Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Friday, 9 November 2018 4:38 PM

To: 'Ng, Sharon'

Cc: SUR; Admin-D (LKKAuto); assignments

Subject: RE: OWN DAMAGE CLAIM FOR SJM5253S || GAIC ref: CLMOMVP000000889

Attachments: SJM 5253S - Preli Advise.pdf; ESTIMATE.pdf

Dear Sharon,

Enclosed preliminary revised of vehicle SJM 5253S

Date of survey: 08/11/2018

Damages consistent, repair cost economical. We have not authorise repair.

Please advise for the authorization of repair.

According to our surveyor Marcus, insured is not claiming of the rear damages. Please refer to the estimate.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Friday, 26 October 2018 2:39 PM

To: 'Ng, Sharon' <Sharon.Ng@sg.gaig.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SJM5253S | GAIC ref: CLMOMVP000000889

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Sharon [mailto:Sharon.Ng@sg.gaig.com]

Sent: Friday, 26 October 2018 2:19 PM

To: SUR <sur@lkkauto.com>

Cc: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Subject: FW: OWN DAMAGE CLAIM FOR SJM5253S | GAIC ref: CLMOMVP000000889

Dear Sir

Please arrange OD survey to SJM5253S and check why are there rear damages.

Excess: \$200 (after 50% waiver)

Regards Sharon Ng Great American

From: peiying@smemotor.com.sg <peiying@smemotor.com.sg>

Sent: Friday, October 26, 2018 11:45 AM

To: General Claims < <u>GeneralClaims@sg.gaig.com</u>> **Subject:** [External] OWN DAMAGE CLAIM FOR SJM5253S

Hi,

Forward all relavant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Thanks.

Regards, PeiYing

From: ptr2@smemotor.com.sg

Sent: Friday, October 26, 2018 10:27 AM

To: <u>SME Motor-Chia Pei Ying</u> **Subject:** Attached Image

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Т <u>v</u>

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