

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 7 November 2018 11:32 AM
To: 'ONG LI LI'
Cc: MT_Claim_SG; Admin A; assignments
Subject: RE: Your Ref: ALC.2018.479.LA.dk Our Ref: 18/18/18/VP05/021054 (SLU6906U) *LKK REF: CC4/LPC18019495/Apa3
Attachments: TP GIA REPORT.pdf; TP ESTIMATE_MARKED.pdf; Preliminary Advice - SGG 880G.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf

Hi Lili,

Thank you for your email. We will continue to handle third party claim.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 2 November 2018 10:37 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: ALC.2018.479.LA.dk Our Ref: 18/18/18/VP05/021054 (SLU6906U)

Dear Hsiao Tong

Our Insured has appealed against our repudiation successfully.

Therefore, please continue to handle the Third party claim and let us have your preliminary advice soon.

Regards,

Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI
Sent: Monday, 29 October, 2018 10:30 AM
To: 'Admin-D (LKKAUTO)'; assignments
Cc: MT_Claim_SG; Admin A
Subject: RE: Your Ref: ALC.2018.479.LA.dk Our Ref: 18/18/18/VP05/021054 (SLU6906U)

Dear Catherine

Please note that our Insured has breached the policy terms and conditions and therefore, we have repudiate all liabilities under the insurance policy.

Kindly refer the TP claims to our Insured directly.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 24 October, 2018 11:01 AM
To: ONG LI LI; assignments
Cc: MT_Claim_SG; Admin A
Subject: RE: Your Ref: ALC.2018.479.LA.dk Our Ref: 18/18/18/VP05/021054 (SLU6906U)

Dear Li Li,

Thank you for the assignment.

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Wednesday, 24 October, 2018 10:56 AM
To: Maria <mariah@alc.com.sg>; assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: ALC.2018.479.LA.dk Our Ref: 18/18/18/VP05/021054 (SLU6906U)

Without Prejudice
Save as to Costs

Dear Maria

Thank you for confirming the appointment of a Single Joint Expert.

Dear Nivitha/Catherine

Please assign Adrian Ling to conduct TP survey.

Thanks,
Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Maria [<mailto:mariah@alc.com.sg>]
Sent: Wednesday, 24 October, 2018 10:51 AM
To: ONG LI LI
Subject: RE: Your Ref: ALC.2018.479.LA.dk Our Ref: TBA (SLU6906U)

WITHOUT PREJUDICE

Dear Li Li,

Kindly arrange your surveyor, Mr Adrian Ling, to conduct the pre-repair survey, at our client's designated workshop.

Best Regards

Mariah

Arasan **L**aw **C**hambers

151 Chin Swee Road
#06-08 Manhattan House
Singapore 169876

☎: 6835 3350

📠: 6835 3352

Email: mariah@alc.com.sg

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Wednesday, October 24, 2018 10:35 AM
To: mariah@alc.com.sg; assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Your Ref: ALC.2018.479.LA.dk Our Ref: TBA (SLU6906U)

Without Prejudice
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick <input type="checkbox"/>
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706