

Vic (LKKAUTO)

From: yinsiew.kon@mbmwheelpower.com.sg
Sent: Thursday, 14 March, 2019 10:40 AM
To: Vic (LKKAUTO)
Cc: stephanie.lin@mbmwheelpower.com.sg; Admin A
Subject: RE: LOD - Accident involving SJW757K and SDG5289S along Paterson Hill on 25/10/2018 LKK REF CC4/ASM18019632/Khb3
Attachments: SJW757K - RA.pdf; SJW757K - DV.pdf

Dear Vic,

Attached duly signed DV for your kind attention.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Tuesday, 12 March 2019 4:20 PM
To: yinsiew.kon@mbmwheelpower.com.sg
Cc: stephanie.lin@mbmwheelpower.com.sg; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: LOD - Accident involving SJW757K and SDG5289S along Paterson Hill on 25/10/2018 LKK REF CC4/ASM18019632/Khb3

Without Prejudice

Dear Yin Siew,

We refer to your below email.

Purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we offer below settlement amount as follows:

Cost of Repair (w/gst)	\$	4,173.00	
Loss of Rental w/gst (\$100 x 3 days)	\$	321.00	(request rental agreement)
GIA Search Fee	\$	2.00	
TOTAL		\$	4,496.00

If agreeable, kindly let the owner sign the attached DV and forward to us a copy for payment processing.

The above amount is to be made payable to **MBM WHEELPOWER PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 7 February, 2019 1:48 PM

To: yinsiew.kon@mbmwheelpower.com.sg

Cc: stephanie.lin@mbmwheelpower.com.sg; Admin A; Vic (LKKAuto)

Subject: RE: LOD - Accident involving SJW757K and SDG5289S along Paterson Hill on 25/10/2018 LKK REF CC4/ASM18019632/Khb3

Without Prejudice

Dear Yin Siew,

We refer to your below email.

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Loss of Rental w/gst (\$100 x 3 days)	\$	321.00	(request rental agreement)
GIA Search Fee	\$	2.00	
TOTAL	\$	4,496.00	

If agreeable, kindly let the owner sign the attached DV and forward to us a copy for payment processing.

The above amount is to be made payable to **MBM WHEELPOWER PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: yinsiew.kon@mbmwheelpower.com.sg [<mailto:yinsiew.kon@mbmwheelpower.com.sg>]

Sent: Saturday, 5 January, 2019 2:59 PM

To: Vic (LKKAuto)

Cc: stephanie.lin@mbmwheelpower.com.sg

Subject: LOD - Accident involving SJW757K and SDG5289S along Paterson Hill on 25/10/2018

Your Ref: S8M010QM MC/YA / CC4/ASM18019632/Khb3

Our Ref : SJW757K / WIP 44959

Dear Vic,

We would like to append our losses from you.

As the insurer of your insured driver's negligence driving for the above accident.

Enclosed herewith the scan copy of our letter of demand and supporting documents for your perusal.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

To expedite this claim, please reply to us by email.

Best regards,

Kon Yin Siew | Claims Officer



mbm wheelpower
DARE TO BE

T 6262 8888 | **F** 6250 9015 | **M** 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Friday, 2 November 2018 11:23 AM

To: stephanie.lin@mbmwheelpower.com.sg

Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA LKK REF CC4/ASM18019632/Khb3

WITHOUT PREJUDICE

Dear Stephanie,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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From: Vivian Lau (LKKAuto)

Sent: Thursday, 1 November, 2018 11:33 AM

To: stephanie.lin@mbmwheelpower.com.sg; 'HO Winnie'; Vic (LKKAuto)

Cc: 'Danny Ong ' ; SUR; CS A Team; Admin A

Subject: RE: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Stephanie,

Thank you for the email.

Dear Vic

Kindly assist CC4/ASM18019632/hb3

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: stephanie.lin@mbmwheelpower.com.sg [<mailto:stephanie.lin@mbmwheelpower.com.sg>]

Sent: Thursday, 1 November, 2018 11:28 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; 'HO Winnie' <winnie.ho@axa.com.sg>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

Importance: High

Hi Vivian/Shu Pei,

Kindly advise on the liability **urgently**

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



mbm wheelpower
DARE TO BE

T 6262 8888 | **F** 6250 9015 | **M** 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Sent: Wednesday, 31 October 2018 9:21 AM
To: HO Winnie <winnie.ho@axa.com.sg>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; stephanie.lin@mbmwheelpower.com.sg; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Winnie,

Thank you for the email.

Dear Shu Pei,

Kindly assist to resign to the new handler.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAuto)
Sent: Wednesday, 31 October, 2018 9:08 AM
To: HO Winnie <winnie.ho@axa.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; stephanie.lin@mbmwheelpower.com.sg; SUR <sur@lkkauto.com>
Subject: RE: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

Dear Winnie,

Thank you for your email.

Dear Vivian,

Fyna. CC4/ASM18019632/wb3

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: HO Winnie [<mailto:winnie.ho@axa.com.sg>]

Sent: Wednesday, October 31, 2018 9:05 AM

To: SUR <sur@lkkauto.com>

Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; stephanie.lin@mbmwheelpower.com.sg

Subject: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

WITHOUT PREJUDICE

Save as to Costs

Hi LKK,

Please follow up on the email by MBM Wheelpower.

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: winnie.ho@axa.com.sg

Customer Care No. 1800 8804741 / Fax: (65) 6880 4838



redefining / insurance



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From: stephanie.lin@mbmwheelpower.com.sg [<mailto:stephanie.lin@mbmwheelpower.com.sg>]

Sent: 26 October, 2018 4:43 PM

To: RATAN BHOSALE Pragati <pragati.bhosale@axa.com.sg>

Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>

Subject: RE: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

Hi Sir,

Kindly advise on the liability

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: stephanie.lin@mbmwheelpower.com.sg <stephanie.lin@mbmwheelpower.com.sg>

Sent: Friday, 26 October 2018 2:02 PM

To: 'RATAN BHOSALE Pragati' <pragati.bhosale@axa.com.sg>

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>

Subject: RE: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

Hi,

Please assign LKK Auto Consultants Pte Ltd

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: RATAN BHOSALE Pragati <pragati.bhosale@axa.com.sg>

Sent: Friday, 26 October 2018 2:01 PM

To: stephanie.lin@mbmwheelpower.com.sg

Subject: Acknowledgement: Your ref :SJW757K Our ref : S8M010QM MC/YA

Dear Sir,

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

1. Mohd Fadilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
2. Stan See Chee Seng/ T. Thiagarajan (LBS Automotive Appraisal Pte Ltd)
3. Sebastian Kong Wei Siang (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong/ Elson Teng (RT Appraisal Pte Ltd)
6. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)

7. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
8. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
9. Philip Phoong/ Victor Seng (A-Pac Adjuster & Surveyors Pte Ltd)
10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Please send your reply to the in-charge claim handler who is copied in this email.

Regards
Pragati

From: stephanie.lin@mbmwheelpower.com.sg [mailto:stephanie.lin@mbmwheelpower.com.sg]
Sent: Friday, October 26, 2018 12:58 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>
Subject: Liability Status - Accident involving SJW757K & SDG5289S (AXA) on 25/10/2018

Dear Sir/Madam

Appreciate if you can advise us on the liability status FIRST for the below loss and arrange a pre-survey for the above mentioned vehicle.

****Do provide us with a surveyor list to choose from****

Kindly refer to the attached GIA Report, estimate will be ready during survey.

Our Client's Vehicle Number:	SJW757K
AXA's Vehicle Number:	SDG5289S
Date/Time of Loss:	25/10/2018 1145hrs

Kindly arrange your surveyor to survey the vehicle at **160 Sin Ming Drive #06-03 Sin Ming Autocity Singapore 575722**

Please contact Stephanie @ 86865188 for the survey arrangement

Thank you

Warmest Regards,

Stephanie Lin | Claims Officer



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: stephanie.lin@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

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