

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Friday, 2 November, 2018 11:23 AM  
**To:** stephanie.lin@mbmwheelpower.com.sg  
**Cc:** 'Danny Ong '; Admin A; Vic (LKKAUTO)  
**Subject:** RE: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA LKK  
REF CC4/ASM18019632/Khb3

WITHOUT PREJUDICE

Dear Stephanie,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Vivian Lau (LKKAUTO)  
**Sent:** Thursday, 1 November, 2018 11:33 AM  
**To:** stephanie.lin@mbmwheelpower.com.sg; 'HO Winnie'; Vic (LKKAUTO)  
**Cc:** 'Danny Ong '; SUR; CS A Team; Admin A  
**Subject:** RE: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Stephanie,

Thank you for the email.

Dear Vic

Kindly assist CC4/ASM18019632/hb3

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg) [mailto:[stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)]

**Sent:** Thursday, 1 November, 2018 11:28 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; 'HO Winnie' <[winnie.ho@axa.com.sg](mailto:winnie.ho@axa.com.sg)>; Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** 'Danny Ong' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

**Importance:** High

Hi Vivian/Shu Pei,

Kindly advise on the liability **urgently**

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



**mbm wheelpower**  
DARE TO BE

**T** 6262 8888 | **F** 6250 9015 | **M** 8686 5188

Email: [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

---

**From:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Sent:** Wednesday, 31 October 2018 9:21 AM  
**To:** HO Winnie <[winnie.ho@axa.com.sg](mailto:winnie.ho@axa.com.sg)>; Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Cc:** 'Danny Ong ' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>; [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Winnie,

Thank you for the email.

Dear Shu Pei,

Kindly assist to reassign to the new handler.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Janice Lee (LKKAUTO)  
**Sent:** Wednesday, 31 October, 2018 9:08 AM  
**To:** HO Winnie <[winnie.ho@axa.com.sg](mailto:winnie.ho@axa.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'Danny Ong ' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>; [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

Dear Winnie,

Thank you for your email.

Dear Vivian,

Fyna. CC4/ASM18019632/wb3

Thank you.

Best Regards,

**Jannice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** HO Winnie [<mailto:winnie.ho@axa.com.sg>]

**Sent:** Wednesday, October 31, 2018 9:05 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Danny Ong ' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>; [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)

**Subject:** Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

WITHOUT PREJUDICE

Save as to Costs

Hi LKK,

Please follow up on the email by MBM Wheelpower.

Thanks & Regards

---

Winnie Ho, Senior Admin Assistant, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [winnie.ho@axa.com.sg](mailto:winnie.ho@axa.com.sg)

Customer Care No. 1800 8804741 / Fax: (65) 6880 4838



redefining / insurance



Please consider the environment before printing this message

---

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately

---

**From:** [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg) [<mailto:stephanie.lin@mbmwheelpower.com.sg>]

**Sent:** 26 October, 2018 4:43 PM

**To:** RATAN BHOSALE Pragati <[pragati.bhosale@axa.com.sg](mailto:pragati.bhosale@axa.com.sg)>

**Cc:** 'Danny Ong ' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>

**Subject:** RE: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

Hi Sir,

Kindly advise on the liability

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

---

**From:** [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg) <[stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)>

**Sent:** Friday, 26 October 2018 2:02 PM

**To:** 'RATAN BHOSALE Pragati' <[pragati.bhosale@axa.com.sg](mailto:pragati.bhosale@axa.com.sg)>

**Cc:** 'Danny Ong' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>

**Subject:** RE: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

Hi,

Please assign LKK Auto Consultants Pte Ltd

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

---

**From:** RATAN BHOSALE Pragati <[pragati.bhosale@axa.com.sg](mailto:pragati.bhosale@axa.com.sg)>

**Sent:** Friday, 26 October 2018 2:01 PM

**To:** [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)

**Subject:** Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

Dear Sir,

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
2. Stan See Chee Seng/ T. Thiagarajan (LBS Automotive Appraisal Pte Ltd)
3. Sebastian Kong Wei Siang (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong/ Elson Teng (RT Appraisal Pte Ltd)
6. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)

7. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
8. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
9. Philip Phoong/ Victor Seng (A-Pac Adjuster & Surveyors Pte Ltd)
10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Please send your reply to the in-charge claim handler who is copied in this email.

Regards  
Pragati

---

**From:** [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg) [mailto:[stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)]  
**Sent:** Friday, October 26, 2018 12:58 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
**Cc:** 'Danny Ong ' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>  
**Subject:** Liability Status - Accident involving SJW757K & SDG5289S (AXA) on 25/10/2018

Dear Sir/Madam

**Appreciate if you can advise us on the liability status FIRST** for the below loss and arrange a pre-survey for the above mentioned vehicle.

**\*\*Do provide us with a surveyor list to choose from\*\***

Kindly refer to the attached GIA Report, estimate will be ready during survey.

Our Client's Vehicle Number:	SJW757K
AXA's Vehicle Number:	SDG5289S
Date/Time of Loss:	25/10/2018 1145hrs

Kindly arrange your surveyor to survey the vehicle at **160 Sin Ming Drive #06-03 Sin Ming Autocity Singapore 575722**

**Please contact Stephanie @ 86865188 for the survey arrangement**

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



**mbm wheelpower**  
DARE TO BE

T 6262 8888 | F 6250 9015 | M 8686 5188

Email: [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

--

This message has been scanned for viruses and dangerous content by  
QUAPE SPAM Protection, and is believed to be clean.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.