

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Monday, 29 October 2018 12:28 PM
To: clara.li@fwd.com; assignments
Cc: Asher Sng (LKKAuto); motorclaims.sg@fwd.com; lionel.tan@fwd.com; Admin A
Subject: RE: Accident involving motor vehicle nos. SKG5275Z & SFP32C along AYE TOWARD TOWN AFTER CLEMENTI EXIT, Accident date: 26/10/2018 (Our Ref: PNPV2017-00008084)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: clara.li@fwd.com [mailto:clara.li@fwd.com]
Sent: Monday, 29 October 2018 10:55 AM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: AsherSng@lkkauto.com; motorclaims.sg@fwd.com; lionel.tan@fwd.com
Subject: FW: Accident involving motor vehicle nos. SKG5275Z & SFP32C along AYE TOWARD TOWN AFTER CLEMENTI EXIT, Accident date: 26/10/2018 (Our Ref: PNPV2017-00008084)

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

Clara Li

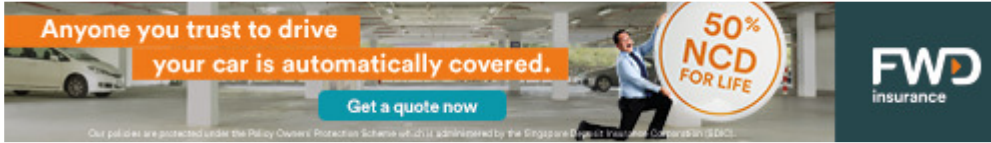
Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com



-----Original Message-----

From: Kerlyn Ong [mailto:kerlyn.ong@cyclecarriage.com.sg]

Sent: Monday, 29 October, 2018 9:36 AM

To: Motor Claims SG - SG Common

Subject: Accident involving motor vehicle nos. SKG5275Z & SFP32C along AYE TOWARD TOWN AFTER CLEMENTI EXIT,
Accident date: 26/10/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SKG5275Z), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SFP32C) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at kerlyn.ong@cyclecarriage.com.sg.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

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