

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 1 November 2018 2:43 PM  
**To:** 'Tang, Shu Shi (VWG Singapore)'  
**Cc:** assignments; Shu Pei (LKKAUTO); Admin-D (LKKAUTO); Chee, Steven (VWG Singapore); Admin A  
**Subject:** RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLP199J & SGJ6961B DOA :25/10/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>  
**Sent:** Thursday, 1 November 2018 10:32 AM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLP199J & SGJ6961B DOA :25/10/2018

Dear Asher,

Vehicle had been survey, please let us know if can proceed with DS?

Best Regards,

Tang Shu Shi  
Insurance Service Advisor  
Aftersales

Volkswagen Centre Singapore (Macpherson)  
1 Kampong Ampat  
Singapore 368314

DID: +65 6922-3502  
Mobile: +65 9386-7833  
Main Line : +65 6305-7299  
Main Fax: +65 6285-8620  
[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)  
<http://www.vw.com.sg>



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**From:** Tang, Shu Shi (VWG Singapore)  
**Sent:** Tuesday, 30 October, 2018 8:17 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** assignments; 'Shu Pei (LKKAUTO)'; Admin-D (LKKAUTO); Chee, Steven (VWG Singapore); Admin A  
**Subject:** RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLP199J & SGJ6961B DOA :25/10/2018

Dear Asher,

Vehicle had been survey, please let us know if can proceed with DS?

Best Regards,

Tang Shu Shi  
Insurance Service Advisor  
Aftersales

Volkswagen Centre Singapore (Macpherson)  
1 Kampong Ampat  
Singapore 368314

DID: +65 6922-3502  
Mobile: +65 9386-7833  
Main Line : +65 6305-7299  
Main Fax: +65 6285-8620  
[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)  
<http://www.vw.com.sg>



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Monday, 29 October, 2018 4:10 PM  
**To:** Admin-D (LKKAuto); Chee, Steven (VWG Singapore); Admin A; Asher Sng (LKKAuto)  
**Cc:** Tang, Shu Shi (VWG Singapore); assignments  
**Subject:** RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLP199J & SGJ6961B DOA :25/10/2018

Dear Steven,

We refer to the below email.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler , you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 29 October 2018 4:06 PM  
**To:** 'Chee, Steven (VWG Singapore)' <[steven.chee@vw.com.sg](mailto:steven.chee@vw.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'Tang, Shu Shi (VWG Singapore)' <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLP199J & SGJ6961B DOA :25/10/2018

Dear Steven,

Thank you for your email.

Dear Shu Pei,

Kindly assist.

Best Regards,

Catherine Chong | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chee, Steven (VWG Singapore) [<mailto:steven.chee@vw.com.sg>]

**Sent:** Monday, 29 October, 2018 4:02 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Tang, Shu Shi (VWG Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>

**Subject:** RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLP199J & SGJ6961B DOA :25/10/2018

Dear Catherine,

Vehicle have been surveyed. May I proceed DS?

Best Regards,

Steven Chee  
Aftersales

Volkswagen Centre Singapore (Macpherson)  
1 Kampong Ampat  
Singapore 368314

Main Line : +65 6305-7299

Main Fax: +65 6285-8620

[steven.chee@vw.com.sg](mailto:steven.chee@vw.com.sg)

<http://www.vw.com.sg>



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**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Monday, 29 October, 2018 1:19 PM

**To:** Chee, Steven (VWG Singapore)

**Cc:** Tang, Shu Shi (VWG Singapore)

**Subject:** RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLP199J & SGJ6961B DOA :25/10/2018

Dear Steven,

Noted with thanks.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chee, Steven (VWG Singapore) [<mailto:steven.chee@vw.com.sg>]

**Sent:** Monday, 29 October, 2018 12:20 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Tang, Shu Shi (VWG Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>

**Subject:** RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLP199J & SGJ6961B DOA :25/10/2018

Dear Catherine,

Please refer

Location : kampong ampat

Date : 29/10/2018

Time : 4 Pm.

Please revert.

Best Regards,

Steven Chee  
Aftersales

Volkswagen Centre Singapore (Macpherson)  
1 Kampong Ampat  
Singapore 368314

Main Line : +65 6305-7299

Main Fax: +65 6285-8620

[steven.chee@vw.com.sg](mailto:steven.chee@vw.com.sg)

<http://www.vw.com.sg>



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**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Monday, 29 October, 2018 11:51 AM

**To:** Chee, Steven (VWG Singapore)

**Cc:** Tang, Shu Shi (VWG Singapore)

**Subject:** REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SLP199J & SGJ6961B DOA :25/10/2018

Dear Steven,

Kindly check the vehicle currently got in the workshop?

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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