Asher Sng (LKKAuto)

From:

ONG LI LI < llong@lonpac.com>

Sent:

Monday, 7 January 2019 11:59 AM

To:

Asher Sng (LKKAuto)

Cc:

MT_Claim_SG

Subject:

RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJX4047U (OI : LPC

- 18/18/18/VP05/021068) AND SLK2447G (TP: LKK REF - CC6/LPC18019622/Ueb3) on

25.10.2018

Follow Up Flag:

Follow up

Flag Status:

Flagged

Dear Asher

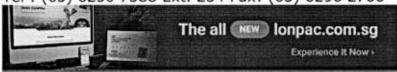
Please proceed.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Thursday, 3 January, 2019 10:46 AM

To: ONG LI LI Cc: MT_Claim_SG

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJX4047U (OI: LPC-18/18/18/VP05/021068) AND SLK2447G (TP: LKK REF - CC6/LPC18019622/Ueb3) on 25.10.2018

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 30/10/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer TAN LIM MOTOR PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,378.98	\$ 2,064.57
2. Loss of Use (5days x \$180)	\$ 900.00	\$ 240.00 (4days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,280.98	\$ 2,306.57

**3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



From: ONG LI LI < !long@lonpac.com>

Sent: Wednesday, 31 October 2018 4:58 PM To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJX4047U (OI: LPC - 18/18/18/VP05/021068) AND SLK2447G (TP:

LKK REF - CC6/LPC18019622/Ueb3) on 25.10.2018

Dear Shu Pei

Please see attached for our Insured's GIA report for your handling.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, 30 October, 2018 6:12 PM To: GERALD POH WEE BIN; ericwoo; ONG LI LI

Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAuto)

Subject: Direct Settlement - Accident Involving SJX4047U (OI: LPC - TBA) AND SLK2447G (TP: LKK REF -

CC6/LPC18019622/Ueb3) on 25.10.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLK 2447G at M/s Tan Lim Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Thursday, 3 January 2019 10:46 AM

To:

'ONG LI LI'

Cc:

MT Claim SG

Subject:

[MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJX4047U (OI: LPC -

18/18/VP05/021068) AND SLK2447G (TP: LKK REF - CC6/LPC18019622/Ueb3) on

25.10.2018

Attachments:

TP LOD.pdf; LKK Adjustment.pdf; LKK Inspection.pdf; LKK Survey Photo.pdf; LKK

Resurvey Photo.pdf

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 30/10/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

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Total	\$ 5,280.98	\$ 2,306.57

^{**3} days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Address: 51 Defu Lane 10 Singapore 539216

Tel: 6858 5151 Fax: 6858 0877

Our Ref: TP034102018

Date: 24.11.2018

Your Ref: CC6/LPC18019622/Ueb3

WITHOUT PREJUDICE

Claims Department - Lonpac Insurance Bhd

c/o LKK Consultants [Ms Asher Sng]

Dear Sir/Madam,

ACCIDENT INVOLVING SLK2447G & SJX4047U ON 25.10.2018

We refer to the above accident.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

O Original survey report/ copies of photographs	
O Original Tax-invoice number	O Original rental invoice number
O SAS / AS & IS / police report	O police result
O Certificate Of Insurance	O Vehicle search result
O Authorisation To Act	0

^{*}Survey under insurance instruction -

a)	Cost of repair (inclusive GST)	\$ 2,064.57
b)	Survey fees / Photographs as per request	\$
c)	Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$ 2.00
d)	Loss of hire / use / rental / earnings / rental fees / 4 180 x 5 days 3	\$ 900.00
e)	Scene photographs	\$
f)	Administrative charges to negotiate settlement (Waive if 100% offer made within acknowledge timeframe)	\$
g)		\$
	Total	\$ 2,966.57

* Driver's injury and other losses exclude in this claim.

Please acknowledge receipt of this letter within 14 days.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully,

Johnson Chua

Email: johnson.chua@tlmotor.com.sg

AUTHORIZATION TO ACT

TO : TAN LIM MOTOR PTE LTD
FROM : OWNER OF VEHICLE NUMBER SLK 2447 G
ACCIDENT INVOLVING SJX 40 47 4
ALONG/AT IVEW Bridge Road before Keeny on 25/10/2018
I/We hereby authorize you to act on my/our behalf in pursuance of my/our claim for losses arising out of the above accident.
This letter serves as the 'AUTHORITY TO ACT'
I/We also hereby authorize all agreed settlement payment be made in favour to TAN LIM MOTOR PTE LTD.
Name Seet Boun Wian
NRIC_5751964813
Address Block 89 Tanglin Half Road #27-346 (5) 141080
Contact 9750 6171
Date
Signature
Owner's / Hirer's signature / RTP
(Company's stamp if applicable)





LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/021068

DATE

: 17 JAN 2019

DISCHARGE VOUCHER

I/We, SEET BOON KIAN confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner SJX 4047U the sum of Singapore Dollars TWO THOUSAND THREE HUNDRED SIX AND CENTS FIFTY SEVEN ONLY. (\$2,306.57) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SLK 2447G on 25/10/2018 along/at NEW BRIDGE RD BEFORE KEONG SAIK RD (LANE 2).

I /We hereby agree to indemnify and keep indemnify (KHADER ALI NOOR MOHAMED /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s TAN LIM MOTOR PTE LTD.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

Name of vehicle owner/Date

"The contents of this document apply to vehicle damages Sonly. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

TAX-INVOICE NUMBER: TP1118/006

(Please quote our reference number TP034102018 for payment)



Date: 09/11/2018

Seet Boon Kian (Xue Wengiang)

Vehicle No:

SLK2447G

Model:

MERCEDES BENZ CLA180

Description	Amount
To part by part repair as recommended by surveyor.	\$1,929.50
Reimbursement of Merimen search fees.	\$1.87

 Sub Total
 \$1,931.37

 Add 7% GST
 \$135.20

 Total
 \$2,066.57

Tan Lim Motor Pte Ltd

No. 51 Defu Lane 10 Singapore 539216
Tel: 6858 5151 (24 hours) Fax: 6858 0877
email@tlmotor.com.sg www.tlmotor.com.sg

Co. Reg. No.: 199503965M GST Reg. No.: M2-8922054-2



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-166435

Date of Request:

26/10/2018

Your Ref No:

Online Purchase

Tan Lim Motor Pte Ltd 51 Defu Lane 10 Singapore 539216

Dear Sir/Madam.

Enquiry Date

26/10/2018

Enquiry By

Lam Wei Shong

TP \'ahicle No.

SJX4047U

Ac. It Date

25/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJX4047U	Lonpac Insurance Bhd	11/06/2018-10/06/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-166435

Date of Request:

26/10/2018

Your Ref No:

Online Purchase

Tan Lim Motor Pte Ltd 51 Defu Lane 10 Singapore 539216

Dear Sir/Madam,

Enquiry Date

26/10/2018

Enquiry By

Lam Wei Shong

TP Vahicle No.

SJX4047U

Acc t Date

25/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque