

INSURANCE

INS. CASE OWNER:

CC³ /AIG1801 9504, T. 6634

LKR:
IDAC:

Surveyor:

Tan Jiah

DOI:

ASSIGNMENT

26/10/18

Date / Time:

20/10/18

Registered in Merimen:

20/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLB 2062E

Name of Insured:

LEON BOON FENG

Insured Tel No.:

HP:

Excess Sec II (SS)

D.O.A.:

26/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

YU HUANW

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

503154874154

Policy No.:

200458815-02

Make / Model:

NISSAN

Place of Accident:

THE OUTBOUND EXIT

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SEE 7777



INSRS:
WSP:
Tel:
Liability:
RMKS:

Wskswagen



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

21/10/18
Wsk

30.10.18 (2.12)

(ALLEGED) DID NO RESPONSE.

14.0.18

FILE PASS TO TYPST TO PREPARE REPORT.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE:

EMAIL 19.12.18.

After call ltr to OE:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: PHH

Repair Cost:

PP

SS13,361.24

1

9

days

Reduction:

4%

Email

Call

FINAL SETTLEMENT

Date/Time:

26.2.19

Confirm with M&M

Email

Call

Final Liability:

% 100

(Agreed / Assessed)

BOLA S/N No.:

N/A

If NO or B 28, Ass. Lia:

Repair Cost:

6307

SS14,296.52

0.00 Est. from Motor Road 447 TP.

Loss of Rental (LOR):

SS -

1

days

Loss of Use (LOU):

SS 580.00

(S 50

x

days)

Loss of Income (LOI):

SS -

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

1) Claim status: Normal/Reject/Private Settle

Disbursement

SS -

(e.g. Tow/ Independent)

2) Report Format:

TP

Legal Cost

SS -

3) Survey fee:

+320 + 420

Total:

SS14,848.52

Global Sum SS:

FINAL PAYMENT

Date/Time:

26.2.19

Confirm with: PHH

Email

Call

Payee 1:

SS14,848.52

Name 1:

WISDOMWANGI CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT

Service

Tanpin

REF: AIG

e

ASSIGNMENT

From: Date: 26/10/2018

Estimated Cost:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKK 7977Y
at Workshop m/s Volkswagen
of 247 Alexandra Road

Insured:

Policy No.

Claims No.

Sum Insured

Excess:

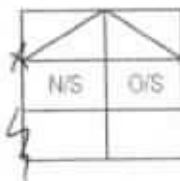
(Client's Record)

3pm

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seet: Consistent? : Yes or No

Est. Repairs: 9 days Res.: Yes or No

Lum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (up)

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKK 7977Y Yr Regn: 2017 my

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Beetle. c.c 1197

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading: - T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: www2221626M605799

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ Inorder / Jammed / Leaked / Burnt or

Brake: ☒ Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/45R18

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 8 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A.

D.O.I.

Survey held at

26/10/2018 3:30pm in Alexandra

Des. of Damages: Frt / Rear / O/S / ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

Plp: +13,30,23 (RAD: +9,15438 41%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS: \$

Photos

Other

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18019504/eb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 26-10-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLB 2062E	Veh. Inspected	SKK 7977Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	26/10/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	24/10/2018	Inspection Date	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

PDI TUAS

Tanpin 97445749
- WP -

22/10/18 @ 3:15pm

Phone No.

Fax No.

E-Mail

PDI TUAS

KHOO SWEE YIN
(QIU RUIYIN)
124B BUKIT MERAH VIEW
#06-394
Singapore, 152124
Singapore

Bring before paint
SVC @ 11am to 1pm
98 days

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV036746
Quote No. SER/QUO/1801793
QuoteDate 26/10/18
Salesperson Ian Yeo
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Beetle NF 1.2 (A) SR HID	9,822	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKK7977Y	WVWZZZ16ZGM608799	30/05/17	Ian Yeo
Engine Code	Labor Type	Engine No.	Model Code
	M5	CBZ K15341	5C13D7

