

4, A16 80 19546, K2059

LXX  
SVC

SUCCESSOR:

Kenneth

DOT:

26/10/18

Date / Time:

26/10/18

Registered in Maritim:

26/10/18

Pre-assign / CCU / FTE

SLZ 9800 U



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

24/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLZ 3846H



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Alan's  
United



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time

SLZ 3846H: X ;

SLZ 9800 U: X

STAGE

DATE / PIC

Non-Reporting Ir (1st):

Non-Reporting Ir (2nd):

Non-Reporting Ir (Final):

Notification Ir (if non-pickup):

Call Of:

After call Ir to Of: 29/03/19 - DIC

Documentation Check List: Handler Typist

Notification Ir (if non-pickup):

After call Ir to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: P10

SS 2,765.99 (5 days) Reduction: 45 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

% 100 (Assessed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost: (W/GRE)

SS 2,956.07

COI (LONG-ENDED TP)

Loss of Rental (LOR):

SS 700.00 (7 days) X 100.00

Loss of Use (LOU):

SS - (5 x days)

Loss of Income (LOI):

SS - (5 x days)

LOR only ☒ LOU only ☐

LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

Legal Cost

SS -

(e.g. Tow/Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4320.00

Total:

SS 5,658.07

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 5,658.07

Name 1:

ALAN'S UNITED AUTO PRE LOD

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

☐ : Prel. Report

☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS - SI

), F - RS

), Others

), Others

), Others

), Others

), Others

), Others

), Others

), Others

), Others

), Others

1) Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (S

Add Fee: ☐ : Site Insp (S

☐ : Interview (S

☐ : Tech Invs (S

☐ : Weekend (S

TOTAL

# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SLZ9800U  
Accident Date : 24-Oct-2018

No. : 05873

Date : 25-Oct-2018

Our Ref : 218178 (AIG) / CHAN

PAGE : 1

CHUA LEONG SENG  
BLK 239 JURONG EAST STREET 21  
#04-378  
Singapore 600239

*Not Authorized*  
*Resurvey By paint*  
*4-5 days*

## ESTIMATED COST OF REPAIR FOR TOYOTA ALTIS 1.6 CVT SLF3846H

1 pc	Boot lid	WA	655.50	X
1 pc	Boot lid inner lock	R	382.00	X
1 pc	Boot lid rubber	h	166.40	X
1 pc	Boot lid logo	h	52.50	—
1 pc	Boot lid "COROLLA" emblem	h	42.35	—
1 pc	Boot lid "ALTIS" emblem	h	44.17	—
1 pc	O/s boot lid lamp	WA	339.28	7X
1 pc	O/s taillamp lower bracket	WA	52.70	7X
1 pc	Rear end panel	de	581.20	7
1 pc	End panel top garnish	h	229.40	X
1 pc	Rear bumper fascia	Ben	482.00	—
2 pcs	Rear bumper side retainer	@ S\$ 92.30	Di	184.60
1 pc	O/s rear bumper bracket	W	55.90	7
1 pc	Rear bumper reinforcement	de	361.60	7
1 pc	Rear o/s bumper reflector	crode	56.90	7
			3,686.50	
		Less 25% :	921.63	

1 pc Rear bumper reverse sensor

*charted* 2,764.87 <sup>200</sup>  
300.00 sn 7

To remove roof lining, front and rear seats, trim board and carpet

120.00 *601*

To apply undersealing

100.00 *750*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Con't Page 2 ...

# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SLZ9800U

Page : 2

To putty and spray replaced parts

900.00 *600*

To remove, cut-out damaged parts,  
panel beating, welding, align,  
refix and to renew above parts

800.00 *? 800*

Total : S\$ 4,984.87  
=====

Singapore Dollars Four Thousand Nine Hundred  
and Eighty Four and Cents Eighty Seven Only

Alan's Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To resurvey damaged part(s) during resurvey
- Inspection will be subject to confirmation
- Final body survey is on a "Without Prejudice" basis
- Any legal modifications is allowed
- Any supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer:  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

CHUA LEONG SENH

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 23-11-2018

ANG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIMS DEPT.

78 SHENTON WAY

#07-16 ANG BUILDING

SINGAPORE 079120

LKK

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SLF 3846 H AND SL2 9800M  
ALONG JURONG WEST ST. ST. EXIT 300N LAY WAY ON 24-10-2018

I / We, the owner of Vehicle No. SLF 3846 H which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

1. Costs of repair - \$2936.07
2. Loss of Use/Rental fees 8 Days (per Sunday) \$800.00
3. Police / GIA report / LTA fees \$12.00
4. Surveyor report fees -
5. Others -

Total: \$3738.07

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29 MARCH 2019

GARY JOHN WHALL  
28 BUKIT BATOK EAST AVENUE 2  
#21-16  
SINGAPORE 659921

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/AIG18019546/Kha3

YOUR REF : SLZ 9800U

ACCIDENT INVOLVING SLZ 9800U AND SLF 3846H ALONG JURONG WEST STREET 51 ROAD ON 24.10.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLF 3846H against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third-Party vehicle SLF 3846H. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

[Whall.gary@gmail.com](mailto:Whall.gary@gmail.com)  
(Email)

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 29 March, 2019 3:51 PM  
**To:** Whall.gary@gmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SLZ 9800U\_ACCIDENT INVOLVING SLZ 9800U AND SLF 3846H ALONG JURONG WEST STREET 51 ROAD ON 24.10.2018



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29 MARCH 2019

GARY JOHN WHALL  
28 BUKIT BATOK EAST AVENUE 2  
#21-16  
SINGAPORE 659921

By Post & By Email

Dear Sir/Madam,

**OUR REF : CC4/AIG18019546/Kha3**

**YOUR REF : SLZ 9800U**

**ACCIDENT INVOLVING SLZ 9800U AND SLF 3846H ALONG JURONG WEST STREET 51 ROAD ON 24.10.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLF 3846H against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third-Party vehicle SLF 3846H. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.



## LETTER OF AUTHORITY

ACCIDENT INVOLVING SLF 3846H AND SL29800H

ALONG JURONG WEST ST. 51 EXIT BOON LAY WAY

ON 24-10-2018

BY THE LETTER OF AUTHORITY, I/We, CHUA LEONG SEW

NRIC NO. S0119252C The owner of Vehicle No. SLF 3846H

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 25 (day) 10 (month) 2018 (year)



Acknowledged by Owner  
(company stamp if applicable)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, ALAN'S UNITED AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,936.07 (Repair Cost), S\$700.00 (Loss of Rental/Use), S\$2.00 (Disbursement), for vehicle no. SLF 3846H that was damaged pursuant to the accident which occurred on 24/10/2018 (date) along JURONG WEST STREET 51 (location) involving vehicle no/s SLZ 9800U. This is pursuant to the inspection conducted on 26/10/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHUA LEONG SENG ("the third party claimant") of vehicle no. SLF 3846H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLF 3846H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29<sup>th</sup> (day) of MARCH (month) 2019 (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)

# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

## TAX INVOICE

No. : 225262

Date : 07.11.2018

PAGE : 1

Vehicle Insured : SLZ9800U  
Accident Date : 24-Oct-2018  
Our Ref : 218178 (AIG) / CHAN

CHUA LEONG SENG  
BLK 239 JURONG EAST STREET 21  
#04-378  
Singapore 600239

### FINAL REPAIR COST FOR TOYOTA ALTIS 1.6 CVT SLF3846H

1 pc	Boot lid logo		52.50
1 pc	Boot lid "COROLLA" emblem		42.35
1 pc	Boot lid "ALTIS" emblem		44.17
1 pc	Rear end panel		581.20
1 pc	Rear bumper fascia		482.00
2 pcs	Rear bumper side retainer	@ S\$ 92.30	184.60
1 pc	Rear bumper reinforcement		361.60
1 pc	Rear o/s bumper reflector		56.90

1,805.32

Less 25% : 451.33

1,353.99

200.00 sn

1 pc Rear bumper reverse sensor

To remove roof lining, front and rear seats, trim board and carpet

60.00

To apply undersealing

30.00

To putty and spray replaced parts

600.00

To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts

500.00

2,743.99

Add 7% GST : 192.08

Total : S\$ 2,936.07

Singapore Dollars Two Thousand Nine Hundred and Thirty Six and Cents Seven Only

# CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

**CUSTOMER**

CHUA LEONG SENG  
C/O ALAN'S AUTO PTE LTD  
  
BLK 7, SIN MING IND. ESTATE  
SECTOR C, #01-76  
SINGAPORE 575642  
  
ATTN: MR. ALAN KHONG

**INVOICE NO : 180290**

DATE : 02.11.2018

TERM : CASH

**RENTAL FEES FOR :-**

s/n	rental veh no.	vha no.	yr reference	no. of day/s	unit pr \$	amount
1	SJD 7147A	8257	SLF 3846H	8	100.00	\$ 800.00
		***	*****	***		

PLEASE LET US HAVE YOUR CHEQUE MADE IN FAVOR  
OF CHIN HUI CAR RENTAL

**TOTAL: \$ 800.00**

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.




CHIN HUI CAR RENTAL

# CHIN HUI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,  
SINGAPORE 575642. TEL: 6453 4680  
REGN. NO.: 53090791K

## VEHICLE RENTAL AGREEMENT

NO: 8257

HIRER'S PARTICULAR		Vehicle No: SJD7147A Mileage Out: 200012	
Hirer: CHUA LEONG SENG		Make & Model: 7407A AL715	Auto / Manual Group: <input checked="" type="radio"/> Auto
NRIC / Passport No: S01192528	Date of Birth: 22-05-1952	OUT : Date: 25-10-2018	OUT : Time: 2 p.m
Address: 84C 239 Juruah East ST. 21		Replace Veh No:	Mileage Out:
104-378 S 600239		OUT : Date:	OUT : Time:
Driving Licence No:	Pass Date: 05-05-1992		
Contact Number: 96602651			
DRIVERS PARTICULARS (if different from Hirer)		CHARGES	
Appointed Driver:		Daily @ \$100/- per day	800.00
NRIC / Passport No:	Date of Birth:	Weekly @ \$ per week	
Address:		Monthly @ \$ per month	
Driving Licence No:	Pass Date:	Hours @ \$ per hour	
Contact Number:		Others @ \$	
		SUB-TOTAL \$ 800.00	
<b>New Insurance Policy Terms &amp; Conditions as at 08-12-2010</b> <b>1. NOT PERMITTED TO DRIVE - Not Covered</b> Driver Age 22 years old and below Driver above Age 70 years old Driver less than 2 years Driving Experience <b>2. ADDITIONAL EXCESS - S\$3000.00</b> Driver Age 23 to 25 years old with 2 years driving experience Driver Age 65 to 70 years old with 2 years driving experience		PETROL LEVEL	
		Out	E 1/4 1/2 3/4 F
		In	E 1/4 1/2 3/4 F
		TOTAL CHARGES \$ 800.00	
REMARKS		<b>IMPORTANT!</b> <b>FOR SINGAPORE USE ONLY</b> Excess Liability: S\$2500.00 Malaysia Excess (With Prior Consent): NOT ALLOWED Hirer's Signature:  Addition Driver's Signature:	
SLF-3846 A			

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

### \* IMPORTANT

- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE, THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
02/11/18	1.30pm	200362		



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-165779

Date of Request: 25/10/2018

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd  
Blk 7 Sin Ming Industrial Estate  
#01-76  
Singapore 575642

Dear Sir/Madam,

Enquiry Date: 25/10/2018  
Enquiry By: Chan Yew Siah  
TP Vehicle No.: SLZ9800U  
Accident Date: 24/10/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLZ9800U	AIG Asia Pacific Insurance Pte. Ltd.	24/05/2018-23/05/2020	65-6419-3000

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-165779

Date of Request: 25/10/2018

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd  
Blk 7 Sin Ming Industrial Estate  
#01-76  
Singapore 575642

Dear Sir/Madam,

Enquiry Date 25/10/2018  
Enquiry By Chan Yew Siah  
TP Vehicle No. SLZ9800U  
Accident Date 24/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Oct 2018 <a href="#">Edit Reg</a>		25 Oct 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$42,743.99</b> <a href="#">Edit Estimates</a>	<b>\$42,743.99</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>GARY JOHN WHALL</b> , ID: S7281804J								
Main Claimant:	<b>CHUA LEONG SENG</b> , ID: S0119252C								
Vehicle Reg. No.:	<b>SLF3846H</b>	Date of Loss:	24/10/2018 17:00 - :59 [25 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 7206672667SG</b>		Policy/Cover Note No.:	1800065749 (Comprehensive)					
Vehicle Reg. No. (Insured):	<b>SLZ9800U</b>	Policy No. (Claimant):	DMPC18S009210						
		Excess:							
Repairer:	<b>Alan's United Auto Pte Ltd (HQ)</b> Blk 7 Sin Ming Industrial Estate, #01-76, S75642 Sin Ming - Tel: 6453 8686								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>MdNoor, Norsiah</b> ] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	<b>ERGO Insurance Pte. Ltd. (HQ)</b> - Tel: 6829 9199								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 07/11/2018]</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SLF3846H (7206672667SG)  
[SLZ9800U]  
TP  
CHUA LEONG SENG  
Oct 24 2018 5:00PM  
[GARY JOHN WHALL]  
Alan's United Auto Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View <span>View in Browser</span>	
<b>Letters/Correspondences</b>						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit			
<b>Photos/Images</b>						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	29/03/19 15:59	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>		
2	29/03/19 15:59	Chassis Number		Load JPG	<input checked="" type="checkbox"/>		
3	29/03/19 15:59	General View		Load JPG	<input checked="" type="checkbox"/>		
4	29/03/19 15:59	General View		Load JPG	<input checked="" type="checkbox"/>		
5	29/03/19 15:59	General View		Load JPG	<input checked="" type="checkbox"/>		
6	29/03/19 15:59	General View		Load JPG	<input checked="" type="checkbox"/>		
7	29/03/19 15:59	General View		Load JPG	<input checked="" type="checkbox"/>		
8	29/03/19 15:59	General View		Load JPG	<input checked="" type="checkbox"/>		
9	29/03/19 15:59	General View		Load JPG	<input checked="" type="checkbox"/>		
10	29/03/19 15:59	General View		Load JPG	<input checked="" type="checkbox"/>		
11	29/03/19 15:59	General View		Load JPG	<input checked="" type="checkbox"/>		
12	29/03/19 15:59	General View		Load JPG	<input checked="" type="checkbox"/>		
13	29/03/19 16:00	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>		
14	29/03/19 16:00	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>		
15	29/03/19 16:00	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>		
16	29/03/19 16:00	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>		
17	29/03/19 16:00	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>		
18	29/03/19 16:00	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>		
19	29/03/19 16:00	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>		
20	29/03/19 16:00	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>		
<b>Documentation</b>						1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	26/10/18 16:47	ACKNOWLEDGEMENT EMAIL TO AIG DD 26.10.2018		Load PDF			
2	26/10/18 16:47	EMAIL FROM AIG DD 25.10.2018		Load PDF			
3	26/10/18 16:47	TP ESTIMATE + TP GIA REPORT		Load PDF			
4	31/10/18 13:56	TP ESTIMATE - MARKED		Load PDF			
5	29/03/19 15:53	EMAIL TO OI		Load PDF			
6	29/03/19 15:53	LETTER TO OI		Load PDF			
7	04/04/19 15:27	WORKSHOP INVOICE		Load PDF			
8	04/04/19 15:27	AUTHORISATION TO ACT FORM		Load PDF			
9	04/04/19 15:27	Release Voucher		Load PDF			
10	04/04/19 15:27	RENTAL RECEIPT		Load PDF			
11	04/04/19 15:27	GIA SEARCH		Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print			
1	29/10/18 09:17	OI GIA REPORT		Load PDF			

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLZ9800U (Insd veh)	Model:	TOYOTA COROLLA ALTIS
	SLF3846H (TP veh)		1.6 CVT (A)
Date of Accident:	24/10/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	5,333.81	
Final Repair Cost	: \$	2,936.07	
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$	700.00	7 days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	3,638.07	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Alan's United Auto Pte Ltd	: \$	3,638.07
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

04 Apr  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18019546/KHA3Q2

Date: 04/04/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800065749  
**Claimant Vehicle No :** SLF3846H **Insured Vehicle No :** SLZ9800U  
 Date of Loss: 24/10/2018 Nature of Claim: TP Claim No: 7206672667SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLF3846H**  
 Make & Model: TOYOTA COROLLA ALTIS, 1.6 CVT (A) Engine No: 1ZRY285567  
 Reg. Date: 25/08/2016 (Man. Year: 2016) Chassis No: MR053REH104550015  
 Colour: Metallic Silver Odometer: 39847 km  
 Engine Capacity: 1598 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/45 R17 Rear Tyre Size: 215/45 R17  
 Front Left Side: Michelin 7 mm Rear Left Side: Michelin 7 mm  
 Front Right Side: Michelin 7 mm Rear Right Side: Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,064.87	1,553.99	1,510.88	49.30
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,920.00	1,190.00	730.00	38.02
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,984.87</b>	<b>2,743.99</b>	<b>2,240.88</b>	<b>44.95</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>348.94</b>	<b>192.08</b>	<b>156.86</b>	<b>44.95</b>
<b>Nett Amount (S\$)</b>	<b>5,333.81</b>	<b>2,936.07</b>	<b>2,397.74</b>	<b>44.95</b>
<b>+ Car Rental (7.0 x S\$100.00/day) (S\$)</b>		<b>700.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>3,638.07</b>		

### INSPECTION

Date of Assignment: 25/10/2018  
 Date Inspected: 26/10/2018 Inspected At: Alan's United Auto Pte Ltd (HQ)  
 Blk 7 Sin Ming Industrial Estate, #01-76  
 Singapore 575642  
 Estimated Period of Repair: 5.0 days

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**Adjuster:** KENNETH KONG**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Not Necessary	655.50 FL	*- FL
2	1		*BOOT LID INNER LOCK	Repair	382.00 FL	*- FL
3	1		*BOOT LID RUBBER	Serviceable	166.40 FL	*- FL
4	1		*BOOT LID LOGO	Necessary	52.50 FL	*52.50 FL
5	1		*BOOT LID COROLLA EMBLEM	Necessary	42.35 FL	*42.35 FL
6	1		*BOOT LID ALTIS EMBLEM	Necessary	44.17 FL	*44.17 FL
7	1		*O/S BOOT LID LAMP	Not Necessary	339.28 FL	*- FL
8	1		*O/S TAILLAMP LOWER BRACKET	Not Necessary	52.70 FL	*- FL
9	1		*REAR END PANEL	Deformed	581.20 FL	*581.20 FL
10	1		*END PANEL TOP GARNISH	Serviceable	229.40 FL	*- FL
11	1		*REAR BUMPER FASCIA	Buckled	482.00 FL	*482.00 FL
12	2		*REAR BUMPER SIDE RETAINER	Distorted	184.60 FL	*184.60 FL
13	1		*O/S REAR BUMPER BRACKET	Not Necessary	55.90 FL	*- FL
14	1		*REAR BUMPER REINFORCEMENT	Deformed	361.60 FL	*361.60 FL
15	1		*REAR O/S BUMPER REFLECTOR	Cracked	56.90 FL	*56.90 FL
16	1		*REAR BUMPER REVERSE SENSOR	Shorted	300.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>3,986.50</b>	<b>2,005.32</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	921.63	451.33
<b>Total Parts (\$\$)</b>	<b>3,064.87</b>	<b>1,553.99</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE ROOF LINING,FRONT AND REAR SEAT ,TRIM BOARD AND CARPET	New	120.00	60.00
2	TO APPLY UNDERSEALING	New	100.00	30.00
3	TO PUTTY AND SPRAY REPLACED PARTS	New	900.00	600.00
4	TO REMOVE,CUT-OUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN,REFIX AND TO RENEW ABOVE PARTS	New	800.00	500.00
Gross Labour Cost (S\$)			1,920.00	1,190.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >