

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 16 November 2018 3:12 PM
To: 'Ng, Sharon'
Cc: SUR; Admin-D (LKKAuto); assignments
Subject: RE: OWN DAMAGE CLAIM FOR SJM5253S || GAIC ref: CLMOMVP000000889
Attachments: Re: REPAIR QUOTE OF SJM 5253S (OD) (6.35 KB)

Hi Sharon,

Please see the attachments.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Friday, 16 November 2018 2:38 PM
To: 'Ng, Sharon' <Sharon.Ng@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SJM5253S || GAIC ref: CLMOMVP000000889

Hi Sharon,

As spoken, we will check and revert.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Sharon [mailto:Sharon.Ng@sg.gaig.com]
Sent: Friday, 16 November 2018 11:15 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SJM5253S || GAIC ref: CLMOMVP000000889

Hi Shirley

Can K.Kim Hin quote better? Please check with them in view of borderline case. Otherwise, may have to CTL car.

Regards
Sharon
Great American

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, November 15, 2018 5:47 PM
To: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: [External] RE: OWN DAMAGE CLAIM FOR SJM5253S || GAIC ref: CLMOMVP000000889

Hi Sharon,

Thanks and noted.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Sharon [<mailto:Sharon.Ng@sg.gaig.com>]
Sent: Thursday, 15 November 2018 5:17 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SJM5253S || GAIC ref: CLMOMVP000000889

Hi Shirley

Just an update, we are still checking on the economical value of this vehicle.

Thanks & Regards
Sharon Ng
Great American

From: Ng, Sharon
Sent: Monday, November 12, 2018 10:54 AM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SJM5253S || GAIC ref: CLMOMVP000000889

Hi Shirley

Nett Economical value is \$2600 vs frontal repair at \$2500(economical), withhold authorization.
Please get workshop to remind owner to lodge SAS for the accident involving rear with foreign vehicle.

Regards
Sharon
Great American

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, November 09, 2018 4:38 PM
To: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: [External] RE: OWN DAMAGE CLAIM FOR SJM5253S || GAIC ref: CLMOMVP000000889

Dear Sharon,

Enclosed preliminary revised of vehicle SJM 5253S
Date of survey: 08/11/2018

Damages consistent, repair cost economical. We have not authorise repair.

Please advise for the authorization of repair.

According to our surveyor Marcus, insured is not claiming of the rear damages. Please refer to the estimate.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 26 October 2018 2:39 PM
To: 'Ng, Sharon' <Sharon.Ng@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SJM5253S || GAIC ref: CLMOMVP000000889

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Sharon [<mailto:Sharon.Ng@sg.gaig.com>]
Sent: Friday, 26 October 2018 2:19 PM

To: SUR <sur@lkkauto.com>

Cc: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Subject: FW: OWN DAMAGE CLAIM FOR SJM5253S || GAIC ref: CLMOMVP000000889

Dear Sir

Please arrange OD survey to SJM5253S and check why are there rear damages.

Excess : \$200 (after 50% waiver)

Regards

Sharon Ng

Great American

From: peiying@smemotor.com.sg <peiying@smemotor.com.sg>

Sent: Friday, October 26, 2018 11:45 AM

To: General Claims <GeneralClaims@sg.gaig.com>

Subject: [External] OWN DAMAGE CLAIM FOR SJM5253S

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Thanks.

Regards,

PeiYing

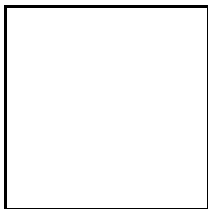
From: ptr2@smemotor.com.sg

Sent: Friday, October 26, 2018 10:27 AM

To: [SME Motor-Chia Pei Ying](#)

Subject: Attached Image

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