b>	<b>16,183.07</b>	<b>4,592.00</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN FRONT,FRONT LEFT AFFECTED AREA AND REPLACE FRONT AND FRONT LEFT DAMAGED PARTS	New	2,000.00	800.00
2	TO PUTTY AND SPRAY PAINTING FRONT AND FRONT LEFT PORTION	New	2,000.00	1,100.00
3	TO CHECK WIRING AND FOCUS FRONT HEADLAMP	New	50.00	30.00
4	TO REMOVE AND INSTALL FRONT BONNET LOCK MECHANISM	New	80.00	-
5	TO APPLY ANTI RUST PROOFING TO FRONT AND FRONT LEFT AFFECTED AREA	New	140.00	60.00
6	TO REMOVE AND INSTALL FRONT AIR CON CONDENSER ASSY TO FACILITATE THE REPAIR	New	180.00	-
7	TO REMOVE AND INSTALL FRONT RADIATOR ASSY TO FACILITATE THE REPAIR	New	180.00	-
8	TO BALANCE FRONT LEFT WHEEL RIM	New	50.00	20.00
9	TO CONDUCT WHEEL ALIGNMENT	New	80.00	60.00
10	TO REMOVE AND INSTALL FRONT LEFT UNDERCARRIAGE PARTS	New	350.00	200.00
11	TO REMOVE AND INSTALL FRONT LEFT DOOR LOCK MECHANISM	New	80.00	-
12	TO TRANSFER FRONT LEFT DOOR GLASS TO NEW DOOR	New	80.00	-
13	TO CHECK CENTRAL LOCKING FOR FUNCTION	New	80.00	-
14	TOWING SERVICE	New	100.00	50.00
Gross Labour Cost (\$\$)			5,450.00	2,320.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >