2016 2:46 PM

To: 'Lalitha Krishnan - III' <lalitha@iii.com.sg>

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Lalitha,

Good day.

As spoken, we will withdraw this case and absorb the legal cost in view of our good relationship.

If we have any difficulties in future, we will contact you directly.

We hope to receive your respond soon for this case as well as other cases.

Warmest Regards,

Peach Ang



Hotline

(65) 6452 4457 EXT 113 | Fax (65) 64

4584

Address

8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54

Premier @ KB, Singapore 415875

www.torque5.com









Whatever your car needs, we can help.

REVIVE YOUR DRIVE

From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Monday, 12 December, 2016 2:25 PM To: 'Lalitha Krishnan - III' <lalitha@iii.com.sg>









Cc:

claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Lalitha,

Good day.

Tried calling you several minutes ago but unable to reach. Appreciate if you could return us a call once available.



Meanwhile, we manage to get Vision Law LLC to reduce their legal cost to \$900.00 We hope to seek your understanding.

Warmest Regards,

Peach Ang

Admin | Motor Claims Department

Hotline

(65) 6452 4457 EXT 107 | Fax (65) 6452

4584

Address

8 Kaki Bukit Ave 4, #01-

49/50/51/52/53/54

Premier @ KB, Singapore 415875

www.torque5.com











From: Lalitha Krishnan - III [mailto:lalitha@iii.com.sg]

Sent: Wednesday, 7 December, 2016 4:30 PM

To: 'Torque 5 Claims'

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Sam and Peach

We refer to the above matter.

We apologise for any inconvenience on this matter.

Kindly discharge your solicitors in this matter without any additional cost payable by us in view of our good relationship.

We will direct settle this matter with you.

Best Regards,

LalithaKrishnan
Motor Claims Department
India International Insurance Pte Ltd
DID: 63476139



From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Wednesday, 7 December, 2016 2:56 PM

To: Mekavathanan Sarangapani; Lalitha Krishnan - III; Motor Claim - III; C Meenachi - III

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Lalitha,

Good day.

As per tele-conversation on 5th December, we will withdraw this case if India International agreed to pay the legal cost of \$1391.00

We hope to have your kind understanding in this matter as reminder had been sent several times but we did not receive any updates.

Warmest Regards,

Peach Ang

Admin | Motor Claims Department



Hotline

(65) 6452 4457 EXT 107 | Fax (65) 6452

4584

Address

8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54

Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Friday, 11 November, 2016 5:29 PM

To: 'Mekavathanan Sarangapani'; 'Lalitha Krishnan - III'; 'Motor Claim - III'; 'C Meenachi - III'

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

WITHOUT PREJUDICE

Dear Lalitha,

We regret that despite reasonable effort and repeated email reminders from our end to settle our client's claim, there does not appear to be any reasonable of settlement.









Our LOD was submitted to you on 07-03-2016, it is 11-11-2016 today. This case had been 8 month plus.



We hereby inform you of our client's decision to either receive an offer from your side within 10 days or we will pass this case over to his legal advisor for further assistance.

Warmest Regards,

Rachel Wu

Claims Officer | Motor Claims Department

Hotline

(65) 6452 4457 | Fax (65) 6452 4584

Address

8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54

Premier @ KB, Singapore 415875

www.torque5.com









From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: 10 October, 2016 2:19 PM

To: 'Mekavathanan Sarangapani' <<u>mekavathanan@iii.com.sg</u>>; 'Lalitha Krishnan - III' <<u>lalitha@iii.com.sg</u>>; 'Motor Claim - III' <<u>motorclaim@iii.com.sg</u>>; 'C Meenachi - III' <<u>Meenachi@iii.com.sg</u>>

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Team,









Any updates?



Warmest Regards,

Peach Ang

Admin | Motor Claims Department

Hotline

(65) 6452 4457 | Fax (65) 6452 4584

Address

8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54

Premier @ KB, Singapore 415875

www.torque5.com



From: Mekavathanan Sarangapani [mailto:mekavathanan@iii.com.sg]

Sent: Sunday, 25 September, 2016 7:58 PM

To: 'Torque 5 Claims'; Lalitha Krishnan - III; Motor Claim - III; C Meenachi - III

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322









Dear Lalitha,

Please look into this case urgently and revert to TP immedaietly please.

Meka

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date

& Time

Singa Tel: 6567 Fax:

Email: vacb

Witnessed by F Personnel

Sketch Plan

From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Saturday, 24 September, 2016 1:24 PM

To: Lalitha Krishnan - III; Motor Claim - III; C Meenachi - III

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Lalitha,

Reminder please.

Warmest Regards,

Peach Ang

Admin | Motor Claims Department



Hotline

(65) 6452 4457 | Fax (65) 6452 4584

Address

8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54

Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Tuesday, 23 August, 2016 4:58 PM To: 'Lalitha Krishnan - III'; 'Motor Claim - III'

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Lalitha,

Reminder for below.

Kindly let us have your offer to close the case ASAP.

Warmest Regards,









Peach



Hotline

(65) 6452 4457 DID 108 | Fax (65) 6452

4584

Mobile

(65) 8468 2089

Email

suanne.tan@torque5.com

Address

8 Kaki Bukit Ave 4, #01-

49/50/51/52/53/54

Premier @ KB, Singapore 415875

www.torque5.com









From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Thursday, 28 July, 2016 1:41 PM

To: Torque 5 Claims < claims@torque5.com > Cc: Lalitha Krishnan - III < lalitha@iii.com.sg >

Subject: FW: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER

Dear Sir/Mdm,

III REF: MC2015/3322









This claim is handled by Ms Lalitha You can direct future correspondence to her

Isabelle Tan Motor Claims Department India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building Singapore 049711

Tel: 63476100,Ext-243, Fax: 62244174

E-mail: isabelle@iii.com.sg

MC2015/3322

From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Thursday, July 28, 2016 12:02 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER

WITHOUT PREJUDICE,

Dear officer,

We regret that despite reasonable effort having been made to settle our client's claim, there does not appear to be any reasonable prospects of settlement.

We hereby give you 10 clear days' notice that our client intends to proceed with the issue of a writ of summons against you/your insured. In this regards,

please let us know if you are instructing solicitors to accept service of process on you/your insured's behalf.

Thank you

Warmest Regards,

Rachel



Hotline

(65) 6452 4457 DND 112 | Fax (65) 6452

4584

Address

8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54

Premier @ KB, Singapore 415875

www.torque5.com



REVIVE YOUR DRIVE

Whatever your car needs, we can help.









From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: 13 July, 2016 4:35 PM To: motorclaim@iii.com.sg Cc: claims@torque5.com

Subject: FW: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - 2ND REMINDER

WITHOUT PREJUDICE,

Dear Officer,

Is there any updates on the case? Kindly let us have your offer to close the case. As our aging shows that the case is 128 days old, since submission of LOD.

Thank you

Warmest Regards,

Rachel



Hotline

(65) 6452 4457 DND 112 | Fax (65) 6452

4584

Address

8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54

Premier @ KB, Singapore 415875

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REVIVE YOUR DRIVE

Whatever your car needs, we can help.











From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Monday, 6 June, 2016 5:25 PM

To: jaci.ispmg@gmail.com Cc: claims@torque5.com

Subject: FW: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - REMINDER

Without Prejudice

Dear Jacintha, I tried calling you but to no avail. Kindly advise on this case regarding the survey report. Thank you.

Warmest Regards, Kit Wong



Hotline

(65) 6452 4457 DND 107 | Fax (65) 64

4584

Address

8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54 Premier @ KB, Singapore 415875

www.torque5.com









Whatever your car needs, we can help.

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From: Neo Wei Min Mike [mailto:mike@iii.com.sg]

Sent: Friday, 3 June, 2016 10:15 AM

To: claims@torque5.com; jaci.ispmg@gmail.com

Cc: Motor Claim - III

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - REMINDER

MC20153322

From: Motor Claim - III

Sent: Friday, 3 June, 2016 8:49 AM

To: Neo Wei Min Mike <mike@iii.com.sg>

Subject: FW: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - REMINDER

MC20153322

Dear sirs.

Please refer to attached email. We had previously appointed ISP.

Dear Jacintha,

Please assist.

Regards Mike

From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Thursday, June 02, 2016 7:16 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: claims@torque5.com

Subject: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - REMINDER

Dear Officer,

Without prejudice

Kindly note that the LOD has been sent out since 07/03/2016.

The case is already 87 days old.

Kindly let us have your offer to close this case.

Thank you.

Warmest Regards,

Jae Tan



Hotline

(65) 6452 4457 | Fax (65) 6452 4584

Address

8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54 Premier @ KB, Singapore 415875

www.torque5.com









Whateve

REVIVE YOUR DRIVE









Kindly note

that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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Registration No. 198703792-K

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Registration No. 198703792-K

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

From: Hsiao Tong (LKKAuto)

Sent: Monday, 3 December 2018 5:09 PM

To: 'lalitha@iii.com.sg'

Subject: <Seek Mandate> Your Ref: MC2015/3322 *Our Ref: CS1/III18019564/Cpq2

[ACCIDENT INVOLVING SKE 1296A(III) & SJP 2386X ON 29/08/2015]

Attachments: Email_from_III_dd_170417.pdf; Photos_from_TP.pdf; LKKAdjustment1.pdf; Cover

Letter_SJP 2386X.pdf

Your Ref: MC2015/3322

Our Ref: C\$1/III18019564/Cpq2

Dear Sirs/Mdm.

ACCIDENT INVOLVING SKE 1296A(III) & SJP 2386X ON 29/08/2015

We refer to the above matter.

As per instruction, we have conducted paper survey and proceed DS with third party. We seek you approval to offer third party as follows: -

a) Liability: 100% (Chain Collision)

b) Quantum as follows: -

	\$10,195.00
2. Loss of Rental (11days x \$100.00)	\$ 1.100.00
1. COR(w/GST)	\$ 9,095.00

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 4 December 2018 7:54 AM

To:

'Torque 5 Claims '

Subject:

RE: ****URGENT**** RE: [India Ref; MC2015/3322/02/KL/CM] Accdt on 29.08.15

invl SKE1296A(IKIIO & SJP2386X along PIE. LKK REF: CS1/III18019564/Cp

Without Prejudice

Hi Rachel,

Apologised for late response.

We propose settlement as follow: -

TOTAL	\$10,195.00
2. Loss of Rental (11days x \$100.00)	\$ 1,100.00
1. Cost of Repair (w/GST)	\$ 9,095.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 27 November 2018 3:26 PM To: 'Torque 5 Claims ' <claims@torque5.com>

Cc: 'Mekavathanan Sarangapani' <mekavathanan@iii.com.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Vivian

Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ****URGENT**** RE: [India Ref; MC2015/3322/02/KL/CM] Accdt on 29.08.15 invl SKE1296A(IKIIO &

SJP2386X along PIE. LKK REF: CS1/III18019564/Cp

Without Prejudice

Hi Rachel,

Apologised for late response.

From:

Torque 5 Claims <claims@torque5.com>

Sent:

Tuesday, 4 December 2018 9:57 AM

To:

Hsiao Tong (LKKAuto)

Cc:

claims@torque5.com

Subject:

RE: ****URGENT**** RE: [India Ref; MC2015/3322/02/KL/CM] Accdt on 29.08.15

invl SKE1296A(IKIIO & SJP2386X along PIE. LKK REF: CS1/III18019564/Cp

WITHOUT PREJUDICE

Dear Hsiao Tong,

We accept the settlement for property matter at \$10,195.00.

Kindly let us have your DV.

Thank you

The settlement herein is in respect of our client's claim for damages pertaining to his motor



vehicle and any settlement following or subsequent to this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Warmest Regards,

Rachel Wu

Claims Officer | Motor Claims Department

Hotline

(65) 6452 4457 EXT 112 | Fax (65) 6452 4584

Address

8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54 Premier @ KB, Singapore 415875

www.torque5.com









Your Ref: MC2015/3322 Date: 30th November 2018

Our Ref: CS1/III18019564/Cpq2

M/s India International Insurance Pte Ltd

64 Cecil Street #05-02 IOB Building Singapore 049711 (The Motor Claims Department)

Dear Sir / Madam,

EVALUATION REPORT (PAPER SURVEY) OF ACCIDENT VEHICLE NO:

SJP 2386X

INSURED VEHICLE: SKE 1296A ACCIDENT DATE: 29/08/2015

We thank you for your instruction on 17/04/2017.

We acknowledge receipt of the following documents:-

- a) Repair Estimate of SJP 2386X from M/s Torque 5 Bodyworks Pte Ltd.
 b) Final Repair Bill of SJP 2386X from M/s Torque 5 Bodyworks Pte Ltd.
- Singapore Accident Statement of Vehicles SJP 2386X.

Based on the documents received from you, we have evaluated the damages of the vehicle and have the following comments:-

1. Information Recorded: -

Registration Number : SJP 2386X

Make & Model : Mercedes Benz (C180K)

Engine Capacity : 1600 cc

- We recommend that the repairs of the entire damage require about 9 (Nine) working days to complete.
- We hereby provide our recommendations on the cost of repair to the damaged vehicle as stated in the following page.

Our Ref

: SJP2386X/PFBW150150

Your Ref

: SKE1296A

Date

: 7 March 2016

BY MAIL WITHOUT PREJUDICE

INDIA INTERNATIONAL INSURANCE PTE LTD 64 Cecil Street #04-#05 IOB Building Singapore 049711

Attn: Motor Claims Department

Dear Sir/Mdm.

ACCIDENT INVOLVING: SJP2386X & SKE1296A

DATE OF ACCIDENT: 29TH AUGUST 2015

ALONG: PIE TOWARDS JURONG AFTER ADAM EXIT

We refer to the above mentioned accident.

We are claiming as per below:

Cost of Repairs: \$12,786.50

Loss of Rental : \$ 1,680.00 (\$120 x 14 days)

Grand Total : \$14,466.50

Authorized Repair Days: 09 (TP)

Please pay the amount of S\$14,466.50 in favor of Torque 5 Bodyworks Pte Ltd

If you have any enquires, please call Ms. Suanne @ 6455-1607 or email claims@torque5.com

Yours faithfully, TORQUE 5 BODYWORKS PTE LTD

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

AUTHORIZATION TO ACT

469784			(address)	, owner of		
vehicle number) herby auth	horize 1	Torque	5 Bodywo	orks Pte	Ltd, 8 Kaki Bu	kit Avent	ue 4, Premier @
aki Bukit #01-52 Singapore					ect to my clai 3P 2386 X	m for rep	that was
ental and/or loss of use (class) and or loss of use (class) are demanded pursuant to the a				ibei	9108/2015		_ (date) along/at
PIE TOWARDS JUNORY	Allas	Λέανη	fix3				(location)
involving vehicle number _				(th	e other party)		
I further authorize the wor and the workshop is furthe payment cheque being ma	rkshop er auth ade in f	to sett orized avour t	le my abov to receive to Torque	ve menti paymen 5 Bodyw	oned claim in t further to se orks Pte Ltd.	a manne ttlement	f is on a without
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Occupation:

INDIA INTERNATIONAL INSURANCE PTE LTD

Co, Heg. No. 198703792k | GST Beg. No. M2-0078806-X Iol | Cecil Street | #04 | #05 | #06-02 | IOH Building | Singapore 049711

Office (65) 63476100 Email Insure@Fit.com.sg Fix (65) 62244174 Website www.iii.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MC2015/3322 Claimant Ref : SJP2386X ("the workshop") hereby confirm that we/l have reached an agreement Torque 5 Bodyworks Pte Ltd LKK Auto Consultants Pte Ltd with the appointed Surveyor of India International Insurance Pte Ltd ____ _____(repair_cost), S\$____1,100.00 ______Bloss of of Surveyor) with respect to the amount claimed for SS 9,095.00 use/rental), S\$ _____ (search fee), vehicle no SJP 2386X that was damaged pursuant to the accident which occurred (location) involving vehicle no SKE 1296A (insured on 29/08/2015 (date) at PIE towards Jurong After Adam Exit _ (date) at "the workshop". vehicle). This is pursuant to the inspection conducted on _ ("the third party Wong Chuan Ning We/I confirm that we/I are/am authorized by the owner ____ claimant") of vehicle no. SJP 2386X to make the claim as set out in the above paragraph and we/l have full authority to settle the matter on his/her behalf in a manner that well deem fit. Well enclose herein the letter of authority given by "the third party claimant. Well further confirm that well will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJP 2386X (vehicle no.) as a result of the accident. We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis. This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same. We/l authorize you to pay the total amount of S\$_10,195.00 _to _Torque 5 Bodyworks Pte Ltd December day of . WITNESS: CLAIMANT: Signature: Signed by appointed Surveyor Signature Signed by "the workshop" (wFORGUE BC "YWORKS LKK Auto Consultants Pte Ltd Name: Name: 199607198R NRIC NRIC: 51 Ubi Avenue 1 8 Kar: Bukit Ave 4 Address: Address #01-25 Paya Ubi Ind. Park S(408933) #01-49 Premier @KB 51415875) Nationality: Nationality:

Occupation



Torque 5 Bodyworks Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-52 Singapore 415875 Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com Co. & GST Reg. No.: 201400740K

Tax Invoice

India International Insurance Pte Ltd

Inv. No. Inv. Date Ref

: BW51812001 : 10 Dec 2018

: 29/08/2015 Terms

: 30 Days : 5JP2386X

Veh. No. Make & Model : MERCEDES C180

		Make a Model				
_	- 1-11	Qty	иом	Unit Price	Disc	Amt
#	Description			a coa aa	0.00	8.500.00
1	TO SUPPLY SPARE PARTS AND LABOUR FOR ACCIDENT REPAIR PARTS LUMP SUM AMOUNT	1.00		8,500.00	0.00	0,500,50

I agree to the price as listed above and affirm that the goods are received in good condition.

Subtotal: G5T 7.0%: \$\$ 8,500.00

Total:

5\$ 595.00 5\$ 9,095.00

For TORQUE 5 Bodyworks Pte Ltd



Invoice

WONG CHUAN NING

29 BEDOK LANE

SINGAPORE 409784

Invoice No : 17290

Invoice Date : 14/9/2015

Due Date : 14/9/2015

VHA No

: 31308

Referral ID : TF

Description

Rental for

14

Days @

\$120

per Day

\$ 1680.00

Vehicle No

SKM-812-A

Vehicle Description

Toyota Altis

Rental Period

31/8/2015

to

14/9/2015

Total Amount Payable \$ 1680.00

WIN WIN CAR RENTAL

Blk 257B, Compassvale Road #15-521 Singapore 542257 Tel: 6315 8479 H/P: 9833 0807

VHA No: 31308

ROC No: 52987763E

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR	Vehicle No: Replace Veh No:				
Name: (as in I/C)	Mileage Out: Mileage Out:				
NRIC/PASSPORT No:	Make & Model: Auto / Manual Group:				
	Out : Date Time:				
Name & Address of Employer	HIRE / PERIOD EXPIRY Time:				
S. III.	NON-WAIVER EXCESS≔\$				
Decupation:Driving Exp:	CHARGES				
Orlving Licence No: D/L Type : Local / International	Daily @\$ per day				
Date of Birth:	Weeldy @\$ per week				
	Monthly @\$ per month				
ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C)	Hours @\$ per hour				
IRIC/PASSPORT No:	Others @\$				
ddress (Res):	CDW @\$ per day/month				
	PAI @\$ per day/month				
riving License No: D/L Type : Local / International size Date : Date of Birth:	Delivery/Collection Service				
Occupation: Driving Exp:	SUB-TOTAL \$				
PHICLE CHECK LIST	PETROL LEVEL				
ES	Out E 1/4 1/2 3/4 F				
PEAR S PAIN	In E 1/4 1/2 3/4 F				
REAR SOUNDERSON	EXTENSION				
	Misc.				
	TOTAL CHARGES \$				
A THIGHT TOP LEFT					
ACCESSORIES CHECK Ashtray Cig Lighter S/Tyre	Hirer's Signature				
STD Tools Jack Hub Caps	Additional Driver's Signature				
Radio/Cass CD Cartridges					

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN CAR RENTAL in connection with this agreement is true.

*IMPORTANT

- 1. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- 3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE FIATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF COW AND/OR PALWHERE APPLICABLE.
- 4. IN CASE OF ACCIDENT THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BIODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- 5. VEHICLE IS STRICTLY FOR SINGAPORE USE CIRCY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN CAR RENTAL

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN " SINDAPORE OF HIRER / DRIVER! " FALLING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	Web.
11 0 15	11.30	im			
	0 355	7.1.1			SIGNATURE OF HIRER/DRIVER

From:

Lalitha Krishnan - III <lalitha@iii.com.sg>

Sent:

Monday, 3 December 2018 5:18 PM

To:

Subject:

RE: <Seek Mandate> Your Ref: MC2015/3322 *Our Ref: CS1/III18019564/Cpq2 Hsiao Tong (LKKAuto)

[ACCIDENT INVOLVING SKE 1296A(III) & SJP 2386X ON 29/08/2015]

Dear Hsiao Tong

We refer to your email below dated 3.12.18 contents noted.

We agree with your quantum at \$10,195.00 [for repair cost and rental] .

Please process settlement.

Best Regards Lalithakrishnan

Motor Claims Department India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6139 Fax: 6224 4174



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, December 03, 2018 5:09 PM

Subject: <Seek Mandate> Your Ref: MC2015/3322 *Our Ref: CS1/III18019564/Cpq2 [ACCIDENT INVOLVING SKE

1296A(III) & SJP 2386X ON 29/08/2015]

Your Ref: MC2015/3322

Our Ref: C\$1/III18019564/Cpq2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKE 1296A(III) & SJP 2386X ON 29/08/2015

We refer to the above matter.

As per instruction, we have conducted paper survey and proceed DS with third party. We seek you approval to offer third party as follows: -

a) Liability: 100% (Chain Collision)

b) Quantum as follows: -

2. Loss of Remart Frages Total	\$10,195.00
2. Loss of Rental (11days x \$100.00)	\$ 1,100.00
1. COR(w/GST)	\$ 9,095.00

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K



51 UBI AVE 1, #01/02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 6256 3561 FAX: (065) 6256 4315

Your Ref: MC2015/3322

Date: 14th December 2018

Our Ref: CS1/III18019564/Cpq2

M/s India International Insurance Pte Ltd

64 Cecil Street #05-02 IOB Building Singapore 049711 (The Motor Claims Department)

Dear Sir / Madam,

EVALUATION REPORT (PAPER SURVEY) OF ACCIDENT VEHICLE NO:

SJP 2386X

INSURED VEHICLE: SKE 1296A ACCIDENT DATE: 29/08/2015

We thank you for your instruction on 17/04/2017.

We acknowledge receipt of the following documents:-

- Repair Estimate of SJP 2386X from M/s Torque 5 Bodyworks Pte Ltd.
- Final Repair Bill of SJP 2386X from M/s Torque 5 Bodyworks Pte Ltd.
- e) Singapore Accident Statement of Vehicles SJP 2386X.

Based on the documents received from you, we have evaluated the damages of the vehicle and have the following comments:-

1. Information Recorded: -

Registration Number

: SJP 2386X

Make & Model

: Mercedes Benz (C180K)

Engine Capacity

: 1600 cc

- We recommend that the repairs of the entire damage require about 9 (Nine) working days to complete.
- 3. We hereby provide our recommendations on the cost of repair to the damaged vehicle as stated in the following page.



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJP 2386X

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BONNET	BUCKLED	1,608.90	1,608.90
1	BONNET LOCK	TO REPAIR SEE LABOUR	189.50	8
1	BONNET CATCH	TO REPAIR SEE LABOUR	137.90	
1	BONNET INSULATOR	SERVICEABLE	299.50	
10	BONNET INSULATOR CLIPS	NECESSARY	50.00	50.00
1	BONNET SEAL	NECESSARY	119.60	119.60
10	BONNET SEAL CLIPS	NECESSARY	50.00	50.00
1	BONNET LOGO	NECESSARY	96.90	96.90
1	FRONT BUMPER GRILLE)	CRACKED	970.80	970.80
10	FRONT BUMPER GRILLE CLIPS)	NECESSARY		
1	FRONT BUMPER GRILLE LOGO)	NECESSARY		-
1	FRONT BUMPER GRILLE CHROME MOULDING - RH TOP }	NECESSARY		95
1	FRONT BUMPER GRILLE CHROME MOULDING - RH CENTER }	NECESSARY		0
1	FRONT BUMPER GRILLE CHROME MOULDING - LH TOP)	NECESSARY	-	-
1	FRONT BUMPER GRILLE CHROME MOULDING - LH CENTER }	NECESSARY		
1	FRONT BUMPER GRILLE CHROME MOULDING - LOWER }	NECESSARY	-	
1	FRONT BUMPER	DEFORMED	1,331.90	1,331.90
10	FRONT BUMPER CLIPS	NECESSARY	50.00	50.00
1	FRONT BUMPER SIDE RETAINER LH	CRACKED	46.25	46.25
1	FRONT BUMPER SIDE RETAINER RH	CRACKED	46.25	46.25
1	FRONT BUMPER BRACKET LH	NOT NECESSARY	61.70	
1	FRONT BUMPER BRACKET RH	NOT NECESSARY	61.70	
1	FRONT BUMPER SPONGE	CRACKED	255.75	255.75
1	FRONT BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	478.70	
1	FRONT SUPPORT PANEL	TO REPAIR SEE LABOUR	897.50	-



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	FRONT SUPPORT PANEL TRIM	SERVICEABLE	198.20	
10	FRONT SUPPORT PANEL TRIM CLIPS	NECESSARY	50.00	50.0
1	FRONT BRACE PANEL	NOT NECESSARY	131.75	
1	AIRDUCT INLET	NOT NECESSARY	151.90	E
1	COMPRESOR INTERCOOLER	NOT NECESSARY	280.55	
1	FRONT BUMPER CHROME MOULDING LH	NECESSARY	151.90	151.9
1	FRONT BUMPER CHROME MOULDING RH	NECESSARY	151.90	151.9
1	FRONT BUMPER TOW COVER	NOT NECESSARY	100.75	5
1	FOG LAMP CHROME MOULDING LH	NOT NECESSARY	176.70	
1	FOG LAMP COVER LH	NOT NECESSARY	69.75	9
1	FOG LAMP CHROME MOULDING RH	NOT NECESSARY	176.70	2
1	FOG LAMP COVER RH	NOT NECESSARY	69.75	
1	HEADLAMP LH	CRACKED	1,157.20	1,157.2
1	HEADLAMP SEAL LH	NECESSARY	159.90	159.9
1	HEADLAMP TRIM	NOT NECESSARY	47.70	
5	HEADLAMP TRIM CLIPS	NOT NECESSARY	20.00	
1	HEADLAMP LOWER BRACKET LH	NOT NECESSARY	86.40	
1	HEADLAMP RH	CRACKED	1,157.20	1,157.2
1	HEADLAMP SEAL RH	NECESSARY	59.90	59.9
1	HEADLAMP TRIM	NOT NECESSARY	47.70	
5	HEADLAMP TRIM CLIPS	NOT NECESSARY	20.00	
1	HEADLAMP LOWER BRACKET RH	NOT NECESSARY	86.40	
1	FRONT NUMBER PLATE GARNISH	CRACKED	206.70	206.7
1	BOOTLID	BUCKLED	1,673.50	1,673.5
1	BOOTLID LOCK	JAMMED	314.70	314.7
- 1	BOOTLID WEATHERSTRIP	NOT NECESSARY	271.70	
1	BOOTLID EMBLEM "C180"	NECESSARY	95.90	95.90
- 1	BOOTLID EMBLEM "KOMPRESSOR"	NECESSARY	141.70	141.70
1	BOOTLID LOGO	NECESSARY	96.80	96.8
1	BOOTLID GARNISH (NPA)	NOT NECESSARY		
10	BOOTLID GARNISH CLIPS (NPA)	NOT NECESSARY		
1	BOOTLID TRIM	CUT	278.70	278.70
10	BOOTLID TRIM CLIPS	NECESSARY	50.00	50.00



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	REAR BUMPER	DEFORMED	1,427.90	1,427.90
10	REAR BUMPER CLIPS	NECESSARY	50.00	50.00
1	REAR BUMPER SIDE RETAINER LH	CRACKED	78.90	78.90
1	REAR BUMPER SIDE RETAINER RH	CRACKED	78.90	78.90
1	REAR BUMPER BRACKET LH	NOT NECESSARY	67.70	9
1	REAR BUMPER BRACKET RH	NOT NECESSARY	67.70	
1	SET REVERSE SENSOR	SHORTED	250.00	250.00
1	REAR BUMPER CENTER CHROME MOULDING	NECESSARY	175.20	175.20
1	REAR BUMPER CHROME MOULDING LH	DEFORMED	125.70	125.70
1	REAR BUMPER CHROME MOULDING RH	DEFORMED	125.70	125.70
1	REAR BUMPER SPONGE (NPA)	NOT NECESSARY	-	
1	REAR BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	728.90	
1	REAR END PANEL	TO REPAIR SEE LABOUR	1,815.50	
1	REAR END PANEL TOP GARNISH	BENT	212.70	212.70
10	REAR END PANEL TOP GARNISH CLIPS	NECESSARY	50.00	50.00
1	LH REAR FENDER INNER TRIM	NOT NECESSARY	201.90	
10	LH REAR FENDER INNER TRIM CLIPS	NECESSARY	50.00	50.00
1	RH REAR FENDER INNER TRIM	NOT NECESSARY	221.90	-
10	RH REAR FENDER INNER TRIM CLIPS	NECESSARY	50.00	50.00
1	LH TAILLAMP	SERVICEABLE	751.70	
1	LH TAILLAMP CLIPS	NECESSARY	10.90	10.90
- 1	RH TAILLAMP	SERVICEABLE	751.70	10000
- 1	RH TAILLAMP CLIPS	NECESSARY	10.90	10.90
1	EXHAUST PIPE	TO REPAIR SEE LABOUR	1,872.90	3,000,00
1	EXHAUST PIPE MOUTING	TO REPAIR SEE LABOUR	101.70	-
1	EXHAUST PIPE GASKET (NPA)	NOT NECESSARY		
1	EXHAUST PIPE BRACKET	NOT NECESSARY	79.40	
1	EXHAUST PIPE HEAT SHIELD	NOT NECESSARY	99.70	
	LESS 10% DISCOUNT		-2,389.23	-1,306.92
			21,503.07	11,762.23



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	SPECIAL NETT ITEMS			
1	FRONT NUMBER PLATE (SN)	BENT	50.00	45.00
1	REAR NUMBER PLATE (SN)	SERVICEABLE	50.00	9
1	BOOTLID EMBLEM "CYCLE&CARRIAGE" (SN)	NECESSARY	150.00	120.00
1	END PANEL SEALANT (SN)	NECESSARY	50.00	30.00
			300.00	195.00
	LABOUR			
	TO R&R ACCIDENT DAMAGE PARTS, TO CUT / WELD, KNOCK AND REALIGN ACCIDENT AFFECTED AREA. (FRONT PORTION). INCLUSIVE OF THE REPAIR OF BONNET LOCK, BONNET CATCH, FRONT BUMPER REINFORCEMENT, FRONT SUPPORT PANEL, REAR BUMPER REINFORCEMENT, REAR END PANEL, EXHAUST PIPE AND EXHAUST PIPE MOUTING.		1,000.00	700.00
	TO R&R ACCIDENT DAMAGE PARTS, TO CUT / WELD, KNOCK AND REALIGN ACCIDENT AFFECTED AREA. (REAR PORTION)		1,000.00	700.00
	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA. (FRONT PORTION) }		800.00	1,200.00
	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA. (REAR PORTION) }		800.00	2
	TO RUST PROOF ACCIDENT AFFECTED AREA.		120.00	80.00
	TO CHECK WIRING LAYOUT AND HEADLAMP FOCUS AND TAILLAMP FUNCTION.		160.00	80.00
	TO R&R REVERSE SENSOR AND CHECK FUNCTION.		150,00	120.00
	TO R&R INTERCOOLER TO ASSIST WORK LOAD.	NOT NECESSARY	150.00	
	TO R&R EXHAUST PIPE TO ASSIST WORK LOAD.	NOT NECESSARY	200.00	
	TO R&R BOOTLID TRIM, LOCK, GRILLE TO ASSIST WORK LOAD.		200.00	120.00
	TO R&R UPHOLSTERY TO FACILITATE REPAIR.		150.00	120.00
			4,730.00	3,120.00
	GRAND TOTAL		26,533.07	15,077.23



Page No.:5 of 5

RECOMMENDED COST OF LUMP SUM REPAIRS	8,500.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CS1/III18019564/Cpq2

Amon

HO LEONG CHUAN

Automotive Assessor

L

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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