

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 10 July 2019 5:51 PM
To: Rosalyn TAN (SPF); Olivia Lau (LKKAUTO); SUR
Cc: Hafizul Farhan RAHMAT (SPF)
Subject: RE: URGENT Clarification on Upper Range of repair cost- SDV 7948G

Dear Rosalyn,

As mentioned that was indicated in our preliminary advice.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rosalyn TAN (SPF) <Rosalyn_TAN@spf.gov.sg>
Sent: Tuesday, 9 July 2019 4:21 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Hafizul Farhan RAHMAT (SPF) <Hafizul_Farhan_RAHMAT@spf.gov.sg>
Subject: RE: URGENT Clarification on Upper Range of repair cost- SDV 7948G

Veron,

If this is the case, then why is there the following note:

NOTES : THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$45,000

Rosalyn Tan Sock Buay
Head Corporate Services & Safe Driving
Police Logistics Department/ AEMD
[Singapore Police Force](#)
DID: (65) 6478 4832 | FAX: (65) 6478 4838



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 9 July 2019 3:13 PM
To: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Rosalyn TAN (SPF) <Rosalyn_TAN@spf.gov.sg>
Cc: Hafizul Farhan RAHMAT (SPF) <Hafizul_Farhan_RAHMAT@spf.gov.sg>
Subject: RE: URGENT Clarification on Upper Range of repair cost- SDV 7948G

Dear Rosalyn,

The amount \$31,589.00 in our report dated 7/11/2018 was our preliminary advice.

We have reviewed Borneo Motor's repair bill attached in your email and is of the opinion that the amount \$34,508.14 (including GST) is a reasonable and fair repair cost.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olivia Lau (LKKAUTO)
Sent: Monday, 8 July 2019 5:46 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: FW: URGENT Clarification on Upper Range of repair cost

From: Rosalyn TAN (SPF)
Sent: Monday, 8 July 2019 5:45:25 PM (UTC+08:00) Kuala Lumpur, Singapore
To: Olivia Lau (LKKAUTO)
Cc: Hafizul Farhan RAHMAT (SPF)
Subject: URGENT Clarification on Upper Range of repair cost

Olivia,

Above LKK report refers.

Third Party Workshop Borneo Motor's repair bill is \$34,508.14 whereas LKK's adjusted repair bill is \$31,589.00.

Noted that LKK has adjusted Borneo Motor's Workshop estimates from \$48,954.50 to \$31,589.00.

You have further indicated that the following:

Appreciate your clarifications if the upper repair range of \$50,000 is a reasonable, fair repair cost? (For this case, Borneo Motors is the authorised agent for Lexus)

NOTES : THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$45,000

Can you please advise what LKK mean by the above statement?

Please call me if you need further clarifications.

Rosalyn Tan Sock Buay
Head Corporate Services & Safe Driving
Police Logistics Department/ AEMD
[Singapore Police Force](#)
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