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OD TEHWS	TP RES / OD RES /	EVA/INV/MV7-C	S				
To Inspect Vel	hicle No:	SKA 287.	4X	Insured:	81	K 86	220
at Workshop n	n/s	Alpha Car	Servicos	Tel:	6509	829	58
of	1 kaki Bkt	Ave 6 # 0	1-59		0.50		
Policy No:	2100 497394		Claim No:	63451H	-2268	SG	4.5
Sum Insured:	3		Excess:	00 10 1			
Make of Veh: (Client's Record)				D.O.	.A	91101	8108
CA / REV /	REP. / REV 24 HRS			H.	30 10 18 O.D. Endorse	BOMO ment:	ming
Date/Time: 3	siloilpe@mq01:	Person Contacted: _	Cai Lina	Vehicl	(D)	IT	
Date/Time	Action/Instruction (X) Estimate					
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	Dismantle: 30	8106101					•
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TOTAL

200

Your password will expire in 13 days. Click here to change it.

- PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURE ...

From: Chin, Lee-Ying

To: assignments, admin-a@lkkauto.com

Cc: Fong, Andy-SY

Sent: 29/10/2018 3:08:42 PM

Attachments:

ALL - AIG - Letter - 2018 Oct 26 - Proposed Surveyor(s).pdf

tmpFF3B.TIF

Hi LKK,

Kindly assist to survey, vehicle in Kaki Bukit Autobay, #01-59.

Thanks.

Best Regards
Lee Ying, Chin
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947 | Fax +(65) 6835 7416
Lee-Ying.Chin@aig.com | www.aig.com.sg

From: sihoe@actus.sg [mailto:sihoe@actus.sg]
Sent: Monday, October 29, 2018 1:27 PM

To: Chin, Lee-Ying Cc: sihoe@actus.sg

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK8622C AND

SKA2874X ON 19/10/2018

Dear Lee Ying

With apologies, please try using the contact details as follows:

Hoo Yeong Hwa, Manager	
Tel 6509 8258	
Mob 9136 8884	

Mob 8226 5945

Regards

Si Hoe

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



101 Upper Cross Street #06-15B People's Park Centre Singapore 058357

Limited Liability Law Partnership UEN T18LL1456F Tel (+65) 6788 2088
Email contactus@actus.sg
We do not accept service of Court documents by electronic mail

Your Ref: 6345142268SG003

Our Ref: BN/019/2018

26 October 2018

URGENT

AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 Singapore 079120 By Email & Fax **Fax** 6835 7416

Email Aashweenjeetkaur.Mithoosingh@aig.com

Dear Sirs

MOTOR ACCIDENT
ON 19 OCTOBER 2018, 8:40 AM
AT QUEENSWAY (TOWARDS PORTSDOWN AVENUE)
INVOLVING VEHICLES NO SKA 2874X AND SLK 8622C

- We refer to your electronic correspondence dated, "Thursday, October 25, 2018 4:46 PM".
- We are instructed that our client does not agree to your proposed motor surveyors.
- 3. Mr Alan Cheong of Messrs C L Appraiser Pte Ltd ("Motor Surveyor") is instead proposed for the purposes of a pre-repair Inspection.
- 4. Pursuant to the applicable State Courts protocol, please let us hear from you within 2 working days from the date of this letter, failing which it will be taken that you have no objection to the Motor Surveyor acting as Single Joint Expert (SJE) and our client will proceed accordingly for the purposes of his claim.
- 5. In the event you object to the proposed Motor Surveyor, our client will instruct his choice of motor surveyor to conduct a pre-repair survey.

Page 1 of 2

This message is intended for the recipient named above. It may contain confidential or privileged information. If you are not the intended recipient, please notify the sender immediately and then delete all copies of this message from your system. Do not read, copy, use or circulate this communication.

Please be informed that the subject vehicle may by prior appointment be inspected by at:

Workshop Alpha Car Services Pte Ltd

Address

1, Kaki Bukit Avenue

#01-05

Kaki Bukit Autobay Singapore 123456

Contact

Ah Hua

Mob

9123 4444

Yours faithfully

.

T Si Hoe
ACTUS LEGAL LLP

cc Client(s)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	0947C
Vehicle No.:	SKA2874X
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Oct 2018
Vehicle Make:	VOLVO
Vehicle Model:	S80 2.0T AT ABS D/AB 2WD 4DR TURBO
Primary Colour:	Grey
Manufacturing Year:	2010
Engine No.:	B4204T64000745
Chassis No.:	YV1AS445BB1138380
Maximum Power Output:	149.0 kW (199 bhp)
Open Market Value:	\$41,913.00
Original Registration Date:	10 Feb 2011
First Registration Date:	10 Feb 2011
Transfer Count:	2
Actual ARF Paid: Intended PARF Rebate Details	\$41,913.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Feb 2021
PARF Rebate Amount: Intended COE Rebate Details	\$25,147.00
COE Expiry Date:	09 Feb 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$69,000.00
COE Rebate Amount:	\$15,728.00
Total Rebate Amount:	\$40,875.00

The information contained herein is correct as at 30 Oct 2018

OK

Volvo S80 T5

\$55,800

\$11,090 /yr

29-Nov-2011

1.999 cc

124.121 km

Luxury

Available

Sell \$3k Above Paper Value Only! Powerful Luxurious Sedan/Well Kept In Rare Condition That You Not To Be Missed! Gigantic Boots Space! Extended Warranty Available. Professional Evaluation And Grooming...

Dickson Automobile

Posted: 14-Sep-2018 Tags: 2011 Volvo S80, 2011 volvo s80, Volvo S80, volvo s80, Volvo, S80, S80, Used Volvo



Volvo S80 T4

\$49,000

\$11,810 /yr

21-Apr-2011

1,596 cc

60,000 km

Luxury

Available

Nice 3 Digit Number! 1 Owner Only! High Loan Up To 80%-90% Available! Lowest Depreciation In Market! Agent's Wearnes Unit. Low Mileage Done. No Expenses Spared, Pristine Condition. Low Depreciation Of...

Posted: 07-Sep-2018 Tags: 2011 Volvo S80, 2011 volvo s80, Volvo S80, Volvo s80, Volvo, S80, S80, Used Volvo

Save this search criteria, to get email alerts whenever a match is found.

Make

Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

20 v results/page

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be $\underline{\text{completed}}$ by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT	
Date Of Report	19/10/2018 13:29	
Date Of Accident	19/10/2018 08:40	
Exact Location Of Accident	QUEENWAY TWDS PORTSDOWN AVE	
Country/State of Loss	SINGAPORE	
	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	CKARRTAY	THE PARTY

Vehicle Registration Number	SKA2874X
Insured/Policyholder	
Name Of Registered Owner	NG WHYE JHUN
NRIC No	S8030947C

 Email Address
 NOEMAIL

 Mobile Phone No
 (LOCAL) +65-84689988

 Alternative Phone No
 OFFICE-84689988

Vehicle Particulars

Manufacturer VOLVO Model S80

Exact Purpose for which vehicle was being used at time of accident PRIVATE USE

Are you claiming under your own insurance policy for repair to your vehicle?

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company AXA INSURANCE PTE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number VA1/GA319259

Cover Note Number

Driver

 Name of Driver
 NG WHYE JHUN

 NRIC No
 \$8030947C

 Date Of Birth
 07/10/1980

 Occupation
 INDOOR

 Date Of Driving Pass
 21/10/1999

Driving Experience 18 YEARS AND 11 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-84689988

Fax Number

Contact Number OFFICE-84689988

EMail Address NOEMAIL

Address

BLK 3 HOLLAND CLOSE #08-49

Postcode

271003

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

TOO LARGE

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLK8622C

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- 3 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- 5. Any false reporting may be referred to the Police for investigation.
- G. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid
- Consent under the Personal Data Protection Act (PDPA)

l understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me,
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection. investigation and management in present and all future claims
- the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required to: the purposes stated, or
 - fill for complying with requirements under any regulations, laws or court orders

Date & Time

Driver's Signat

(if driver is not the policyholder)

Date & Time:

entre Personnel's Signature Name

NRIC/FIN No.

SKETCH PLAN

A	A Comment	Junearus portstown AVE
The same of the sa	A comment of the comm	which A: SKA 2874 x which B: SLK 8622 C

ESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
wes driving along queenstown towards Portisdom	0
Ave and was at a staring position when waiting or the traffic light to turn green. Suddenly vehicle is allowed with my sorrer of my vehic	
waiting at the traffic light to turn green. Suddenly	
vehicle B alloded with my sored of my vehic	E
	-
	-
	-
	-
DECLARATION DESCRIPTION OF THE PROPERTY RESPECT	
t/We declare the pregolog particulars are true in every respect. Reprint Entre Personnel's Signature	
X My Reproduct Personnel's Signature	
Policinoider's Signature Divine (Signature Name)	
In driver is not the post in NRIC/FIN NO	

Oate & Time:

5KAZFIKX

Dented Boothed Bootled (volvo' entler nec southed inner lock 8VCX ru -Softled weatherstry Softed Wrap Sticke ru -Reer bumpe 00/pe -De _ Rea luga lover shell hen buper sensor 00 _ hour hope renturement crechel -Ree hipe top retain ref Reer hupe clips D _ heer end poul Tr. Reer end poul top garnish crachel tai, (loup Acer hupe wrap sticke rer /

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Page 1 of 1 Merimen e-Claims

CLAIM SUBF	OLDER TRA	CKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Subr	mitted	Ins Auth'ed	Status	
Main	19 Oct 2018 Edit Reg		29 Oct 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View R	- 1		Pending for Survey Report Cancel Case	
1	1ain	R	eference	Claim De	ails		Documents		Show All
CLAIM SU	BFOLDER DI	ETAILS			[C	reated	by adjuster]		
Insured:	Insured: WEE SIEW HOON, ID: S1729186F								
Main Claimant:	NG WHYE 1HUN ID: \$80309470								
Vehicle Reg. No.:						8 00:00 - :59 s and 9 Days From	LTA Reg Da	ate (Man Yr)]	
Claim Type:	TP / 6345142268SG Policy/Cover Note No.: 2100497394 (Comprehensive)								
Vehicle Reg. No. (Insured):	SLK8622C Policy No. (Claimant):								
				Excess:					
Repairer:	Alpha Ca	r Services Pte Lte	d (HQ) Blk C, Kaki E	Bukit Ave 6 #01-59,	Kaki Buki	t Autoba	y, 417883 Kaki Bul	kit - Tel: 65	098258
Handling Insurer:			e Pte. Ltd. (Expres	POST VOLENIES STANISCON					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Handle	by MAR	CUS CH	UA] [Final Rp	t due 08/	11/2018]
Claimant's Solicitor:	ACTUS LE	GAL LLP - Tel: 67	7882088						
ASSOCIAT	ED MAIL RE	CEIVED					View	All Co	mpose Case Mail
AIG_SG	(30/10/2018)	: Request to uplo	oad TP GIA Report						
ALL ASSO	CIATED TAS	SKS⊡			View	All S	Search Tasks Cr	eate New Ta	sk Complete
Due Date No results.	Priority	Type Task	Group Subjec	t Handler /	ssigned	Ву	Completed On	Create	d On Done?
								Carro Day III	

Merimen e-Claims Page 1 of 3

Claim Documents

*SKA2874X (6345142268SG)

[SLK8622C]

TP

NG WHYE JHUN

Oct 19 2018 12:00AM

[WEE SIEW HOON]

Alpha Car Services Pte Ltd

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Merimen e-Claims Page 2 of 3

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Page 3 of 3

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LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/AIG18019661/UCD3E2

Date:

13/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100497394

Claimant Vehicle SKA2874X

Insured Vehicle No:

SLK8622C

Date of Loss:

No:

19/10/2018

Nature of Claim:

TP

Claim No: 6345142268SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKA2874X

Make & Model:

VOLVO S80, 2.0 T (A)

Engine No:

B4204T64000745

Reg. Date: Colour:

10/02/2011 (Man. Year: 2010)

Chassis No: Odometer:

YV1AS445BB1138380 124134 km

Engine Capacity:

1999 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Handbrake (Serviceable):

Engine Modification:

Pre-accident Condition: No

Yes

CONDITION OF TYRES

Front Tyre Size:

235/40Z R18

Rear Tyre Size:

235/40Z R18

Front Left Side: Front Right Side: Michelin 6 mm Michelin 6 mm Rear Left Side: Rear Right Side: Michelin 6 mm Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:

29/10/2018

Date Inspected:

30/10/2018 Inspected At:

Alpha Car Services Pte Ltd (HQ)

Blk C, Kaki Bukit Ave 6 #01-59, Kaki Bukit

Singapore 417883

Estimated Period of Repair:

4.0 days

Adjuster: MARCUS CHUA Manager:

CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 2 of 3

REPAIR DETAILS

Recommended Parts

No.	Qty P	art No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOTLID	Dented	0.00 F	*- F
2	1		*BOOTLID VOLVO EMBLEM	Necessary	0.00 F	*- F
3	1		*BOOTLID INNER LOCK	Serviceable	0.00 F	*- F
4	1		*BOOTLID WEATHERSTRIP	Necessary	0.00 F	*- F
5	1		*BOOTLID WRAP STICKER	Necessary	0.00 F	*- F
6	1		*REAR BUMPER	Dented / Deformed	0.00 F	*- F
7	1		*REAR BUMPER LOWER	Deformed	0.00 F	*- F
В	1		*REAR BUMPER SENSOR	Shorted	0.00 F	*- F
9	1		*REAR BUMPER REINFORCEMENT	Dented	0.00 F	*- F
10	1		*REAR BUMPER TOP RETAINER	Cracked	0.00 F	*- F
11	1		*SET REAR BUMPER CLIPS	Necessary	0.00 F	*- F
12	1		*REAR END PANEL	Dented	0.00 F	*- F
13	1		*REAR END PANEL TOP GARNISH	Twisted	0.00 F	*- F
14	1		*TAILLAMP	Cracked	0.00 F	*-F
15	1		*REAR BUMPER WRAP STICKER	Necessary	0.00 F	*-F
F=Fra	anchise par	t.		Total Parts (S\$)	0.00	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >