

## Thin Thin (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 12 September 2018 10:23 AM  
**To:** Thin Thin (LKKAUTO); Admin A  
**Cc:** Chong Boon Sen; Jowyn Tay; Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Subject:** Direct Settlement - Accident Involving SGX1694G (OI : SNM16D03883C03/4) and SHC1947B (TP : LKK REF - CC3/CTI16016318/H1ub3) on 25.08.2016  
**Attachments:** SAM\_4024.jpg; SAM\_4029.jpg; SAM\_4025.jpg; SAM\_4034.jpg; SAM\_4027.jpg

**LKK REF - CC3/CTI16016318/H1ub3**  
**CTI REF – SNM16D03883C03/4 (SGX1694G)**

Dear Thin Thin

We refer to your email of even date pertaining to the above matter.

Purely for amicable settlement purposes, we agree to contribute 50% liability towards the claim.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #16-00 Springleaf Tower Singapore 079909**  
**DID: +65 6389 6183**  
**FAX: +65 6224 7478/6224 7175**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**  
**[www.sg.cntaiping.com](http://www.sg.cntaiping.com)**



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**From:** Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]  
**Sent:** Tuesday, September 11, 2018 4:28 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**Cc:** Chee So Chow <sochow.chee@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>  
**Subject:** Direct Settlement - Accident Involving SGX1694G (OI : SNM16D03883C03/4) and SHC1947B (TP : LKK REF - CC3/CTI16016318/H1ub3) on 25.08.2016

Dear Mr Alfred,

We refer to the below matter.

Please be inform that we have re-direct the claim to AIG as per instruction. However, AIG willing to contribute 50% of liability of Third Party's claim.

Reference to the attached scene photos provided, SGX1694G is in contact with SHC1947B.

The summary of the claims is as follows:

S/N	Details of Claim	[A] Rear [1] [Surveyed by LKK for AIG]	[B] Rear [2] [Surveyed by LKK for CTI]	[C] Total
1	Cost of Repairs	\$ 4,440.50	\$ 406.60	\$ 4,847.10
2	Loss of Rental [S\$100.58 x 6 days]			\$ 603.48
3	Loss of Income [S\$ 80.00 x 6 days]			\$ 480.00
4	Damages			\$ 5,930.58
5	LTA Search Fees			\$ 10.70
6	Total Claim Amount			\$ 5,941.28

Kindly advise whether China Taiping is willing to bear the 50% liability of TP's claim.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 9 January 2018 9:13 AM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Hwang Shiang Yi <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SGX1694G (OI : SNM16D03883C03/4) and SHC1947B (TP : LKK REF - CC3/CTI16016318/H1ub3) on 25.08.2016

**LKK REF - CC3/CTI16016318/H1ub3**

**CTI RERF - SNM16D03883C03/4 (SGX1694G)**

Dear Thin Thin

Please re-direct the claim to AIG, insurer of SKQ1636P.

Regards

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte Ltd**  
**3 Anson Road**  
**#15-00 Springleaf Tower**  
**Singapore 079909**  
**Co. Reg. No. 200208384E**  
**DID : +65 6389 6183**  
**FAX: +65 6224 7175/6224 7478**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**  
**Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)**

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**From:** Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]  
**Sent:** Monday, January 08, 2018 6:43 PM  
**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Hwang Shiang Yi <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SGX1694G (OI : SNM16D03883C03/4) and SHC1947B (TP : LKK REF - CC3/CTI16016318/H1ub3) on 25.08.2016

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the email below.

Kindly let us have your approval.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Thin Thin (LKKAUTO)  
**Sent:** Tuesday, 6 December 2016 2:12 PM  
**To:** 'Jason Tea' <[jason.tea@sg.cntaiping.com](mailto:jason.tea@sg.cntaiping.com)>; 'Angie Foo' <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; 'Hwang Shiang Yi' <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; 'Alfred Toh'

<[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; 'Ara Woo' <[ara.woo@fta.com.sg](mailto:ara.woo@fta.com.sg)>; 'Alvin Yit' <[alvinyit@fta.com.sg](mailto:alvinyit@fta.com.sg)>; Shu Pei (LKKAuto) <[shupeit@lkkauto.com](mailto:shupeit@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SGX1694G (OI : CAI - SNM16D03883C03/4) and SHC1947B (TP : LKK REF - CC3/CTI16016318/H1ub3) on 25.08.2016

**WITHOUT PREJUDICE**

Dear Mr Jason,

We refer to the email below.

Kindly let us have your approval.

Best Regards,  
Thin Thin Hlaing | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Thin Thin (LKKAuto)  
**Sent:** Thursday, 17 November, 2016 11:10 AM  
**To:** Jason Tea <[jason.tea@sg.cntaiping.com](mailto:jason.tea@sg.cntaiping.com)>; 'Angie Foo' <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>  
**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Hwang Shiang Yi <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Ara Woo <[ara.woo@fta.com.sg](mailto:ara.woo@fta.com.sg)>; 'Alvin Yit' <[alvinyit@fta.com.sg](mailto:alvinyit@fta.com.sg)>; Shu Pei (LKKAuto) <[shupeit@lkkauto.com](mailto:shupeit@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SGX1694G (OI : CAI - SNM16D03883C03/4) and SHC1947B (TP : LKK REF - CC3/CTI16016318/H1ub3) on 25.08.2016

**WITHOUT PREJUDICE**

Dear Mr Jason,

We refer to the email below.

Hence BOLA 28F is applicable, shall we redirect the TP claim to AIG Asia Pacific Insurance Pte. Ltd. being insurer of SKQ1636P.

Kindly let us have your approval.

Best Regards,  
Thin Thin Hlaing | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alvin Yit [<mailto:alvinyit@fta.com.sg>]  
**Sent:** Thursday, 1 September, 2016 10:03 AM  
**To:** Jason Tea <[jason.tea@sg.cntaiping.com](mailto:jason.tea@sg.cntaiping.com)>; Shu Pei (LKKAuto) <[shupeit@lkkauto.com](mailto:shupeit@lkkauto.com)>  
**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Hwang Shiang Yi <[shiangyi.hwang@sg.cntaiping.com](mailto:shiangyi.hwang@sg.cntaiping.com)>; Alfred Toh

<[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Ara Woo <[ara.woo@fta.com.sg](mailto:ara.woo@fta.com.sg)>

**Subject:** RE: Direct Settlement - Accident Involving SGX1694G (OI : CAI - SNM16D03883C03/4) and SHC1947B (TP : LKK REF - CC3/CTI16016318/H1ub3) on 25.08.2016

Hi Thin Thin,

The sequence of this chain accident as follows;

SDJ1475Z & SGX1694G ->SKQ1636P->SHC1947B. BOLA 28F is applicable.

Hence the PD claim of SHC1947B should direct to AIG Asia Pacific Insurance Pte. Ltd. being insurer of SKQ1636P .

*Alvin Yit*

**FORMTEAM ADJUSTERS PTE LTD**

**Tel:** (65) 6509 1788 • **Fax:** (65) 6509 6221

No. 33 Ubi Ave 3, #02-15, Vertex, Singapore 408868

website : [www.fta.com.sg](http://www.fta.com.sg)

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**From:** Jason Tea [<mailto:jason.tea@sg.cntaiping.com>]

**Sent:** Wednesday, 31 August, 2016 5:49 PM

**To:** Shu Pei (LKKAuto); Alvin Yit

**Cc:** KKLau; Hwang Shiang Yi; Alfred Toh; Admin A; Thin Thin (LKKAuto); Asher Sng (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving SGX1694G (OI : CAI - SNM16D03883C03/4) and SHC1947B (TP : LKK REF - CC3/CTI16016318/H1ub3) on 25.08.2016

Dear Shu Pei,

We refer to your email dated 25/08/2016.

Please liaise with Formteam Investigation Team Mr Alvin Yit on this matter as we have assigned them to look into the investigation.

From our insured report he did not mentioned that he hit onto SHC1947B, hence please refer to attached for our Insured Report.

Please let us have your findings, after discussion with Alvin Yit from Formteam

Dear Alvin,

This case was assigned for investigation.

Please assist LKK when necessary.

**Regards**

**Jason Tea**

**Executive**  
**Motor Claims Department**  
**China Taiping Insurance (Singapore) Pte Ltd**  
**3 Anson Road**  
**#15-00 Springleaf Tower**  
**Singapore 079909**  
**Co. Reg. No. 200208384E**  
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**FAX: +65 6224 7175/6224 7478**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[jason.tea@sg.cntaiping.com](mailto:jason.tea@sg.cntaiping.com)**  
**Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)**

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**From:** Shu Pei (LKKAUTO) [<mailto:shupe@lkkauto.com>]  
**Sent:** Wednesday, August 31, 2016 3:43 PM  
**To:** Claims Dept of CTI  
**Cc:** KKLau; Hwang Shiang Yi; Alfred Toh; Jason Tea; Admin A; Thin Thin (LKKAUTO); Asher Sng (LKKAUTO)  
**Subject:** Direct Settlement - Accident Involving SGX1694G (OI : CAI - TBA) and SHC1947B (TP : LKK REF - CC3/CTI16016318/H1ub3) on 25.08.2016

**WITHOUT PREJUDICE**

Dear Sir /Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 1947B at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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