2 meyor Kalvin REF: NS/INC180	19656 / Killbez
ASS	IGNMENT
From: Date;	Ven'No: SHC3080M Yr Regn: 27 Mar, 202
Estimate Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Text / Prime Mover /
ODITP IWS ITP RES I OD RES I EVA / INV I MV	Truck / Trailer or
o Insped Vehicle No:	Make: Up Lo Sonate c.c / 991
at Workshop m/s	Colour Blue A/C: Insu@d/Std/NI/NA
of	Sp.Reading 2 799 20 T/Radio: Insu@d / Std / NI / NA
insured: 19 569x	Eng/No:
Policy Na 5096328787 181217 - 171218	CINO: KMHETYIVMCA 821740
Claims No. W7/101-7763-002	Gen. Cond: Good/Fair/Poor/Burnt
Sum Insured: Excess:	Steering: Inor or / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STOA/Rim or
(Policy Condition)	
Remark: The veh had commenced its N/S O/S	R:
repair at the time of inspection.	- TOYO/YOKO or West de
Bal. or Market Value;	
!DAC Accident Rport: Consistent? : Yes or No	- Front Rear R/Bal. 2 mm
GIA / PR Seen: Consistent? : Yes or No	100
Est. Repairs: days Res.: Yes or No	7
Lum Sum: % 3 Val.: Yes or No	( D( r 11 )
- 76 3 Val Tes of No	Survey held at CDGE (Loyang)
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Dale:Person Contacted: Vehicle: IN / OUT	
Date / Time   Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collision.
SHC 3080M - NA /TNC17010386 /	The OUR: MUSIF INC.
YP 514 X - X	4
. 2 / . 1 0 /	ed: 560, 57% (0)
PECELVE	ID 1 3 NOV 2018
KEOEIVE	
Date/Time, File Pass to? : Preli. Report	Days Of Repair: 2
1) 13 lu Typise : Final Report	
Date/Time, File Relum to?	Resurvey No. of Trip: Survey Fee: 160  Transportation:
2) Add Fe	
Addre	
Report Format:	: Interview (\$) Photos
K -	: Tech. Invs (\$) Others
1. um (Si) m / 1.B.1; (\$ 500 )	:Weekend (\$)
	TOTAL 160

.

eBaoTech Hello, NAC_PAYA_UBI_800601											lClaim
							• Change	Languaç	ge Chai	nge Password	Log Out
My Desktop	Polic	y Query									•
Notice of Loss	Policy N	0.				Date of	Accident		26/10/2018	16:40	
	Vehicle	No.(For Motor)	YP569	х		Certifica	ate Number				
					S	earch					
	Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	0	5096328787		LANDOM DISTRIBUTIONS PTE LTD	199802775K	GCV	Preferred Workshop Plan	YP569X	YP569X	18/12/2017	17/12/2018
			5	PTE LTD	Co	ntinue	Plan				

# TP Claims against NTUC Income: Follow-Through Survey

Date: 13/11/2018

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Es	Estimate
-	MT/1017763-002	COMFORT TRANSPORTATION PTE LTD	SHC 3080M	YP 569X	26/10/2018	15:30	\$	1,060.00
2	MT/1017817-002	COMFORT TRANSPORTATION PTE LTD	SHA 2853S	SHC 6418D	29/10/2018	15:50	\$	2,719.28
	MT/1011842-002	SMRT TAXIS PTE LTD	SHB 1902K	SKP 6334H	15/9/2018	11:35	\$	8,856.56

## Claim received from LKK Auto

## COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

### ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 8280 Facsimile + 65 6280 9755

Workshops 59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286

24 Senoko Loop Singapore 758156 7 Sungel Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 76873

Date/Time2 Ub 29 3 10 29 20 8 11:35 Page: 1

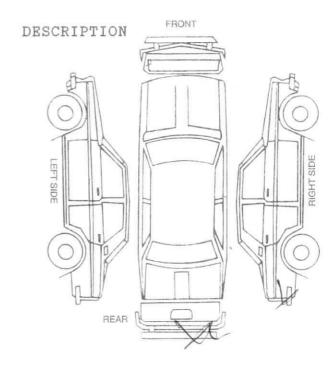
JOB CARD JC NO.: 305231657 ARC Repair TP(CLSO)1 Sales Order: Team: REGN NO.: SHC3080M MILEAGE STOMER COMFORT TRANSPORTATION PTE LTD FUEL MAKE: HYUNDAI 7010045 STOMER NO. 383 SIN MING DRIVE E.....1/2..... DATE/TIME IN 29.10.2018 09:15 MODEL Singapore SINGAPORE 575717 SONATA 65508755 YR OF MANU. 27.03.2012 TARGET DATE .. (R) (P) CHASSIS CODE KMHET41VMCA821740 COMPLETION DATE/TIME: COUNT CARD NO.

JOB DESCRIPTION

Accident Date: 26.10.2018 NATURE: 3P 26.10.2018

S/NO

LABOR CODE



IECKED & PASSED OUT BY			
SERVICE	ADVISOR		CUSTOMER'S SIGNATURE
owledgement Slip		Exit Pass	
e: o.: :le No.: SHC308	OM CHIANG	Vehicle No.: SHC3080M	
e of Service Advisor	Signature/Date	Name of Service Advisor	Date
a returned to Service Recent	ion upon collection	To be kept by Security Guard	

### SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

aforesaid,	
	ACCIDENT STATEMENT
Date Of Report	27/10/2018 08:08
Date Of Accident	26/10/2018 15:30
Exact Location Of Accident	JLN TENAGA
Country/State of Loss	SINGAPORE
and the same of the second	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHC3080M
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	HYUNDAI
Model	SONATA
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088936MFSH
Cover Note Number	
Driver	

Name of Driver TING LI LIAN
NRIC No S0197500E
Date Of Birth 17/10/1952
Occupation OUTDOOR

Driving Experience 41 YEARS AND 9 MONTHS

19/01/1977

Gender FEMALE

Mobile Number (LOCAL) +65-84483117

Fax Number

Contact Number

Date Of Driving Pass

EMail Address NOEMAIL

Address

BLK 207 BISHAN STREET 23 #15-401

OTHER - TAXI DRIVER

Postcode

570207

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle

Vehicle Registration Number of Driver's Own

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLS REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

YP569X

Vehicle Make/Model/Colour

**Details Of Properties** 

COMMERCIAL VEHICLE

Vehicle Category Name of Driver

QUAH KEH TECK

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

NOT SURE

No. Of Passenger (Including Driver)

### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:

SKETCH PLAN

BYDB

BYDS

A) SHC3080M

BYDS

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT
Ch 26/10/18 at about 1530hrs while I Veh A alighted
my passenger and waited for vehicle overfaking
my stationary which to pars, Weh B that
was everfaking my webside hithir they single
Caned from dual carriage road, sollided on
the right rear portion till the right any
never portion of my which.
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A /

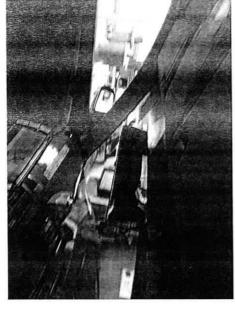
### **DECLARATION**

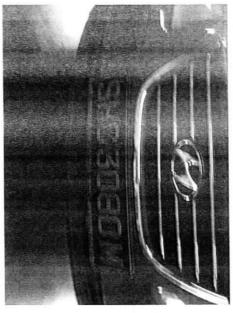
I/We declare the foregoing particulars are true in every respect.

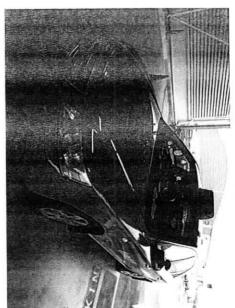
CO REG NO 1992038318

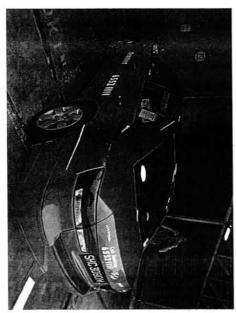
Policyholder's Signature Date & Time: Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name:

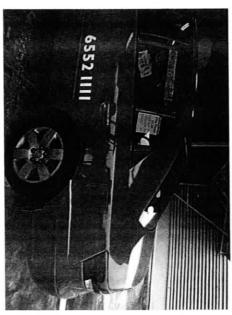
NRIC/FIN No .:

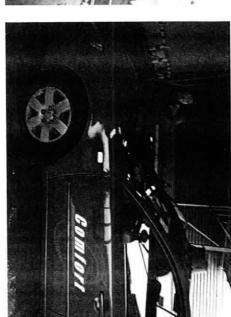












COMFORTDELGRO ENGINEERING

Our Job Ref No : \_\_ 305231657 ComfortDelGro Engineering Pte Ltd 12/11/18 Date 59 Loyang Drive Singapore 508969 Fax: 6546 8156 **FINALIZATION FORM** NTUC Fax: KALVIN Attn: Vehicle Reg No. : SHC3080M 26/10/2018 The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-NTUC YP569X The repair job shall bill to: 1. 2. The finalized amount shall be: Spare Parts after List discount (a) (b) Labour Charges Total for Part-By-Part Repair Cost Lumpsum Repair (if applicable) (c.) Total for Lumpsum repair cost after Less: \$ 500.00 Final Lumpsum Repair cost 2 3. Estimated normal period for repairs: working days. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 4. working days Thank you for your assistance. We confirm the estimates and 5. finalized amount Signature: Signature: : CHIANG Name Name : 62148314 Tel Date : 65468156 Fax For Official Use Only Document Confirm By Item Amount Attached Remarks (Signature) Yes or No Rental Rate P/Day YES Loss of Income Paid N 3. Survey Fees 4. LTA Search Fee 7.49 Medical Fees (on behalf of driver, if applicable) Overrun Remarks:

### COMFORTDELGRO ENGINEERING PTE LTD

VEHICLÈ NO: SHC 3080M

DATE 29/10/2018 13:42

MAKE

:

•	AND AND S S S S S S S S S S S S S S S S S S S			$\overline{}$		_
Qty	Parts Description/ Labour	Type	Unit Price		Amount	
	Rear Door Tel No. Sticker (RH)			\$	10.00	\
	Ren Fonder (RU) x regre per Pour (RU) so register					
	per flow (M) so register					
	Labour Charge				2-0	
	Panel Beating			\$	400.00	7
	Spray Painting Charge-Fender/Door			200		
				\$	600.00	
	Tuff Kote			3	50.00	-
	vrin			*	100	4
	TOTAL LABOUR			\$	1,050.00	
	ESTIMATE TOTAL			\$	1,060.00	
						╡
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				-		
				1		
	Kahir (CKH)  19/10/8 15/0/1  2 lays  Us					
	V /2 (/K/Y					
	La Mil C					
	1/1 39/10/8 15/06					
	29/10/- 17/000					
	2 /27)					
	11					
	45					
	101 0 1/6					
	Alle Report photo					
	//**					
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	LKK Auto Con the Repairer	cultania	ma:			
	the Repairer To resurvey	of the 10 m	painting resurvey			
	the Rorrestivey	elales partist	dice basis	1		
		21/2	12.4	V		
	• Parts price	are survey is to a modification among the survey is the survey is to a modification among the survey is to a modification among the survey is to a modification among the survey is the survey is to a modification among the survey is a modification am	is a second and and second and second insurance Company van from Insurance Company	1		
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		ledged by				
	Signal	nte;				
	Date					
						$\perp$
	This is an initial estimate based on a visual inspection of the				***	-



### **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTU	C INCOME INSUF	RANCE CO-OPERATIVE LTD	Ref:	NS/INC1801965	6/K1tbe2
		D UNION HOUSESINGAPORE	Date:	15-11-2018 INC4	
1.		Policy Particulars			
•	Insured Veh.	YP 569X		nspected	SHC 3080M
	Policy No.	5096328787	_	age (\$)	0.00
	Claim No.	MT/1017763-002	Exces		0.00
	Assign From		Assig	n Date	29/10/2018
2.		Vehicle Parti	culars 8	Condition	
	Make & Model	HYUNDAI SONATA	c.c		1991
	Engine No.	HIDDEN	Year o	of Reg.	2012
	Chassis No.	KMHET41VMCA821740	Colou	r	BLUE
	Odometer	259920	Steeri	ng	IN ORDER
	Brakes	IN ORDER	Modification		STANDARD ALLOY RIM
	General	GOOD			
3.		Conditi	ions of	Tyres	
		Size	Make		Balance
	R/H Front Tyre	215/60 R16	WEST	LAKE	7 mm
	L/H Front Tyre	215/60 R16	WEST	LAKE	7 mm
	R/H Rear Tyre	215/60 R16	WEST	LAKE	7 mm
	L/H Rear Tyre	215/60 R16	WEST	LAKE	7 mm
4.		Descripti	on of Da	amages	
	THE VEHICLE SU	STAINED DAMAGES AT THE O/S	S BODY.		
	DAMAGES SEE D	ETAILS.			
5.		Genera	Inform	ation	
	Accident Date	26/10/2018	Insped	ction Date	29/10/2018
	Survey held at				
		59 LOYANG DRIVE SINGAPORE 508969			
5a.		R	emarks		
		ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, W			
5b.	Hu Halland Ta	Estimate	Days of	Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:		2 Working Days	



### **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 3080M

(TO ITS PRE-ACCIDENT CONDITION)

(CONFIRMED)

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR DOOR TEL NO STICKER (RH)(SN)	NECESSARY	10.00	10.00
1	REAR FENDER (RH)(NPA)(SN)	TO REPAIR SEE LABOUR	-	-
1	REAR DOOR (RH)(NPA)(SN)	TO REPAIR SEE LABOUR	-	1-
			10.00	10.00
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR FENDER (RH) AND REAR DOOR (RH).		400.00	200.00
	SPRAY PAINTING CHARGE-FENDER/DOOR.		600.00	400.00
	TUFF KOTE.	NOT NECESSARY	50.00	2-
	WIRING.		100.00	20.00
			1,150.00	620.00
	GRAND TOTAL		1,160.00	630.00
	RECOMMENDED COST OF LUMP SUM REPAIRS			500.00

Report Ref No. NS/INC18019656/K1tbe2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

M

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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