

INSURANCE

INS. CASE OWNER:

CC 4/AIG1801

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCL / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No.:

(V/L: YES / NO)

OT GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SKF 540XP



INSRS:
WSP:
Tel:
Liability:
RMKS:

BH Auto



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After call ltr to OI:

Documentation Check List: Handler: Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA :

Medical Bill

PIR

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

Email:

Call:

Repair Cost:

SS

1956.00

Loss of Rental (LOR):

SS

(S days)

Loss of Use (LOU):

SS

270.00 (S 80.3 days)

Loss of Income (LOI):

SS

(S a days)

LOR only

LOU only

SS

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

2168.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

SS

2162.00

Name 1:

BH Auto Services Pte Ltd

Payee 2 (Strike if N.A.):

SS

Name 2:

Payee 3 (Strike if N.A.):

SS

Name 3:

Email:

Call:

1) Claim Status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT

30/4/19

2162.00

ASS. REC. BY:

REF:

AG/

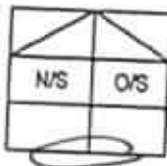
Kenneth

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s BH
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKK 5407 P Yr Regn: 07, 13Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Pasat C.C. 1798Colour: M. Grey AC: Insured / Std / NI / NASp. Reading: 149870 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVW ZZZ 3C ZD E 152509Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orMod: Nil / S/Rim / STD A/Rim orTyre Size: F: 235/45 ER 17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal. 7 mm

Rear

R/Bal. 6 mmL/Bal. 7 mmL/Bal. 6 mmD.O.A. 23/10/18D.O.I. 29/10/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

30/10 File pass to Catherine

US \$ 180 (Ref # 5663/767)

Date/Time, File Pass to?

☐

: Prel. Report

☐

: Final Report

1) Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

S + RS \$ _____

Fees

Others

TOTAL

Add Fee:

☐

: Site Insp (\$ _____)

☐

: Interview (\$ _____)

☐

: Tech Invs (\$ _____)

☐

: Weekend (\$ _____)

Report Format :

Lump Sum / I.B.I. (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18019513/Kpb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 26-10-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKT 778D	Veh. Inspected	SKK 5407P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	23/10/2018	Inspection Date	29/10/2018	
Survey held at	BH AUTO SERVICES PTE LTD BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-115 SINGAPORE 575636			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

BH AUTO SERVICES PTE LTD

Blk 1, Sector C, Sin Ming Industrial Estate #01-111 / 113 / 115 / 117 Singapore 575636

Tel: 6559 8944 / Fax: 6269 2404

ATTN : MOTOR CLAIMS DEPARTMENT
AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING
78 SHENTON WAY #07-16
SINGAPORE 079120
TEL : 6419 3000 FAX : 6835 7416

DATE : 27/10/2018

PAGE : 1 OF 2

ACCIDENT REPAIR ON : SKK5407P
MODEL : VOLKSWAGEN PASSAT
POLICY NO : P/1404669
CHASSIS NO : WWWZZZ3CZDE152509
YEAR OF MANUFACTURE : 2013
DATE / TIME OF ACCIDENT : 23/10/2018@06:55HRS
LOCATION : ALONG CTE TOWARDS AYE-BEFORE BRADDELL EXIT
THIRD PARTY VEHICLE NO : SKT778D

Not Authorised
1.9.1
Resurvey B4peing
11/2/2018 8.1800/

REPLACEMENT OF PARTS		QUANTITY	UNIT PRICE	AMOUNT	
1	REAR TAILLAMP LH	1	RM	\$ 310.00	X
2	REAR TAILLAMP LOWER BRACKET LH	1		\$ 85.00	X
3	REAR BUMPER	1	RM	\$ 1,180.00	X
4	REAR BUMPER SIDE RETAINER LH	1	RM	\$ 75.00	X
5	REAR BUMPER SIDE RETAINER RH	1	RM	\$ 75.00	X
6	REAR BUMPER REVERSE SENSOR	4	\$ 155.00	\$ 620.00	X
7	REAR BUMPER NUMBER PLATE WITH HOLDER	1	RM	\$ 65.00	X
8	REAR BUMPER NUMBER PLATE LAMP LH	1		\$ 55.00	X
9	REAR BUMPER NUMBER PLATE LAMP RH	1		\$ 55.00	X
10	REAR BUMPER OUTER CHROME MOULDING LH	1	RM	\$ 165.00	X
11	REAR BUMPER OUTER CHROME MOULDING RH	1		\$ 165.00	X
12	REAR BUMPER TOW HOOK COVER	1	RM	\$ 35.00	X
13	REAR BUMPER LOWER GARNISH	1	RM	\$ 320.00	X
14	REAR BUMPER UNDER COVER	1	RM	\$ 250.00	X
15	REAR BUMPER INNER SPONGE	1	RM	\$ 115.00	X
16	REAR BUMPER REINFORCEMENT	1	RM	\$ 420.00	X
17	REAR END PANEL	1	RM	\$ 1,050.00	X
18	REAR END PANEL INNER TOP GARNISH	1	RM	\$ 290.00	X
19	REAR EXHAUST SILENCER BOX	1	RM	\$ 690.00	X
20	REAR EXHAUST TOP RUBBER MOUNTING	2	\$ 45.00	\$ 90.00	
		SUB TOTAL		\$ 6,110.00	
		LESS 10%		\$ (611.00)	
		PARTS TOTAL		\$ 5,499.00	

SPECIAL NETT ITEMS		QUANTITY	UNIT PRICE	AMOUNT	
1	REAR TAILLAMP CLIPS LH	3	\$ 8.00	\$ 24.00	X
2	REAR BUMPER CLIPS	10	\$ 5.00	\$ 50.00	X
3	REAR BUMPER RIVET	10	\$ 5.00	\$ 50.00	X
4	REAR BUMPER UNDER COVER CLIPS	4	\$ 5.00	\$ 20.00	X
5	REAR END PANEL INNER TOP GARNISH CLIPS	4	\$ 5.00	\$ 20.00	X
		PARTS TOTAL		\$ 164.00	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

ACCIDENT REPAIR ON : SKK5407P
 MODEL : VOLKSWAGEN PASSAT
 POLICY NO : P/1404669
 CHASSIS NO : WVVZZZ3CZDE152509
 YEAR OF MANUFACTURE : 2013
 DATE / TIME OF ACCIDENT : 23/10/2018@06:55HRS
 LOCATION : ALONG CTE TOWARDS AYE-BEFORE BRADDELL EXIT
 THIRD PARTY VEHICLE NO : SKT778D

DATE : 27/10/2018
 PAGE : 2 OF 2

LABOUR CHARGES FOR REAR PORTION		AMOUNT	
1	PROVIDE SKILL LABOUR TO REMOVE ALL DAMAGED PARTS, PANEL BEAT, CUT AND WELD IF NECESSARY AND ALIGN ALL PANEL AND REINSTALL ALL DAMAGED PARTS.	\$ 800.00	2001
2	PROVIDE SKILL LABOUR AND MATERIAL TO PUTTY ALL DAMAGED PARTS AND PANEL AND TO RESPRAY WITH 2K PAINT WITH OVEN SPRAY BOOTH FACILITIES.	\$ 500.00	2501
3	REMOVE AND REPLACE REAR BUMPER SENSOR TO FACILITATE REPAIRS.	\$ 50.00	✓
4	REMOVE AND REPLACE REAR EXHAUST SILENCER BOX TO FACILITATE REPAIRS.	\$ 120.00	X
5	TUFF KOTE AND ANTI RUST COATING ALL REPLACE AND REPAIR PARTS.	\$ 80.00	X
6	DISCONNECT, CHECK, RESET AND DIAGNOSTIC ELECTRICAL SYSTEM WIRING, HARNESS, WIRE SOCKETS AND ETC. REMOVE AND REINSTALL DAMAGED PARTS, TEST AND RECTIFY FOR PROPER FUNCTIONING.	\$ 250.00	X
LABOUR TOTAL		\$ 1,800.00	

TOTAL PARTS & LABOUR	\$ 7,463.00
GST 7%	\$ 522.41
GRAND TOTAL	\$ 7,985.41
ESTIMATE REPAIR DURATION	5 DAYS

YOURS SINCERELY,



ESTIMATOR : KIT
 TEL : 8405 4058
 FAX : 6269 2404
 EMAIL : karkit.ngai@bhauto.com.sg

2 days

SURVEY ATTENDED BY :

NAME	Kenneth
COMPANY	CLC
DATE	29/10/18
TIME	1.35pm
TEL	96910663
EMAIL	

BH AUTO SERVICES PTE LTD

Blk 1, Sector C, Sin Ming Industrial Estate #01-111 / 113 / 115 / 117 Singapore 575636
Tel: 6559 8944 / Fax: 6269 2404

