

Jia Le (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 22 July 2019 12:35 PM
To: Jia Le (LKK Auto); Admin A
Cc: Elaine Cheong; Chee So Chow; Alfred Toh; Hsiao Tong (LKKAuto)
Subject: RE: <Seek Mandate>Direct Settlement - Accident Involving SJY2498J (OI: SNM18D05124C02/8(ec) AND GBH5087B (TP : LKK REF - CC6/CTI18019691/Upb3) on 28.10.2018

LKK REF - CC6/CTI18019691/Upb3
CTI REF - SNM18D05124C02/8 (ec) - SJV2498J

Dear Jia Le

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$7,624.00.

We await your payment advice to enable Elaine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Monday, 22 July, 2019 11:11 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: <Seek Mandate>Direct Settlement - Accident Involving SJY2498J (OI : CTI - SNM18D05124C02) AND GBH5087B (TP : LKK REF - CC6/CTI18019691/Upb3) on 28.10.2018

Dear Elaine,

We refer to mandate request dated 04/02/2019.

Kindly let us have your instruction/approval as third party is chasing.

Thank you.

Best Regards,
Carlor Chan | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Alfred Toh [mailto:alfred.toh@sg.cntaiping.com]

Sent: Monday, 3 June 2019 4:37 PM

To: Hsiao Tong (LKKAuto); Elaine Cheong; Admin A

Cc: Jia Le (LKK Auto); Chee So Chow; Alfred Toh

Subject: RE: <Seek Mandate>Direct Settlement - Accident Involving SJY2498J (OI : CTI - SNM18D05124C02) AND GBH5087B (TP : LKK REF - CC6/CTI18019691/Upb3) on 28.10.2018

Dear Elaine

Please assist to check on the matter.

Regards

Alfred

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, June 3, 2019 2:37:26 PM

To: Claims Dept of CTI; Irene Tay; Elaine Cheong; Alfred Toh; Chee So Chow

Cc: Admin A; Jia Le (LKK Auto)

Subject: RE: <Seek Mandate>Direct Settlement - Accident Involving SJY2498J (OI : CTI - SNM18D05124C02) AND GBH5087B (TP : LKK REF - CC6/CTI18019691/Upb3) on 28.10.2018

Dear Sirs/Mdm,

We refer to mandate request dated 04/02/2019.

Kindly let us have your instruction/approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com<mailto:chewht@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 17 May 2019 6:20 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: <Seek Mandate>Direct Settlement - Accident Involving SJY2498J (OI : CTI - SNM18D05124C02) AND GBH5087B (TP : LKK REF - CC6/CTI18019691/Upb3) on 28.10.2018

Dear Elaine/Irene,

FYA

Regards
Angie Foo

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, May 17, 2019 4:01 PM
To: Claims Dept of CTI
Cc: Admin A; Elaine Cheong
Subject: RE: <Seek Mandate>Direct Settlement - Accident Involving SJY2498J (OI : CTI - SNM18D05124C02) AND GBH5087B (TP : LKK REF - CC6/CTI18019691/Upb3) on 28.10.2018

Dear Sirs/Mdm,

We refer to mandate request dated 04/02/2019.

Kindly let us have your instruction/approval.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com<mailto:chewht@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Sunday, 31 March 2019 10:02 AM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com<mailto:claimsdept@sg.cntaiping.com>>
Cc: Admin A <admin-a@lkkauto.com<mailto:admin-a@lkkauto.com>>; 'elaine.cheong@sg.cntaiping.com' <elaine.cheong@sg.cntaiping.com<mailto:elaine.cheong@sg.cntaiping.com>>
Subject: RE: <Seek Mandate>Direct Settlement - Accident Involving SJY2498J (OI : CTI - SNM18D05124C02) AND GBH5087B (TP : LKK REF - CC6/CTI18019691/Upb3) on 28.10.2018

Dear Sirs/Mdm,

We refer to mandate request dated 04/02/2019.

Kindly let us have your instruction/approval.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com<mailto:chewht@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 4 February 2019 10:44 AM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com<mailto:claimsdept@sg.cntaiping.com>>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com<mailto:elaine.cheong@sg.cntaiping.com>>; Admin A <admin-a@lkkauto.com<mailto:admin-a@lkkauto.com>>

Subject: <Seek Mandate>Direct Settlement - Accident Involving SJY2498J (OI : CTI - SNM18D05124C02) AND GBH5087B (TP : LKK REF - CC6/CTI18019691/Upb3) on 28.10.2018

Your ref : SNM18D05124C02

Our ref : CC6/CTI18019691/Upb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING SJY2498J(OI) AND GBH5087B(TP) ON 28/10/2018

We refer to the above matter.

This is a head-to-rear collision. We are of the view that liability is not in our insured driver's favour. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "FASTECH AUTO PTE LTD" at \$7,624.00(all-in).

The summary is as follows: -

Amount Claimed

Amount Revised

1. Cost of Repair (w/GST)

\$ 16,254.10

\$ 7,062.00

2. Loss of Use (7days x \$85.00)

\$ 595.00

\$ 560.00(7days x \$80.00)

3. LTA/ GIA Search Fee

\$ 2.00

\$ 2.00

Total

\$ 16,824.10

\$ 7,624.00

**6days recommendation for repair + 1Sunday = 7days

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com<<mailto:chewht@lkkauto.com>> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 12 November 2018 2:57 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com<<mailto:claimsdept@sg.cntaiping.com>>>

Cc: elaine.cheong@sg.cntaiping.com<<mailto:elaine.cheong@sg.cntaiping.com>>; Admin A <admin-a@lkkauto.com<<mailto:admin-a@lkkauto.com>>>

Subject: RE: Direct Settlement - Accident Involving SJY2498J (OI : CTI - SNM18D05124C02) AND GBH5087B (TP : LKK REF - CC6/CTI18019691/Upb3) on 28.10.2018

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- * Estimated cost of repair
- * Preliminary advice
- * Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com<<mailto:chewht@lkkauto.com>> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 30 October 2018 6:25 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com<<mailto:claimsdept@sg.cntaiping.com>>>

Cc: elaine.cheong@sg.cntaiping.com<<mailto:elaine.cheong@sg.cntaiping.com>>; Lucas Lee <lucas.lee@sg.cntaiping.com<<mailto:lucas.lee@sg.cntaiping.com>>>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com<<mailto:chewht@lkkauto.com>>>; Admin A <admin-a@lkkauto.com<<mailto:admin-a@lkkauto.com>>>

Subject: Direct Settlement - Accident Involving SJY2498J (OI : CTI - TBA) AND GBH5087B (TP : LKK REF - CC6/CTI18019691/Upb3) on 28.10.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBH 5087B at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com<mailto:shupeil@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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FASTECH AUTO PTE LTD**1 Kaki Bukit Ave 6 #01-48 Autobay****Singapore 417883****Tel No: 67452063 / 67467158 Fax No: 67458520****Tax Reg No: 200006262D**

Date : 07.11.2018

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claims Department

ACCIDENT INVOLVING VEHICLE: GBH 5087B / SJY 2498J ON 28.10.2018

We are the authorized repair workshop for the owner of motor vehicle no: **GBH 5087B**, which was involved in the captioned accident with your insured vehicle no: **SJY 2498J**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	7,062.00
2) Loss Of Use (6 days + 1 sun X \$85)	\$	595.00
3) GIA Search Result	\$	2.00
	\$	7,659.00

We enclosed herewith the following documents to support the claims:

- | | |
|-----------------------------------|------------------------------------|
| a) Final Repair Invoice | e) Vehicle Registration Log Card |
| b) I/C & Driving License | f) Letter of Authorisation, etc... |
| c) GIA Report / GIA Search Result | |
| d) Insurance Certificate | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

FASTECH AUTO PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/CTI18019691/Upb3

14 NOV 2018

KUEK TONY

BLK 318B YISHUN AVE 9

#13-138

SINGAPORE 762318

Dear Sir/Madam,

ACCIDENT INVOLVING SJY 2498J AND GBH 5087B ON 28/10/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBH 5087B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as he changed lane and collided with third party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

DATE : 28.10.2018

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. GBH 5087B and
SJY 2498J ONLY

ALONG AYE>MCE

ON 28.10.2018

I/We, HUAT HOCK PTE LTD

of (NRIC No./ROC No.) 201118348W

of BLK 313 BUKIT BATOK STREET 32 #08-45 S-650313

owner of vehicle no. GBH 5087B in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle GBH 5087B at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner :  Huat Hock Pte Ltd

Name of Owner : HUAT HOCK PTE LTD

Jia Le

06/CT11801969/146352

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3003201702

Claim No : SNM18D05124C02/8

Claimant : HUAT HOCK PTE LTD

Amount : S\$7,624.00

DOLLARS SEVEN THOUSAND SIX HUNDRED AND TWENTY FOUR ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBH 5087B

Insured Vehicle No. : SJY 2498J

Date of Loss : 28/10/2018

Place of Accident : ALONG AYE > MCE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KUEK TONY

Driver Name : KUEK TONY

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,062.00
(3) Loss of Use/ Rental/Earning	S\$	560.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	7,624.00
	=====	

Claimant Name : Huat Hock Pte Ltd

NRIC No : 201118348W

Signature : 
Company chop
Sign

Date : 30/8/19

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claims Department

Tax Invoice : 20668

Date : 07.11.2018

Vehicle No : GBH 5087B

Make/Model : TOYOTA HIACE

Chassis/Eng# :

Accident Date : 28.10.2018

Claim No : 1018- 20668

Reference :

Policy No :

	Amount
To proceed on lump sum repair	S\$ 6,600.00

E. & O. E.

Total	: S\$	6,600.00
GST @ 7%	: S\$	462.00
Amount Due	: S\$	<u><u>7,062.00</u></u>



FASTECH AUTO PTE LTD

All Invoices are subjected to GST

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-167283

Date of Request: 29/10/2018

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/10/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. SJY2498J
Accident Date 28/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJY2498J	China Taiping Insurance (Singapore) Pte. Ltd.	13/02/2018-12/02/2019	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-167283

Date of Request: 29/10/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/10/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. SJY2498J
Accident Date 28/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque