## **Veron Chen (LKKAuto)**

From: Veron Chen (LKKAuto)

Sent: Tuesday, 9 July 2019 3:13 PM

To: Olivia Lau (LKKAuto); SUR; assignments; 'Rosalyn TAN (SPF)'

Cc: 'Hafizul Farhan RAHMAT (SPF)'

**Subject:** RE: URGENT Clarification on Upper Range of repair cost- SDV 7948G

Dear Rosalyn,

The amount \$31,589.00 in our report dated 7/11/2018 was our preliminary advice.

We have reviewed Borneo Motor's repair bill attached in your email and is of the opinion that the amount \$34,508.14 (including GST) is a reasonable and fair repair cost.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olivia Lau (LKKAuto)

**Sent:** Monday, 8 July 2019 5:46 PM

**To:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: FW: URGENT Clarification on Upper Range of repair cost

From: Rosalyn TAN (SPF)

Sent: Monday, 8 July 2019 5:45:25 PM (UTC+08:00) Kuala Lumpur, Singapore

To: Olivia Lau (LKKAuto)

Cc: Hafizul Farhan RAHMAT (SPF)

Subject: URGENT Clarification on Upper Range of repair cost

Olivia,

Above LKK report refers.

Third Party Workshop Borneo Motor's repair bill is \$34,508.14 whereas LKK's adjusted repair bill is \$31,589.00.

Noted that LKK has adjusted Borneo Motor's Workshop estimates from \$48,954.50 to \$31,589.00.

You have further indicated that the following:

Appreciate your clarifications if the upper repair range of \$50,000 is a reasonable, fair repair cost? (For this case, Borneo Motors is the authorised agent for Lexus)

NOTES: THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$45,00

Can you please advise what LKK mean by the above statement?

Please call me if you need further clarifications.

Rosalyn Tan Sock Buay **Head Coporate Services & Safe Driving** Police Logistics Department/ AEMD Singapore Police Force





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