

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 28 December 2018 5:58 PM  
**To:** 'Crystabelle Tan Gek Peng (ECICS, Claims)'  
**Subject:** RE: ARRANGE FOR SURVEY SHD66U - Our Ref : DMPC1800405H/02/CT  
**Attachments:** PRIVATE SETTLEMENT AGREEMENT.pdf

'WITHOUT PREJUDICE'  
SAVE AS TO COSTS

Hi Crystabelle,

We refer to the above matter.

We were informed by TP workshop that insured have private settled with repairer without our survey fee.

In view of the above, We will proceed to submit our w/p report.

Thank You.

Best Regards,  
Asher Sng | Case Handler  
LKK Auto Consultants Pte Ltd  
phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle\_Tan@ecics.com.sg>  
Sent: Monday, 5 November 2018 5:06 PM  
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
Subject: FW: ARRANGE FOR SURVEY SHD66U - Our Ref : DMPC1800405H/02/CT

Dear Asher

Insured has private settled with Third party.

Please confirm with Third party in order for us to close case at our end.

Best regards,  
Crystabelle Tan  
Claims Division  
DID: +65 6303 0190  
FAX: +65 6338 9267  
Email: crystabelle\_tan@ecics.com.sg

ECICS Limited  
10 Eunos Road 8, Singapore Post Center #09-04A, Singapore 408600

-----Original Message-----

From: Crystabelle Tan Gek Peng (ECICS, Claims)  
Sent: Monday, 5 November, 2018 10:38 AM  
To: 'Admin-D (LKKAUTO)'  
Cc: Admin A; assignments  
Subject: RE: ARRANGE FOR SURVEY SHD66U - Our Ref : DMPC1800405H/02/CT

Dear Asher

Please assist this matter urgently as Insured would like to settle this case by today.

Best regards,  
Crystabelle Tan  
Claims Division  
DID: +65 6303 0190  
FAX: +65 6338 9267  
Email: [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg)

ECICS Limited  
10 Eunos Road 8, Singapore Post Center #09-04A, Singapore 408600

-----Original Message-----

From: Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]  
Sent: Monday, 5 November, 2018 10:22 AM  
To: Crystabelle Tan Gek Peng (ECICS, Claims)  
Cc: Admin A; assignments  
Subject: RE: ARRANGE FOR SURVEY SHD66U - Our Ref : DMPC1800405H/02/CT

Dear Crystabelle,

Thank you for your email.

Dear Asher,

FYNA. Our Ref: CC4/ICS18019496/Kea3

Best Regards,  
Catherine Chong | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,  
#02-25 | S(408933)

-----Original Message-----

From: Crystabelle Tan Gek Peng (ECICS, Claims) [[mailto:Crystabelle\\_Tan@ecics.com.sg](mailto:Crystabelle_Tan@ecics.com.sg)]

Sent: Monday, 5 November, 2018 10:20 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ARRANGE FOR SURVEY SHD66U - Our Ref : DMPC1800405H/02/CT

Dear G.Nivitha

Our Insured would like to have private settlement with Third Party.

Can the surveyor assist to further negotiate the cost of repair since this is a cash payment directly from Insured.

Best regards,

Crystabelle Tan

Claims Division

DID: +65 6303 0190

FAX: +65 6338 9267

Email: crystabelle\_tan@ecics.com.sg

ECICS Limited

10 Eunos Road 8, Singapore Post Center #09-04A, Singapore 408600

-----Original Message-----

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Wednesday, 24 October, 2018 11:31 AM

To: Crystabelle Tan Gek Peng (ECICS, Claims); assignments

Cc: Admin A

Subject: RE: ARRANGE FOR SURVEY SHD66U - Our Ref : DMPC1800405H/02/CT

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Crystabelle Tan Gek Peng (ECICS, Claims) [mailto:Crystabelle\_Tan@ecics.com.sg]

Sent: Tuesday, 23 October 2018 6:10 PM

To: assignments <assignments@lkkauto.com>

Subject: ARRANGE FOR SURVEY SHD66U - Our Ref : DMPC1800405H/02/CT

Dear LKK

Refer to below email and assist to arrange survey.

NOTE : Our insured has yet to file accident report.

Best regards,  
Crystabelle Tan  
Claims Division  
DID: +65 6303 0190  
FAX: +65 6338 9267  
Email: crystabelle\_tan@ecics.com.sg

ECICS Limited  
10 Eunos Road 8, Singapore Post Center #09-04A, Singapore 408600

-----Original Message-----

From: Zhe Wei [mailto:zhewei.kek@transcab.com.sg]  
Sent: Tuesday, 23 October, 2018 10:34 AM  
To: ECICS Claims  
Cc: Candy Kong <candy.kong@transcab.com.sg>  
Subject: RE: ARRANGE FOR SURVEY SHD66U

Dear all ,

PLS ARRANGE LKK AUTO CONSULTANTS PTE LTD TO SURVEY.

Please arrange for survey as below :

SLR9194C - 20.10.2018 at 1230Hrs - SHD66U

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

Kindly quote our reference in your future replies to us.

Best Regards,  
Kek Zhewei  
Claims Officer

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