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	8	UNIT		4200 6,720.00
P B&P ALEX LABOUR	RE+REINSTALLED UPHOLDSTR	1	UNIT		840.00
P B&P ALEX PAINT	SPRAY PAINTING	8	UNIT		4000 3600 6,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	Time Un		360.00
	Sum Labor				15,080.00
P 311601361	RUBBER VALVE	1	Pieces		2.28
	Use Predecessor 281601361				
P 5C0601025AKAX1	18" 'TWISTER' RIM ONLY	1	Pieces		1,905.95
	BLACK GLOSSY				
P 5C5807393F	BUMPER BRACKET LHS	1	Pieces		171.75
	Predecessor 5C5807393D				
P 5C5807417ADGRU	REAR BUMPER	1	Pieces		1,689.63
	Use Predecessor 5C5807417AEG				
P 5C5809843	LHR FENDER	1	Pieces		991.70
P 5C5810969D	WHEEL HOUSING LINING LHS	1	Pieces		310.57
	Predecessor 5C5810969C				
P 5C5821305C	FENDER LHS	1	Pieces		972.24
	Predecessor 5C5821305B				
P 5C5837379	LHS CHROME MOLDING	1	Pieces		176.47
P 5C5839379	LHR MOLDING	1	Pieces		176.47
P 5C5854931R GRU	STRIP LHR	1	Pieces		163.56
	Use Predecessor 5C5854931P GR				

5C5821713A Foil

\$48.19 - net

Sum carried forward

21,640.62

Payments to:

- BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

KHOO SWEE YIN
(QIU RUIYIN)
124B BUKIT MERAH VIEW
#06-394
Singapore, 152124
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV036746
Quote No. SER/QUO/1801793
QuoteDate 26/10/18
Salesperson Ian Yeo
Page 2

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License No.	VIN	Initial Registration	Sales Advisor
SKK7977Y	WVWZZZ16ZGM608799	30/05/17	Ian Yeo
Engine Code	Labor Type	Engine No.	Model Code
	M5	CBZ K15341	5C13D7

Continued 21,640.62

P 5C5854939P GRU	LHS STRIP	1 Pieces	285.48
	Use Predecessor 5C5854939L GR		
P D 007600A1	INOXSPRAY	1 Pieces	67.97
P D 180003M2	2KADHESIV	1 Pieces	286.20
P D 476KD1M2	SEALANT	1 Pieces	77.38
P D 506KD1A3	2K FOAM	1 Pieces	157.96
	Sum Item		7,435.61

Sum Labor 15,080.00
Sum Item 7,435.61

Total SGD 22,515.61
7% GST 1,576.09
Total SGD Incl. GST 24,091.70

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Payments to: - BBN - Acc.-No.:

Service Order Confirmation

SERVICE ORDER NO: 18IP2835

CUSTOMER NO.: CY006746

CUSTOMER NAME: KHOO SWEE YIN

TELEPHONE NO.:

ADDRESS: 124B BUKIT MERAH VIEW #06-394

Singapore

VEH No.: SKK7977Y

Order Date: 30/10/18

Reg Date: 30/05/17

KM: 9,822

VIN NO.: WVVZZZ16ZGM608789

ENGINE NO:

SA: Cheong Pearlyn

MODEL: Beetle NF 1.2 (A) 5R HD

MODEL NO.: SC13D7

<u>Sl.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
Labor						
1	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480	480
2	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280	280
3	B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	TU	360	360
4	B&P ALEX LABOUR	LABOUR	5	UNIT	840	4,200
5	B&P ALEX LABOUR	RE+REINSTALLED UPHOLDSTREY	0.5	UNIT	840	420
6	B&P ALEX PAINT	SPRAY PAINTING	5	UNIT	800	4,000
7	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
8	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
Item						
9	SC5807J83F	BUMPER BRACKET LHS	1	PCS	171.75	171.75
10	SC5821305C	FENDER LHS	1	PCS	972.24	972.24
11	SC5839379	LHR MOLDING	1	PCS	176.47	176.47
12	SC0601025AKAX1	18" TWISTER RIM ONLY	1	PCS	1,905.95	1,905.95
13	311601361	RUBBER VALVE	1	PCS	2.28	2.28
14	SC5821713A	FOIL	1	PCS	48.19	48.19 <i>ifc</i>
15	SC5854831R GRU	STRIP LHR	1	PCS	163.56	163.56
16	SC5837379	LHS DOOR MOLDING CHROME	1	PCS	176.47	176.47
17	N 80437401	POP-RIVET	5	PCS	0.72	4.32 <i>ifc</i>

Remarks : AIG DIRECT SETTLEMENT

DOA 24.10.2018

SURVEYOR LKK

TP VEHICLE SLB2062E

Service Order Confirmation

SERVICE ORDER NO: 18IP2835

CUSTOMER NO.: CV038746

CUSTOMER NAME: KHOO SWEE YIN

TELEPHONE NO.:

ADDRESS: 124B BUKIT MERAH VIEW #06-394

Singapore

VEH No.: SKK7977Y

Order Date: 30/10/18

Reg Date: 30/05/17

KM: 9,622

VIN NO.: WVWZZZ16ZGM806799

ENGINE NO:

SA: Cheong Pearlyn

MODEL: Beetle NF 1.2 (A) SR HD

MODEL NO.: 5C13D7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL 13,361.23

GST AMOUNT 935.29

TOTAL AMOUNT 14,296.52

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 2 January 2019 6:07 PM
To: 'Syed-Yusoff, Saliha'
Subject: [MANDATE REQUEST] Your ref : 5071548341SG, ACCIDENT ON 24/10/2018 INVOLVING SLB 2062E (OI) SKK 7977Y (TP)

Your ref : **5071548341SG**
Our ref : CC3/AIG18019504/T1eb3

Dear Sirs,

ACCIDENT ON 24/10/2018 INVOLVING SLB 2062E (OI) SKK 7977Y (TP)

We refer to the above matter.

The accident occurred when our insured exit from the minor road third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "VOLKSWAGEN GROUP SINGAPORE PTE LTD" at **\$ 14,848.52 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 24,147.89	\$ 14,296.52
2. Loss of Use (11days x \$60)	\$ 660.00	\$ 550.00 (11days x \$50)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 24,809.89	<u>\$ 14,848.52</u>

For your approval in merimen please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SKK7977Y (5071548341SG)
[SLB2062E]**

TP

KHOO SWEE YIN

Oct 24 2018 4:00PM

[GOH BOON KENG]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 24/01/2019 16:43 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$14848.52) - SKK7977Y - Claim Handler: Syed-Yusoff, Saliha

Approved:14848.52:please proceed with settlement as proposed.

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SVB 2062E

Claimant's Vehicle No. SKK 7977Y

Accident on 24-10-18 involving vehicle/s No. _____

_____ along/at _____

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 14296.52 Payable to Volkswagen Centre Singapore
460 x 11 DAYS
2. Loss-of-Use/
Car Rental S\$ 660 Payable to Volkswagen Centre Singapore
3. ~~Medical and~~
Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No./P. _____

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20098505-2

DISCHARGE VOUCHER

I / We KHO SWEE YIN (Passport No. S79174946) the
owner of vehicle number SKK79774 hereby accept from
_____ (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SKK79774 & SLB202E along JUNCTION BTW THE OCTAGON
on 24/10/2018 & 80 ROBINSON RD BUILDING.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
_____.

Dated this on 16/11/2018 (DD/MM/YYYY)



(Signature of owner / Company stamp)

Name : Kho Swee Yin

NRIC No: S79174946

Date : 17/11/18.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 14 December 2018 12:21 PM
To: 'HUIMIN.YU94@GMAIL.COM'
Subject: ACCIDENT INVOLVING SLB 2062E AND SKK 7977Y ON 24/10/2018

Our Ref: CC3/AIG18019504/T1eb3

14 DEC 2018

GOH BOON KENG / YU HUIMIN

Dear Sir/Madam,

ACCIDENT INVOLVING SLB 2062E AND SKK 7977Y ON 24/10/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, KHOO SWEE YIN (the third party claimant") of BLK 124B BUKIT MERAH VIEW # 06-394 (address), owner of SKK 7977Y (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SKK 7977Y that was damaged pursuant to the accident which occurred on 24/10/2018 (date) along JUNCTION BTW THE OCTAGON & 80 ROBINSON RD (location) involving vehicle no/s SLB 2062E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of NOV (month) 20 18 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **VOLKSWAGEN CENTRE SINGAPORE** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$14,296.52** (Repair Cost), **S\$550.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SKK 7977Y** that was damaged pursuant to the accident which occurred on **24/10/2018** (date) along **VIVO CITY** (location) involving vehicle no/s **SLB 2062E**.

This is pursuant to the inspection conducted on **26/10/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **KHOO SWEE YIN** ("the third party claimant") of vehicle no. **SKK 7977Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKK 7977Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of FEB (month) 20 19 (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" **81030001**

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P51137

Biz Reg. No. S3103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2835

SERVICE CUSTOMER NO: F01088R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079123

VEH NO.: SKK7977Y

DATE: 16/11/18

Pickup:

VIN NO.: WVWZZZ16ZGM6C6799

KM : 9,822

GEARBOX CODE:

Engine No.:

MODEL: Beetle NF 1.2 (A) SR HID

SA: Cheong Pearlyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT SETTLEMENT					
DOA 24.10.2018					
SURVEYOR LKK					
TP VEHICLE SLB2062E					
	Labor				
1	LABOUR	5.00	UNIT	840.00	4,200.00
2	RE-REINSTALLED UPHOLDSTREY	0.50	UNIT	840.00	420.00
3	SPRAY PAINTING	5.00	UNIT	800.00	4,000.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
8	B&P WHEEL ALIGNMENT NETT	1.00	TU	280.00	280.00
	Item				
9	RUBBER VALVE	1.00	PCS	2.28	2.28
10	18" TWISTER RIM ONLY	1.00	PCS	1,905.95	1,905.95
11	BUMPER BRACKET LHS	1.00	PCS	171.75	171.75
12	FENDER LHS	1.00	PCS	972.24	972.24
13	FOIL	1.00	PCS	48.19	48.19
14	LHS DOOR MOLDING CHROME	1.00	PCS	176.47	176.47

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P51137

Bus Reg. No. 53103069E
GST No. M2009B505-2

SERVICE ORDER NO: 18IP2835

SERVICE CUSTOMER NO.: F01088H

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 73 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SKK7977Y

DATE: 15/11/18 Pickup:

VIN NO.: WVWZZZ16ZGM608799 KM: 9,822

GEARBOX CODE: Engine No.:

MODEL: Beetle NF 1.2 (A) SR HID

SA: Cheong Pearlyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	LHR MOLDING	1.00	PCS	176.47	176.47
16	STRIP LHR	1.00	PCS	163.56	163.56
17	POP-RIVET	9.00	PCS	0.72	4.32

GST (7%) AMOUNT: 935.29

TOTAL AMOUNT: 14,296.52

For Volkswagen Group Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

8 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-166178

Date of Request: 26/10/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 26/10/2018
Enquiry By: Pearlyn Cheong Pei Fang
TP Vehicle No: SLB2062E
Accident Date: 24/10/2018**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLB2062E	AIG Asia Pacific Insurance Pte. Ltd.	30/03/2018-29/03/2019	65-6419-3000

Thank You.

The Images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

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RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-166178

Date of Request: 26/10/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 26/10/2018

Enquiry By: Pearlyn Cheong Pei Fang

TP Vehicle No: SLB2062E

Accident Date: 24/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express
















CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Oct 2018 Edit Reg		26 Oct 2018 00:00 Edit Adj Rpt	\$513,361.23 Edit Estimates	\$513,361.23 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	GOH BOON KENG , ID: S1362898Z								
Main Claimant:	KHOO SWEE YIN , ID: S7917494G								
Vehicle Reg. No.:	SKK7977Y	Date of Loss:	24/10/2018 16:00 - :59 [16 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5071548341SG	Policy/Cover Note No.:	2100458815 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLB2062E	Policy No. (Claimant):	MT/00471761						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 07/11/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (24/01/2019): Alert - Adj Mandate Approved (\$514848.52) - SKK7977Y - Claim Handler: Syed-Yusof...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKK7977Y (5071548341SG)**
[SLB2062E]
TP
KHOO SWEE YIN
Oct 24 2018 4:00PM
[GOH BOON KENG]
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video														1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print			
1	30/10/18 10:06	Video - Accident From: SC - Reg. No: SLB2062E, Claimant: GOH BOON KENG											Load MP4				
Letters/Correspondences														1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit				
Photos/Images														3 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
2	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
3	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
4	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
5	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
6	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
7	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
8	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
9	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
10	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
11	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
12	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
13	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
14	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
15	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
16	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
17	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
18	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
19	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
20	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
21	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
22	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
23	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
24	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
25	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
26	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
27	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
28	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
29	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			
30	02/01/19 17:58	General View											Load JPG	<input checked="" type="checkbox"/>			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
31	02/01/19 17:58	General View		<input checked="" type="checkbox"/>
32	02/01/19 17:58	General View		<input checked="" type="checkbox"/>
33	02/01/19 17:58	General View		<input checked="" type="checkbox"/>
34	02/01/19 17:58	General View		<input checked="" type="checkbox"/>
35	02/01/19 17:58	General View		<input checked="" type="checkbox"/>
36	02/01/19 17:58	General View		<input checked="" type="checkbox"/>
37	02/01/19 17:58	General View		<input checked="" type="checkbox"/>
38	02/01/19 17:58	General View		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/10/18 12:11	TP EST & GIA REPORT		<input type="checkbox"/>
2	01/11/18 17:34	TP ESTIMATE- MARKED		<input type="checkbox"/>
3	14/12/18 12:22	LETTER TO OI		<input type="checkbox"/>
4	02/01/19 09:18	GIA SEARCH		<input type="checkbox"/>
5	01/03/19 09:24	WORKSHOP INVOICE		<input type="checkbox"/>
6	01/03/19 09:24	AUTHORISATION TO ACT FORM		<input type="checkbox"/>
7	01/03/19 09:24	Release Voucher		<input type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	29/10/18 10:03	OI GIA REPORT		<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLB2062E (Insd veh)	Model:	VOLKSWAGEN BEETLE 1.2
	SKK7977Y (TP veh)		TSI (A)
Date of Accident:	24/10/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	24,147.89
Final Repair Cost	:	\$	14,296.52
Loss of Use	:	\$	550.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	14,848.52

11.00 days at \$50.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 14,848.52
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

01 Mar
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18019504/T1EB3Q2

Date: 01/03/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100458815

Claimant Vehicle No : SKK7977Y

Insured Vehicle No : SLB2062E

Date of Loss: 24/10/2018

Nature of Claim:

TP

Claim No: 5071548341SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKK7977Y

Make & Model: VOLKSWAGEN BEETLE, 1.2 TSI (A)

Engine No: CBZK15341

Reg. Date: 30/05/2017 (Man. Year: 2015)

Chassis No: VVVZZZ16ZGM608799

Colour: Red

Odometer: 0 km

Engine Capacity: 1197 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/45 R18

Rear Tyre Size:

235/45 R18

Front Left Side: Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,488.12	3,621.23	3,866.89	51.64
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,080.00	9,740.00	5,340.00	35.41
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	22,568.12	13,361.23	9,206.89	40.80
+ GST 7.00/7.00% (S\$)	1,579.77	935.29	644.48	40.80
Nett Amount (S\$)	24,147.89	14,296.52	9,851.37	40.80
+ Loss of Use (11.0 x S\$50.00/day) (S\$)		550.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		14,848.52		

INSPECTION

Date of Assignment: 26/10/2018

Date Inspected: 26/10/2018 Inspected At:

Volkswagen Centre Singapore (HQ)

247 Alexandra Road

Singapore 159934

Estimated Period of Repair: 9.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RUBBER VALVE	Necessary	2.28 FS	*2.28 FS
2	1		*18 TWISTER RIM ONLY BLACK GLOSSY	Cut	1,905.95 FS	*1,905.95 FS
3	1		*BUMPER BRACKET LHS	Necessary	171.75 FS	*171.75 FS
4	1		*REAR BUMPER	Repair	1,689.63 FS	*- FS
5	1		*LHR FENDER	Repair	991.70 FS	*- FS
6	1		*WHEEL HOUSING LINING LHS	Not Necessary	310.57 FS	*- FS
7	1		*FENDER LHS	Bent	972.24 FS	*972.24 FS
8	1		*LHS CHROME MOLDING	Cracked	176.47 FS	*176.47 FS
9	1		*LHR MOLDING	Deformed	176.47 FS	*176.47 FS
10	1		*STRIP LHR	Necessary	163.56 FS	*163.56 FS
11	1		*FOIL	Necessary	48.19 FS	*48.19 FS
12	6		*POP-RIVET	Necessary	4.32 FS	*4.32 FS
13	1		*LHS STRIP	Not Necessary	285.48 FS	*- FS
14	1		*INOXSPRAY	Not Necessary	67.97 FS	*- FS
15	1		*2KADHESIV	Not Necessary	286.20 FS	*- FS
16	1		*SEALANT	Not Necessary	77.38 FS	*- FS
17	1		*2K FOAM	Not Necessary	157.96 FS	*- FS
Total Parts (S\$)					7,488.12	3,621.23

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	6,720.00	4,200.00
2	RE+REINSTALLED UPHOLDSTR	New	840.00	420.00
3	SPRAY PAINTING	New	6,400.00	4,000.00
4	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
5	CHECK WIRE HARNESS ,ECU ,S	New	280.00	280.00
6	B&P WHEEL ALIGNMENT	New	360.00	360.00
Gross Labour Cost (S\$)			15,080.00	9,740.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >