



From: Torque 5 Claims [<mailto:claims@torque5.com>]

Sent: Friday, 17 February, 2017 11:50 AM

To: 'Lalitha Krishnan - III' <lalitha@iii.com.sg>; mekavathanan@iii.com.sg; motorclaim@iii.com.sg; 'C Meenachi - III' <Meenachi@iii.com.sg>

Cc: claims@torque5.com

Subject: REMINDER ON ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

REMINDER

Dear Lalitha,

Good day,

It's been 2 Months since we had withdrawn this case dated 15 December 2016.

As per your advice, you will revert us with an offer in due course, however till date we have yet to received and replies from your end.

Kindly advise what is the status or any documents you requires from our end in order to expedite on this case and



close it?

Thank you!

Warmest Regards,

Peach Ang

Claims Officer | Motor Claims Department

Hotline (65) 6455 1607 EXT 107 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Claims [<mailto:claims@torque5.com>]

Sent: Saturday, 21 January, 2017 3:33 PM

To: 'Lalitha Krishnan - III' <lalitha@iii.com.sg>; mekavathanan@iii.com.sg; motorclaim@iii.com.sg

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

WITHOUT PREJUDICE

Dear Lalitha,

Any update for this case?

Kindly let us know your offer soon.

Look forward to hear from you soon.

Thank you.

Warmest Regards,



Jocelyn Chan
Claims Officer | Motor Claims
Department



Hotline (65) 6452 4457 EXT 112 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

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From: Torque 5 Claims [<mailto:claims@torque5.com>]

Sent: 07 January, 2017 4:29 PM

To: 'Lalitha Krishnan - III' <lalitha@iii.com.sg>; mekavathanan@iii.com.sg; motorclaim@iii.com.sg

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

WITHOUT PREJUDICE

Dear Lalitha,

Any update for this case?

Kindly let us know your offer soon.

Look forward to hear from you soon.

Thank you.

Warmest Regards,
Jocelyn Chan





TORQUE 5
GROUP

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 EXT 112 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Claims [<mailto:claims@torque5.com>]

Sent: 30 December, 2016 4:41 PM

To: 'Lalitha Krishnan - III' <lalitha@iii.com.sg>; mekavathanan@iii.com.sg; motorclaim@iii.com.sg

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Lalitha,

This case has already been withdraw, we are pending for your offer.
Kindly revert soonest with thanks.

*Warmest Regards,
Peach Ang*

Claims Officer | Motor Claims
Department





Hotline (65) 6455 1607 EXT 107 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

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From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Thursday, 15 December, 2016 2:46 PM

To: 'Lalitha Krishnan - III' <lalitha@iii.com.sg>

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Lalitha,

Good day,

As spoken, we will withdraw this case and absorb the legal cost in view of our good relationship.

If we have any difficulties in future, we will contact you directly.

We hope to receive your respond soon for this case as well as other cases.

*Warmest Regards,
Peach Ang*





Hotline (65) 6452 4457 EXT 113 | Fax (65) 64584

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your car
needs,
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help.

From: Torque 5 Claims [<mailto:claims@torque5.com>]

Sent: Monday, 12 December, 2016 2:25 PM

To: 'Lalitha Krishnan - III' <lalitha@iii.com.sg>

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Lalitha,

Good day.

Tried calling you several minutes ago but unable to reach. Appreciate if you could return us a call once available.

Meanwhile, we manage to get Vision Law LLC to reduce their legal cost to \$900.00

We hope to seek your understanding.



**Warmest
Regards,
Peach Ang
Admin |
Motor Claims
Department**



Hotline (65) 6452 4457 EXT 107 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

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From: Lalitha Krishnan - III [<mailto:lalitha@iii.com.sg>]

Sent: Wednesday, 7 December, 2016 4:30 PM

To: 'Torque 5 Claims'

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Sam and Peach

We refer to the above matter.

We apologise for any inconvenience on this matter.

Kindly discharge your solicitors in this matter without any additional cost payable by us in view of our good relationship.



We will direct settle this matter with you.

Best Regards,

LalithaKrishnan

Motor Claims Department

India International Insurance Pte Ltd

DID : 63476139



From: Torque 5 Claims [<mailto:claims@torque5.com>]

Sent: Wednesday, 7 December, 2016 2:56 PM

To: Mekavathanan Sarangapani; Lalitha Krishnan - III; Motor Claim - III; C Meenachi - III

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Lalitha,

Good day.

As per tele-conversation on 5th December, we will withdraw this case if India International agreed to pay the legal cost of \$1391.00

We hope to have your kind understanding in this matter as reminder had been sent several times but we did not receive any updates.



Warmest Regards,

Peach Ang

Admin | Motor Claims Department

Hotline (65) 6452 4457 EXT 107 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

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From: Torque 5 Claims [<mailto:claims@torque5.com>]

Sent: Friday, 11 November, 2016 5:29 PM

To: 'Mekavathanan Sarangapani'; 'Lalitha Krishnan - III'; 'Motor Claim - III'; 'C Meenachi - III'

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

WITHOUT PREJUDICE

Dear Lalitha,

We regret that despite reasonable effort and repeated email reminders from our end to settle our client's claim, there does not appear to be any reasonable offer of settlement.

Our LOD was submitted to you on 07-03-2016, it is 11-11-2016 today. This case had been 8 month plus.



We hereby inform you of our client's decision to either receive an offer from your side within 10 days or we will pass this case over to his legal advisor for further assistance.

Warmest Regards,

Rachel Wu

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

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From: Torque 5 Claims (<mailto:claims@torque5.com>)

Sent: 10 October, 2016 2:19 PM

To: 'Mekavathanan Sarangapani' <mekavathanan@iii.com.sg>; 'Lalitha Krishnan - III' <lalitha@iii.com.sg>; 'Motor Claim - III' <motorclaim@iii.com.sg>; 'C Meenachi - III' <Meenachi@iii.com.sg>

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Team,



Any updates?



Warmest Regards,
Peach Ang
Admin | Motor Claims
Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-
49/50/51/52/53/54
Premier @ KB, Singapore 415875

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From: Mekavathanan Sarangapani [<mailto:mekavathanan@iii.com.sg>]

Sent: Sunday, 25 September, 2016 7:58 PM

To: 'Torque 5 Claims'; Lalitha Krishnan - III; Motor Claim - III; C Meenachi - III

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Lalitha,

TORQUE5

TORQUE5
BODYWORKS

TORQUE5
SPRAYWORKS

TORQUE5
LEASING

Please look into this case
urgently and revert to TP
immedaetly please.

Meka

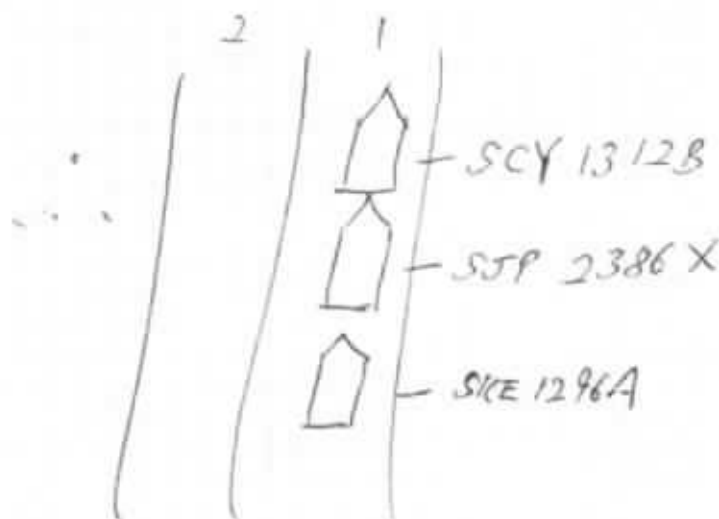
Singh
Tel: 6567
Fax:
Email: vach
Witnessed by F
Personnel

1630H
29/08/15
Peach Ang

Policyholder's Signature / Date &
Time

Driver's Signature (If driver is not the policyholder) / Date
& Time

Sketch Plan



From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Saturday, 24 September, 2016 1:24 PM

To: Lalitha Krishnan - III; Motor Claim - III; C Meenachi - III

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Lalitha,



Reminder please.

Warmest Regards,
Peach Ang
Admin | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-
49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Claims [<mailto:claims@torque5.com>]

Sent: Tuesday, 23 August, 2016 4:58 PM

To: 'Lalitha Krishnan - III'; 'Motor Claim - III'

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Lalitha,

Reminder for below.

Kindly let us have your offer to close the case ASAP.



Warmest Regards,
Peach

Hotline (65) 6452 4457 DID 108 | Fax (65) 6452 4584

Mobile (65) 8468 2089

Email suanne.tan@torque5.com

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Thursday, 28 July, 2016 1:41 PM

To: Torque 5 Claims <claims@torque5.com>

Cc: Lalitha Krishnan - III <lalitha@iii.com.sg>

Subject: FW: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER

Dear Sir/Mdm,

III REF: MC2015/3322

This claim is handled by Ms Lalitha

You can direct future correspondence to her

Isabelle Tan
Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building



Singapore 049711
Tel : 63476100, Ext-243, Fax :
62244174
E-mail: isabelle@iii.com.sg

MC2015/3322

From: Torque 5 Claims [<mailto:claims@torque5.com>]

Sent: Thursday, July 28, 2016 12:02 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER

WITHOUT PREJUDICE,

Dear officer,

We regret that despite reasonable effort having been made to settle our client's claim, there does not appear to be any reasonable prospects of settlement.

We hereby give you 10 clear days' notice that our client intends to proceed with the issue of a writ of summons against you/your insured. In this regards, please let us know if you are instructing solicitors to accept service of process on you/your insured's behalf.

Thank you

*Warmest Regards,
Rachel*



Hotline (65) 6452 4457 DND 112 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

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your car
needs, we
can help.



From: Torque 5 Claims [<mailto:claims@torque5.com>]

Sent: 13 July, 2016 4:35 PM

To: motorclaim@iii.com.sg

Cc: claims@torque5.com

Subject: FW: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - 2ND REMINDER

WITHOUT PREJUDICE,

Dear Officer,

Is there any updates on the case?

Kindly let us have your offer to close the case.

As our aging shows that the case is 128 days old,
since submission of LOD.

Thank you

*Warmest Regards,
Rachel*



Hotline (65) 6452 4457 DND 112 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

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your car
needs, we
can help.



From: Torque 5 Claims [<mailto:claims@torque5.com>]

Sent: Monday, 6 June, 2016 5:25 PM

To: jaci.ispmg@gmail.com

Cc: claims@torque5.com

Subject: FW: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - REMINDER

Without Prejudice

Dear Jacintha,
I tried calling you but to no avail.
Kindly advise on this case regarding the survey report.
Thank you.

Warmest Regards,
Kit Wong



Hotline (65) 6452 4457 DND 107 | Fax (65) 64584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

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Whatever
your car
needs,
we can
help.

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From: Neo Wei Min Mike [<mailto:mike@iii.com.sg>]

Sent: Friday, 3 June, 2016 10:15 AM

To: claims@torque5.com; jaci.ispmg@gmail.com

Cc: Motor Claim - III

Subject: RE:
ACCIDENT
INVOLVING



SJP2386X & SKE1296A ON 29/8/2015 - REMINDER

MC20153322

From: Motor Claim - III

Sent: Friday, 3 June, 2016 8:49 AM

To: Neo Wei Min Mike <mike@iii.com.sg>

Subject: FW: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - REMINDER

MC20153322

Dear sirs,

Please refer to attached email.
We had previously appointed ISP.

Dear Jacintha,

Please assist.

Regards
Mike

From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Thursday, June 02, 2016 7:16 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: claims@torque5.com

Subject: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - REMINDER

Dear Officer,

Without prejudice

Kindly note that the LOD has been sent out since 07/03/2016.

The case is already 87 days old.

Kindly let us have your offer to close this case.

Thank you.

Warmest Regards,
Joe Tan



Hotline (65) 6452 4457 | Fax (65) 6452 4584
Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

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Whatever y



Kindly note

that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From: Torque 5 Claims <claims@torque5.com>
Sent: Tuesday, 5 June 2018 2:31 PM
To: Hsiao Tong (LKKAuto); Vivian Lau (LKKAuto); Zayyer (LKKAuto)
Cc: Simon Ho (LKKAuto); Admin A; 'Torque 5 Claims'; lalitha@iii.com.sg; 'Mekavathanan Sarangapani'; 'C Meenachi - III'
Subject: RE: REMINDER ON ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Importance: High

WITHOUT PREJUDICE

Dear Sir/Mdm,

We had submit our LOD on 11/09/2017.

LOD Claim amount as per below:

Cost of Repair: \$9,095.00

Loss of Rental: \$1,680.00 (\$120 X 14DAYS)

Total: \$10,775.00

Kindly note that previously we had withdraw this case from the law firm as per Lalitha request.

Till date we have not receive any offer from your side.

Please revert with your offer **urgently** as LOD submission is more than 6 months.

Thank you.

The above settlement is in respect of our client's claim for damages pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.



Ps : The original documents are with India International.

Warmest Regards,

Rachel Wu

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 EXT 112 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com





From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: 07 September, 2017 10:43 AM

To: Torque 5 Claims <claims@torque5.com>

Cc: Simon Ho (LKKAUTO) <SimonHo@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REMINDER ON ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Without Prejudice

Hi,

We refer to the above matter.

For COR, we propose at L/sum \$8,500.00 with 9 days.

Kindly confirm.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.



negotiation terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Torque 5 Claims [<mailto:claims@torque5.com>]

Sent: Thursday, 22 June, 2017 5:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: claims@torque5.com

Subject: RE: REMINDER ON ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Without Prejudice

Dear Hsiao Tong,

Reference to the above matter.

Please find enclosed photos for your necessary action.



Kindly let us have your offer soon.

Thank you & best regards,

Angie Yong

Senior Claims Executive

Motor Claims Department

Hotline (65) 6452 4457 EXT 107 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, 4 May, 2017 7:33 PM

To: Lalitha Krishnan - III; 'Torque 5 Claims'

Cc: CS A Team; Admin A; SUR

Subject: RE: REMINDER ON ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III
REF: MC2015/3322

Hi Sirs,

We refer to the above matter.

Kindly let us have the damages photographs taken by ISP for our necessary action. (to conduct paper survey)

Thank you.



Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiao Chan (LKKAuto)

Sent: Tuesday, 2 May, 2017 6:03 PM

To: Lalitha Krishnan - III <lalitha@iii.com.sg>; 'Torque 5 Claims' <claims@torque5.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: REMINDER ON ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Ms Lalitha,

Thank you for the email.

Dear Rachel,

Please liaise with Hsiao Tong.

Dear Hsiao Tong,

FYNA.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lalitha Krishnan - III [<mailto:lalitha@iii.com.sg>]

Sent: Tuesday, 2 May, 2017 5:09 PM

To: 'Torque 5 Claims' <claims@torque5.com>

Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: RE: REMINDER ON ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Rachel

We have forwarded your LOD to LKK Auto Consultant for their advice on repair cost and other items.

Please feel free to communicate with Shiau Chan on this to finalize matter.

Best REgards

Lalitha Krishnan



India International Insurance Pte Ltd

64 Cecil Street #04/#05/#06

IOB Building, Singapore 049711

Main Line: 6347 6100 Extn: 139

Fax: 6225 7743 / 6224 4174

Web: www.iii.com.sg

From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Tuesday, 2 May, 2017 4:33 PM

To: Lalitha Krishnan - III <lalitha@iii.com.sg>; sur@lkkauto.com

Cc: 'KKLau' <kklau@lkkauto.com>; claims@torque5.com

Subject: RE: REMINDER ON ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

WITHOUT PREJUDICE

Dear Lalitha,



As per our tele-conversation, kindly revert with your offer soon.

Thank you

Warmest Regards,

Rachel Wu

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 EXT 107 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Lalitha Krishnan - III [mailto:lalitha@iii.com.sg]



Sent: Monday, 17 April, 2017
5:00 PM

To: 'sur@lkkauto.com'

Cc: KKLau; Claims

(claims@torque5.com)

Subject: FW: REMINDER ON ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III
REF: MC2015/3322

Importance: High

URGENT

Dear Sirs,

We forward email from Torque 5 on above matter.

The TP vehicle was surveyed by ISP but no survey reports were put up on same by the surveyors.

We request you to kindly vet the documents and do an express settlement with Torque 5 in this matter after taking our approval on same.

Best Regards

Lalitha Krishnan



India International Insurance Pte Ltd

64 Cecil Street #04/#05/#06
IOB Building, Singapore 049711
Main Line: 6347 6100 Extn: 318
Fax: 6225 7743 / 6224 4174
Web: www.iii.com.sg

From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Monday, 13 March, 2017 11:02 AM

To: Lalitha Krishnan - III <lalitha@iii.com.sg>; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>

Cc: claims@torque5.com

Subject: RE: REMINDER ON ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

WITHOUT PREJUDICE

Dear Lalitha,

As per our tele-conversation earlier on, please refer to the previous email that we had sent.

Attached with the estimation report, it's been almost 3 Months since we had withdrawn this case dated 15 December 2016.

Kindly revert us with your offer soon as our aging shows that the case is 371 days old,

since submission of LOD.

Look forward to your favourable reply.



Thank you

Warmest Regards,

Rachel Wu

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 EXT 107 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Monday, 27 February, 2017 9:44 AM

To: 'Lalitha Krishnan - III'; mekavathanan@iii.com.sg; motorclaim@iii.com.sg; 'C Meenachi - III'

Cc: claims@torque5.com

Subject: RE: REMINDER ON ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Lalitha,

Good day.

Kindly confirm upon receipt of below and if we can close this case as per LOD amount submitted.

Thank you!



Warmest Regards,
Peach Ang



TORQUE 5
GROUP

Claims Officer | Motor Claims Department

Hotline (65) 6455 1607 EXT 107 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Thursday, 23 February, 2017 3:41 PM

To: 'Lalitha Krishnan - III' <lalitha@iii.com.sg>; 'mekavathanan@iii.com.sg' <mekavathanan@iii.com.sg>; 'motorclaim@iii.com.sg' <motorclaim@iii.com.sg>; 'C Meenachi - III' <Meenachi@iii.com.sg>

Cc: 'claims@torque5.com' <claims@torque5.com>

Subject: RE: REMINDER ON ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Lalitha,

As spoken, attached is the estimate report.
Total lump sum before gst : \$11950

Thank you!

Warmest Regards,
Peach Ang





TORQUE 5
GROUP

Claims Officer | Motor Claims Department

Hotline (65) 6455 1607 EXT 107 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Friday, 17 February, 2017 11:50 AM

To: 'Lalitha Krishnan - III' <lalitha@iii.com.sg>; mekavathanan@iii.com.sg; motorclaim@iii.com.sg; 'C Meenachi - III' <Meenachi@iii.com.sg>

Cc: claims@torque5.com

Subject: REMINDER ON ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

REMINDER

Dear Lalitha,

Good day.
It's been 2 Months since we had withdrawn this case dated 15 December 2016.



As per your advice, you will revert us with an offer in due course, however till date we have yet to received and replies from your end.
Kindly advise what is the status or any documents you requires from our end in order to expedite on this case and



close it?

Thank you!

Warmest Regards,

Peach Ang

Claims Officer | Motor Claims Department

Hotline (65) 6455 1607 EXT 107 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: Saturday, 21 January, 2017 3:33 PM

To: 'Lalitha Krishnan - III' <lalitha@iii.com.sg>; mekavathanan@iii.com.sg; motorclaim@iii.com.sg

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322



WITHOUT PREJUDICE

Dear Lalitha,

Any update for this case?

Kindly let us know your offer soon.

Look forward to hear from you soon.



Thank you.

Warmest Regards,

Jocelyn Chan

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 EXT 112 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Claims [mailto:claims@torque5.com]

Sent: 07 January, 2017 4:29 PM

To: 'Lalitha Krishnan - III' <lalitha@iii.com.sg>; mekavathanan@iii.com.sg; motorclaim@iii.com.sg

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X &



WITHOUT PREJUDICE

Dear Lalitha,

Any update for this case?

Kindly let us know your offer soon.



Look forward to hear from you soon.

Thank you.

Warmest Regards,

Jocelyn Chan

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 EXT 112 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Claims
[\[mailto:claims@torque5.com\]](mailto:claims@torque5.com)
Sent: 30 December, 2016 4:41

PM

To: 'Lalitha Krishnan - III' <lalitha@iii.com.sg>; mekavathanan@iii.com.sg; motorclaim@iii.com.sg

Cc: claims@torque5.com

Subject: RE: ACCIDENT INVOLVING SJP2386X & SKE1296A ON 29/8/2015 - FINAL REMINDER III REF: MC2015/3322

Dear Lalitha,

This case has already been withdraw, we are pending for your offer.



Kindly revert soonest with thanks.

Warmest Regards,

Peach Ang

Claims Officer | Motor Claims Department

Hotline (65) 6455 1607 EXT 107 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Claims
[mailto:claims@torque5.com]
Sent: Thursday, 15 December,