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Not Authorised
1. B. 1
Resony B. 1

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LESS 10%			\$ (611.00)
PARTS TOTAL			\$ 5,499.00

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5 REAR END PANEL INNER TOP GARNISH CLIPS	4	\$ 5.00	\$ 20.00
PARTS TOTAL			\$ 164.00

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Acknowledged by Repairer:

Signature:

Date:

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MODEL : VOLKSWAGEN PASSAT
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DATE : 27/10/2018
PAGE : 2 OF 2

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2	PROVIDE SKILL LABOUR AND MATERIAL TO PUTTY ALL DAMAGED PARTS AND PANEL AND TO RESPRAY WITH 2K PAINT WITH OVEN SPRAY BOOTH FACILITIES.	\$ 500.00
3	REMOVE AND REPLACE REAR BUMPER SENSOR TO FACILITATE REPAIRS.	\$ 50.00
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LABOUR TOTAL		\$ 1,800.00

2001
2501
✓
X
X
?

TOTAL PARTS & LABOUR	\$ 7,463.00
GST 7%	\$ 522.41
GRAND TOTAL	\$ 7,985.41
ESTIMATE REPAIR DURATION	5 DAYS

YOURS SINCERELY,

2 days

ESTIMATOR : KIT
TEL : 8405 4058
FAX : 6269 2404
EMAIL : karkit.ngai@bhauto.com.sg

SURVEY ATTENDED BY :

NAME	Kenneth
COMPANY	CLCC
DATE	29/10/18
TIME	1.35pm
TEL	96910663
EMAIL	

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: B297I

Vehicle Details

Vehicle No.: SKK5407P
Vehicle to be Exported: No
Intended Deregistration Date: 24 Oct 2018
Vehicle Make: VOLKSWAGEN
Vehicle Model: PASSAT 1.8 TSI AT 3624H7
Primary Colour: Grey
Manufacturing Year: 2013
Engine No.: CDA410894
Chassis No.: WVVZZZ3CZDE152509
Maximum Power Output: 118.0 kW (158 bhp)
Open Market Value: \$27,208.00
Original Registration Date: 30 Jul 2013
First Registration Date: 30 Jul 2013
Transfer Count: 0
Actual ARF Paid: \$30,092.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 29 Jul 2023
PARF Rebate Amount: \$21,064.00

Intended COE Rebate Details

COE Expiry Date: 29 Jul 2023
COE Category: B - Car (1601cc & above)
COE Period(Years): 10
QP Paid: \$67,304.00
COE Rebate Amount: \$32,059.00
Total Rebate Amount: \$53,123.00

The information contained herein is correct as at 24 Oct 2018

OK

BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-115 SINGAPORE 575636

Tel: 6559 8944 Fax: 6269 2404

CO. REG. NO. 200917512K

GST REG NO. 200917512K

PLEASE QUOTE OUR FILE REFERENCE WHEN REPLYING

Your Reference: SKT778D

Our Reference: SKK5407P

Date: 21/02/2019

M/s AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#07-16
Singapore 079120

BY EMAIL ONLY

Attention: Claims Department

CLAIMANT: NG KOK HAI

PROPERTY DAMAGED CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 23/10/2018 ALONG CTE TWDS AYE BEFORE BRADDELL EXIT INVOLVING VEHICLE NO SKK5407P & SKT778D

We act for NG KOK HAI who was the owner of motor vehicle no. SKK5407P.

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on 23/10/2018 involving our client's vehicle registration number SKK5407P and vehicle registration number SKT778D, driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and /or management of your/you insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

1	Cost of Repair (Included 7% GST)	\$ 1926.00
2	Loss of Use (\$ 120.00 x 6days)	\$ 720.00
3	LTA Search Fee	\$ 2.00
	Total :	\$ 2648.00

We enclose a copy of each of the following documents for your consideration:-

- (a) GIA/ Police report lodged by driver of;
- (b) Final Repair Bill
- (c) Rental Invoice / Loss Of Use
- (d) LTA Search Fee Invoice
- (e) Letter Of Authorization

Kindly revert to our client's claim within the next 7 days.

Yours faithfully,



Yun Shi Chan

(O): 6559 8944 (F): 6269 2404

Email: yunshi.chan@bhauto.com.sg

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 14 March 2019 10:33 PM
To: BHAS - Chan Yun Shi
Cc: BHAS - Bernard Kee; BHAS - Moo Wen Zheng; BHAS - Jacelyn Loh; Admin A
Subject: Re: RESEND LOD FOR SKK5407P TP DOA 23/10/2018

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,926.00
2. Loss of Use (3days x \$80.00)	\$ 240.00
3. LTA/ GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 2,168.00</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>
Sent: Thursday, 21 February 2019 10:13 AM
To: Hsiao Tong (LKKAUTO)
Cc: BHAS - Bernard Kee; BHAS - Moo Wen Zheng; BHAS - Jacelyn Loh; Admin A
Subject: RESEND LOD FOR SKK5407P TP DOA 23/10/2018

Dear Hsiao Tong,

Kindly refer to attached file is resend LOD for our vehicle.
We had post out original copy document by today.

Please kindly acknowledge in reply and advice further course of action soonest.
Awaiting for your favorable reply in due course.

Thank you and have a nice day.

Hsiao Tong (LKKAUTO)

From: BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>
Sent: Tuesday, 16 April 2019 1:56 PM
To: Hsiao Tong (LKKAUTO)
Cc: BHAS - Bernard Kee; BHAS - Moo Wen Zheng; BHAS - Jacelyn Loh; Admin A
Subject: LOD FOR SKK5407P TP DOA 23/10/2018

Dear Hsiao Tong,

We accept below offer:

1. Cost of Repair (w/GST)	\$ 1,926.00
2. Loss of Use (3days x \$80.00)	\$ 240.00
3. LTA/ GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 2,168.00</u>

Appreciate can you issue DV to us in soonest time.

Thank you.

Best Regards,

Yun Shi

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate
#01-111/113/115/117 Singapore: 575636
(T) +65-6559 8944 / 8942 (F) +65-6515 3144 / +65-6269 2404
Email: yunshi.chan@bhauto.com.sg
Website: <http://www.bhauto.com.sg>

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Sunday, April 7, 2019 12:14 PM
To: BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>
Cc: BHAS - Bernard Kee <Bernard.kee@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Jacelyn Loh <Jacelyn.loh@bhauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: RESEND LOD FOR SKK5407P TP DOA 23/10/2018

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email,

Kindly confirm acceptance.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18019513/Kpb3

02 NOV 2018

LEOW KOK TONG SAMUEL
34 INGGU ROAD
SINGAPORE 757370

Dear Sir/Madam,

ACCIDENT INVOLVING SKT 778D / SKK 5407P/ OTHERS ON 23/10/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKK 5407P against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORISATION

Name of owner of m/vehicle NG KOK HAI

Address: -

NRIC No. S00282971

RE ACCIDENT ON 23/10/18 ALONG CTE TWDS AYE Before Bradden Exit.

INVOLVING SKK 5407P & SKT 778D.

In consideration of **BH AUTO SERVICES PTE LTD** ("the Workshop") repairing my/our vehicle no. SKK5407P at my/our request, I/We the abovenamed owner of motor vehicle no. SKK5407P hereby authorise the Workshop to demand claim, negotiate, settle my/our claim for cost of repairs loss of use and all other expenses and damages arising out of the above accident.

I/We further authorise the Workshop to appoint solicitors to demand, claim, negotiate, settle and/or commence legal proceedings in my/our name for the above purpose and at the sole discretion of the Workshop. All sums recovered therefrom shall belong to the Workshop absolutely and I/We further authorise the Workshop to give absolute discharge on my/our behalf and to sign all discharge vouchers and other documents in relation to the same on my/our behalf. I/We further agree to fully co-operate with the solicitors appointed by the Workshop on my/our behalf and attend all Court hearings that are necessary to prosecute the claims maintained by the Workshop.

I/We agree that in the event that the claim is rejected for whatsoever reason or the Workshop decides not to proceed with legal proceedings or for whatsoever reason the Workshop is unable to recover all of the repair costs or are only able to recover a portion of the same I/we hereby undertake to pay them the full repair costs and or any portion thereof that cannot be recovered and all expenses including legal costs that they may have incurred in pursuing the claim within 7 days from the date of the written notice for payment by them to my/our last known address.

I/We hereby declare that I/we will always remain and be liable to the Workshop for the cost of repair to my/our motor vehicle and expenses incurred on my/our behalf. In the event that Workshop has to issue any notice or commence legal proceedings against me/us to enforce this undertaking against me/us, I/we shall be liable for the Workshop's expenses and legal cost (including solicitor and client cost) on an indemnity basis.

I/We further authorise the Workshop to give to the other party/parties absolute discharge in respect of any liability and any sum, whether agreed or not made the Workshop or to the law firm appointed by the Workshop towards full settlement of my/our claim it shall be regarded as full and final discharge of the claim.

I/We further authorise the Workshop to settle the above mentioned claim in a manner that they deem fit and the Workshop is further authorised to receive payment further to settlement of my claim with payment cheque/s being made in favour of the Workshop.

Date this 23 (day) of 10 (month) 18 (year)

Signed: NG KOK HAI

Owner of m/vehicle: NG KOK HAI SKK5407P

HP: 98165719

Witnessed: [Signature]



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, BH AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,926.00 (Repair Cost), S\$240.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SKK 5407P that was damaged pursuant to the accident which occurred on 23/10/2018 (date) along CTE TOWARDS AYE (BEFORE BRADDELL EXIT) (location) involving vehicle no/s SKT 778D. This is pursuant to the inspection conducted on 29/10/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NG KOK WAI (the third party claimant") of vehicle no. SKK 5407P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKK 5407P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of 04 (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE

SECTOR C #01-115 SINGAPORE 575636

Tel: 6743 3494

Fax: 6269 2404

CO. REG. NO. 201006106C

GST REG NO. 201006106C

TAX INVOICE**Final Repair Bill****Our Ref: SKK5407P****Date: 17/11/2018**

M/s AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#07-16
Singapore 079120

BY EMAIL ONLY

Vehicle No : SKK5407P
Make/ Model : VOLKSWAGEN PASSAT
Year of Manufacture : 2013
Chassis No. : WVWZZZ3CZDE152509
Colour : GREY
D.O.A : 23/10/2018

QTY	ITEM/PARTICULARS	AMOUNT (\$S)
-----	------------------	--------------

I. Repair Cost for Motor Vehicle No. **SKK5407P**
Type of repair: LUMP SUM :\$S 1800.00

GST @ 7% : \$S 126.00

GRAND TOTAL :\$S 1926.00**Total : Singapore Dollars One Thousand Nine Hundred Twenty-Six Dollars Only.**


Company Stamp & Signature

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-164668

Date of Request: 24/10/2018

Your Ref No: Online Purchase

BH Auto Services Pte Ltd
Blk 1 Sin Ming Industrial Estate Sector C
#01/111/113/115/117
Singapore 575636

Dear Sir/Madam,

Enquiry Date 24/10/2018
Enquiry By Jacelyn Loh Cai Ling
TP Vehicle No. SKT778D /
Accident Date 23/10/2018 /

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKT778D	AIG Asia Pacific Insurance Pte. Ltd.	13/07/2018-12/07/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Oct 2018 Edit Reg		25 Oct 2018 00:00 Edit Adj Rpt	\$S\$1,800.00 Edit Estimates	\$S\$1,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	LEOW KOK TONG SAMUEL, ID: S7718004D								
Main Claimant:	NG KOK WAI, ID: S00282971								
Vehicle Reg. No.:	SKK5407P	Date of Loss:	23/10/2018 06:00 - :59 [62 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1217805458SG	Policy/Cover Note No.:	2100474857 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKT778D	Policy No. (Claimant):	VPA/P1404669						
		Excess:							
Repairer:	BH Auto Services Pte Ltd (Sin Ming) Bldg 1 Sin Ming Industrial Estate Sector C, #01/111/113/115/117, 575636 Sin Ming - Tel: 6559 8944								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 07/11/2018]								
ASSOCIATED MAIL RECEIVED									
			View All	Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS									
		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKK5407P (1217805458SG)
[SKT778D]
TP
NG KOK WAI
Oct 23 2018 6:00AM
[LEOW KOK TONG SAMUEL]
BH Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1			Edit		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	01/11/18 15:28		General View												1			Load JPG		
2	01/11/18 15:28		General View												1			Load JPG		
3	01/11/18 15:28		General View												1			Load JPG		
4	01/11/18 15:28		General View												1			Load JPG		
5	01/11/18 15:28		General View												1			Load JPG		
6	01/11/18 15:28		General View												1			Load JPG		
7	01/11/18 15:28		General View												1			Load JPG		
8	01/11/18 15:28		General View												1			Load JPG		
9	01/11/18 15:28		General View												1			Load JPG		
10	01/11/18 15:28		General View												1			Load JPG		
11	01/11/18 15:28		Chassis Number												1			Load JPG		
12	01/11/18 15:28		Odometer Reading												1			Load JPG		
13	01/11/18 15:28		General View												1			Load JPG		
14	25/04/19 10:31		Reinspection Photo												1			Load JPG		
15	25/04/19 10:31		Reinspection Photo												1			Load JPG		
16	25/04/19 10:31		Reinspection Photo												1			Load JPG		
17	25/04/19 10:31		Reinspection Photo												1			Load JPG		
18	25/04/19 10:31		Reinspection Photo												1			Load JPG		
19	25/04/19 10:31		Reinspection Photo												1			Load JPG		
20	25/04/19 10:31		Reinspection Photo												1			Load JPG		
21	25/04/19 10:31		Reinspection Photo												1			Load JPG		
22	25/04/19 10:31		Reinspection Photo												1			Load JPG		
23	25/04/19 10:31		Reinspection Photo												1			Load JPG		
24	25/04/19 10:31		Reinspection Photo												1			Load JPG		
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26	25/04/19 10:31		Reinspection Photo												1			Load JPG		
27	25/04/19 10:31		Reinspection Photo												1			Load JPG		
28	25/04/19 10:31		Reinspection Photo												1			Load JPG		
29	25/04/19 10:31		Reinspection Photo												1			Load JPG		
30	25/04/19 10:31		Reinspection Photo												1			Load JPG		
31	25/04/19 10:31		Reinspection Photo												1			Load JPG		
32	25/04/19 10:31		Reinspection Photo												1			Load JPG		
33	25/04/19 10:31		Reinspection Photo												1			Load JPG		
34	25/04/19 10:32		Photo After Spray												1			Load JPG		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	25/04/19 10:32	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
36	25/04/19 10:32	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/10/18 14:15	TP GIA REPORT	 Load PDF	
2	26/10/18 14:16	EMAIL FROM AIG DD 25102018	 Load PDF	
3	30/10/18 18:42	TP ESTIMATE- MARKED	 Load PDF	
4	13/05/19 09:52	WORKSHOP INVOICE	 Load PDF	
5	13/05/19 09:52	AUTHORISATION TO ACT FORM	 Load PDF	
6	13/05/19 09:52	Release Voucher	 Load PDF	
7	13/05/19 09:52	GIA SEARCH	 Load PDF	
8	13/05/19 09:52	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	29/10/18 09:51	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKT778D (Insd veh)	Model:	VOLKSWAGEN PASSAT 1.8
	SKK5407P (TP veh)		TSI AT ABS D/AIRBAG 4DR
Date of Accident:	23/10/2018		2WD (A)

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	7,985.41	
Final Repair Cost	: \$	1,926.00	
Loss of Use	: \$	240.00	3.00 days at \$80.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	2,168.00	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ 0 ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	BH Auto Services Pte Ltd	: \$	2,168.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

13 May
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18019513/KPB3Q2

Date: 13/05/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100474857

Claimant Vehicle No : SKK5407P

Insured Vehicle No : SKT778D

Date of Loss: 23/10/2018

Nature of Claim:

TP

Claim No: 1217805458SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKK5407P

Make & Model: VOLKSWAGEN PASSAT, 1.8 TSI AT ABS
D/AIRBAG 4DR 2WD (A)

Engine No: CDA410894

Reg. Date: 30/07/2013 (Man. Year: 2013)

Chassis No: WWZZZ3CZDE152509

Colour: Metallic Grey

Odometer: 149870 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/45Z R17

Rear Tyre Size:

235/45Z R17

Front Left Side: Michelin 7 mm

Rear Left Side:

Michelin 6 mm

Front Right Side: Michelin 7 mm

Rear Right Side:

Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,663.00	1,747.00	3,916.00	69.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,800.00	500.00	1,300.00	72.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,463.00	2,247.00	5,216.00	69.89
Approved Total (Overridden) (S\$)		1,800.00		
(S\$)	7,463.00	1,800.00	5,663.00	75.88
+ GST 7.00/7.00% (S\$)	522.41	126.00	396.41	75.88
Nett Amount (S\$)	7,985.41	1,926.00	6,059.41	75.88
+ Loss of Use (3.0 x S\$80.00/day) (S\$)		240.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		2,168.00		

INSPECTION

Date of Assignment: 25/10/2018

Date Inspected: 29/10/2018 Inspected At:

BH Auto Services Pte Ltd (Sin Ming)
Blk 1 Sin Ming Industrial Estate Sector C,

#01/111/113/115/117
Singapore 575636

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILLAMP LH	Serviceable	310.00 FL	*- FL
2	1		*REAR TAILLAMP LOWER BRACKET LH	Serviceable	85.00 FL	*- FL
3	1		*REAR BUMPER	Buckled	1,180.00 FL	*1,180.00 FL
4	1		*REAR BUMPER SIDE RETAINER LH	Serviceable	75.00 FL	*- FL
5	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	75.00 FL	*- FL
6	2		*REAR BUMPER REVERSE SENSOR	Serviceable	620.00 FL	*- FL
7	1		*REAR BUMPER NUMBER PLATE WITH HOLDER	Serviceable	65.00 FL	*- FL
8	1		*REAR BUMPER NUMBER PLATE LAMP LH	Serviceable	55.00 FL	*- FL
9	1		*REAR BUMPER NUMBER PLATE LAMP RH	Serviceable	55.00 FL	*- FL
10	1		*REAR BUMPER OUTER CHROME MOULDING LH	Dented	165.00 FL	*165.00 FL
11	1		*REAR BUMPER OUTER CHROME MOULDING RH	Necessary	165.00 FL	*165.00 FL
12	1		*REAR BUMPER TOW HOOK COVER	Serviceable	35.00 FL	*- FL
13	1		*REAR BUMPER LOWER GARNISH	Dented	320.00 FL	*320.00 FL
14	1		*REAR BUMPER UNDER COVER	Serviceable	250.00 FL	*- FL
15	1		*REAR BUMPER INNER SPONGE	Serviceable	115.00 FL	*- FL
16	1		*REAR BUMPER REINFORCEMENT	Repair	420.00 FL	*- FL
17	1		*REAR END PANEL	Repair	1,050.00 FL	*- FL
18	1		*REAR END PANEL INNER TOP GARNISH	Serviceable	290.00 FL	*- FL
19	1		*REAR EXHAUST SILENCER BOX	Repair	690.00 FL	*- FL
20	2		*REAR EXHAUST TOP RUBBER MOUNTING	Serviceable	90.00 FL	*- FL
21	3		*REAR TAILLAMP CLIPS LH	Not Necessary	24.00 FS	*- FS
22	10		*REAR BUMPER CLIPS	Necessary	50.00 FS	*50.00 FS
23	10		*REAR BUMPER RIVET	Necessary	50.00 FS	*50.00 FS
24	4		*REAR BUMPER UNDER COVER CLIPS	Not Necessary	20.00 FS	*- FS
25	4		*REAR END PANEL INNER TOP GARNISH CLIPS	Not Necessary	20.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	6,274.00	1,930.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	611.00	183.00
Total Parts (\$\$)	5,663.00	1,747.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PROVIDE SKILL LABOUR TO REMOVE ALL DAMAGED PARTS ,PANEL BEAT ,CUT AND WELD IF NECESSARY AND ALIGN ALL PANEL AND REINSTALL ALL DAMAGED PARTS	New	800.00	200.00
2	PROVIDE SKILL LABOUR AND MATERIAL TO PUTTY ALL DAMAGED PARTS AND PANEL AND TO RESPRAY WITH 2K PAINT WITH OVEN SPRAY BOOTH FACILITATES	New	500.00	250.00
3	REMOVE AND REPLACE REAR BUMPER SENSOR TO FACILITATE REPAIRS	New	50.00	50.00
4	REMOVE AND REPLACE REAR EXHAUST SILENCER BOX TO FACILITATE REPAIRS	New	120.00	0.00
5	TUFF KOTE AND ANTI RUST COATING ALL REPLACE AND REPAIR PARTS	New	80.00	0.00
6	DISCONNECT ,CHECK ,RESET AND DIAGNOSTIC ELECTRICAL SYSTEM WIRING HARNESS,WIRE SOCKETS AND ETC .REMOVE AND REINSTALL DAMAGED PARTS,TEST AND RECTIFY FOR PROPER FUNCTIONING	New	250.00	0.00
Gross Labour Cost (\$\$)			1,800.00	500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >