

REF:

CS/ALG18019712 / <sup>D</sup>And3er

Special Instruction:

US: \$ 8200.00

From (Person):

Salina

(meriman)

of

AGI

Date/Time:

12.12.2018

Estimated Cost:

Bill to:

Third Parties:

Claimant:

Surveyor:

SK Auto Consultant

Workshop:

ACE Autolub

OD/TP Re-inspection / (Evaluation)

To Inspect Vehicle No:

SJS 1599P

Insured:

SLK 3068T

at Workshop m/s

ACE Autolub

Tel:

of

13 Kaki Bukit Rd 4 #03-29

Policy No:

Claim No:

0751639458SG-003

Sum Insured:

Excess:

Make of Veh:

D.O.A.

21.10.2018

(Client's Record)

H.O.D. Endorsement/Date:

Date/Time:

Person Contacted:

Vehicle IN / OUT

Date/Time:

Confirmed with

Final Fig

days (Red \$ / %; Original 5 days)

Date/Time:

Submit Final Fig

days (Red \$ / %; Original days)

Date/Time

Action/Instruction

12/02/19

~~Final~~ To submit 7 IP 972.65 with 2 days of rev  
(Red 7007.35, 888)  
Final measurement completed.

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

Para(3) : Nett Value

Market Value :

Salvage Value :

Nett Value :

Inspected/  
Evaluated by:

Fee Charged:

Basic &amp; Add

Transport

Photos

Others

Total

Date:

25/2

10

500/19

1) Date/Time

File Pass to

2) Date/Time

File Return to

3) Date/Time

File Pass to

4) Date/Time

File Return to

5) Date/Time

File Pass to

6) Date/Time

File Return to

ASS. REC. BY:

REF: CS/AIG18019712/Avd3

Special Instruction:

Survivor:  
Mumukh

Adrian

ASSIGNMENT (Office)

From (Person): Azlan Syazaidin of AIG Date/Time: 30/10/18 @ 8.52am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJS1599P Insured: SLK 3868T

at Workshop m/s Ace AutoLution Tel: 68441184

of 13 kaki Bkl Rd 4 #03-29

Policy No: Claim No:

Sum Insured: Excess:

Make of Veh: D.O.A. 21/10/2018  
(Client's Record)

CA / REV / REP. / REV 24 HRS (up)

H.O.D. Endorsement:

Date/Time: 9.45am @ 30/10/18 Person Contacted: Anna Vehicle: IN OUT

Date/Time	Action/Instruction (✓) Estimate
	SJS1599P-X
	SLK 3868T-X
13/12/18	Catherine check with repairer, they have informed. Adrian will engage independent surveyor.

REF: AIG

## ASSIGNMENT

From: Date: 30/10/2018

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SJS 1599P

at Workshop n/s: Ace Autolution

of 13kaki Bukit Rd 4 # 03-29

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS <sup>up</sup>

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SJS1599P Yr Regn 2010 Jan.

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Maserati GranTurismo c.c. 4691

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 9596 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: 2AMHH4SC000048345

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: Nil ☒ S/Rim / STD A/Rim or

Tyre Size: F: 285/35R20.

R: 285/35R20.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A. D.O.I. 30/10/18

Survey held at: Ace Autolution

Des. of Damages: Frt / Rear / ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP AIG

Fender

Rear

X

Date/Time: File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RE. \$

) Photos

) Other

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

## Veron Chen (LKKAUTO)

---

**From:** Bryan Ang (LKKAUTO)  
**Sent:** Tuesday, 12 February 2019 11:04 AM  
**To:** Syed-Yusoff, Saliha  
**Cc:** Veron Chen (LKKAUTO)  
**Subject:** RE: AIG ref: 0751639458SG-003 \*URGENT\* POTENTIAL COMPLAINT

Dear Saliha

Further to my email below.

I have informed insured driver, Ms Li Ying, of my findings and the adjusted COR. She has no issue with the matter. She is also aware that the NCD will be affected in the event of settlement.

COR has been adjusted to 972.65 with 2 days of repair. Height measurement report and paper survey report will be forwarded to your good office for your further handling.

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Bryan Ang (LKKAUTO)  
**Sent:** Tuesday, 15 January 2019 9:20 PM  
**To:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>  
**Cc:** Syed-Yusoff, Saliha <[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Investigation <[investigation@lkkauto.com](mailto:investigation@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Olivia Lau (LKKAUTO) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>  
**Subject:** Re: AIG ref: 0751639458SG-003 \*URGENT\* POTENTIAL COMPLAINT

Dear Saliha

Have completed my ground work and findings from measurement show height of damage to TP vehicle correspond to height of number plate of insured vehicle. Will be doing the following:-

1. Inform insured of my findings
2. Adjust TP survey report accordingly

Reports will be forwarded to you in due course.

Bryan Ang

LKK Auto Consultants Pte Ltd

On 15 Jan 2019, at 21:11, KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)> wrote:

Hi LKK,

Please update AIG after interviewed the insured.

Regards,  
K K Lau  
LKK Auto Consultants P L.

Get Outlook for iOS

---

**From:** Syed-Yusoff, Saliha <[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com)>  
**Sent:** Tuesday, January 15, 2019 11:31 AM  
**To:** Bryan Ang (LKKAuto); Admin-D (LKKAuto); SUR; Investigation  
**Cc:** assignments; Olivia Lau (LKKAuto)  
**Subject:** RE: AIG ref: 0751639458SG-003 \*URGENT\* POTENTIAL COMPLAINT

Dear Team,

Any update on this?

Kind Regards,  
Saliha

**Saliha Syed Yusoff**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120  
Tel + (65) 6419 1917 |  
[www.aig.sg](http://www.aig.sg)

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---

**From:** Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]  
**Sent:** Saturday, January 05, 2019 2:12 PM  
**To:** Syed-Yusoff, Saliha; Admin-D (LKKAuto); SUR; Investigation  
**Cc:** assignments; Olivia Lau (LKKAuto)  
**Subject:** RE: AIG ref: 0751639458SG-003 \*URGENT\* POTENTIAL COMPLAINT

Dear Saliha

Have run through the file and it seems that the photos attached in insured's GIA showing the TP vehicle had showed a shape of a number plate frame's corner ie simply a "L" shape.

I will attend to this matter and will contact the insured first thing Monday morning to arrange.

Dear Veron

Please get file from surveyor and pass to me.

Thanks.

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>

**Sent:** Friday, 4 January 2019 3:50 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Investigation <[investigation@lkkauto.com](mailto:investigation@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** RE: AIG ref: 0751639458SG-003 \*URGENT\* POTENTIAL COMPLAINT

**Importance:** High

Dear team,

**Please contact OID by end of the day to make the arrangement. She's unhappy that no phone call made to her till date.**

Their renewal premium is affected by this alleged accident and they would like to know the outcome of the investigation.

Kind Regards,

Saliha

**Saliha Syed Yusoff**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

Tel + (65) 6419 1917 |

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---

**From:** Syed-Yusoff, Saliha  
**Sent:** Friday, January 04, 2019 2:07 PM  
**To:** 'Admin-D (LKKAUTO)'; 'SUR'  
**Cc:** 'assignments'  
**Subject:** RE: AIG ref: 0751639458SG-003 \*URGENT\*

Dear Team,

Kindly advise if this has been arranged?

thank you

Kind Regards,  
Saliha

**Saliha Syed Yusoff**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-15, Singapore 079120  
Tel + (65) 6419 1917 |  
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---

**From:** Syed-Yusoff, Saliha  
**Sent:** Wednesday, December 19, 2018 10:40 AM  
**To:** 'Admin-D (LKKAUTO)'; SUR  
**Cc:** assignments  
**Subject:** RE: AIG ref: 0751639458SG-003  
**Importance:** High

Dear Team,

our insured driver confirmed no contact between both vehicles. Kindly arrange for inspection of insured vehicle together with the height measurement.

Do contact Ms. Yi Ling (OID) for the arrangement.

thank you

Kind Regards,  
Saliha

**Saliha Syed Yusoff**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120  
Tel +(65) 6419 1917 |  
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---

**From:** Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Thursday, December 13, 2018 10:57 AM  
**To:** Syed-Yusoff, Saliha; SUR  
**Cc:** assignments  
**Subject:** RE: AIG ref: 0751639458SG-003

Dear Saliha,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]  
**Sent:** Wednesday, 12 December, 2018 5:36 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** AIG ref: 0751639458SG-003

Dear Team,

Previously your surveyor had conducted the PRI of claimant's vehicle.

Enclosed is TP's independent surveyor report for your adjustment on the COR.

please acknowledge receipt

Kind Regards,  
Saliha

**Saliha Syed Yusoff**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-15, Singapore 079120  
Tel: +(65) 6419 1917 |  
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## Catherine Chong (LKK Auto)

---

**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Wednesday, 12 December, 2018 5:36 PM  
**To:** SUR; Admin-D (LKKAuto)  
**Subject:** AIG ref: 0751639458SG-003  
**Attachments:** 0751639458SG 2nd part.pdf

Dear Team,

Previously your surveyor had conducted the PRI of claimant's vehicle.

Enclosed is TP's independent surveyor report for your adjustment on the COR.

please acknowledge receipt

Kind Regards,  
Saliha

Saliha Syed Yusoff  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

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**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 8 November 2018 11:33 AM  
**To:** 'Syed-Yusoff, Saliha'; SUR  
**Cc:** Olivia Lau (LKKAUTO)  
**Subject:** RE: AIG ref: 0751639458SG-003- (TP VEHICLE SJS 1599P)

Dear Saliha,

TP gia report and photos uploaded onto merimen.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Thursday, 8 November 2018 11:23 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>  
**Subject:** RE: AIG ref: 0751639458SG-003- (TP VEHICLE SJS 1599P)

Dear Veron,

Please upload the photos and related documents onto merimen ASAP

thank you,

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**Saliha Syed Yusoff**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Thursday, November 08, 2018 7:55 AM  
**To:** Syed-Yusoff, Saliha; SUR  
**Subject:** RE: AIG ref: 0751639458SG-003- (TP VEHICLE SJS 1599P)

Dear Saliha,

Inspection has carried out on 30/10/18.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>  
**Sent:** Wednesday, 7 November 2018 4:04 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** AIG ref: 0751639458SG-003  
**Importance:** High

Dear Team,

Kindly confirm if inspection has already been carried out?

thank you,

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Saliha Syed Yusoff  
AIG  
Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 8 November 2018 7:55 AM  
**To:** 'Syed-Yusoff, Saliha'; SUR  
**Subject:** RE: AIG ref: 0751639458SG-003- (TP VEHICLE SJS 1599P)

Dear Saliha,

Inspection has carried out on 30/10/18.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Wednesday, 7 November 2018 4:04 PM  
**To:** SUR <sur@lkkauto.com>  
**Subject:** AIG ref: 0751639458SG-003  
**Importance:** High

Dear Team,

Kindly confirm if inspection has already been carried out?

thank you,

PLEASE NOTE THAT CONTENTS OF THIS EMAIL SHOULD NOT BE CONSTRUED AS ANY  
ADMISSION OF LIABILITY ON THE PART OF OUR INSURED AND/OR INSURERS. WE HEREBY  
MAINTAIN FULL RESERVATION OF RIGHTS AND ALL DEFENCES AVAILABLE TO US

Saliha Syed Yusoff  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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- Pre repair inspection request - SJS1599P VS SLK3868T (OI) DOA 21/10/2018

From: Azlan, Syazairdina

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit

Sent: 30/10/2018 8:52:20 AM

Attachments:  20181029181520940.pdf

Hi,

Please refer to the enclosed request from Chia S Anul LLC.

Claim no : 07516394585G003

Case Owner : WAN NUR SALIHA BINTE SYED YUSOFF

If you have any queries/concerns, please let us know.

Kindly assist to assign Adrian Ling as Single Joint Expert as requested.

Thanks and regards,

Syaza Indira Azlan

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: Weng Kit [mailto:wengkit@chiaarui.com]

Sent: Monday, October 29, 2018 5:29 AM

To: Azlan, Syazairdina

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit; 'Jerone'

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK3868T AND SJS1599P ON 21/10/2018

Dear Sirs,

We refer to your facsimile dated 26 October 2018.

Our client would like to appoint Mr. Adrian Ling (LKK Auto Consultants Pte Ltd) as the Single Joint Expert (SJE) for the matter herein.

Kindly let us have your confirmation to the same.

Best Regards,

Mr Weng Kit

M/s Chia S Anul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Azlan, Syazairdina [mailto:Syazairdina.Azlan@aig.com]

Sent: Monday, October 29, 2018 5:09 PM

To: wengkit@chiaarui.com

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit

Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK3868T AND SJS1599P ON 21/10/2018

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยของข้อมูลที่เข้ารหัสขึ้น เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2018-11-05 17:09 +08 to read your message.  
After that, open the attachment.

[More info](#)

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From: Syazaidina Azlan@sig.com  
To: wengkit@chiaarui.com  
Cc: Andy SY Fong@sig.com, Lee-Ying Chin@sig.com, NoorMariessa AbuKassim@sig.com, Imran Ishak@sig.com, ShengYang Lim@sig.com, Aashweenjeetkaur.Mithooosingh@sig.com, yokeshi.chan@sig.com, Baljit Kaur@sig.com  
Subject: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK386BT AND SJS1599P ON 21/10/2018  
Date: Mon, 29 Oct 2018 09:08:44 +0000  
Without Prejudice

Your Reference : SJS 1599P (wk)  
Our Reference : 0751639458SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Quang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Indira Azlan  
AIG  
Express Claims Adjuster II  
SG Claims Operations | AIG Shared Services

From: AIG SGP, Claims-Survey  
Sent: Monday, October 29, 2018 4:38 PM  
To: Azlan, Syazaidina  
Subject: FW: Our Ref: SJS 1599P (wk) PRE-REPAIR SURVEY NOTICE ACCIDENT INVOLVING SJS 1599P & SLK 386BT ALONG 266 PUNGGOL WAY MSCP ON 21 OCTOBER 2018

From: Weng Kit [mailto:wengkit@chiaarui.com]  
Sent: Monday, October 29, 2018 4:36 PM  
To: AIG SGP, Claims-Survey  
Cc: 'Jerone'  
Subject: Our Ref: SJS 1599P (wk) PRE-REPAIR SURVEY NOTICE ACCIDENT INVOLVING SJS 1599P & SLK 386BT ALONG 266 PUNGGOL WAY MSCP ON 21 OCTOBER 2018

Dear Sirs,

We refer to the above matter.

Attached is a copy of our pre-repair survey notice dated 29 October 2018 for your attention.

Best Regards,

Mr Weng Kit  
M/s Chia S Arul LLC  
151 Chin Swee Road  
#03-09 Manhattan House  
Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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**CHIA S ARUL LLC**  
ADVOCATES & SOLICITORS  
UEN 201330709H

ARULCHELVAN S

Our Ref : SJS 1599P (wk)

Your Ref : To be advised

29 October 2018

AIG Asia Pacific Insurance Pte Ltd

BY EMAIL ONLY

Dear Sirs,

**RE: PROPERTY DAMAGE CLAIM**  
**CLAIMANT : NEO YONG HUI, NICHOLAS**  
**ACCIDENT INVOLVING SJS 1599P & SLK 3868T ALONG 266 PUNGGOL WAY**  
**MSCP ON 21 OCTOBER 2018**  
**PRE-REPAIR SURVEY NOTICE**

1. We act for Neo Yong Hui, Nicholas, the owner of motor vehicle no. SJS 1599P which was involved in the aforesaid accident.
2. We hereby in compliance with the Pre-Action Protocol for Non-Injury Motor Accident Claims, Appendix C of the State Courts Practice Directions Amendment No. 1 of 2016 ("the NIMA Protocol") give you **NOTICE** that we are claiming against your insured motor vehicle no. SLK 3868T for damages, costs and disbursements as a result of your insured driver's negligence.
3. Please let us know if you wish to conduct a pre-repair survey on our client's motor vehicle at:

Workshop	Ace Autolution
Address	13 Kaki Bukit Road 4 #03 - 29 Bartley Biz Centre Singapore 417807
Contact Person	Ms. Anna (6844 1184)

4. Pursuant to paragraph 2.3 of the NIMA Protocol, in the event we do not receive your response within next two (2) working days (excluding any Saturday, Sunday or public holiday), our client will instruct the workshop to commence appraisal and repairs to the damaged motor vehicle without further reference to you.
5. Please advise the appointed surveyor to endorse on page 2 of this letter after the completion of each inspection.

Yours faithfully,

**MR ARULCHELVAN S**  
cc: Client (By Email)

151 CHIN SWEE ROAD • #03-09  
MANHATTAN HOUSE • SINGAPORE 169876  
TEL : (65) 6733 4647 • FAX : (65) 6733 8183 (not for Service of Court documents)  
EMAIL : info@chiaarul.com

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	8637J
<b>Vehicle Details</b>	
Vehicle No.:	SJS1599P
Vehicle to be Exported:	No
Intended Deregistration Date:	31 Oct 2018
Vehicle Make:	MASERATI
Vehicle Model:	GRANTURISMO CAMBIOCORSA
Primary Colour:	Black
Manufacturing Year:	2009
Engine No.:	M145148708
Chassis No.:	ZAMHH45C000048345
Maximum Power Output:	323.0 kW (433 bhp)
Open Market Value:	\$120,702.00
Original Registration Date:	29 Jan 2010
First Registration Date:	29 Jan 2010
Transfer Count:	2
Actual ARF Paid:	\$120,702.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jan 2020
PARF Rebate Amount:	\$66,386.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Jan 2020
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$21,899.00
COE Rebate Amount:	\$2,719.00
<b>Total Rebate Amount:</b>	<b>\$69,105.00</b>

The information contained herein is correct as at 31 Oct 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	21/10/2018 17:46
Date Of Accident	21/10/2018 15:25
Exact Location Of Accident	266 PUNGGOL WAY MSCP
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJS1599P
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NEO YONG HUI, NICHOLAS
NRIC No	S8038637J
Email Address	ODESSUS.NEO@GMAIL.COM
Mobile Phone No	(LOCAL) +65-93699999
Alternative Phone No	OFFICE-93699999

### Vehicle Particulars

Manufacturer	MASERATI
Model	GRANTURISMO
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SI18V08522
Cover Note Number	

### Driver

Name of Driver	NEO YONG HUI, NICHOLAS
NRIC No	S8038637J
Date Of Birth	02/12/1980
Occupation	INDOOR
Date Of Driving Pass	20/03/2000
Driving Experience	18 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93699999
Fax Number	
Contact Number	OFFICE-93699999
Email Address	ODESSUS.NEO@GMAIL.COM

Address	HDB PUNGGOL EMERALD, 265A PUNGGOL WAY #16-316
Postcode	821265
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I was driving straight slowly at Blk 266 Punggol Way multi storey carpark. I saw car SLK3868T was reversing to parked her car. I stopped my car to give way. After car SLK3868T was in the carpark lot, i drove forward but had to brake to a stopped and sounded my horn to alert the driver as car SLK3868T was inching forward. My car was stationary when car SLK3868T inch forward four time and collided onto my car front right side. After colliding onto my car, the driver inch forward one more time, further damaging my car.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLK3868T
Vehicle Make/Model/Colour	MITSUBISHI / LANCER
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE YI LING
NRIC/Passport Number	S8810241Z
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

# Sketch Plan

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the completion of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available thereafter.
8. Consent under the Personal Data Protection Act (PDPA):  
I understand, acknowledge, agree and consent that:  
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurers who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.  
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

VERIFIED BY AJAX MARS  
REPORTING OFFICER

Muhammad Faizal

Bin Pabita

Witnessed by Reporting Centre  
Personnel

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Sketch Plan

5/1/66 PORTUGAL WAY

MSCP

5/1/66 1599P

5/1/66 3808P

ACCIDENT STATEMENT (2000 characters)

I was driving straight slowly at Blk 266 Punggol Way multi storey carpark. I saw car SLK3868T was reversing to parked her car. I stopped my car to give way. After car SLK3868T was in the carpark lot, i drove forward but had to brake to a stopped and sounded my horn to alert the driver as car SLK3868T was inching forward. My car was stationary when car SLK3868T inch forward four time and collided onto my car front right side. After colliding onto my car, the driver inch forward one more time, further damaging my car.

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MUHAMMAD FAIZAL BIN PABILA



MARS Officer

Registered Owner or Driver's Signature

Job Complete Date/Time

21 October 2018 at 5:24 PM

Date/Time

21 October 2018 at 5:24 PM

## ACE AUTOLUTION PTE LTD

13,KAKI BUKIT ROAD 4 ,BARTLEY BIZ CENTRE #03-29,SINGAPORE 417807.

COMPANY REG. NO : 201403869W

EMAIL: admin@aceauto.com.sg

TEL: 6844 1184

FAX: 6702 4202

PHOTOCOPY

NAME : NEO YONG HUI NICHOLAS

DATE : 22/11/2018

PROFORMA INVOICE : ACE-259-2018

JOB NO :

VEHICLE NO. SJS 1599 P

MAKE & MODEL : MASERATI  
GRANTURISMO

ADDRESS : HDB PUNGGOL EMERALD  
265A PUNGGOL WAY #16-316  
SINGAPORE 821265

ITEM	DESCRIPTION	QTY	RATE	AMOUNT
1	COST OF REPAIR			\$ 8,200.00
TOTAL				\$8,200.00

### **IMPORTANT**

*Please remit payment within 7 days from the due date*

*An interest of 1.5% per month will be levied on all overdue amounts*

*All cheques must be made payable to **ACE AUTOLUTION PTE LTD***

***(WE ARE NOT GST REGISTERED)***

***This a computer generated document.No signature is required.***

# S K AUTO CONSULTANTS

PHOTOCOPY

## Invoice

Bill To: NEO YONG HUI NICHOLAS  
C/o ACE Autolution Pte Ltd  
13 Kaki Bukit Road 4 #03-29  
Bartley Biz Centre  
Singapore 417807

Invoice No:	2018598
Date:	16/11/2018
Our Ref	TP/018/0598SK

Description	Amount (S\$)
<b>PARTICULARS</b>	
Vehicle Registration No. : SJS 1599P	400.00
Date of Accident : 21/10/2018	
Date of Inspection : 30/10/2018	
<b>SERVICES:</b>	
Assessment with report (inclusive of transport charges and photographs etc)	
<b>Total</b>	400.00
<b>Balance Due</b>	400.00

We would appreciate your cheque crossed and made payable to:  
S K AUTO CONSULTANTS

  
Authorized Signature

# S K AUTO CONSULTANTS

## AUTOMOBILE ASSESSMENT REPORT

Page No. 1

Our Reference: TP/018/0598SK  
Your Reference: TBA

Date: 16/11/2018

TO: NEO YONG HUI NICHOLAS  
C/o ACE Autolution Pte Ltd  
13 Kaki Bukit Road 4 #03-29  
Bartley Biz Centre  
Singapore 417807

Assessment of Vehicle No : SJS 1599P  
Date of Accident : 21/10/2018  
Date of Inspection : 30/10/2018

We have carried out a physical assessment of SJS 1599P at ACE Autolution Pte Ltd according to your instructions on 30/10/2018 and are pleased to submit our report as follows;

### 1. VEHICLE PARTICULARS

Registration No.	:	SJS 1599P
Make & Model	:	MASERATI GRANTURISMO
Year of Registration	:	29/1/2010
Engine Capacity (cc)	:	4691
Chassis No.	:	ZAMHH45C000048345
Engine No.	:	M145148708
Colour	:	BLACK
Mileage (km)	:	95596

### 2. VEHICLE CONDITION

Body Paint:	:	Good
Steering	:	Serviceable
Foot Brake	:	Serviceable
Parking Brake	:	Serviceable

### 3. TYRE PARTICULARS & CONDITION

#### Front

RH Make/Size	:	PIRELLI 245/35R20 - 80%
LH Make/Size	:	PIRELLI 245/35R20 - 80%

#### Rear

RH Make/Size	:	PIRELLI 245/35R20 - 80%
LH Make/Size	:	PIRELLI 245/35R20 - 80%

Note: % denotes the remaining percentage of the tyre

# S K AUTO CONSULTANTS

Page No. 2

Our Reference      TP/018/0598SK  
Vehicle No.        SJS 1599P

## 4. DESCRIPTION OF DAMAGE

At the time of inspection observed that this vehicle had sustained damages to the Right side front portion

Please see attached schedule for details.



Estimated Amount            : S\$10,874.54  
Adjusted Amount            : S\$8,200/-  
Estimated Repair Days       : 5 days

Pursuant to your instruction, we have **NOT AUTHORIZED** repair.

The assessment was conducted on a "**Without Prejudice**" basis.

If we are not notified of anything to the contrary within **14 Days** from the date hereof, this report shall be treated as correct

### **Disclaimer**

This report is intended for the exclusive use of the addressee solely in relation to the loss occurrence in which the assessed vehicle is involved. No liability or responsibility whatsoever shall be held by

**S K AUTO CONSULTANTS** for any reliance on this report by any third party.

# S K AUTO CONSULTANTS

Page No. 3

Our Reference TP/018/0598SK  
Vehicle No. SJS 1599P

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(\$\$)		OUR ASSESSMENT(\$\$)	
	<b>PARTS (LIST ITEMS)</b>					
1	RH Front fender	Dented	8563.00		8563.00	✓
1	RH Front fender side light	Refix	27.75		0.00	
3	RH Front fender Air intake @51.28	Necessary	153.84		153.84	✓
1	RH Front fender "Pininfarina" Inscription	Necessary	38.00		38.00	✓
1	RH Front wheel shield	Refix	244.68		0.00	
			9027.27		8754.84	
		less 10%	902.73	10%	875.48	
			8124.54		7879.36	
		<b>TOTAL PARTS</b>	8124.54		7879.36	

191.84  
172.65

# S K AUTO CONSULTANTS

Page No. 4

Our Reference TP/018/0598SK

Vehicle No. SJS 1599P

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (\$)	OUR ASSESSMENT (\$)
1	<b>LABOUR</b> To remove the affected parts & fittings to commence repairs; replace damaged parts and components (Labour inclusive of removing and refix RH front door to facilitate replacement of RH Front fender - part of work process- refer to photos)	1400.00	1200.00 400/-
2	To supply paint materials, expandable items & putty, respray paint on parts replaced (special coating of paint to have even colour to blend with other body panel of car)	1000.00 800/-	800.00 400/-
3	To clear fault code with diagnostic computer and reset to specification	350.00	300.00 N/A
Labour Total :		2750.00	2300.00
TOTAL (PARTS & LABOUR):		10874.54	10179.36

**Note: (For Lump Sum Repair)**

The workshop has agreed to undertake the repair on a Lump Sum Basis, and/or the use of ex stock/reconditioned parts whichever is possible (having taken into consideration to repair instead of replacements). **The final adjusted Lump Sum contract amount is S\$8,200/-**

  
S. Kumaran  
Motor Surveyor

972.65  
71P  
2 days

VEHICLE REGN.NO. SIS 1599P

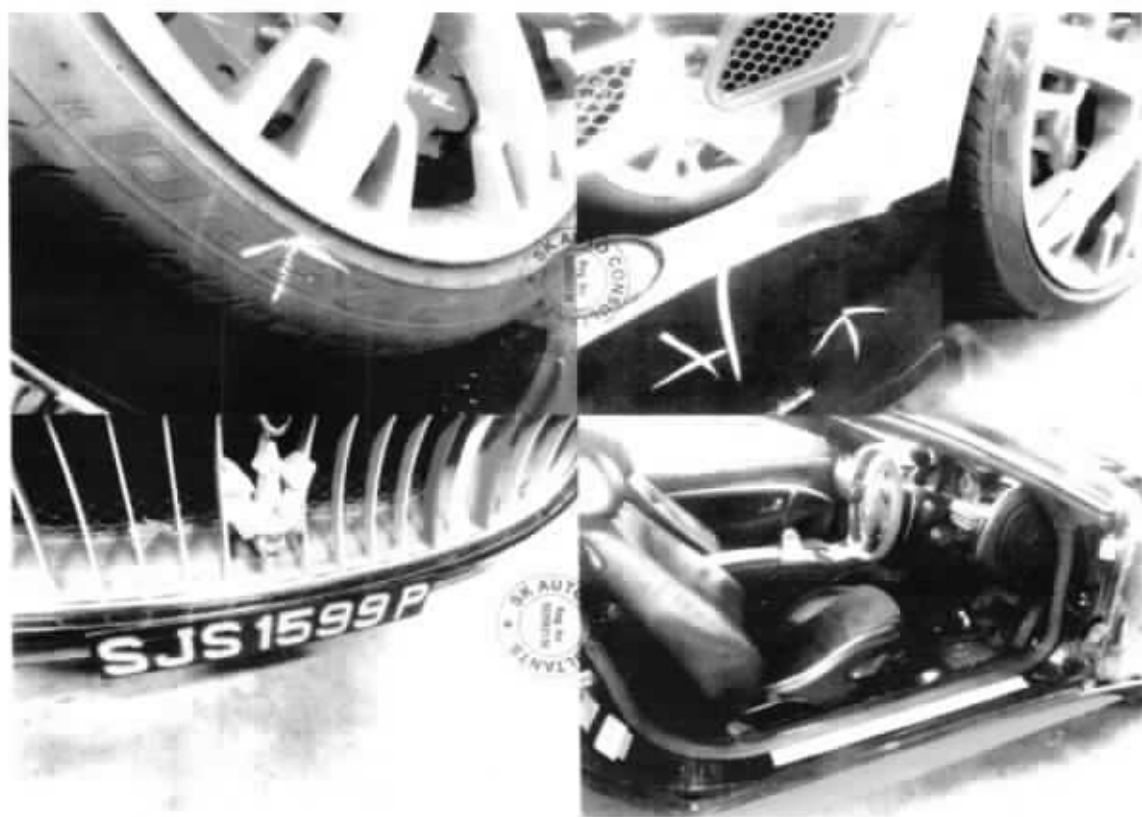


Page 2





Page 4



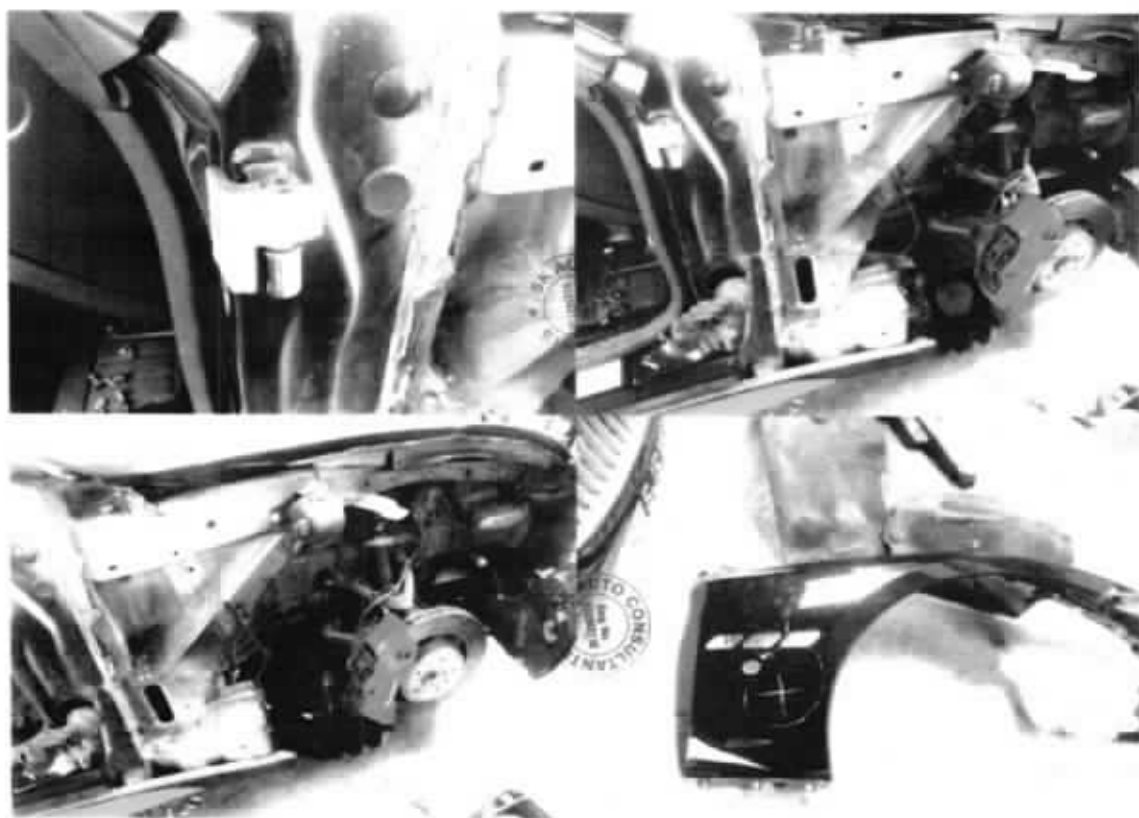
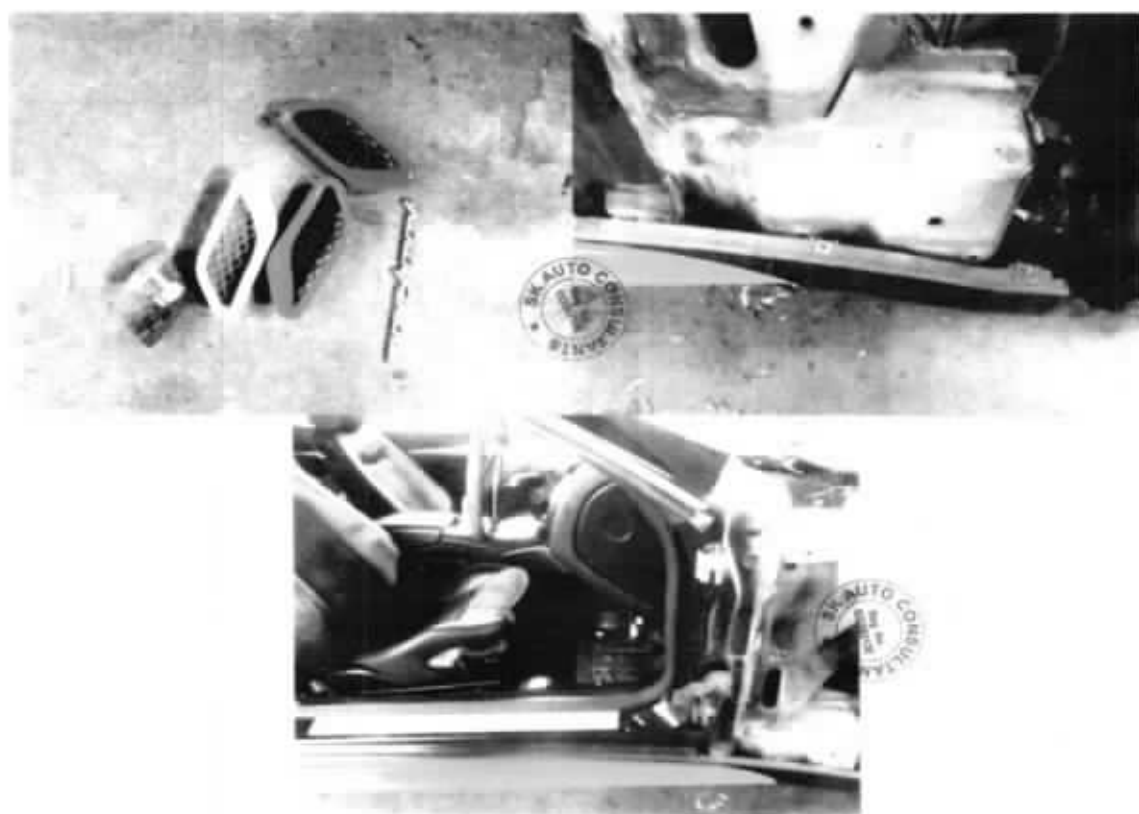


Figure 6



Page 7



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:

Singapore NRIC

Owner ID:

8637J

### Vehicle Details

Vehicle No.:

**SJS1599P**

Vehicle to be Exported:

Yes

Intended Deregistration Date:

23 Nov 2018

Vehicle Make:

MASERATI

Vehicle Model:

GRANTURISMO CAMBIOCORSA

Primary Colour:

Black

Manufacturing Year:

2009

Engine No.:

M145148708

Chassis No.:

ZAMHH45C000048345

Maximum Power Output:

323.0 kW (433 bhp)

Open Market Value:

\$120,702.00

Original Registration Date:

29 Jan 2010

First Registration Date:

29 Jan 2010

Transfer Count:

2

Actual ARF Paid:

\$120,702.00

### Intended PARF Rebate Details

PARF Eligibility:

Yes

PARF Eligibility Expiry Date:

28 Jan 2020

PARF Rebate Amount:

\$66,386.00

### Intended COE Rebate Details

COE Expiry Date:

28 Jan 2020

COE Category:

E - Open Category

COE Period(Years):

10

QP Paid:

\$21,899.00

COE Rebate Amount:

\$2,584.00

**Total Rebate Amount:**

**\$68,970.00**

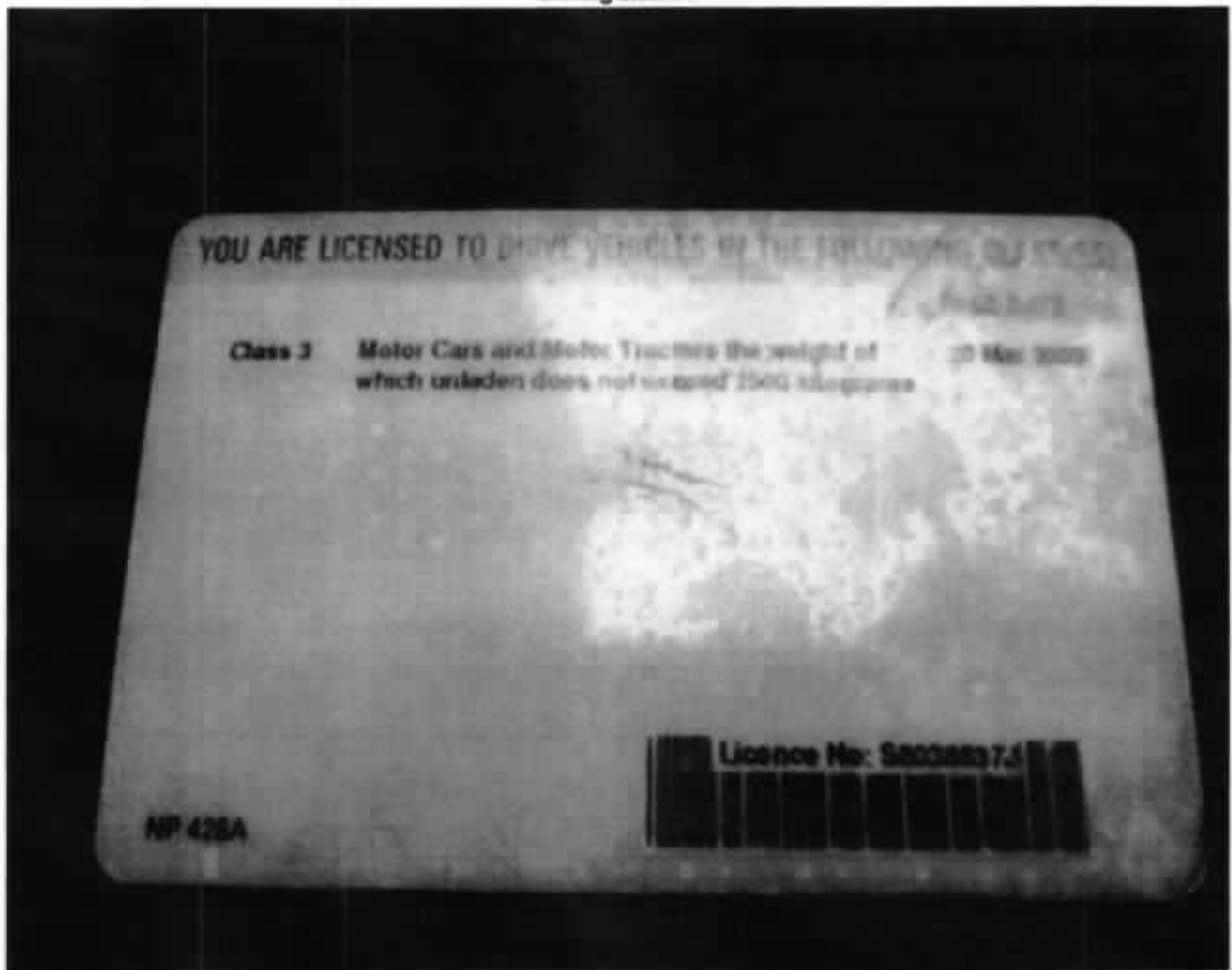
The information contained herein is correct as at 23 Nov 2018

OK

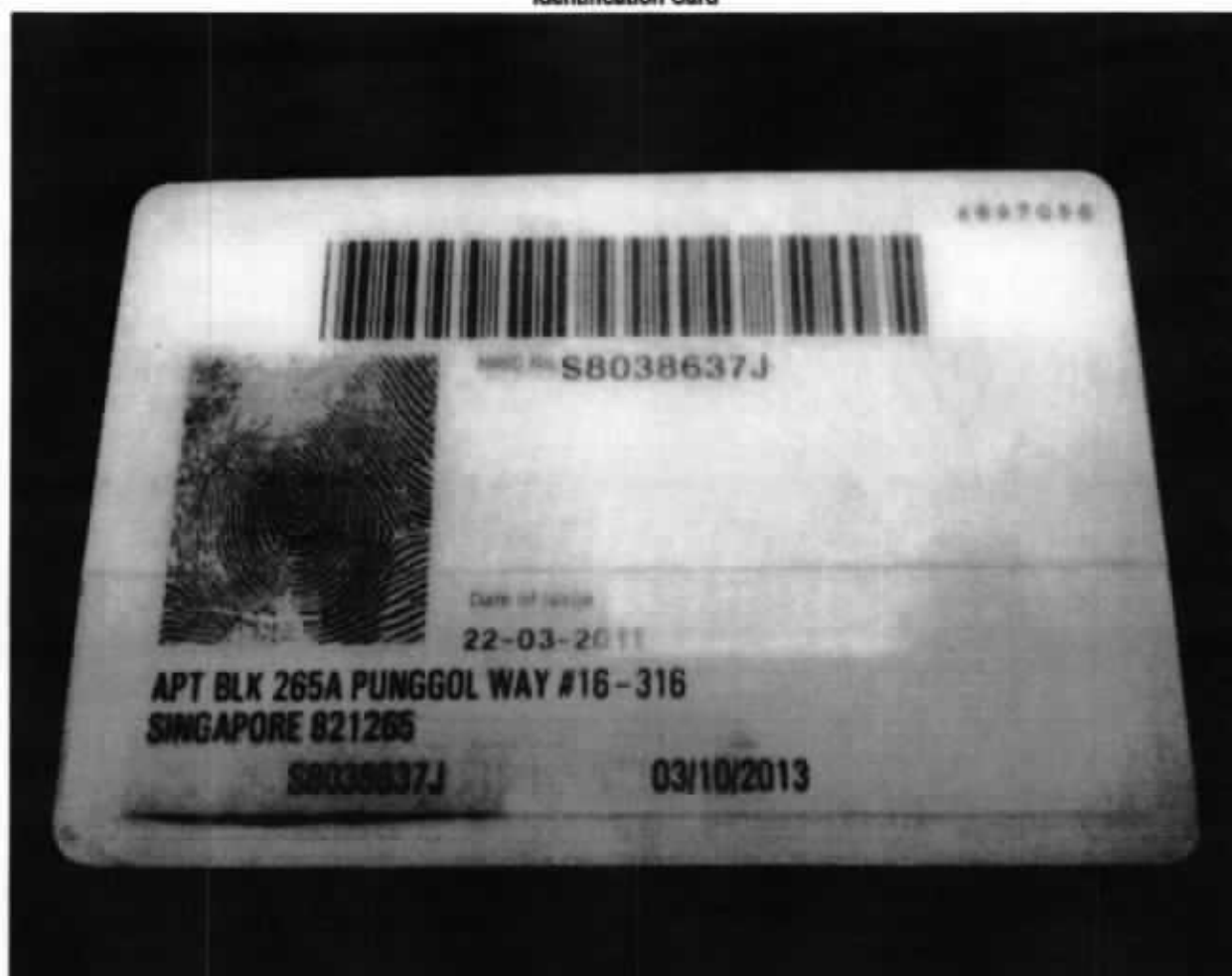
Driving License



Driving License



Identification Card



Driving License

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO S8038637J



NAME  
NEO YONG HUI, NICHOLAS

梁 榮 輝

RACE  
CHINESE

Date of birth 02-12-1980 Sex M

Country of birth  
SINGAPORE

S8038637

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Oct 2018 <a href="#">Edit Reg</a>		12 Dec 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$972.66</b> <a href="#">Edit Estimates</a>	<b>S\$972.66</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>BENEDICT TEO KIM LENG</b> , ID: S8920981A								
Main Claimant:	<b>NEO YONG HUI NICHOLAS</b> , ID: S80386377								
Vehicle Reg. No.:	<b>SJS1599P</b>	Date of Loss:	21/10/2018 00:00 - :59 [104 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 0751639458SG</b>	Policy/Cover Note No.:	2100497139 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLK3868T</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>Ace Autolution (HQ)</b> 13 KAKI BUKIT ROAD 4, #03-29 Bartley Biz Centre, 417807 Kaki Bukit - Tel:								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Syed-Yusoff, Saliha</b> ] Saliha.Syed-Yusoff@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>BRYAN TANI</b> ] ... [Final Rpt due 09/11/2018]								
Claimant's Solicitor:	<b>CHIA S ARUL &amp; LLC</b> - Tel: 67334647								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG (31/10/2018): Request to upload TP GIA Report									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SJS1599P (0751639458SG)  
[SLK3868T]**





















**TP**

**NEO YONG HUI NICHOLAS**

**Oct 21 2018 12:00AM**

**[BENEDICT TEO KIM LENG]**

**Ace Autolution**

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Photos/Images</b>			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/11/18 11:31	General View	 Load JPG	<input checked="" type="checkbox"/>
2	08/11/18 11:31	General View	 Load JPG	<input checked="" type="checkbox"/>
3	08/11/18 11:31	General View	 Load JPG	<input checked="" type="checkbox"/>
4	08/11/18 11:31	General View	 Load JPG	<input checked="" type="checkbox"/>
5	08/11/18 11:31	General View	 Load JPG	<input checked="" type="checkbox"/>
6	08/11/18 11:31	General View	 Load JPG	<input checked="" type="checkbox"/>
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11	08/11/18 11:31	General View	 Load JPG	<input checked="" type="checkbox"/>
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13	08/11/18 11:31	General View	 Load JPG	<input checked="" type="checkbox"/>
14	08/11/18 11:31	General View	 Load JPG	<input checked="" type="checkbox"/>
15	08/11/18 11:31	General View	 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/11/18 11:30	TP GIA REPORT	 Load PDF	
2	12/02/19 17:23	Colour Photo	 Load PDF	
3	12/02/19 17:23	Investigation Report	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	31/10/18 10:48	OI GIA REPORT	 Load PDF	
2	12/12/18 17:34	third party survey report	 Load PDF	

## Documents Checklist

<a href="#">Reset</a>   <a href="#">Save</a>   <a href="#">Print</a>		
There are no document checklists configured.		
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>		
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>		

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG18019712/DVD3E2

Date: 12/02/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No: 2100497139
Claimant Vehicle No: SJS1599P	Insured Vehicle No: SLK3868T
Date of Loss: 21/10/2018	Nature of Claim: TP Claim No: 0751639458SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJS1599P	Engine No: M145148708
Make & Model: MASERATI GRANTURISMO, 4.7 Cambiocorsa (A)	Chassis No: ZAMHH45C000048345
Reg. Date: 29/01/2010 (Man. Year: 2009)	Odometer: 95596 km
Colour: Black	
Engine Capacity: 4691 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): Market Value/New Car Price	

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable): Yes	Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes	Engine Modification: No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 285/35 R20	Rear Tyre Size: 285/35 R20
Front Left Side: Pirelli 6 mm	Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm	Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,124.54	172.66	7,951.88	97.87
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,750.00	800.00	1,950.00	70.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>10,874.54</b>	<b>972.66</b>	<b>9,901.88</b>	<b>91.06</b>

### INSPECTION

Date of Assignment: 12/12/2018	
Date Inspected: 30/10/2018 Inspected At:	Ace Autolution (HQ) 13 KAKI BUKIT ROAD 4, #03-29 Bartley Biz Centre Singapore 417807
Estimated Period of Repair: 2.0 days	

Adjuster: BRYAN TANI

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Different 1 cents -Finalise confirm amount: \$972.65

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RH FRONT FENDER	Repair	8,563.00 FL	*- FL
2	1		*RH FRONT FENDER SIDE LIGHT	Refix	27.75 FL	*- FL
3	3		*RH FRONT FENDER AIR INTAKE	Necessary	153.84 FL	*153.84 FL
4	1		*RH FRONT FENDER PININFARINA INSCRIPTION	Necessary	38.00 FL	*38.00 FL
5	1		*RH FRONT WHEEL SHIELD	Refix	244.68 FL	*- FL
					<b>Sub Total (S\$)</b>	<b>9,027.27 191.84</b>
					<b>- List Item Discount on L Items 10.00/10.00% (S\$)</b>	<b>902.73 19.18</b>
					<b>Total Parts (S\$)</b>	<b>8,124.54 172.66</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS; REPLACE DAMAGED PARTS AND COMPONENTS (LABOUR INCLUSIVE OF REMOVING AND REFIX RH FRONT DOOR TO FACILITATE REPLACEMENT OF RH FRONT FENDER - PART OF WORK PROCESS - REFER TO PHOTOS	New	1,400.00	400.00
2	TO SUPPLY PAINT MATERIALS, EXPANDABLE ITEMS & PUTTY, RESPRAY PAINT ON PARTS REPLACED (SPECIAL COATING OF PAINT TO HAVE EVEN COLOUR TO BLEND WITH OTHER BODY PANEL OF CAR)	New	1,000.00	400.00
3	TO CLEAR FAULT CODE WITH DIAGNOSTIC COMPUTER AND RESET TO SPECIFICATION	New	350.00	0.00
Gross Labour Cost (S\$)			2,750.00	800.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >